TOTAL QUALITY MANAGEMENT MCQ AND ANSWERS

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Total Quality Management (TQM) MCQ and Answers

Paragraph 1:

1. Which of the following is a key principle of TQM? (a) Customer focus (b) Continuous improvement (c) Employee involvement (d) All of the above **Answer: (d)**

2. What is the purpose of a quality policy? (a) To define the organization's quality goals and objectives (b) To provide guidance to employees on quality practices (c) To communicate the organization's commitment to quality to external stakeholders (d) All of the above **Answer: (d)**

Paragraph 2:

3. Which of the following is a TQM tool used to identify and prioritize customer requirements? (a) Pareto chart (b) Ishikawa diagram (c) Quality function deployment (d) Histogram **Answer: (c)**

4. What is the role of data analysis in TQM? (a) To identify trends and patterns (b) To evaluate the effectiveness of quality improvement initiatives (c) To make informed decisions based on factual evidence (d) All of the above **Answer: (d)**

Paragraph 3:

5. Which of the following is a benefit of implementing TQM? (a) Increased customer satisfaction (b) Improved efficiency and productivity (c) Reduced costs (d) All of the above **Answer: (d)**

6. What are the five pillars of TQM? (a) Leadership, planning, control, improvement, results (b) Customer focus, continuous improvement, employee involvement, top management commitment, process focus (c) Strategic planning, customer satisfaction, employee training, quality control, performance measurement (d) Standardization, automation, documentation, training, inspection **Answer: (b)**

Paragraph 4:

7. What is the role of leadership in TQM? (a) To provide vision and direction (b) To create a culture of quality (c) To ensure resources are available for quality initiatives (d) All of the above **Answer: (d)**

8. Which of the following is a common challenge in implementing TQM? (a) Resistance to change (b) Lack of resources (c) Difficulty measuring quality improvements (d) All of the above **Answer: (d)**

Paragraph 5:

9. What is the relationship between TQM and ISO 9000? (a) TQM is a subset of ISO 9000 (b) ISO 9000 is a subset of TQM (c) TQM and ISO 9000 are independent but compatible (d) TQM and ISO 9000 are mutually exclusive **Answer: (c)**

10. How can organizations use TQM to achieve long-term success? (a) By creating a culture of continuous improvement (b) By aligning quality initiatives with

strategic objectives (c) By empowering employees and fostering innovation (d) All of the above **Answer: (d)**

Training and Development for Dummies: A Q&A Guide

What is training and development?

Training and development (T&D) refers to the process of enhancing an individual's skills, knowledge, and abilities to improve their job performance and career growth. It can include formal courses, on-the-job training, mentoring, and self-directed learning.

Why is T&D important?

T&D is crucial for several reasons. It helps organizations:

- Improve employee performance and productivity
- Reduce employee turnover
- Increase employee engagement and motivation
- Adapt to changing business needs
- Prepare employees for future roles and advancements

Who benefits from T&D?

T&D benefits both employees and organizations. Employees can acquire new skills, enhance their abilities, and increase their value in the job market. Organizations benefit from having a more skilled and motivated workforce that can drive business success.

What are the different types of T&D?

T&D programs can vary greatly in format and delivery. Common types include:

- **Formal training:** Instructor-led courses or workshops covering specific skills or knowledge areas.
- **On-the-job training:** Learning through hands-on experience guided by a supervisor or mentor.

- **Mentoring:** One-on-one guidance and support from a more experienced employee.
- **Self-directed learning:** Employees taking initiative to develop their skills and knowledge through online courses, books, or other resources.

How do I get started with T&D?

To implement a successful T&D program, follow these steps:

1. Identify employee training needs through performance evaluations, job analysis, or stakeholder feedback.
2. Design and develop training programs that address those needs.
3. Implement the programs effectively, including scheduling, resource allocation, and instructor selection.
4. Evaluate the effectiveness of the training through assessments, feedback, and return on investment (ROI) calculations.
5. Continuously improve the T&D program to ensure alignment with business goals and employee development needs.

Is B&R Automation Studio free? You can download Automation Studio with its full range of functionality free of charge at any time. After entering a license key for the evaluation, free access is provided for 90 days.

What is B&R Automation Studio? A single uniform programming tool for every aspect of an automation project minimizes training needs, solidifies overall integration, and eliminates communication problems between engineering disciplines.

How do I go online with B&R Automation Studio?

How to install B&R Automation Studio?

Is B&R owned by ABB? In 2017, B&R was acquired by ABB.

Is Automation Studio free to use? Automation Studio™ Viewer allows you to open projects created in Automation Studio™ Professional or Educational editions in read-only format. This free edition lets you share schematics within your organization, with clients or with anyone who does not have an Automation Studio™ license.

What is the full form of PLC in B&R? Programmable Logic Controller (PLC) With hardware up to and including Intel® Atom™ CPUs, the X20 system covers the entire performance range. This system is extremely compact and highly modular as a result of its unique "slice" system design.

What is Automation Studio used for? It is used for CAD, maintenance, and training purposes. Mainly used by engineers, trainers, and service and maintenance personnel. Automation Studio can be applied in the design, training and troubleshooting of hydraulics, pneumatics, HMI, and electrical control systems.

How do I download Automation Studio?

How do I go online with GE PLC?

How do I start automation anywhere?

How do I go online with Schneider PLC? Select PLC and Login. In the Devices tree of the SoMachine Logic project, double-click MyController. Next, select the PLC you would like to go online-with. Lastly, Login to the PLC using the Login icon or select Online -> Login from the main toolbar.

What is Automation Studio B&R? Automation Studio is the B&R software development environment that controls all aspects of the solution including hardware configuration, logic programming, communication, visualization programming, and diagnostics.

How to install automation software?

How do I download and install Automation Anywhere? Step 1: Go to the Setup folder of Automation Anywhere Enterprise Client and right-click and choose Run as administrator. Step 2: In the wizard, which opens, click on Next, to begin the installation. Then, read and accept the License Agreement by clicking on the radio button. Then, click on Next.

Is ABB a Chinese company? ABB was formed in 1988, when the Swedish Asea and the Swiss BBC Brown Boveri merged under the name of ABB, headquartered in Zurich, Switzerland. With a history of excellence spanning more than 140 years,

ABB's success is driven by about 105,000 talented employees in more than 100 countries.

Is ABB owned by GE? ABB announced it has completed its acquisition of GE Industrial Solutions (GEIS), GE's global electrification solutions business on June 30, 2018. The transaction was announced on September 25, 2017, and is expected to be accretive to operational EPS in the first year.

How much did ABB pay for B&R? ABB gave no purchase price for Bernecker & Rainer Industrie-Elektronik (B&R) when it announced the deal on Tuesday, but a person familiar with the matter said it was nearly $2 billion, the biggest deal under Chief Executive Ulrich Spiesshofer's four-year leadership.

Why is automation so expensive? Generally, the cost of automation is higher than the cost of manual labor in the short term, as it requires significant upfront investment in equipment, software, and training. However, over the long term, the benefits of automation can often offset these costs, resulting in overall savings for your company.

Is there a free version of automation? Automation Express is a free license that puts the power of industry-leading automation tools in your hands.

What is the cost of automation? The Cost of Automation (RPA) Determining an RPA solution's price depends on the number of bots and software components that make up your deployment. On average, a single bot (or unit) tends to calculate in cost somewhere between $5,000 and $15,000.

What does PLC code stand for? Programmable logic controller (PLC) programming starts during the definition phase of a project while generating the design documentation. PLC programming should be done in such a way so it is easily understood by the end user. Standards and the specific application also should be considered with PLC programming.

What does PLC and DCS stand for? In order to fully understand the difference between these two systems, we must look at the history of Programmable Logic Controllers (PLC) and Distributed Control Systems (DCS), and break down their internal components.

What is PLC used for? PLC stands for programmable logic controller. A PLC is a programmable computing device that is used to manage electromechanical processes, usually in the industrial niche. A PLC is sometimes referred to as an industrial PC, a term that describes a PLC's main function as a specialized industrial computing machine.

When to use Automation Studio? Automation Studio is best suited for bulk data management and processing large volumes of data. The Send Email Activity should be used to support single, automated email sends or push messages only, as opposed to sophisticated customer journeys.

What are the system requirements for Automation Studio? CPU: Intel® Core™ i5 5th generation 2.8GHz or equivalent. Memory: 3 GB. Graphic Card: Video memory of 512 MB and up, with a screen resolution of 1024 x 768 minimum. Disk space: 5 GB of free space.

What is the best software for hydraulic circuit design? Solution: AutoCAD P&ID is the best software choice for creating hydraulic circuit diagrams.

Is there a free version of automation? Automation Express is a free license that puts the power of industry-leading automation tools in your hands.

Is automation Everywhere free? Automation Anywhere has a free version and offers a free trial.

Is power automation free? Power Automate Desktop is available for free to all Windows 10 and Windows 11 users. (Free means that you are not required to have a paid Microsoft 365 subscription.

Is Red Hat Process Automation Manager free? Yes. A free, 90-day, fully supported evaluation subscription for any of the included products is accessible through the Red Hat Customer Portal or by contacting Red Hat Sales. In addition, a free development-only subscription is available for Process Automation Manager and Decision Manager.

How much will automation cost? Although the total cost can depend upon how many robots are needed and what they will be used for, the average cost for new

equipment can range from $28,000 for a standalone robotic arm to hundreds of thousands of dollars and up for a complete industrial automation system.

Why is automation so expensive? Generally, the cost of automation is higher than the cost of manual labor in the short term, as it requires significant upfront investment in equipment, software, and training. However, over the long term, the benefits of automation can often offset these costs, resulting in overall savings for your company.

Which is best free RPA tool?

How much does Automation Anywhere cost? Automation Anywhere In contrast, Automation Anywhere's basic package is the cloud starter pack priced at $750/month. This includes 1 control room, 1 unattended bot, and 1 bot creator. Every additional attended or unattended bot costs $125/month or $500/month.

Is automate free or premium? Power Automate offers two primary licensing models: Free and Premium. The Free plan provides basic functionalities, while the Premium plan unlocks advanced features and integrations. Free Plan: Limited to standard connectors, basic workflow automation, and a set number of runs per month.

Is automate app free? Automate is a free app for Android™ that lets you automate away repetitive tasks on your smartphone or tablet with easy-to-understand flowcharts.

Do I need a license for Power Automate? You need a Premium license for each RPA developer who builds and manages desktop flows on the Power Automate portal.

Is Microsoft PowerApps free? Both Power Apps Plan Trial and Power Apps Developer Plan are free, but are created for different purposes: Power Apps Plan Trial gives you the Power Apps per user plan for 30 days. This duration is meant for trying out production Power Apps applications. Once your trial expires, you can purchase a plan.

How long is Microsoft Power Automate free for? Power Automate free trial Start automating for free with a 30-day trial. Experiment with UI-based cloud flows and

standard connectors.

What OS does Red Hat use? Red Hat Enterprise Linux (RHEL) is an enterprise Linux operating system (OS) developed by Red Hat for the business market.

Is Red Hat free for home use? The no-cost Red Hat Developer Subscription for Individuals is available and includes Red Hat Enterprise Linux along with numerous other Red Hat technologies. Users can access this no-cost subscription by joining the Red Hat Developer program at developers.redhat.com/register. Joining the program is free.

Do I need Red Hat license? The subscription model also includes access to Red Hat support services, including technical support, security updates, and access to Red Hat's knowledge base. As long as there is an active subscription of RHEL, all servers running RHEL require an active subscription (also known as the "all or nothing rule").

Is the Sanford Guide free? Use the form below to submit your information to receive a free individual trial of Sanford Guide All Access ($79.99/yr: web + mobile), the Sanford Guide Mobile App ($34.99/yr), the Sanford Guide Mobile App with U.S. Vaccine Guidelines ($39.99/yr), or the Sanford Guide Web Edition ($59.99/yr).

What is the Sanford Guide used for? Sanford Guide helps you make the best infectious diseases treatment decisions, fast. This Pocket Edition has an approximate font size of 5.5 points. The book is available in three sizes: Library Edition (10pt font)

How often is the Sanford Guide updated? Digital versions of Sanford Guide are updated daily. New editions of The Sanford Guide books are typically published each spring.

What are the principles of antimicrobial therapy? The major goal is to reduce or eliminate pathogenic organisms. To be effective, the agent must reach the site of the infection and be active at that site. Therefore, knowledge of absorption, distribution, and excretion of the agent is necessary for determining the proper choice and the method of administration.

What is the best antibiotic coverage app? "Johns Hopkins ABX Guide is the highest-ranked infectious disease App in recent Clinical Infectious Diseases review. Outranks Sanford Guide, Epocrates, and Medscape." With the Johns Hopkins ABX Guide you can: Choose the correct drug and dosage, then review the risk of potential adverse reactions or interactions.

Is the guide plus free? Try THE GUIDE+ For Free!

What is the app for antibiotic sensitivity? Antibiogo is a free mobile app with one goal: improving care quality for patients at every level of the health system by providing reliable antibiotic susceptibility testing (AST) analyses to labs.

How to cite a Sanford guide?

What is a guide used for? to assist (a person) to travel through, or reach a destination in, an unfamiliar area, as by accompanying or giving directions to the person: He guided us through the forest. to accompany (a sightseer) to show points of interest and to explain their meaning or significance.

What are the 5 D's of antimicrobial therapy? Hospitalists and primary care physicians are particularly essential as they comprise a majority of the prescribers. Prescribers can act as good stewards by following the 5 "D"s of antimicrobial stewardship; right Drug, correct Dose, right Drug-route, suitable Duration, timely De-escalation to pathogen-directed therapy.

What are the 3 types of antimicrobials? There are three types of public health antimicrobials: sterilizers, disinfectants, and sanitizers.

What is an example of antimicrobial therapy? With worldwide increases in prevalence of penicillin-resistant pneumococci, combination therapy of vancomycin plus a third-generation cephalosporin (either ceftriaxone or cefotaxime) has become the standard approach to empiric antimicrobial therapy.

Is the TV Guide app free? Download the free TV Guide App from the App Store on iPhone, iPad and iPod touch The centerpiece of the app is TV Guide's already popular Watchlist feature.

How to reference Sanford Guide?

What is the app for antibiotic sensitivity? Antibiogo is a free mobile app with one goal: improving care quality for patients at every level of the health system by providing reliable antibiotic susceptibility testing (AST) analyses to labs.

How deep is the Sanford Underground Research Facility? The Sanford Underground Research Facility (SURF) is America's underground science laboratory—the deepest in the United States at 4,850 feet, and among the deepest in the world.

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TOTAL QUALITY MANAGEMENT MCQ AND ANSWERS

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