

# 2017 blue rewards program changes

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### 2017 Blue Rewards Program Changes: Frequently Asked Questions

#### 1. What are the major changes to the Blue Rewards program in 2017?

- Elimination of Blue Distinction tiers, except for pharmacies and long-term care facilities
- Introduction of a new "Silver" tier for members who achieve 1,500 Blue Rewards points per year
- Increase in points earned for preventive care services
- Introduction of a "Family Points Pool" for members to combine their points

**2. How do I qualify for the new Silver tier?** To qualify for the Silver tier, you must earn 1,500 Blue Rewards points per year. You can earn points through preventive care services, completing health assessments, and making healthy choices.

**3. What benefits do Silver tier members receive?** Silver tier members receive a 10% discount on copays for preventive care services, such as annual physicals and wellness screenings. They also receive a 5% discount on prescription drug copays.

**4. How does the Family Points Pool work?** The Family Points Pool allows members to combine their Blue Rewards points into a single account. This can help families reach the Silver tier more quickly or use their points to redeem for rewards.

#### 5. What other changes are being made to the Blue Rewards program?

- Increase in the number of points earned for completing the annual health assessment

- Elimination of points expiration
- Introduction of a new "Blue Benefits" program that offers discounts on health-related products and services

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