Jerry Velasco

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PROFESSIONAL PROFILE

- Strategic, analytic, and result-driven multilingual with ability to manage multiple projects simultaneously.
- Skilled with Adobe Creative Suite (Illustrator, Photoshop, InDesign, Animate) Microsoft Office and Web Design (HTML, CSS).
- Ability to work with OSX and Windows operating systems.
- Excellent communication and interpersonal skills, and efficient problem solving ability.

PROFESSIONAL EXPERIENCE

Tekovery, Inc. Mt Vernon, NY

Junior Computer Technician Intern, September 2017 – Present

- Successfully tested, configured, and prepared computer equipment for resale or recycling.
- Diagnosed hardware and software issues, leading to repairs/upgrades for both hardware and software on Linux-, Mac- and Windows-compatible devices.
- Researched and evaluated new software and hardware when necessary.
- Properly performed Operating System installation, imaging, and wiping of drives.

Albany Made Creative Lab, Albany, NY

Volunteer, January 2017 – May 2017

- Diagnosed, troubleshoot, and resolved any range issues with the maker space equipment.
- Advised members of possible solutions that could fix or enhance their 3D print designs.
- Provided one-on-one assistance for members looking to learn more about software or hardware, which primarily included Adobe Creative Suite and 3D printing.

University at Albany, SUNY, Albany, NY

Teaching Assistant, January 2017 – May 2017

- Assisted students in the course with homework's pertaining to python programming throughout the academic semester
- Aided Department of Informatics professor by searching for coding data and articles.
- Held review sessions where student's questions/concerns were effectively addressed.

EDUCATION

University at Albany, State University of New York

Bachelor of Science May 2017

Major: Informatics

Minor: Business Administration

ADITIONAL SKILLS

- Working knowledge of HTML and CSS.
- Comfortable using Python and SQL.
- Fluent in Spanish.