

The Role of a Windows Administrator

Managing Servers, Policies, and IT Infrastructure



What is a Windows Administrator?

- A Windows Administrator is an IT professional responsible for the day-to-day management and maintenance of Windows servers across an organization.
- They ensure that Active Directory, Group Policies, and other server roles operate efficiently to support all users and systems.
- Their role is critical in maintaining the security, performance, and reliability of an organization's IT infrastructure.





Core Responsibilities



Performance Monitoring & Security

Monitor server performance, troubleshoot issues, and implement security patches to prevent system failures or breaches.



User & Policy Management

Administer Active Directory, user accounts, and Group Policy settings to control access and permissions across the network.



Server Setup & Maintenance

Install, configure, and maintain Windows servers, ensuring all hardware and software components function properly.

Server Role Configuration

Configure and manage critical server roles like DNS for name resolution, DHCP for IP address management, and IIS for hosting web services.



Essential Skills for a Windows Administrator

- Deep understanding of Windows Server operating systems, including installation, configuration, and management of server environments.
- Proficiency in PowerShell scripting to automate repetitive tasks, manage servers efficiently, and enhance productivity.
- Ability to manage Active Directory and Group Policies, ensuring users, computers, and permissions are properly organized and secure.
- Knowledge of server roles such as DNS, DHCP, and IIS, with the capability to troubleshoot and optimize them for business needs.





Tools Used by Windows Administrators



Microsoft Active Directory

Manage user accounts, group memberships, and access permissions across the network.



PowerShell

Scripting to automate server tasks, generate reports, and streamline administration processes.

Tools Used by Windows Administrators



SCCM (System Center Configuration Manager)
For deploying software, updates, and managing endpoint devices across the organization



WSUS (Windows Server Update Services)
To centrally manage and distribute updates to all Windows devices efficiently.

Tools Used by Windows Administrators



Hyper-V

Virtualization to create and manage virtual machines for testing, deployment, and resource optimization.



A Day in the Life of a Windows Administrator

Check server health dashboards, review system alerts, and apply necessary updates or patches to maintain security.

Midday

Morning

Check server health dashboards, review system alerts, and apply necessary updates or patches to maintain security.

Document all changes, review security logs, and prepare reports for management or audit purposes.

End of Day

Afternoon

Troubleshoot server problems, optimize performance, and ensure all critical services are running smoothly.



Challenges Windows Administrators Face

- Ensuring all servers and network services remain secure from cyber threats and unauthorized access.
- Managing multiple server roles, updates, and configurations simultaneously without causing downtime or disruptions.
- Monitoring system performance to detect issues early and maintain network reliability under high-demand conditions.
- Keeping up with the rapid evolution of Windows Server technologies, patches, and security best practices.

Career Growth



- Windows Administrators can progress from Junior or Entry-level roles to Senior Administrator positions and eventually to IT Manager or Systems Architect roles.
- Specializations include Cloud Administration, Security Administration, and Virtualization Management, offering career flexibility.
- Industry-recognized certifications like MCSA, MCSE, or Microsoft Certified: Windows Server help boost skills and career prospects.



Spot the Hidden Admin Mistake

“Your colleague claims they followed best practices when setting up a Windows Server environment. Look carefully, can you find the hidden mistake?”

- Installed Windows Server 2022 with latest patches
- Configured Active Directory and Group Policy for account management
- Set password expiration policy to 90 days for all accounts
- Installed and configured DNS for name resolution and DHCP for IP management
- Enabled IIS but allowed anonymous authentication for faster user access
- Enabled WSUS for centralized updates



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Spot the Hidden Admin Mistake

“You are reviewing a new Windows Server setup. Everything looks good at first glance... but something is quietly wrong. Find it and why?”

- Installed Windows Server 2022 with all critical updates applied.
- Configured Active Directory with user groups and role-based permissions.
- Enforced password complexity and account lockouts after 5 failed attempts.
- DNS and DHCP configured to automatically assign and resolve IP addresses.
- IIS installed and set up with SSL for secure connections.
- WSUS configured to approve updates automatically without admin review.
- Hyper-V enabled with isolated virtual machines for testing.



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Spot the Hidden Admin Mistake

“Your team has just deployed a new Windows Server for production use. The setup looks complete, but one choice could create problems down the road. Can you spot it? Why?”

- Installed Windows Server 2022 Datacenter edition.
- Configured Active Directory with Organizational Units for departments.
- Password policy: minimum 12 characters, must include numbers and symbols.
- DNS configured with forwarders to external servers for faster name resolution.
- DHCP scope set with automatic IP assignment and a 30-day lease time.
- IIS installed with SSL certificates for secure internal web services.
- Backups scheduled weekly on the same physical server to save storage costs.



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Tips to Excel as a Windows Administrator

-  Always create regular backups before making significant changes to servers to prevent data loss.
-  Use PowerShell scripts to automate repetitive tasks, saving time and reducing human error.
-  Document server configurations, changes, and procedures to make troubleshooting and audits easier.
-  Stay updated with the latest Windows Server patches, features, and security updates to protect infrastructure.



Key Takeaway

- Windows Administrators are critical to maintaining the health, security, and performance of an organization's IT systems.
- They manage servers, configure policies, and troubleshoot issues while ensuring users have uninterrupted access.
- Strong technical skills, proactive monitoring, and continuous learning are essential for success in this role.



Game: Who Am I? (IT Version)

Instructions

1. Form Groups

- Count 1 to 4 to create 4 groups.
- Each group takes turns sending one representative to the front.

2. Pick a Word

- The presenter gives the representative a 10 Windows-related words.

3. Describe the Word

- The representative describes/explains the word to their own group.

Rules:

- Cannot say the word itself.
- Cannot spell the word.

4. Guessing

- Every member of the group is allowed to guess
- The one in front will be given 10 words.
- They have 2 minutes to guess the 10 words

5. Scoring

- Correct guess = +1 point for the group.
- Wrong guess = no point.

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THANK YOU!