



November 3, 2013

**Auto Pay Notice**


Account: **8751 22 006 0175203**  
 Phone Number: (541) 497-3665  
 Security Code: **1768**  
 Service At: 1225 LITHIA WAY  
 TALENT OR 97540-7845

**Contact Us**

visit us at [www.charter.com](http://www.charter.com) or call  
 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

*Service from 11/13/13 through 12/12/13  
 details on following pages*

Previous Balance	54.99
Payments Received -Thank You!	-54.99
<b>Remaining Balance</b>	<b>0.00</b>
 Charter Internet®	54.99
Current Charges	54.99
<i>YOUR AUTO PAY WILL BE PROCESSED 11/23/13</i>	
<b>Total Due by Auto Pay</b>	<b>\$54.99</b>

**Charter News**



**Thank you for choosing Charter.**

We appreciate your prompt payment and value you as a customer.



8413 EXCELSIOR DR 120 MADISON WI 53717-1970  
 8634 0150 NO RP 03 11042013 NNNNNNNN 01 999325

JEREMY SENN  
 1225 LITHIA WAY  
 TALENT OR 97540-7845

November 3, 2013

**Jeremy Senn**

Account: 8751 22 006 0175203  
 Phone Number: (541) 497-3665  
 Service at: 1225 LITHIA WAY  
 TALENT OR 97540-7845

<b>Total Due by Auto Pay</b>	<b>\$54.99</b>
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CHARTER COMMUNICATIONS  
 PO BOX 60188  
 LOS ANGELES CA 90060-0188

875122006017520300054999



Account: [Jeremy Senn](#)  
8751 22 006 0175203  
Security Code: **1768**

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**Charge Details**

Previous Balance		54.99
Credit Card Payment	10/23	-54.99
<b>Remaining Balance</b>		<b>\$0.00</b>

Payments received after 11/03/13 will appear on your next bill.

Service from 11/13/13 through 12/12/13

 <b>Charter Internet®</b>	
Internet Service	54.99
(includes Modem)	
	<b>\$54.99</b>
 Charter Internet Total	 <b>\$54.99</b>
 Current Charges	 <b>\$54.99</b>
Total Due by Auto Pay	<b>\$54.99</b>

**Billing Information**

**Tax and Fee Notice** - This statement reflects the current taxes and fees for your area; visit [www.charter.com/taxesandfees](http://www.charter.com/taxesandfees) for more information. For additional details, please see the standard terms and conditions for our service located at [www.charter.com](http://www.charter.com).

**Past Due Fee / Late Fee Reminder** - a late fee will be assessed for past due charges for service.

**Insufficient Funds Payment Policy** - Charter may charge an insufficient funds processing fee for all returned checks and bankcard charge-backs. If your check, bankcard (debit or credit) charge, or other instrument or electronic transfer transaction used to pay us is dishonored, refused or returned for any reason, we may electronically debit your account for the payment, plus an insufficient funds processing fee as set forth in your terms of service or on your Video Services rate card (up to the amount allowable by law and any applicable sales tax). Your bank account may be debited as early as the same day payment is dishonored, refused or returned. If your bank account is not debited, the returned check amount (plus fee) must be replaced by cash, cashier's check or money order.

**Franchise Authority** - City of Talent PO Box 445 Talent OR 97540  
Community Id: OR0126 Phone: (541) 535-1566

**Timely Payment** - If your payment is not received by the next billing statement, your account is subject to interruption of service. Addressable equipment may be rendered non-functional prior to termination. You are subject to an addressable change of service charge to reinstate your digital channels and internet service when function is restored.

**Statements with Zero or Credit Balances** - Customers with a zero or credit balance on their bill will not receive a paper statement.

**Complaint Procedures** - If you disagree with your charges, you have 30 days from the billing date to register a complaint. Charter will provide an initial response within 3 days and a written response, if necessary, within 15 days. You will have 10 days to respond to our written response. During the entire period, we will not terminate service provided you pay the undisputed portion of your bill.



Local Charter Store: 926 S Grape St Medford OR 97501 Store Hours: Mon thru Fri - 9:00am to 7:00pm; Sat - 8:30am to 4:30pm



For questions or concerns,  
please call 1-888-438-2427.



Account: Jeremy Senn  
Security Code: 8751 22 006 0175203  
1768



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Catch the team in action this season with Comcast SportsNet



Comcast SportsNet is now available in your area! Watch Portland Trail Blazers games, daily sports highlights, local college sports and more, all from the comfort of home. Satellite providers don't carry Comcast SportsNet—it's available in your area from Charter.



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**Don't miss the Portland Trail Blazers in action.  
Sign up for Comcast SportsNet today!  
CALL 1-888-GET CHARTER**

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