HR Analytics: Job Change of Data Scientists

Predict who will move to a new job

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Intro

1. What is the problem?

As the HR department in big data companies, it's important to know which of current employees are
 planning to leave the company, the reason behind it and then take corresponding actions. How can we do it?

2. What is the project goal?

• The goal of this task is building model(s) that uses the current credentials, demographics, experience to predict whether a current employee is looking for a new job or not.

3. Is it a classification or regression problem?

It's classification problem

4. What benefit will it bring?

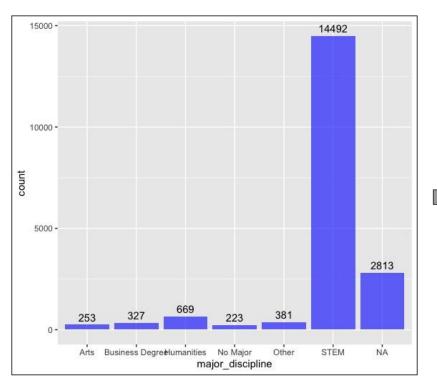
 It helps to prevent the loss of precious human resources, feedback of the company current working environment and gives guidance in the future recruiting.

The Data

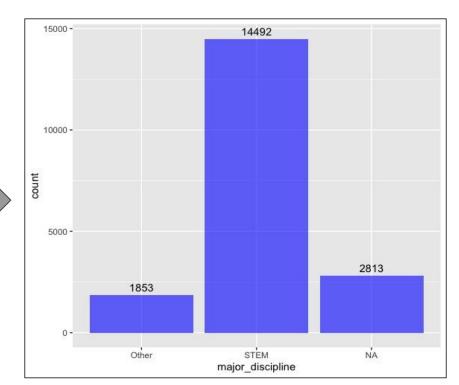
```
'data.frame': 19158 obs. of 14 variables:
$ enrollee_id
                       : int 8949 29725 11561 33241 666 21651 28806 402 27107 699 ...
$ citv
                       : chr "city_103" "city_40" "city_21" "city_115" ...
$ city_development_index: num  0.92 0.776 0.624 0.789 0.767 0.764 0.92 0.762 0.92 0.92 ...
$ gender
                       : chr "Male" "Male" NA NA ...
$ relevent_experience : chr "Has relevent experience" "No relevent experience" "No releven
t experience" "No relevent experience" ...
$ enrolled_university : chr "no_enrollment" "no_enrollment" "Full time course" NA ...
$ education_level : chr "Graduate" "Graduate" "Graduate" "Graduate" ...
$ major_discipline : chr "STEM" "STEM" "STEM" "Business Degree" ...
$ experience
                       : chr ">20" "15" "5" "<1" ...
$ company_size
                       : chr
                              NA "50-99" NA NA ...
$ company_type
                       : chr NA "Pvt Ltd" NA "Pvt Ltd" ...
$ last_new_job
                       : chr "1" ">4" "never" "never" ...
$ training_hours
                       : int 36 47 83 52 8 24 24 18 46 123 ...
                              1001010110...
  target
```

Aggregating categorical variables - Major

All other majors

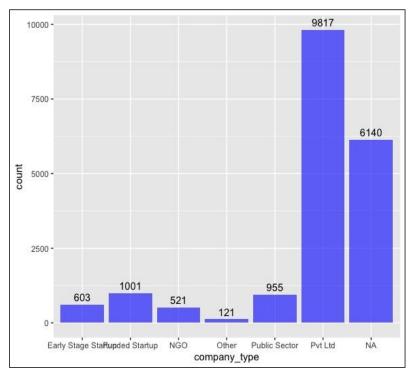


Other

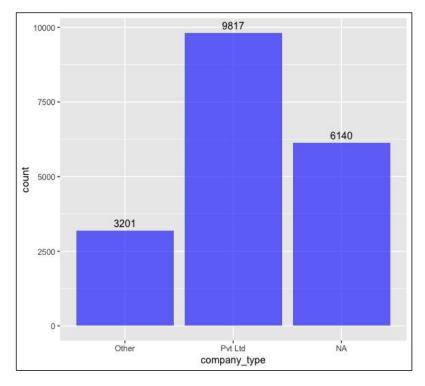


Aggregating categorical variables - Company Type

All other company type

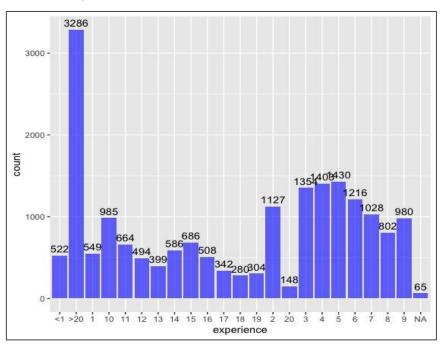


Other

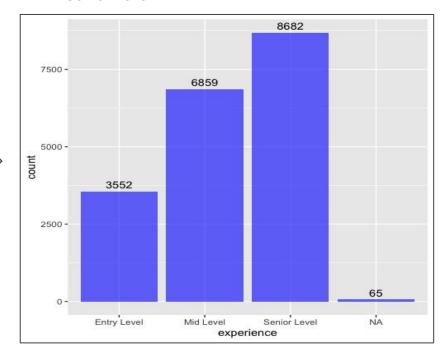


Aggregating categorical variables - Experience

- Experience <= 3
- 4< Experience < 10
- Experience >= 10

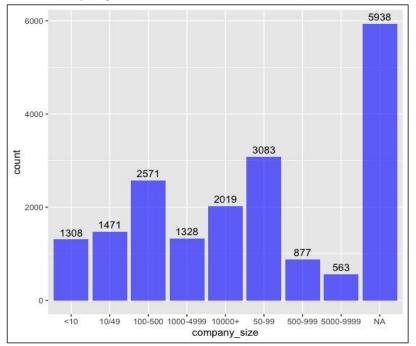


- Entry Level
- Mid Level
- Senior Level

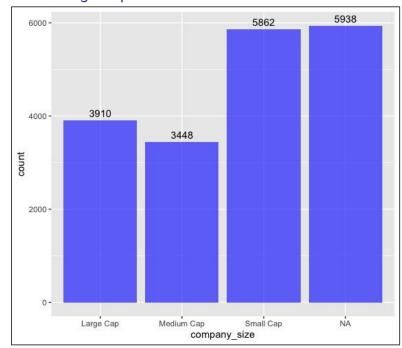


Aggregating categorical variables - Company Size

- Company Size <= 100
- 100< Company Size < 1000
- Company Size >= 1000

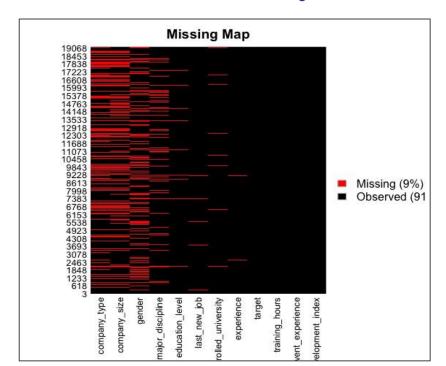


- Small Cap
- Medium Cap
- Large Cap

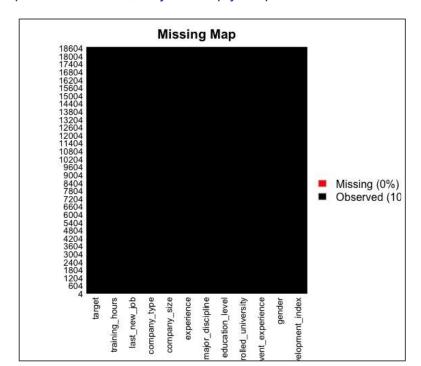


Handle Missing Data

• Since most of our variables are categorical and there are lots of missing data, our approach is fill in the NAs with 'Unknown' or 'Other'. If the missing value amount is small for some specific variables, we just simply drop them.

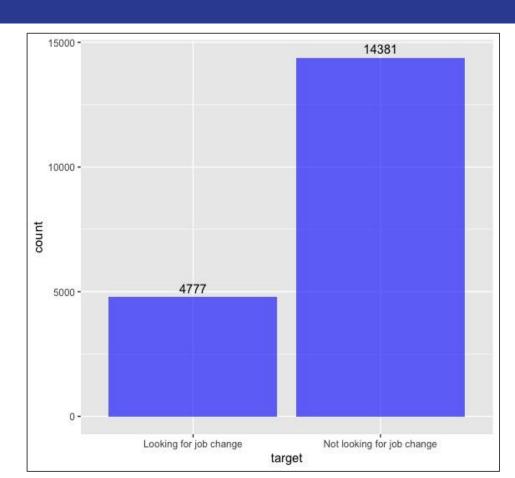




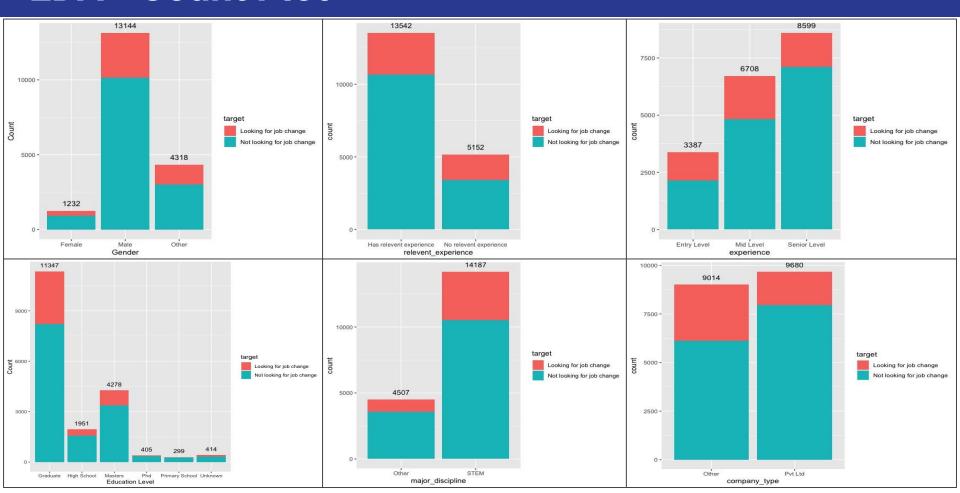


Target variable is not balanced:

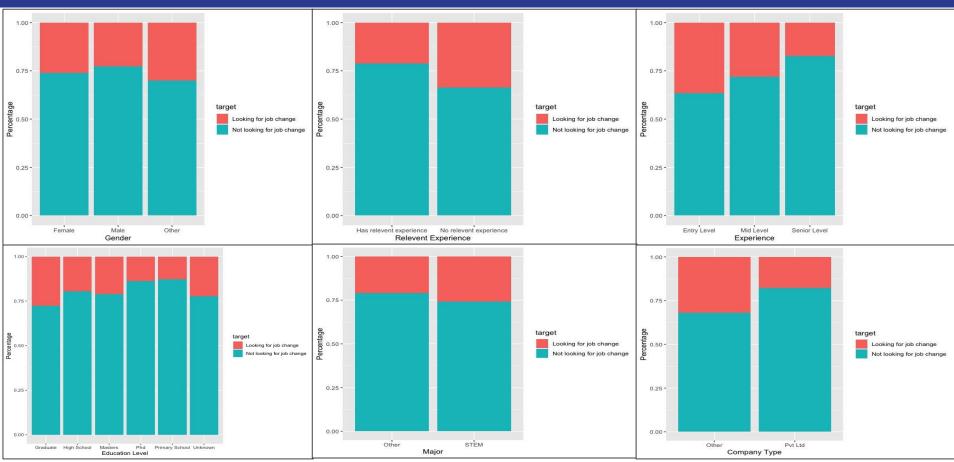
- 25% are looking for job change
- 75% are not looking for job change
- Set a baseline for our model



EDA - Count Plot



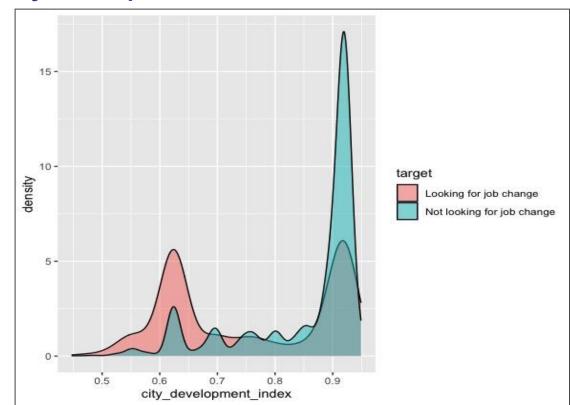
EDA - Percentage distribution



Distribution of job changing by city development index

Conclusion:

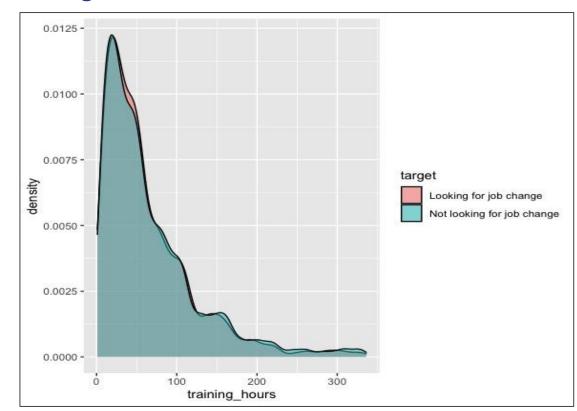
- The CDI plays a big role in the desire to change job
- Above 50% of people who work in a city with a low CDI are looking for a new job.
- On the other hand, in cities with a high CDI, the situation is the opposite, more than half of the people are not interested in finding a new job.



Distribution of job changing by training hours

Conclusion:

- Training hours means how many training hours the employee did before he/she got hired.
- There are not much difference in terms of training hours



EDA Conclusion:

- Female are slightly more likely than male to look for a new job.
- People with no relevant experience are more inclined to look for a new job.
- With the increase of working experience, people are less likely to look for new job
- People with graduate education are more likely than others to look for a new job.
- People who have a major discipline STEM (Science, Technology, Engineering and Mathematics) are more likely than others to look for a new job.
- People who work in other type of companies are more likely than people who work in the Private limited company to look for a new job.

Random Forest:

Build the model on the training set

OOB estimate of error rate: 20.46%, thus an accuracy of 79.54%

Choose the best Tree size (parameter tuning)

We chose 50 trees

Variable importance plots

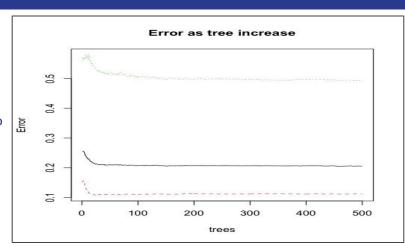
City_development_index is much more important than others

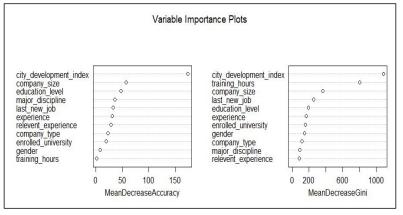
Final results on test set:

Acc: 0.79

Sens: 0.50

Pres: 0.57





KNN

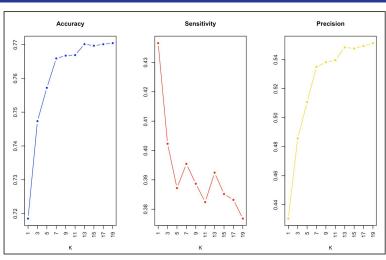
- Normalization
- Convert the categorical variables into dummy variables
- Model building (split data 80%/20%)
- Find optimal K using K-fold cross validation
- plot the results for each KNN model.
- find best k=13
- Show performance

Final results on test set:

Acc: 0.77

Sens: 0.39

Pres: 0.55



```
accuracy sensitivity precision
     0.7185036
                  0.4365468 0.4304651
2
    3 0.7473391
                  0.4022930 0.4856848
    5 0.7572048
                  0.3872061 0.5108213
    7 0.7658927
                  0.3954379 0.5350346
   9 0.7667262
                  0.3886874 0.5381643
  11 0.7668840
                  0.3824370 0.5396045
  13 0.7701182
                  0.3924447 0.5484088
  15 0.7696600
                  0.3851723 0.5476651
  17 0.7700957
                  0.3832030 0.5494015
  19 0.7704234
                  0.3768221 0.5513429
```

Logistic Regression

We built **THREE** models for logistic regression:

- Full model (all predictors)
- Reduced model (key predictors)
- One predictor model (citi development index)

Model Comparison based on **AIC** score:

Full model: 13910.00

Reduced model: 14063.95

One model: 15153.37

Final results on test set:

Acc: 0.76

Sens: 0.28

Pres: 0.57

Results for the full model:

```
Coefficients:
                                           Estimate Std. Error z value Pr(>|z|)
(Intercept)
                                           3.479733
                                                      0.205780 16.910 < 2e-16 ***
city_development_index
                                          -5.790661
                                                      0.175002 -33.089 < 2e-16 ***
genderMale
                                          -0.207171
                                                      0.084972 -2.438 0.014764 *
aenderOther
                                          -0.125405
                                                      0.091395 -1.372 0.170028
relevent_experienceNo relevent experience 0.222657
                                                      0.057131
                                                                 3.897 9.73e-05 ***
                                          -0.215785
                                                      0.057607
enrolled_universityno_enrollment
                                                                -3.746 0.000180 ***
enrolled universityPart time course
                                          -0.245105
                                                      0.095919
                                                               -2.555 0.010609 *
enrolled_universityUnknown
                                          -0.318530
                                                      0.151935
                                                               -2.096 0.036039 *
education_levelHigh School
                                          -0.937532
                                                      0.104882
                                                                -8.939 < 2e-16 ***
education levelMasters
                                          -0.243526
                                                      0.053632 -4.541 5.61e-06 ***
                                          -0.450773
                                                      0.176370
education_levelPhd
                                                               -2.556 0.010593
education_levelPrimary School
                                          -1.460889
                                                      0.221649
                                                               -6.591 4.37e-11 ***
education levelUnknown
                                          -0.831905
                                                      0.167175
                                                               -4.976 6.48e-07 ***
                                           0.083825
                                                      0.074905
                                                                 1.119 0.263107
major_disciplineSTEM
experienceMid Level
                                          -0.143895
                                                      0.059166
                                                                -2.432 0.015014 *
experienceSenior Level
                                          -0.377073
                                                      0.069094
                                                                -5.457 4.83e-08 ***
                                          -0.248839
                                                      0.075380
company_sizeMedium Cap
                                                                -3.301 0.000963 ***
company_sizeSmall Cap
                                          -0.185466
                                                      0.066405
                                                               -2.793 0.005223 **
company_sizeUnknown
                                           1.121195
                                                      0.076046
                                                               14.744 < 2e-16 ***
company_typePvt Ltd
                                          -0.213135
                                                      0.055965
                                                               -3.808 0.000140 ***
last_new_job1
                                           0.596504
                                                      0.073148
                                                                 8.155 3.50e-16 ***
last_new_iob2
                                           0.694300
                                                      0.087044
                                                                 7.976 1.51e-15
                                           0.731107
                                                      0.114373
last_new_job3
                                                                 6.392 1.63e-10 ***
last_new_job4
                                           0.738305
                                                      0.118504
                                                                 6.230 4.66e-10 ***
last_new_job5+
                                           0.652998
                                                      0.092462
                                                                 7.062 1.64e-12 ***
                                                      0.000359 -2.806 0.005019 **
training_hours
                                          -0.001007
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
(Dispersion parameter for binomial family taken to be 1)
    Null deviance: 16732 on 14954 degrees of freedom
Residual deviance: 13858 on 14929 degrees of freedom
AIC: 13910
```

Model Comparison

	Random Forest:	Logistic Regression:	KNN:
Accuracy:	0.79	0.76	0.77
Sensitivity:	0.50	0.28	0.39
Precision:	0.57	0.57	0.55

Based on the problem statement: 'Predict employees who are job seeking', our model of choice will be Random Forest. This model has the highest accuracy, sensitivity and precision.

Conclusion

- In terms of accuracy, our random forest model does perform better than our baseline(0.79>0.75)
- Even though our final model outperforms than our other models, the sensitivity score is still relatively low (around 50%).
- Apparently, the most important feature in the task is city development index. Which is not quite good, because it predominates over other features.
- There are some other key variables that are not included in the dataset. For example, employee satisfaction score, salary, employee benefits, reputation of the company, etc. If we include these variables in our dataset, the results might be better.
- Further solution we come up with:
 - Feature insertion & feature engineering based on the most important features.
 - Try some other machine learning algorithms like neural networks, SMOTE Logistic Regression,
 etc.



Thanks for watching!

Decision Tree:

- We use 10-fold cross validation
- Plot the error by tree size
- Prune the tree and plot it again
- Using your pruned tree, make predictions
- Confusion matrix
- Calculate accuracy; sensitivity; precision
- Show results

Final results on test set:

Acc: 0.79

Sens: 0.43

Pres: 0.59

