

Jeremy Shen

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Portfolio

<https://after-work.vercel.app/>

<https://github.com/jeremyshen1987/AfterWork>

<https://projects-overview.vercel.app/>

Certifications

- ✓ AWS Certified Solutions Architect
- ✓ AWS Certified SysOps Administrator
- ✓ CISSP

Skills

- ✓ Build dynamic website with Next, JavaScript, HTML, CSS
- ✓ React and its hooks – useContext, useState, useEffect, useRef
- ✓ Express & NodeJS
- ✓ PostgreSQL & MongoDB
- ✓ AWS services – SES, DynamoDB, CloudFormation

Experience

Rogers / Shaw Communications

08/2019 – Present

Telephony analyst / Web developer

- Create and style static webpages (knowledge base articles)
- Onboarding new hires and provide training in a variety of day-to-day tasks
- Troubleshoot issues relate to residential and business phone records in Salesforce
- Conduct audits with other senior team members to ensure quality of work

NTT DATA / Morgan Stanley

11/2015 – 08/2017

VoIP Engineer

- Support for the Implementation, Deployment, and Engineering of VoIP network and Unified Communications (UC) services
- Create, configure, and update new and existing phone accounts
- Conduct reviews to assess security risks to data and software

Education

Humber College

Toronto, ON

Certificate in Wireless telecommunication

Anhui Polytechnic University

Anhui, China

Bachelor of Science