

UoB Library App Feedback

Question Spec:

- **How did you find process of logging into the application?**
 - Easy, same interface as the UoB Library
- **Overall, opinions on each side-bar design & which do you prefer?**
 - Design 1 is better because it is in-fitting with the University branding.
 - Expect an “My Account button” but still intuitive.
- **Do you find the application intuitive to use?**
 - Everything is where it should be. I was expecting the plus button to take me to a search because they would also use it to browse Library -> Misleading & confusing. I would also want to search the library and find out where things are -> Find physical location of a book to go to the library.
- **How was your experience of checking out a book? Did you have any difficulties? Any ideas how to improve this process?**
 - Add instruction saying “Chip in the back of the book.”
- **How was your experience of checking out a book? Did you have any difficulties? Any ideas how to improve this process?**
 - Add picture of the chip as a pop-up the first time.
- **What are your opinions of reservation-design 1?**
 - All the information you expect is there; it’s obvious what means what. [I am very smart].
- **What are your opinions of reservation-design 2?**
 - Too crowded - un-necessary information “Pickup location”
- **When the application is released to the public, will you make use of the app?**
 - Yes. The library website on mobile is pretty shit.