Jermaine Blake

Software Developer

PHONE	EMAIL	ADDRESS	LINKEDIN
(416) 624-4220	info@jermaineblake.dev	Toronto, ON	LinkedIn

PROFESSIONAL SUMMARY

Software developer passionate about building purposeful applications backed by over 10 years of success across multiple business roles and a strong understanding of the full customer experience.

PERSONAL PORTFOLIO & REPOSITORIES

jermaineblake.dev

GitHub

CORE COMPETENCIES

✔ Design	✔ Training	✔ Process Improvement
✔ Full-Stack Web Applications	✔ Problem Solving	✔ Presentations
✔ Data Analysis	✔ Cross-Functional Engagement	✔ Collaboration

TECHNICAL COMPETENCIES

✔ MS Office Suite	✔ JavaScript	✔ Node.js
✔ SQL, NoSQL database	✔ Python	✔ Django
✔ React	✔ Express	✔ Mongoose
✔ HTML	✔ CSS & SaSS	✔ Agile
✔ MVC Framework	✔ Git/GitHub (version control)	✔ OOP

Jermaine is excellent with following through on tasks to make sure they are completed. Jermaine thinks through the different scenarios and possibilities to come up with a reasonable, well thought out solution.

Stuart Bustard, Area Manager, Enterprise Rent-a-Car

EDUCATION

Certificate of Completion, General Assembly, Toronto   Sept. - Dec. 2020
450+ hours, Software Engineering Immersive Program

Bachelor of Science, University of Guelph   Sept. 2006 – May 2011
Major, Biological Science, Graduated with Honours.
Varsity football team member

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PROFESSIONAL EXPERIENCE

GENERAL ASSEMBLY TORONTO, Toronto, ON   Sept. – Dec. 2020
General Assembly is a pioneer in education and career transformation, specializing in today's most in-demand skills.

Software Developer
- Built full-stack web applications using Node.js, Express, MongoDB, React, PostgreSQL, Django technologies.
- Collaborated on a real-time, multiplayer, trivia application. Managed gitflow workflow for application by using branches for new features. Reviewed dozens of pull requests to ensure code quality and consistency.
- Implemented Object-Oriented Design process.
- Utilized Git and GitHub.
- Developed in an Agile environment.
- Effectively coded design based on mock-ups and wire-frames utilizing CSS, Materialize, Bootstrap, and other front-end frameworks.

ENTERPRISE CAR SHARE/RENT-A-CAR, Toronto, ON   Oct. 2014 – July 2020
Enterprise offers carsharing services through two premier brands – Enterprise CarShare (U.S. and Canada) and Enterprise Car Club (U.K.).

Branch Manager

Accomplishments and successes highlighted to indicate value offered and a consistent focus on excellence.

Branch Manager – Enterprise Car Share	
Challenge	Due to staff shortages, we were unable to transfer a large number of vehicles to winter tires. External vendor pricing was prohibitive.
Solution	Sourced a mobile tire company that could deliver at a rate less than our service centre.
Result	The swaps were accomplished at a lower rate and ensured staff were utilized for higher priority tasks.

Branch Manager – Enterprise Car Share	
Challenge	Limited ability to service vehicles on the weekend as our service shop was closed. A vehicle that was unavailable at the busiest time of the week was costly.
Solution	Due to a relationship I had built and fostered with another shop, I worked out an arrangement with them to service our vehicles on the weekend, or when our service centre was overwhelmed.
Result	We experienced considerably less downtime over the weekend and more vehicles were available to our customers.

Branch Manager – Enterprise Car Share	
Challenge	In the highly competitive car-share market, we had to increase our presence across the city while reining in rental costs.
Solution	Negotiated dozens of parking leases at below-market rates. Several spots were provided at no cost.
Result	Our parking presence increased across the city, providing access to a broad geographical area to consumers while actually reducing monthly parking costs.

Branch Manager – Enterprise Car Share	
Challenge	Undocumented damage costs were higher than expected.
Solution	Implemented improved training and procedures for vehicle inspections, particularly with cargo vans which faced costly repairs. Implemented a video documentation procedure for staff usage for every vehicle inspection.
Result	Undocumented damages were reduced by 60%.

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Branch Manager

- Developed Risk Management policies and processes to address loss, theft, and damage.
- Ensured team members took ownership of the need to address adverse incidents.
- Negotiated lease agreements in a highly competitive market with high-priced locations in Toronto.
- Developed partnerships and managed vendors and accounts.
- Conducted oversight for fleet management from maintenance and repair to recall projects, staff training and 3rd party, vendors.
- Ensured compliance with company policies and procedures and applicable legislation.
- Managed the branch Accounts Receivables and collections.

KIDS COLLEGE, Seoul, South Korea   Mar. 2013 – Mar. 2014
ESL Teacher

CHUNGDHAM LEARNING, Daegu, South Korea   Aug. 2011 – Mar. 2013
Head ESL Instructor
Won the Teacher of the Term Award

PASSIONS/INTERESTS

Sports, Music, Technology, Gaming, Science, Education

Football Coach, Camp Olympia