Jermany Brown

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Manual QA Tester & Web Developer based in A.Z.

EXPERIENCE

Jr. QA Tester/Jr. Web Developer

🏢 3C Institute(Contract/Remote)   📅 July 2021 – Dec 2023

- Designed and developed 10+ web applications using HTML, CSS, Javascript, and jQuery.
- Developed and executed software test plans for feature, end-to-end, and regression tests.
- Be an integral part of a team that is responsible for creating & developing innovative web-based applications.
- Identified, documented and reported any bugs, errors and glitches.
- Manual testing of new features in proprietary web applications and assisted in the creation of automated tests.
- Customized WordPress themes and managed software upgrades on 20+ WordPress sites.
- Managed full development life-cycle, including requirements, design, coding, testing, and ongoing support.
- Developed and documented reusable React components for use in 60+ web applications, managed in a Lerna multi-repo.

Lab Animal Tech II

🏢 Charles River Labs   📅 Dec 2018 - Feb 2021

- Collected, prepared, and labeled samples for laboratory testing and examination.
- Safely restrained animals during exams and procedures.
- Ensured the health, welfare, and cleanliness of laboratory animals.
- Conducted routine procedures, including animal husbandry and environmental monitoring.
- Managed incoming and outgoing emails, letters, and other correspondence with other labs.

Customer Service Advisor

🏢 AICPA   📅 Feb 2017 – Dec 2018

- Processed credit memos using specialized accounting software and reconciled discrepancies.
- Handled inquiries through inbound/outbound phone calls, email, chat, and social media channels and communicated information on policies, benefits, products, and services effectively.
- Demonstrated professionalism in resolving member complaints and escalations with follow through to resolution in a high-volume call center.

SKILLS

Frontend /Backend

CSS3 & SASS, HTML, Javascript, jQuery, React, Node.js, Material UI, Bootstrap, Visual Design, Responsive design, Graphic design, Github, SQL, GitLab, GraphQL, RESTful APIs.

Tools

Figma, Adobe XD, Adobe Photoshop & Illustrator, WordPress, Slack, MailChimp, Notion, Jira, Confluence, Salesforce Marketing Cloud, Selligent, Selenium, Device Testing.

EDUCATION

Software Engineering/Full Stack Web Develop.

🏢 Thinkful (Chegg/Online)   📅 2020-2021

Animal Sciences

🏢 North Carolina A&T State University   📅 2012-2016