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35 NAS User Guide: PlusCom Q&A

1. What is a NAS and how does it benefit me?

A NAS (Network Attached Storage) is a specialized computer that stores and manages data across a network, providing centralized access and backup. It offers advantages such as increased data security, improved file sharing, and remote accessibility.

2. How do I set up my 35 NAS from PlusCom?

Follow these steps to set up your NAS:

- Connect the NAS to your network and power it on.
- Access the web-based setup page using the IP address provided in the user guide.
- Create a new administrator account and configure basic settings.
- Install hard drives and create storage volumes to store your data.

3. How can I share files and folders on my NAS?

To share files and folders, navigate to the "File Sharing" section in the NAS interface. Select the files or folders you want to share and create share permissions for specific users or groups. You can also enable network protocols like SMB, AFP, or NFS for accessing the shares.

4. How do I back up my data from the NAS?

The NAS provides multiple backup options. You can create local backups by scheduling automatic snapshots of storage volumes. For off-site backups, you can use cloud services like Google Drive or Amazon S3. Additionally, you can configure a remote NAS as a secondary backup destination.

5. What troubleshooting steps can I take if I encounter issues?

- Check the network connections and ensure the NAS is powered on.
- Verify the IP address and access the web-based interface.
- Reset the factory settings by pressing the physical reset button on the NAS.
- Ensure you have the latest firmware installed.
- Contact PlusCom technical support for further assistance.

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