



Community Advocate Supervisor REST Job Description

ROLE SUMMARY Real Escape from the Sex Trade (REST) exists to provide pathways to freedom, safety, and hope for sexually exploited individuals. The REST Community Advocate Supervisor is responsible for overseeing Community Advocate, Drop-in and Outreach teams at REST. REST seeks to provide trauma-informed, strength based and individualized services that empower individuals to take the steps they want toward self-sufficiency. Our culture is influenced by our values of belonging, honor, trustworthiness, and tenacity. We are motivated and inspired by our faith as a Christian organization, though we are dedicated to serving people of all faiths and backgrounds through our programs and do not require faith engagement as a condition of receiving quality services.

ROLES

- Supervisor of the Community Advocate, Drop-in and Outreach teams, includes training, supervision, and setting team culture in alignment with REST values
- Visionary for developing and enhancing survivor support services to increase opportunities for clients to reach their goals
- Partner with other service providers to build a network of referrals and supports for sexually exploited individuals
- Expert on resources and community services that meet the needs of sexually exploited individuals

RESPONSIBILITIES

- Develop strategic plan and outcomes for teams, evaluate progress against set outcomes
- Track team reporting, ensuring notes, goals, and communication is accurate, timely, and reflective of REST values
- Oversee the ongoing development of program policies and procedures, ensure team members uphold policies and procedures
- Participate in hiring, training, and ongoing development of teams
- Collaborate with REST programs, including the Emergency Receiving Center Shelter and Hotline, Residential Program, and Integrated Health Clinic
- Participate in community meetings and forums, advocating on behalf of REST clients within government organizations and community services to increase their opportunity for success
- Oversee the intake and case management process to ensure each community advocate is meeting agency standards
- Oversee the design and operations to enhance Drop-in, including employment and education services, art workshops, etc
- Oversee outreach efforts, including street and text outreach
- Ensure services provided by teams are trauma-informed, individualized and strength based
- Utilize and train team to utilize prevention and de-escalation skills to avoid violence or safety concerns, and follow escalation protocol when necessary
- Assist in crisis response for escalated client issues
- Record team reports and reconciled expenses, within budget, and submit all paperwork on time
- Provide culturally responsive care for all guests, volunteers, and interns
- Contribute to the improvement of diversity, equity, and inclusion throughout the team
- Create an environment that promotes the emotional, spiritual, and physical health of the team
- Self-regulate when experiencing triggers, trauma-responses, or stressors in order to stay engaged, productive and meet the needs of the team and clients

QUALIFICATIONS

- BA in social services or social work; experience working with CSE populations may be substituted
- Experience working specifically with sexually exploited individuals
- Experience supervising and leading teams
- Reputation for providing trauma-informed, person-centered, and strength based care
- Knowledge of recovery, mental health and co-occurring disorders, chemical dependency, and complex trauma

- Excellent communication & public speaking skills
- Strong leadership, interpersonal and professional skills
- Ability to envision new ideas and implement those ideas successfully
- Ability to build a cohesive relationship among a diverse team
- Ability to excel when working with both people and projects, details and big-picture vision
- Ability to respond to crisis and/or escalated behavior with calm and confidence
- Ability to organize, discern, and problem-solve creatively and under pressure
- Alignment with the REST values of Belonging, Trustworthiness, Tenacity, and Honor
- Active personal faith and alignment with the REST Statement of Faith
- Skilled at delegation, maximizing the strengths of team members, and coaching for professional development
- Ability to build processes and systems
- Ability to organize, discern, and problem-solve creatively
- Ability to work in a fast-paced, dynamic environment
- Must have reliable transportation, current auto insurance, and clean driving record
- Must be able to lift up to 20 pounds and move up and down stairs

Schedule: Varies, dependent on client and advocate needs, some evenings and weekends are expected

Location: Based out of the REST Drop-in Center, but many have meeting at various locations in the region

Hours: 40-45 per week

Salary: \$50,000 - \$60,000 DOE