

JERILYN WISE

Resourceful and insightful computer systems team member able to independently analyze and resolve problems. Improve functionality and usability with targeted reviews and forward-thinking strategies. Excellent troubleshooting and debugging abilities

3366 Howard RD
Murfreesboro, TN 37127
(615) 556-6520
jerilynwisdesigns@gmail.com

EXPERIENCE

Designworks Collective, Nashville — Systems Analyst

MAY 2021 - PRESENT

- Improved workflows through deployment of new systems and components.
- Created documentation covering existing processes, feature requests and system reporting tools.
- Enhanced user success through personalized support for common and complex issues.
- Optimized systems with well-defined operational, technical and support requirements.
- Tested, maintained and monitored computer programs and systems, including coordinating installation of computer programs and systems.

Hot Topic Distribution Center, Lavergne Warehouse Supervisor

JULY 2018 - JAN 2021

- Supervised and trained warehouse team with focus on warehouse safety and compliance with regulations
- Analyzed current workflow processes and implemented adjustments to increase productivity.
- Coordinated smooth distribution and allocation of inventory to meet distribution demands
- Supervised daily operations for a 300,000-square-foot warehouse with 50+ workers.
- Addressed personnel problems and complaints, working with personnel to resolve or escalate to higher management.

EDUCATION

Vanderbilt Coding Bootcamp, Nashville Fullstack Web Development

MAY 2022 - SEPTEMBER 2022

SKILLS

Basic knowledge in Netsuite

Scale WMS Configurations

Front End User Trainer

HTML/CSS/Javascript

PROJECTS

- Tested and implemented a new warehouse management system, set this system up for two different warehouses.
- Trained 60+ associates on the SCALE WMS system
- Created SOPs for all aspects of the new system.
- Tested and implemented the Kardex machine and the 6 Rivers automated robots to work with the Scale Manhattan system.

