

# Jermaine Blake

## Software Developer

PHONE	EMAIL	ADDRESS	LINKEDIN
(416) 624-4220	<a href="mailto:info@jermaineblake.dev">info@jermaineblake.dev</a>	Toronto, ON	<a href="#">LinkedIn</a>

### PROFESSIONAL SUMMARY

Software developer passionate about building purposeful applications backed by over 10 years of success across multiple business roles and a strong understanding of the full customer experience.

### PERSONAL PORTFOLIO

[jermaineblake.dev](http://jermaineblake.dev)

### CORE COMPETENCIES

- |                               |                               |                       |
|-------------------------------|-------------------------------|-----------------------|
| ✓ Design                      | ✓ Training                    | ✓ Process Improvement |
| ✓ Full-Stack Web Applications | ✓ Problem Solving             | ✓ Presentations       |
| ✓ Data Analysis               | ✓ Cross-Functional Engagement | ✓ Collaboration       |

### TECHNICAL COMPETENCIES

- |                       |                                |            |
|-----------------------|--------------------------------|------------|
| ✓ MS Office Suite     | ✓ JavaScript                   | ✓ Node.js  |
| ✓ SQL, NoSQL database | ✓ Python                       | ✓ Django   |
| ✓ React               | ✓ Express                      | ✓ Mongoose |
| ✓ HTML                | ✓ CSS & SaSS                   | ✓ Agile    |
| ✓ MVC Framework       | ✓ Git/GitHub (version control) | ✓ OOP      |

*Jermaine is excellent with following through on tasks to make sure they are completed. Jermaine thinks through the different scenarios and possibilities to come up with a reasonable, well thought out solution.*

**Stuart Bustard, Area Manager, Enterprise Rent-a-Car**

### EDUCATION

Certificate of Completion, General Assembly, Toronto  
450+ hours, Software Engineering Immersive Program

Sept. - Dec. 2020

Bachelor of Science, University of Guelph  
Major, Biological Science, Graduated with Honours.  
Varsity football team member

Sept. 2006 – May 2011

# Jermaine Blake

## PROFESSIONAL EXPERIENCE

**GENERAL ASSEMBLY TORONTO**, Toronto, ON

Sept. – Dec. 2020

*General Assembly is a pioneer in education and career transformation, specializing in today's most in-demand skills.*

### Software Developer

- Built full-stack web applications using Node.js, Express, MongoDB, React, PostgreSQL, Django technologies.
- Collaborated on a real-time, multiplayer, trivia application. Built with Django with full CRUD.
- Implemented OOD process.
- Utilized Git and GitHub.
- Developed in an Agile environment.
- Effectively coded design based on mock-ups and wire-frames utilizing CSS, Materialize, Bootstrap, and other front-end frameworks.

**ENTERPRISE CAR SHARE/RENT-A-CAR**, Toronto, ON

Oct. 2014 – July 2020

*Enterprise offers carsharing services through two premier brands – Enterprise CarShare (U.S. and Canada) and Enterprise Car Club (U.K.).*

### Branch Manager

**Accomplishments and successes highlighted to indicate value offered and a consistent focus on excellence.**

#### Branch Manager – Enterprise Car Share

<b>Challenge</b>	Due to staff shortages, we were unable to transfer a large number of vehicles to winter tires. External vendor pricing was prohibitive.
<b>Solution</b>	Sourced a mobile tire company that could deliver at a rate less than our service centre.
<b>Result</b>	The swaps were accomplished at a lower rate and ensured staff were utilized for higher priority tasks.

#### Branch Manager – Enterprise Car Share

<b>Challenge</b>	Limited ability to service vehicles on the weekend as our service shop was closed. A vehicle that was unavailable at the busiest time of the week was costly.
<b>Solution</b>	Due to a relationship I had built and fostered with another shop, I worked out an arrangement with them to service our vehicles on the weekend, or when our service centre was overwhelmed.
<b>Result</b>	We experienced considerably less downtime over the weekend and more vehicles were available to our customers.

#### Branch Manager – Enterprise Car Share

<b>Challenge</b>	In the highly competitive car-share market, we had to increase our presence across the city while reining in rental costs.
<b>Solution</b>	Negotiated dozens of parking leases at below-market rates. Several spots were provided at no cost.
<b>Result</b>	Our parking presence increased across the city, providing access to a broad geographical area to consumers while actually reducing monthly parking costs.

#### Branch Manager – Enterprise Car Share

<b>Challenge</b>	Undocumented damage costs were higher than expected.
<b>Solution</b>	Implemented improved training and procedures for vehicle inspections, particularly with cargo vans which faced costly repairs. Implemented a video documentation procedure for staff usage for every vehicle inspection.
<b>Result</b>	Undocumented damages were reduced by 60%.

# Jermaine Blake

## PROFESSIONAL EXPERIENCE (continued)

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**ENTERPRISE CAR SHARE/RENT-A-CAR**, Toronto, ON

Oct. 2014 – July 2020

*Enterprise offers carsharing services through two premier brands – Enterprise CarShare (U.S. and Canada) and Enterprise Car Club (U.K.).*

### **Branch Manager**

- Developed Risk Management policies and processes to address loss, theft, and damage.
- Ensured team members took ownership of the need to address adverse incidents.
- Negotiated lease agreements in a highly competitive market with high-priced locations in Toronto.
- Developed partnerships and managed vendors and accounts.
- Conducted oversight for fleet management from maintenance and repair to recall projects, staff training and 3<sup>rd</sup> party, vendors.
- Ensured compliance with company policies and procedures and applicable legislation.
- Managed the branch Accounts Receivables and collections.

**KIDS COLLEGE**, Seoul, South Korea

Mar. 2013 – Mar. 2014

**ESL Teacher**

**CHUNGDHAM LEARNING**, Daegu, South Korea

Aug. 2011 – Mar. 2014

**Head ESL Instructor**

*Won the Teacher of the Term Award*

## PASSIONS/INTERESTS

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Sports, Music, Technology, Gaming, Science, Education

Football Coach, Camp Olympia