Jerry Jou

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Skills

Languages: English (TOEIC - 960), Mandarin (Native), Japanese (JLPT - N1)
Programming Languages: C#, Java, JavaScript, Python
Data Management: MicrosoftSQL, MongoDB, MySQL, PostgreSQL
Applications: Android Studio, Eclipse, VS code, UiPath
Web technologies: Ajax, Angular, CSS, jQuery, HTML
Framework: ASP.NET MVC, Django, Express, Spring Framework
Other technologies: AWS Deployment, GA, Git, GTM, Jira, Node.js, Selenium, SVN, RPA

Work Experiences

Software Engineer - ConSem ICT Inc   New Taipei, Taiwan | 2020 ~

- Created an SOP for payment gateway integration on Acer's Magento E-Store, to provide an easy-to-understand, and efficient workflow for all Acer regional offices.
- Designed and troubleshooted Robotic Process Automation scripts to automate all digital asset uploading processes to Acer's DAM; thereby reducing an estimated 200 work days of manual labor to just 90 days.
- Helped configure and monitor all Acer E-Stores tags that tracks all ads, conversion rates, orders, and revenue information on Google Analytics/Google Tag Manager.
- Performed SIT on the current payment flow for Acer EMEA, then presented and collaborated with Acer EMEA members on any encountered issues online. The new payment process was able to go live successfully in 4 months, during COVID season.

Software Engineer - Wicresoft Japan   Tokyo, Japan | 2017 ~ 2018

- Designed and developed a prototype of the company's employee management software using Spring Framework as a way to enhance java proficiency.
- Leveraged expertise of company software by mentoring coworkers on Spring Framework to increase team productivity.
- Developed a new payment method for client's POS (Point of Sale) device in order to increase overall conversion rates.

Software Engineer - Wistron ITS   Taipei, Taiwan | 2016 ~ 2017

- Served as the client facing lead in every scrum cycle meeting via Skype with the project manager overseas.
- Reported bugs or issues on Jira for bookkeeping and wrote a basic manual for new coworkers on how to use Jira.
- Volunteered to fix bugs and create Python scripts to automate tests due to a large quantity (over 500) of test cases.

Education

Coding Dojo, Python, MEAN, and Java Stack Intensive Onsite Program   2019 ~ 2020

University of California Santa Cruz, *BS in History*   2009 ~ 2014