

## UoB Library App Feedback

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### *Question Spec:*

- **How did you find process of logging into the application?**
  - Easy.
  - Option to search for books in the dashboard.
- **Overall, opinions on each side-bar design & which do you prefer?**
  - Design 1 is better because it is in-fitting with the University branding.
  - More trustworthy.
- **Do you find the application intuitive to use?**
  - It's a cool design; much more convenient than the university website.
- **How was your experience of checking out a book? Did you have any difficulties? Any ideas how to improve this process?**
  - Add instruction saying "Chip in the back of the book."
- **How was your experience of checking out a book? Did you have any difficulties? Any ideas how to improve this process?**
  - Add picture of the chip as a pop-up the first time.
- **Overall, opinions on each reservation design & which do you prefer?**
  - I prefer the left one.
  - Make the library location in Bold & make it bigger to stand out.
  - Add a small note in the reservation detail; easier to read.
- **When the application is released to the public, will you make use of the app?**
  - Pressing on Loans & Reservations on the dashboard takes you to the corresponding page.
  - Replace plus button with some text - "New Loan"?
  - Yes.