

# **JOBS TO BE DONE A ROADMAP FOR CUSTOMER CENTERED INNOVATION**

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**What is the jobs to be done model of innovation?** Jobs-to-be-Done Theory is a theory of innovation that is based on the economic principle that people buy products and services to get “jobs” done, i.e., to help them accomplish tasks, achieve goals and objectives, resolve and avoid problems, and to make progress in their lives.

**What is customer centered innovation?** Customer-centric innovation is the process of developing new products, services, and experiences that are designed to meet the needs and wants of your customers.

**What are the steps in the JTBD job process?** Analysis of hundreds of jobs has revealed that all jobs consist of some or all of the eight fundamental process steps: define, locate, prepare, confirm, execute, monitor, modify and conclude (see the universal job map in Figure 1.)

**What are customer jobs to be done?** Jobs to be done (JTBD) refers to a business theory, framework, and perspective on why customers buy products. Jobs to be done theory, also called jobs theory, posits that people don't buy products; they “hire” them to do jobs, such as solving a problem or fulfilling a desire.

**What are innovation strategy jobs?** Roles and responsibilities of a strategy and innovation manager. Developing new ideas and establishing various processes such that fresh ideas may be extracted, organized and implemented. Initiate as well as manage and organize innovation drives and processes.

**What are four key activities in the innovation process?** Innovation is the key to success in any industry, but it's not just about coming up with a great idea. It's about

taking that idea and turning it into a reality. That's where the four phases of successful innovation come in: inspiration, ideation, implementation, and iteration.

**What are the 3 C's of innovation?** Connection, Creativity & Collaboration: the three 'C's to innovation.

**What is an example of customer driven innovation?** One of the best examples is Starbucks, which introduced a site called [mystarbucksideas.com](http://mystarbucksideas.com) where customers can submit ideas for new products and suggestions for improving the customer experience.

**What is an example of a customer centric design?** Example: Apple, the tech giant and the most famous among customer-centric companies examples, is well-known for its commitment to data privacy. They provide clear privacy policies and transparent data collection practices, giving users control over how their data is used and building customer trust.

**How to use jobs to be done framework?**

**What are the four elements of the JTBD framework?**

**What is an example of a job to be done?**

**What are the three types of JTBD?** There are three types of JTBD: functional, emotional/social, and consumption chain jobs.

**What is the JTBD methodology?** Like other prioritization frameworks for product development, the jobs-to-be-done (JTBD) approach removes the focus from the product itself, and places it on the customer. Where this framework differs, though, is that it then takes the next step to explore customers' true motivations for buying.

**What is the most famous early example of the JTBD framework?** Perhaps the most famous example of the JTBD framework put into motion is Clay Christensen's milkshake case study. He talks about how he was able to work with McDonald's to better market their milkshakes based on why early morning commuters were buying them.

**What is an example of a job to be done?**

**What is the work needed to make innovation occur?** Innovation should be a structured, repeatable process; not a free-for-all. The sequential steps of insight development, idea generation, idea elaboration, and experiment design can be managed using a variety of tools. This means providing clear objectives, tools and instruction, and setting intermediate milestones.

**What are innovation models?** An innovation model is a conceptual framework used to assess and guide the innovation process. It provides context for innovation initiatives, helping organizations make decisions that lead to successful innovation outcomes and maximizing the potential of their innovation efforts.

**What are the 4 types of innovation with examples?**

## **Soil Mechanics and Foundation Engineering: Q&A**

**By Dr. B. M. Arora, PCOTOTS**

**1. What is Soil Mechanics?** Soil mechanics is the study of the behavior of soil as an engineering material. It includes the study of soil properties, soil classification, and the application of soil mechanics principles to the design of foundations and other earth structures.

**2. What are the Types of Soil?** Soils can be classified into two main categories: **cohesive** and **non-cohesive**. Cohesive soils are those that contain particles that stick together, such as clay. Non-cohesive soils are those that do not contain particles that stick together, such as sand.

**3. What are the Properties of Soil?** The properties of soil that are important for foundation engineering include:

- Unit weight
- Specific gravity
- Grain size distribution
- Porosity
- Void ratio
- Shear strength

- Compressibility

**4. What is the Purpose of Foundation Engineering?** Foundation engineering is the application of soil mechanics principles to the design and construction of foundations for structures. The purpose of foundation engineering is to ensure that the foundation is able to support the structure without experiencing excessive settlement or failure.

**5. What are the Types of Foundations?** There are many different types of foundations, but the most common ones include:

- Shallow foundations
- Deep foundations
- Pile foundations

## **Conclusion**

Soil mechanics and foundation engineering are essential disciplines for the design and construction of safe and stable structures. By understanding the behavior of soil and the principles of foundation engineering, engineers can design and build foundations that can withstand the forces imposed on them.

## **Television and Video Engineering: A Comprehensive Overview with A.M. Dhake**

### **1. What is the role of a television and video engineer?**

A television and video engineer is responsible for the design, development, and maintenance of television and video systems. This includes everything from the initial planning and design of a system to the installation, testing, and troubleshooting of equipment. Television and video engineers also work with other professionals, such as producers, directors, and editors, to create high-quality video content.

### **2. What are the different types of television and video systems?**

There are a wide variety of television and video systems available, each with its own unique set of features and capabilities. Some of the most common types of systems include broadcast television, cable television, satellite television, and streaming

video. Each of these systems has its own unique advantages and disadvantages, and the best system for a particular application will depend on factors such as the desired quality of video, the size of the audience, and the budget.

### **3. What are the challenges facing television and video engineers today?**

Television and video engineers face a number of challenges today, including the need to keep up with the latest technological advances, the growing demand for high-quality video content, and the need to meet the needs of a diverse audience. In addition, television and video engineers must also be aware of the regulatory requirements that apply to their work.

### **4. What is the future of television and video engineering?**

The future of television and video engineering is bright. As the demand for high-quality video content continues to grow, television and video engineers will be in high demand. In addition, the development of new technologies, such as artificial intelligence and machine learning, is expected to create new opportunities for television and video engineers.

### **5. Where can I learn more about television and video engineering?**

There are a number of resources available to help you learn more about television and video engineering. These resources include books, articles, websites, and online courses. You can also find information about television and video engineering programs at colleges and universities.

## **Section 13.1: Changing the Living World Answer Key**

### **1. How do people use selective breeding to change the traits of organisms?**

- Answer: Selective breeding involves mating organisms with desired traits, ensuring that those traits are passed on to offspring. Over time, this can lead to changes in the genetic makeup and physical characteristics of the organisms.

### **2. What are some examples of how selective breeding has been used to change the living world?**

- Answer: Selective breeding has been used to develop new breeds of dogs, cats, and livestock, each with specific traits such as size, temperament, or yield. It has also been used to improve crop yields, disease resistance, and nutritional value in plants.

### 3. What are the potential benefits and risks of genetic engineering?

- Answer: Genetic engineering allows scientists to modify the genes of organisms to produce desired traits. While it offers the potential for advancements in medicine, agriculture, and other fields, there are concerns about potential ecological consequences, unintended effects on health, and ethical implications.

### 4. What role does natural selection play in evolution?

- Answer: Natural selection is a process by which organisms with traits that make them better suited to their environment survive and reproduce more successfully, passing on those traits to subsequent generations. Over time, this can lead to significant changes in the genetic makeup and physical characteristics of populations.

### 5. How has our understanding of genetics and evolution changed over time?

- Answer: Advances in genetics, such as DNA sequencing and gene editing, have deepened our understanding of the mechanisms behind heredity and evolution. This has led to new insights into the diversity of life, the role of genes in shaping traits, and the potential for manipulating genetic material for various purposes.

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