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OBJECTIVE

I would like to present myself, my work experience, and education history in consideration for a position at **Second Best Coffee**. I see this as a great opportunity to use my previous work history to meet new people and work in an environment with an acute focus on customer service and excellent product, and to continue learning about sourcing, roasting, and preparing coffee in various forms.

EDUCATION

Missouri University of Science and Technology	August 2009 -
Undergraduate studies in Chemical Engineering	May 2012

EXPERIENCE

Crows Coffee	Brookside, MO
Lead Barista	Spring 2015 -
<ul style="list-style-type: none">Continued barista training through SCAA/BGA trainingDeveloped brand image, product design, and ordering protocolDeveloped featured drinks and signageTrained employees and helped launch second location	Current

Homer's Coffee House	Overland Park, KS
Lead Barista	Fall 2013 -
<ul style="list-style-type: none">Trained on manual brewing methods, espresso machine use and diagnostics, and learned about the roasting processDeveloped featured drinks and signage on a monthly basisConnected with wholesalers and developed a customer merchandise program	Winter 2015

Walgreens	Prairie Village, KS
Pharmacy Technician	Fall 2012 -
<ul style="list-style-type: none">As a pharmacy technician I filled scripts, I interacted with customers, placed orders, and performed inventory	Fall 2014

Central Dispatch, Inc.	Rolla, MO
Dispatcher	Summer 2007 -
<ul style="list-style-type: none">Responded to alarm signals, answered calls, and did paperworkPerformed tertiary duties such as sorting and filing of changes	Summer 2012

SKILLS

Technical Communication	Scheduling	Ordering	Training
Product Development	3D Modeling	Programming (various languages)	