Telstra Purple

Modern Solutions with AI Builder

AI in Power Automate

LEAD CONSULTANT

Telstra Purple| 🐦 @SomyAyazi | 💼 somy-ayazi

About Me

❖ Lead Consultant at Telstra Purple | Sydney | Australia

❖ Been around Business Software developments for a while

❖ APAC-AI Community Co-organizer

❖ The AI Podcast Cohost

Agenda

- ❖ Microsoft Power Platform
- ❖ AI Builder in Power Platform
- ❖ AI (Text, Object, Predictions)

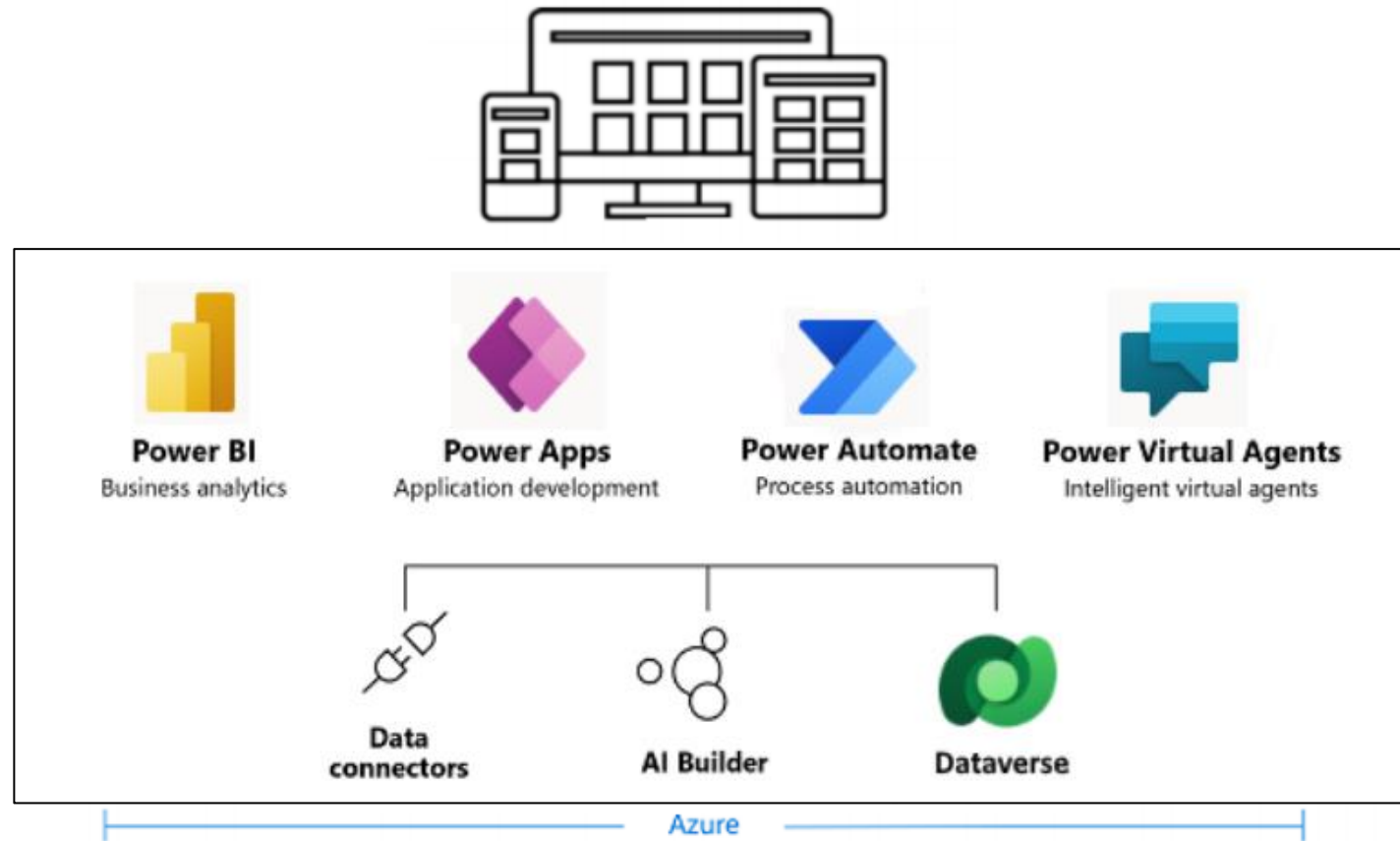# Microsoft Power Platform

❖ A business application platform

  o Easy app building and data insight

❖ Fundamental change is that data is now coming first

  o Modern businesses are starting with _systems of observation and intelligence_

  o Data would drive the starting point

  o Bring all your data together into a common data model

  o Ability to integrate with other platform like Salesforce, Workday, SAP, etc
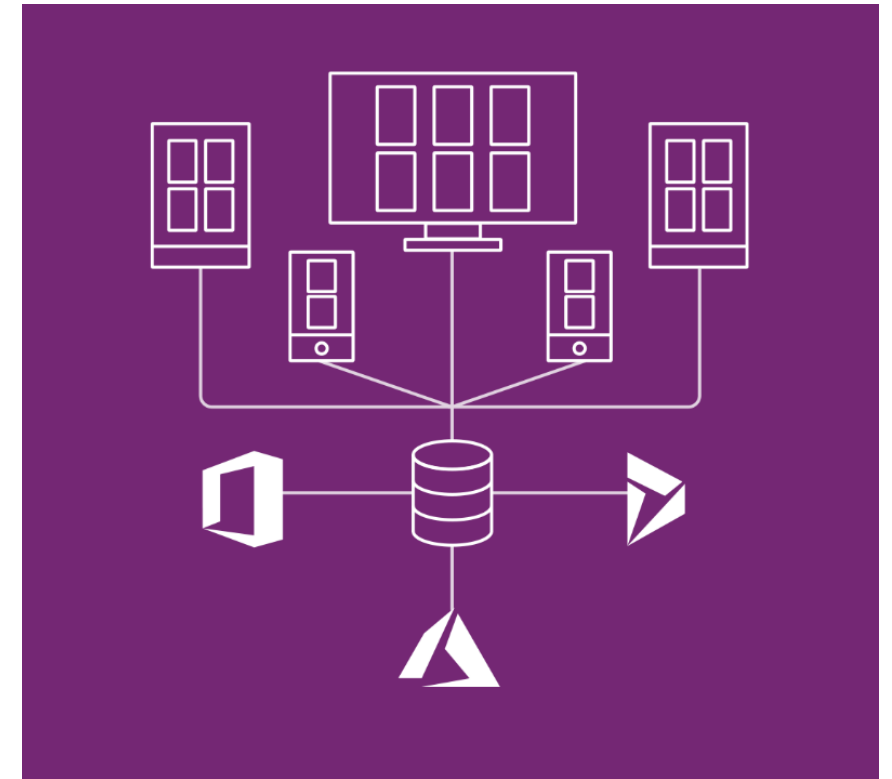
The Power Platform

Dataverse

❖ Cloud based managed Container

❖ Based on 200 standard business tables
- Sales, services, Finance, Operations, Marketing, Education, Healthcare, etc

❖ Foundation for Dynamics 365 and Power Platform

❖ Create custom tables and populate them with data using Power Query

❖ Benefits
- Easy to manage.
- Easy to secure
- Access your Dynamics 365 Data
- Rich metadata
- Logic and validation
- Productivity tools

AI Builder

❖ Offers pre-built machine learning models that can be added onto either Power Apps or Power Automate

❖ Leverages Azure AI and ML technologies

❖ Low-code AI capability in the Power Platform

❖ Customizable for broad range of industries

❖ Automate the process and predict the outcome

❖ AI Builder is licensed as an add-on to your Power Apps, Power Automate, or Dynamics 365 license.

Refine a model for your business needs

Category Classification	Entity Extraction	Form Processing	Object Detection	Prediction
Categorize text by its meaning so it's easier to analyze.	Recognize specific information about your business from data.	Read and save information from standard documents.	Recognize and count things in images.	Predict whether something will happen.

Get straight to productivity

Business Card Reader	Category Classification (preview)	Entity Extraction	Identity Document Reader	Invoice Processing
Automatically process business card information	Categorize text by its meaning so it's easier to analyze	Extract entities and their types from text	Read and save information from identity documents	Read and save information from invoices
Key Phrase Extraction	Language Detection	Receipt Processing	Sentiment Analysis	Text Recognition
Extract the key talking points from text	Identify the language being used in text	Read and save information from receipts	Analyze positive/negative sentiment in text	Automatically process text from images

AI Model Types

❖ Prebuilt AI Model

- Business Card Reader (Vision API)

- Text Recognition (Vision API)

- Category Classification (Language API)

- Key Phrase Extraction (Language API)

- Language Detection (Language API)

- Sentiment Analysis (Language API);

- Receipt Processing (Vision API)

- Text Translation (Language API)
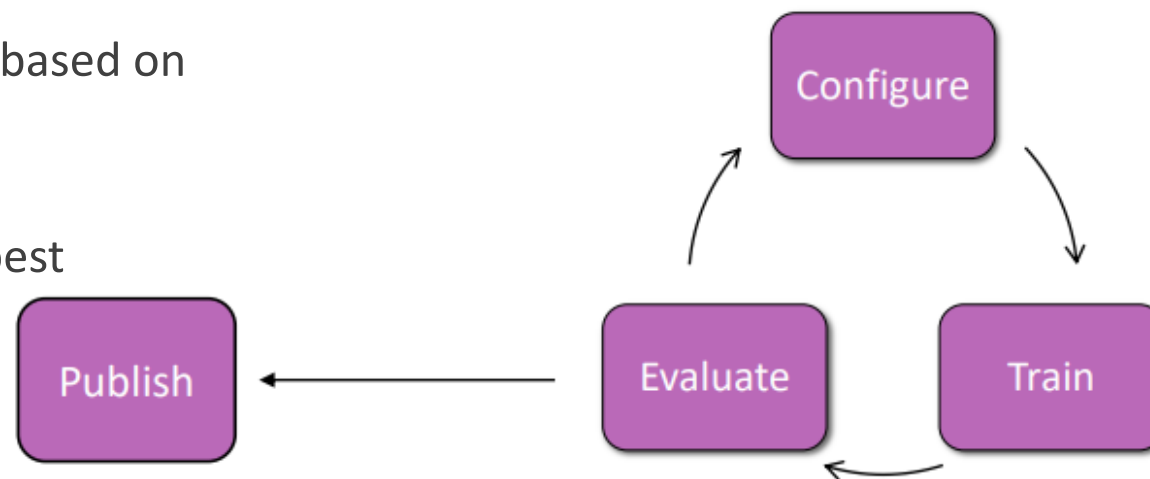
❖ Custom AI Model

- Category Classification (Language API)

- Entity Extraction (Language API)

- Form Processing (Vision API)

- Object Detection (Vision API)

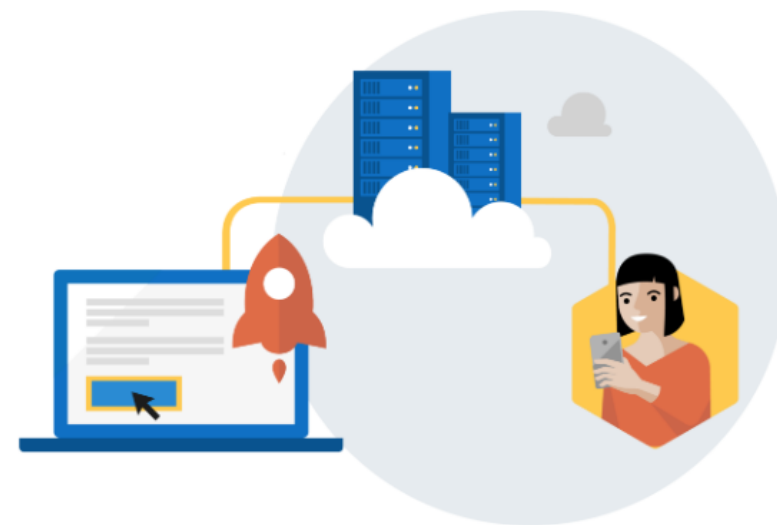- Prediction (Decision API)

How

❖ Choose a model based on the business need (Pre-built or Custom)

❖ Configure your model

❖ Train Model
- Result vary depend on the configuration and data provided to train
- Rapidly train and optimize decision making based on trend changes
    ◦ and feedback
- Use context to rank options and make the best decisions

❖ Evaluate (performance and quality)

❖ Publish and Score Model
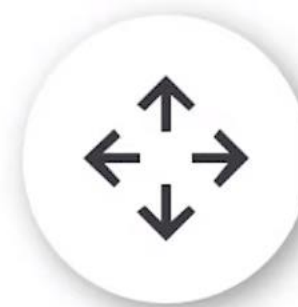
AI Builder in Action

AI Builder Benefit

Easy to use
Guided point and click AI applications

Empowering
AI for every skill level

Extensible
Embedded within the Power Platform and Dynamics 365

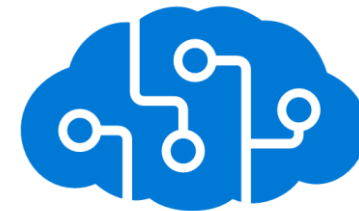No need to manage AI infrastructure & complexity

Security, compliance, user roles

What is AI

AI is the creation of software that imitates human behaviours and capabilities and the ability to interact intelligently with the user.

Key element:

❖ **Machine learning** - The way we "teach" a computer model to make prediction and draw conclusions from data.

❖ **Anomaly detection** - The capability to automatically detect errors or unusual activity in a system.

❖ **Computer vision** - The capability of software to interpret the world visually through cameras, video, and images.

❖ **Natural language processing** - The capability for a computer to interpret written or spoken language and respond in kind.

❖ **Conversational AI** - The capability of a software "agent" to participate in a conversation

Behind the scenes of AI Builder

❖ A collection of Artificial intelligence APIs

Vision

From faces to feelings, allow your apps to understand images and video

Speech

Hear and speak to your users by filtering noise, identifying speakers, and understanding intent

Language
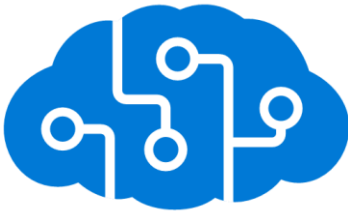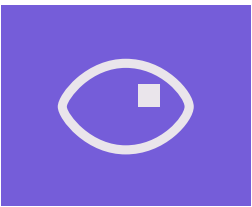
Process text and learn how to recognize what users want

Knowledge

Map complex information and data in order to solve specific tasks

Search

Access billions of web pages, images, videos, and news with the power of Bing

Vision

Computer Vision

Distill actionable information from images

Video Indexer

Process and extract smart insights from videos

Face

Detect, identify, analyze, organize, tag faces in photos, and even recognize emotions

Content Moderator

Machine-assisted moderation of text and images, augmented with human review tools

Custom Vision

Customizable web service that learns to recognize specific content in imagery

Speech

Translator Speech

Easily conduct real-time speech translation with
a simple REST API call

Custom Speech

Overcome speech recognition barriers like speaking style, background noise, and vocabulary
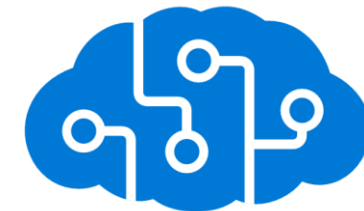
Use speech to identify and verify individual speakers

Unified Speech service

Unified speech service for **speech-to-text** (general and custom speech models), **text-to-speech** (general and custom voice models) and **speech translation** (general and custom translator)

Bing Speech

Convert speech to text and back again to understand user intent

Language

Text Analytics

Detect sentiment, key phrases, language, and extract top entities from your text

Bing Spell Check

Detect and correct spelling mistakes within your app

Translator Text

Easily perform speech and text translation

Language Understanding

Teach your apps to understand commands from your users

To Know More

❖ Tutorials: https://docs.microsoft.com/en-gb/ai-builder/

❖ AI Platform : https://azure.microsoft.com/en-us/overview/ai-platform/

❖ AI School: https://www.microsoft.com/en-us/ai/ai-school

❖ AI Lab: https://www.microsoft.com/en-us/ai/ai-lab

❖ AI in Power Automate: https://docs.microsoft.com/en-us/ai-builder/use-in-flow-overview

❖ AI in Power App: https://docs.microsoft.com/en-us/powerapps/use-ai-builder

Figure: QR Code for Feedback

Figure: QR Code for SSW Rewards

Thank You!

| 🐦 @SomyAyazi | 💼 somy-ayazi