# A new look at accountability value added assessment

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Value-Added and Accountability Assessments\*\*

## Value-Added Assessment

A value-added assessment is a method that evaluates the impact or incremental value provided by a specific process, intervention, or service. It aims to determine the change in outcomes or performance that can be attributed to the efforts being assessed.

#### **Accountability Assessment**

An accountability assessment evaluates the performance of individuals, organizations, or programs against predefined standards or goals. It seeks to determine whether the entity has fulfilled its obligations and met the expectations set for it.

#### Value-Added Example

A value-added example is providing additional features or improvements to a product or service that enhances its value to customers, such as offering personalized recommendations or value-added warranty services.

## **Identifying Value-Added Activities**

To identify value-added activities, consider the following:

Does the activity contribute to the desired outcome?

- Does it eliminate waste or inefficiencies?
- Does it create or enhance value for customers?
- Does it align with the organization's goals?

#### Four Levels of Accountability

- 1. Personal Accountability
- 2. Functional Accountability
- 3. Project Accountability
- 4. Organizational Accountability

## Four Pillars of Accountability

- 1. Performance
- 2. Integrity
- 3. Transparency
- 4. Communication

## Four P's of Accountability

- 1. Performance: Meeting expectations and goals
- 2. Process: Adhering to established procedures
- 3. Participation: Involvement in decision-making and execution
- 4. Product: Delivering quality results

#### **Value-Added Method Example**

A value-added method example is the Economic Value Added (EVA) metric, which calculates the difference between the net operating profit after taxes and the cost of capital.

## **Preparing a Value-Added Statement**

To prepare a value-added statement, follow these steps:

- 1. Determine the value-added components, such as labor, materials, and overhead.
- 2. Calculate the total output value.

- 3. Deduct the value-added components from the output value.
- 4. The difference represents the gross profit.

## **Value-Added Model Example**

A value-added model example is the Porter's Value Chain, which breaks down a business into five primary activities and four support activities, identifying the value-added at each stage.

#### **Value-Added Activities Examples**

- Research and development
- Product design
- Customer service
- Inventory management
- Process optimization

#### Three Categories of Value-Added Activities

- 1. Core Value-Added Activities: Essential for creating the product or service
- Supporting Value-Added Activities: Indirectly contribute to the product or service
- 3. Non-Value-Added Activities: Wasteful or unnecessary

#### **Demonstrating Added Value**

To demonstrate added value, articulate how your contributions have:

- Improved outcomes or performance
- Increased customer satisfaction
- Reduced costs or inefficiencies
- Enhanced quality or innovation

#### Difference Between Assessment and EVA

Assessment evaluates the impact of an entity, while EVA is a financial metric that measures the economic profit generated by a company.

#### Value Assessment

A value assessment is a comprehensive review of an entity's performance, value, and potential.

#### Value-Based Assessment

A value-based assessment incorporates the value created or added by an entity into its overall evaluation.

# **Definition of Value-Added Analysis**

Value-added analysis is a technique used to identify and assess the activities that contribute to the value of a product, service, or process.

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