Jermany Brown
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Portfolio

SKILLS

- Jira
- JavaScript
- Debugging
- VS Code
- Microsoft Office
- SQL
- Wordpress
- HTML/CSS
- Bootstrap

EXPERIENCE

3C Institute, Durham NC - *Junior Web Developer (Contract-Remote)*

July 2021 - Current
- Designing the development of presentation layers using HTML, CSS, Javascript, and jQuery.
- Conducting beta support and complex release testing for the assigned projects and resolved problems found in the software.
- Be an integral part of a team responsible for creating & developing innovative web-based applications & services
- Be responsible for an application in each step of its development, including requirements specification, design, user flows, coding, unit and integration testing and ongoing support & maintenance
- Work with graphic designers, fellow developers, and quality assurance/support personnel in a collaborative team environment.
- Participating in coding, testing, debugging new applications and websites with a team of designers, developers, and content creators to create digital tools.

Charles River Laboratories, Raleigh NC - *Lab Animal Technician II*

December 2018 - February 2021

- Collected, prepared and labeled samples for laboratory testing, culture and microscopic examination.
- Restrained animals safely during exams and procedures.
- Worked with laboratory animals to maintain their health, welfare, and cleanliness.
- Conducted routine procedures such as animal husbandry, clinical observations, and environmental monitoring.

AICPA, Durham NC - *Advisor*

February 2017 - December 2018

- Process credit memos using specialized accounting software and reconcile and report discrepancies found in records.
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns. Also the most complimented advisor three months in a row in 2018.
- Handled inquiries through inbound/outbound phone calls, email, chat, and social media channels, which contribute to customer satisfaction survey results and Net Promoter Scores (NPS) scores.
- Communicate relevant information on policies, member benefits, products, services, and industry developments through inbound/outbound phone, email, chat, and social media channels.

EDUCATION

Thinkful, Remote - *Certificate, Engineering Immersion*

January 2021 - June 2021
Completed intensive Software Engineering program with an emphasis on JavaScript, React, and Node.

North Carolina A&T State University, Greensboro NC - *Animal Husbandry*

August 2012 - May 2016

Bachelor's Degree