



Residential Overnight Staff

REST JOB DESCRIPTION

ROLE SUMMARY The Residential Overnight Staff is one of the primary support roles in the REST restorative housing program, which is designed to serve up to six women, age 18-30, who are escaping sexual exploitation or trafficking for commercial sex. Residents can stay in the home for up to one year and receive counseling, wraparound case management, life skills support, education and vocational assistance.

This is an overnight position, (Sun-Thurs), which allows for sleep in a private staff room and bathroom. The primary goal of this position is to be a consistent presence in the home after hours, nurturing relationships with the residents in a way that helps them stay engaged and committed to the program as they pursue healing and work toward reaching their self-identified goals. The emphasis of the overnight position is on maintaining safety and stability in the home. This position reports to the Residential Program Supervisor and works closely with the Wraparound Case Manager as part of a team.

DUTIES & RESPONSIBILITIES

- Be present in the home to cover evening & overnight shifts on Sundays-Thursdays (see schedule below)
- Create a nurturing atmosphere that encourages residents to stay engaged with the program
- Enforce program guidelines as laid out in the program handbook
- Work with the program supervisor and REST House team to ensure communication channels are open, active, and working in the best interest of the residents so as not to disrupt their stability in the program
- Use trauma-informed care when working with residents to help them pursue healing in a safe way
- Work with program supervisor to ensure cultural differences are appreciated and accepted within the house
- Maintain clear, professional and appropriate boundaries with residents
- Maintain timely, accurate case notes and documentation in line with program standards
- Respond to crisis or behavioral problems by utilizing deescalation or crisis intervention techniques with the goal of helping residents remain safe and stable within the house
- Run point on identifying and addressing any house facility needs in partnership with the program supervisor
- Assist in maintaining cleanliness or helping with projects around the house as needed
- Maintain security standards for the house at night
- Participate in weekly team meetings, debriefs and ongoing training with the Residential Program Supervisor

QUALIFICATIONS

- Experience working in a residential setting with vulnerable populations
- Active and vital relationship with Jesus and part of a supportive community outside of REST
- Employees of REST must agree with the REST statement of faith, available upon request.
- Excellent interpersonal skills and ability to build rapport and trust
- Committed interest in the issues surrounding sexual exploitation
- Committed to cultural competency and increasing opportunities for marginalized populations
- Strong sense of self identification, personal coping skills and conflict resolution
- High standard of cleanliness and ability to maintain a therapeutic environment through look and feel
- Excellent administrative, organizational and time management skills, planning abilities, and attention to detail
- Technology skills: iPhone; email; word processing; basic computer skills
- Understanding of complex trauma is preferred

Schedule: Sunday-Thursday 7:00 pm-9:00 am, not required to be awake the whole shift. Residential Overnight Staff can stay at the REST house during off hours, but is not required to be there outside of scheduled hours, except to participate in scheduled staff/team meetings.

Salary: \$36,000-\$39,000 depending on experience