

Jeremy Shen

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Portfolio

<https://after-work.vercel.app/>

<https://github.com/jeremyshen1987/AfterWork>

<https://projects-overview.vercel.app/>

Certifications

- ✓ AWS Certified Solutions Architect
- ✓ AWS Certified SysOps Administrator

Skills

- ✓ Build dynamic website use NextJS, JavaScript, HTML, CSS
- ✓ React and its hooks – useContext, useState, useEffect, useRef
- ✓ Process database operations using Express & NodeJS
- ✓ Persist data using PostgreSQL & MongoDB
- ✓ Experience with various AWS services – SES, Route53, DynamoDB

Experience

Thrift & Fund

04/2023 - Present

Web developer (Volunteer)

- Work with Developers and other volunteers to revamp Thrift and Fund store (<https://thriftandfund.org/>)

Shaw Communications

08/2019 – Present

Telephony analyst / Web developer

- Onboarding new hires and provide training in a variety of day-to-day tasks
- Troubleshoot issues related to residential and business phone records in Salesforce
- Conduct audits with other senior team members to ensure quality of work
- Create and style static webpages (knowledge base articles)

NTT DATA / Morgan Stanley

11/2015 – 08/2017

VoIP Engineer

- Operational support for PBX such as vector programming, call routing and user management
- Resolve voice related issues such as one-way audio, no dial tone
- Conduct reviews to assess security risks to data and software

Education

Humber College

Toronto, ON

Certificate in Wireless telecommunication

Anhui Polytechnic University

Anhui, China

Bachelor of Science