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**Subject: University of Bristol Software Engineering Project (Library
Mobile Application)**

Date: 3 May 2019

Dear Daniel,

As clients for the above-mentioned software engineering project we are pleased to report that the project was a great success. During the past six months Jane and I have met with Josh, Jerry, Riley and Denisi on a periodic basis as the project evolved through analysis, design and implementation phases. Throughout this time the student team have consistently acted in a professional manner and demonstrated, in our view, their ability to work independently on their assignment. The team were always punctual (in person and via email communication) and during meetings were consistently receptive and engaged as the brief evolved and the solution developed. The students delivered the final documentation and code to us as scheduled in April. Since then we have discussed the application with the third-party (hosted) software provider, OCLC, who have expressed an interest in the application, and we will be sharing the code and documentation with them in due course. On behalf of the Library, Jane and I would like to thank you for involving us in this project; it was a very rewarding process.

Sincerely,

David and Jane.