

# Bmw connected drive manual

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**Is BMW ConnectedDrive discontinued?** Some vehicles are no longer able to access the features due to technology discontinuations such as discontinuation of cellular connectivity. On most MY2023 and newer vehicles, an active ConnectedDrive contract is required in order to activate most features.

**How does BMW ConnectedDrive work?** How does BMW ConnectedDrive work? BMW ConnectedDrive comprises all digital services that intelligently connect the vehicle with the outside world. In addition to telematics services, these also include driver assistance systems, connections for mobile devices, as well as entertainment offerings and traffic services.

**How to set up a BMW ConnectedDrive?**

**Does BMW ConnectedDrive cost anything?** The cost of BMW ConnectedDrive will vary depending on the services that you've selected for your vehicle. For example, while certain services are complimentary, you have the option to add features such as in-car Wi-Fi™ or Concierge services.

**Is it worth paying for BMW ConnectedDrive?** If you're after one of the most comprehensive and intuitive digital service systems, then you can't go far wrong with BMW's ConnectedDrive. It's designed to understand you and your preferences and distinguish between the different drivers of the car. This is where ConnectedDrive stands out from other digital offerings.

**Is BMW Connected no longer available?** "Due to a phasing out of the 3G network by cellular carriers, ConnectedDrive services can no longer be supported starting February 2022 for your BMW. The decision to phase out 3G network technology was made at the discretion of the respective cellular carriers and lies beyond the control

of BMW."

**What is the difference between BMW iDrive and ConnectedDrive?** In simple terms, iDrive is essentially the operating system, whilst ConnectedDrive is one of the features available within the overall system which uses the internet where possible.

**Do you have to pay for BMW Connected app?** The My BMW App is available for both iOS and Android operating systems and can be downloaded free of charge via the Apple App Store or the Google Play store.

**Why is my BMW ConnectedDrive not working?** Please try a hard reset by switching the vehicle engine on completely, and then holding the main volume button in until the iDrive screen switches off (You may need to press this in for up to 30 seconds). Once the iDrive screen switches off, please then wait for this to switch back on and allow this up to 5 minutes.

**Can you start your car with BMW ConnectedDrive?**

**Can you add apps to BMW ConnectedDrive?**

**Is BMW Wi-Fi free?** Each vehicle equipped with WiFi hotspot receives a trial subscription of 3GB of data or three months of access, whichever occurs first. After the trial subscription has ended, there are several data plans available for purchase. The customer will receive a renewal email.

**What is the point of BMW ConnectedDrive?** BMW ConnectedDrive seamlessly integrates your mobile devices, smart home technology, and your vehicle's intelligent interfaces into a complete driver's environment.

**How to get BMW ConnectedDrive for free?** Most new BMWs are fully compatible with the ConnectedDrive software and it's entirely free to register in the ConnectedDrive store. ConnectedDrive comes standard on most BMW models for three years, and there is a price to continue after that point.

**What is the BMW Connected package?** With Remote Services, BMW Online and Online Speech Processing, you get everything you need for your journey, seamless integration of My BMW App, remote access of your BMW from your smartphone and perfect speech recognition. Connected and always up to date, both inside and

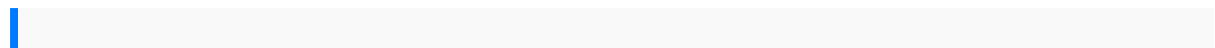
outside your vehicle.

**Is the BMW ConnectedDrive store no longer available?** The Connected Drive store has been fully removed from ID4/5/6 devices and its only available on new cars. However the functionality remains and it's additional services are available to purchase online only.

**What replaced BMW Connected?** The My BMW App will become available April 12, 2021 to U.S. customers on both iOS and Android compatible mobile devices; the BMW Connected app will be fully replaced by the My BMW App at the end of June 2021.

**Why has my BMW ConnectedDrive stopped working?** Please try a hard reset by switching the vehicle engine on completely, and then holding the main volume button in until the iDrive screen switches off (You may need to press this in for up to 30 seconds). Once the iDrive screen switches off, please then wait for this to switch back on and allow this up to 5 minutes.

**Does ConnectedDrive expire?** BMW ConnectedDrive services are booked for a vehicle and remain active until the end of the duration even in case of a new owner.



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