
JOSEPH K. NDOLO C.V.

BIODATA

Name: Joseph Ndolo Kingoo

Citizenship: Kenyan

Languages: Swahili, English, Written/Spoken

CONTACT ADDRESS

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CAREER OBJECTIVE

To develop my career as an Information Technology Enthusiast to professional heights by, integrating my learning and experience to provide reliable solutions to clients and the society.

MISSION STATEMENT

To be a provider of solutions that exceed expectations, quality and customer satisfaction

ACADEMIC QUALIFICATIONS

- 1990-1997 Mama Ngina Primary School KCPE B-
- 1998-2000 Koelel High School
- 2001-2002 Moi Secondary School KCSE B-
- 2004-2005 Jomo Kenyatta University Diploma in IT Credit
- 2008-2012 Egerton University BSc. Computer Science(4 years)

SKILLS PROFILE

- Able to Install, Configure, Support and Administer a network in both Microsoft Windows Server and Linux (Ubuntu and FreeBSD) operating system environments.

- Website design using Adobe Dreamweaver, Visual Studio and Visual Studio Code
- Web Applications development and computer programming using, Java, Spring Boot, ASP.NET Core, Android, Kotlin Java Script, and Angular ,
- Database Management using MySQL, MongoDB, PostgreSQL, Microsoft SQL Server 2012 - 2017 Installation Configuration and Administration MSSQL SSRS Reports & Microsoft BI Implementation
- PC Systems Maintenance, Troubleshooting, Repair, Peripheral Devices upgrade and installation.
- Experience with Platform as a Service on Google Clouds

WORK AND PROFESSIONAL EXPERIENCE

INSTITUTION: Hyrax Educational Institute Nakuru 2005 December - 2006 October

DUTIES: Teaching Pascal Programming, PC Maintenance and Networking

ACHIEVEMENTS: Assisted with the setup of the new IT department and acquisition of new Computer Machines

INSTITUTION: Petmary Ltd (Africa online Dealership) Internet Service Provider 2006 October – 2008 August

DUTIES: Customer Service, Clients Support, Sales Representative/Billing Manager, Computer and Network Equipment Support. Technician.

Filling Client maintenance and support reports, filing customer payment and billing reports and upraising the Africa Online region office on day to day running of the Petmary Africa online Dealership.

Cleaning and general maintenance of Africa Online Telecommunication equipment within the premises

Support Assistant for Africa online Nakuru I-burst base station

ACHIEVEMENTS: I was employed as a technical support staff rising up the ranks to be an African online sales representative and finally became the Team Leader of the African online Petmary Dealership.

While there I was able to oversee the introduction of Africa Online Latest Internet Service the famous i-burst to Nakuru and its environs. And oversaw the transition of Africa online customers from analog (modem) to digital internet service provision (IBURST).

INSTITUTION: (AMREF Kenya Country Office) May2010- June 2010 Internship

DUTIES: Supported the staff in maintenance of Computer Machines and their Accessories throughout the institution under the direction of the IT department.

ACHIEVEMENTS: While in AMREF I learnt how to set up cooperate mail using exchange, outlook and troubleshooting network printers and the importance of backing up data among other things.

INSTITUTION: Nethope Academy October –September 2012

DUTIES: Internship Program

ACHIEVEMENTS: Trained in Customer Care, Customer Service and Microsoft Windows Fundamentals

INSTITUTION: Techno Brain Kenya Ltd September 2012 to November 2017

DUTIES: As a technical consultant, I was tasked with assistance in preparation and review of System Requirement Gathering and ensuring and follow up of Signoff and Related Activities. System Configuration and Testing by supporting and troubleshooting software Issues, involved in the management of end-to-end system life cycle development of Projects. Delivery of End User Training by preparation of training itinerary, materials and Manuals.

ACHIEVEMENTS: Associate Technical Consultant, Technical Consultant

MEsure Training, Support installation, and configuration Humanitarian Initiative Just Relief AID (HIJRA) Kenya, Uganda and Somalia NAV 2009 Installation and Configuration

Post Deployment SharePoint 2013 Business Intelligence Reports Development Ministry of Lands Namibia

Microsoft Dynamics CRM 2016 Training

Microsoft SharePoint 2016 Training

Water Services Trust Fund MEsure Testing Post Deployment User Training and Support

Techno Brain Group Office 365 Support

2017 SharePoint 2013 Deployment and Support at Kenya Deposit Insurance Corporation

INSTITUTION: Tusker Mattresses Limited (Headquarters) March 2018 to 2020

DUTIES: Business Analyst, Responsible for Dynamics NAV LS and Point of Sale support for 59 Branches across the country, Maintenance of database backups, Creation of Dynamics NAV Management Reports, Data Analysis creation of PowerBI Reports, Maintenance and administration of Tuskys SharePoint Deployment and Database Backups,

Networking Point of Sale and General systems Maintenance.

ACHIEVEMENTS:

Introduction and training of analyst on use of PowerBI, Power Query for Business Intelligence.

Developed and Deployed Leave Portal (ASP.NET MVC 5) integrated to LS NAV

Developed Travel and Expense Portal (ASP.NET MVC 5) integrated to LS NAV

Developed intranet Portal using Java for Goods transfer from HQ to branches

Maintenance of Code using Atlassian Bit Bucket and Git

Preparation and Deployment of SSRS BI Reports and Sharing with Management for analysis of Tuskys Branch Category Sales, Promotion Sales, Loss Control, Warehouse and Branch Purchases, Customer Basket Value and Loyalty Analysis

Ubuntu Linux Administration and Shell Scripting

Deployment and Administration of PostgreSQL, MSSQL and MongoDB databases

Championed Data Analysis using MS Excel, Python and Power BI Reports

INSTITUTION: GENESYS CYBER LTD 2021 Jun –Aug 2022

DUTIES: Customer Service Representative, Attendant

ACHIEVEMENTS:

In charge of receiving customers and customer support when needed.

In charge of MPESA, banking and general management

In charge of Computer maintenance repairs and network support.

Was able to enroll in Google Africa Developer Scholarship where I engaged with Google Cloud and Android Development using Kotlin.

PERSONAL INTERESTS/HOBBIES

- Wide reading on various technology domains
- Programming Especially Java, Spring boot, Python, Django, C#.NET & Java Programming Languages
- Open source/ Linux Software.
- Adventure, travelling and camping
- Motivating and inspiring the youth(Teens Ministry AIC Milimani)
- Sports mainly athletics and Motorsports MotoGP

REFEREES

Richard M. Mulwa, Ph.D. Senior Lecturer Resource and Environmental Economics Center for Advanced studies in Environmental Law and Policy (CASELAP) University of Nairobi Po box 30197 -00100 Nairobi Tel +254-710-561626 Email: richard.mulwa@gmail.com	Reverend Luke Odhiambo AIC Milimani Nairobi Po Box 49345 Nairobi Tel +254 0722 616 311 Email: lukeodhiambo53@gmail.com	Robert Njoroge Kamau Director Operations Easytech Solutions Tel +254 0722 805181 Email: robert@easytechsolutions.co.ke
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