MAIN PROJECT

ABSTRACT

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CAR SERVICE CENTRE MANGEMENT SYSTEM

ABSTRACT

The real power of this project is not just managing car services, but in the formation of stronger relationships with customers and delivering of a high level of service and support, which in turn improves organization sales and its goodwill. The Online Vehicle Service Centre Management System Project is a software application which avoids more manual hours that need to waste in record keeping and generating reports. This website keeps the data in a centralized way which is available to all the users at the same time. It manages historical data in database.

New thing that included in this project is that the customers how come to service center also have access to the web were he/she can view all the service history of their vehicle. And also the customer can book online for servicing and select the kilometre for the periodic service. And also the customer can easily choose there vehicle. And we provide offers for website users. After the successful service customers can easily pay the bill and all the service record are stored n the customer login.

MODULES

Service Booking: Customers can book their car services with the all details.

Save vehicle: The customers can save their vehicle details with unlimited numbers. After the save then can easily book the services.

Status: After the booking they can know about the booking status.

Bill payment: After the servicing they bill get the service bill and they can easily pay. Details: They will get information's and important of car servicing.

Profile update: The users can update their profile with some security verification.

Vehicle details: The customers will get reminders of their vehicle services.

Service maintainer: This login is from admin, they will manage the service requests.

Payment Controller: The payment controller will control all the bill entries and payment.

Registration manger: They will manage the registration of customers. If any customers can give false details or give anything wrong activities done in the site. Registration manger can block that users.

USERS

Customers: They are the end user who use the website. The customers can book the car services and get all details of the car in a single website. The customers can easily arrange a call back system for about all doubts of their car services and any other helps about vehicles. All the servicing features included in this website.

Admin: Admin is the main user who manages and maintains the entire processes of the cars service centre. The admin can approve or reject the car service booking. The admin can block all activities of any user. The admin can also update the website details.

Admin is the main controller of this website.