

Lucerne, October 2020

Job reference

for Jérôme Haas, born on 20 September 1993 from Beggingen (Switzerland).

Mr Jérôme Haas worked as a Web Supporter and Frontend Developer in our company from 01.12.2018 to 31.10.2020.

In this function, Jérôme Haas was responsible for the following main tasks:

- 1st and 2nd level support for various web applications
- Customer contact and care with regard to support requests
- Monitoring and documentation of updates of running web applications
- Creation of e-mail templates
- Implementation of e-mail templates in Mailweaver
- Internal support and supervision of IT infrastructure
- Internal support for software licences
- Internal coordination of new and departing employees

We have found Jérôme Haas to be a reliable and independent employee who has always completed his work to our complete satisfaction. His ability to think in a networked way, his in-depth specialist knowledge and his ability to grasp things quickly make him a valuable employee. He always showed a high degree of initiative and willingness to perform, which extended beyond his area of responsibility. Our customers, for whom Jérôme Haas was responsible, appreciated his competence and service-oriented attitude.

He actively participated in the team and supported the cooperation. We have come to know him as a collegial, reliable and interested employee with very good communication skills, a courteous, natural manner and good manners. His behaviour towards superiors, employees and customers was always impeccable as well as pleasant and enabled a very good cooperation on all levels.

Mr Jérôme Haas is leaving our company at his own request in order to be able to devote himself to full-time further training.

We regret but respect this decision and wish him all the best for his future career.

Arcmedia AG



Daniel Müller

COO

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