Jerin James

I'm a software developer based in Bengaluru, with strong analytical and problem solving skills.

Team player | Problem-solver | Fast Learner

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GILTUL

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Work experience

IRON MOUNTAIN INDIA PRIVATE LIMITED

Associate

Bengaluru – (04/2022- Present)

- With the promotion to Associate, I was able to continue working on the current procedures while assuming increased responsibilities.
- Started working on new processes like Destruction and Inventory scanning from the client side.
- · Helped train Junior Associates in various compliance processes.
- Actively engaged in team collaborations to enable more processes to be executed locally to reduce redundancies.
- Helped my team transition from Microsoft Office Suite to Google Enterprise Suite by modifying macros to operate on Google Suite.

Junior Associate

Bengaluru - (08/2019 - 03/2022)

- I handled customer support concerns for all of Iron Mountain's services, like secure shredding, record and data management.
- Worked and collaborated with teams across time zones to solve customer queries.
- Diligently handled sensitive customer information during compliance processes.

AMALA ENGINEERING

Software Developer

Bengaluru – (2018-2019)

- Successfully built and deployed a desktop application for Amala Engineering Pvt Ltd as a part of my final project in accordance with the under-graduate program.
- The application was built using .NET framework for windows desktops.

Education

Bachelor's Degree in Computer Applications.

St. Joseph's College (Autonomous)

Bengaluru, India

2016 - 2019

Grade - 70. 62%

Pre - University College (PCME)

Christ Junior College

Bengaluru, India

2014 - 2016

Grade - 83%

High School (SSLC)

Carmel Convent High School

Bengaluru, India

2014

Grade - 92.64%

Languages

English, Kannada, Hindi, Malayalam, Tamil, French.

Interests

Photography, Travel, Music, Movies.

Projects

ATTENDANCE AND SALARY MANAGEMENT

- Created a windows desktop application for Amala Engineering as part of my major project in college.
- $\circ\;$ Designed the UX and also reduced complexities in its function.
- This application has managed to completely automate their finances.

• CAOS

 Created an android application for the students of St. Joseph's College (Autonomous) called CAOS - 'Clubs And Associations of SJC', to register or apply for the various Clubs and Associations offered by the college.

• TIC-TAC-TOE GAME

• Co-created a Tic-Tac-Toe game using C# as part of the college curriculum.

• QUIZ GAME

 Created a Quiz game using C++ implementing concepts like OOPS and File Class.

Skills

Development frameworks/libraries - Flutter.

Programming languages - Dart, Rust, Golang, Java, C, C++.

Web Development - HTML, CSS, JavaScript, React, Next.js.

Backend languages - SQL, Node.js and PostgreSQL.

Design Tools - Figma.

Productivity - Git, Notion, Google Office Suite, Microsoft Office

Jerin James 1