

A PROJECT REPORT
ON
IT SERVICE PORTAL

Submitted to the
Department of Computer Applications
In partial fulfilment of the
MASTER OF COMPUTER APPLICATIONS

Under the guidance of
Ms. Amrita Priya K
Project Done by
SANDEEP S KUMAR

Reg No: 213242210585



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BONAFIDE CERTIFICATE

Certified that the Project Work entitled

“IT SERVICE PORTAL”

is a bonafide work done by

SANDEEP S KUMAR

In partial fulfilment of the requirement for the Award of

MASTER OF COMPUTER APPLICATIONS

Degree From

Mahatma Gandhi University, Kottayam

(2021-23)

Mr. Tiji Thomas

Head of Department

Ms. Amrita Priya K

Project Guide

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CERTIFICATE

This is to certify that the project entitled “**IT SERVICE PORTAL**” has been successfully carried out by **SANDEEP S KUMAR** (Reg No: 213242210585) in partial fulfilment of the course **Master of Computer Applications**.

Ms. Amrita Priya K

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Mr. Tiji Thomas

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Date:

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Ms. Amrita Priya K

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DECLARATION

I **Sandeep S Kumar**, hereby declare that this project report entitled “**IT SERVICE PORTAL**” is an authenticated work carried out by me under the guidance of **Ms. Amrita Priya K**, Assistant Professor, Department of Computer Applications, MACFAST for the partial fulfilment of the course **MASTER OF COMPUTER APPLICATIONS**. This work has not been submitted for similar purpose anywhere else except to **Mar Athanasios College for Advanced studies Tiruvalla .**

I understand that detection of any such copying is liable to the punishment in any way the school deems fit.

Place: Tiruvalla

Sandeep S Kumar

Date:

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The word acknowledgement is hardly sufficient to convey the deep sense of gratitude that we have towards all the people who helped us complete this work successfully. At the outset, I would thank Lord Almighty, without whose grace I could not have succeeded in this endeavor.

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It is my prime and sacred duty to offer my sincere gratitude to the Project Guide Ms. Amritha Priya K (Assistant Professor, Department of Computer Applications) for her constant help, guidance and supervision in accomplishing the Project work.

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A special thanks to my Parents for their encouragement throughout this endeavor. I am thankful to my Friends for their support and help. This Project has been carried out as part of the requirement of Master of Computer Applications and it is submitted with extreme pleasure and gratitude.

SANDEEP S KUMAR

ABSTRACT

An IT Service Portal is a software platform that allows businesses or individuals to rent IT equipment, such as computers, servers, networking devices, and other IT infrastructure on a short-term or long-term basis. The system typically includes a user-friendly interface for customers to select and book the equipment they need. It may also offer options for delivery, setup, maintenance, and return of the equipment. This service system is a collection of hardware rental and software training provider, and that work together to provide IT services to users or customers. IT service systems are used in a variety of industries, including healthcare, finance, and telecommunications.

This IT service system that provides job opportunities is a platform or service that connects job seekers with potential employers in the IT industry. Overall, an IT service system that provides job opportunities can be a valuable resource for job seekers looking to start or advance their careers in the IT industry.

This system allows user to manage the site in an efficient manner. Operators are provided with user friendly front-end. The objective of the project is to make good software with an overall performance. The software should be easy to work. The software should be able to extract information from databases and make the reports very easily. The software is designed in such a way that the future plans of expansion can be implemented easily without affecting the existing features. The software and its operations should be safe and unauthorized access should not be allowed. The project is developed using ANGULAR as front end and FIREBASE Server as database.

