# EECS4314 week 1

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# Lecture 1 Introduction, requirements

"It's software engineering, but advanced" - H.V. Pham 2024

#### **SCRUM** roles

- Product owner: Person who's responsible for the success of the product
- Stakeholders: Investors
- Users: general userbase population
- Team members: developers, testers, etc.
- Scrum master: overseer and manager of the product development as a whole

# Software development life cycle

In general, we follow these criteria in order when developing a new software product using any process model (waterfall, AGILE, etc.):

- 1. **Requirements** what do we need the software to do?
- 2. Architecture blueprint for the design based on the hardware of the system
- 3. **Design** how should we structure the code?
- 4. **Implementation** actual coding
- 5. **Testing** identify problems in the current cycle
- 6. Maintenance continuously evolve and improve the product

#### Question

Which phase of this process lasts the longest and is most costly to make fixes and changes to?

#### The answer

Maintenance is the most costly and takes the longest, since it is an ongoing process. Requirements is the area that is most costly to fix and make changes to, since the requirements are the very foundations of the product idea.

• Statistically speaking, as the years have gone by, the percentage of project costs devoted to maintenance have also increased.

# Types of software maintenance activities

- Perfective: add new functionality/features
- Corrective: fix faults, errors, and failures (MOST IMPORTANT ONE)
- Adaptive: new support for file formats, refactoring of code, etc

# Common software development problems

- The largest problems appearing in  $\approx 50\%$  of responses
  - Requirements and specifications
  - Managing customer requirements
- Coding is usually a non issue relatively speaking (especially when there is a group of developers working together).

#### Costs of incorrect or incomplete requirements

- In 1981, 75-85% of all issues found in software can be traced back to:
  - Requirements
  - Design
- In 2000, out of 500 major projects, 70-85% of costs are due to:
  - Requirement errors
  - New requirements

## High cost of requirement errors

- Errors during the design phase could fall into one of the following categories:
  - Errors that occured when a technical design was created from a correct set of requirements
  - Requirement errors that should have been detected earlier in the proess but "leaked" into the design phase of the project
- The latter category turns out to be particularly expensive, since:
  - The errors are misleading:

- \* Developers are looking for design errors, but they are in fact in the requirements.
- By the time the errors are discovered:
  - \* These issues lay low within the software and go undetected for an extended period of time, all the while causing errors. So as a result, we lose time.
  - \* There is also an administrative side to this, since we would have to go all the way back to the requirements in order to see where we went wrong.
- To repair an error, costs are incurred in:
  - **Rework** respecification, redesign, recoding, retesting
  - Change orders replacing defected systems by corrected one
  - Corrective action undoing whatever damage may have been done and refund.
  - Scrap useless code, design and test cases
  - **Recall** of defective software (could be embedded)
  - Warranty costs
  - Product liability customer can sue
  - Service costs for reinstallation
  - Documentation

## Requirements

#### Where do requirements come from?

Requirements for software can come from one of the following places:

- Users and stakeholders who have demands/needs (raw requirements)
- Analysts/requirement engineers
  - Elicit these demands and needs
  - Analyze them for consistency, completeness, and feasability
  - Formulate the requirements and write a specification list in formal language (REQUIRED BY LAW BY CRITICAL SYSTEMS; medical, vehicle etc)
  - Validate the gathered requirements and reflect the needs/demands of the stakeholders. Look for these responses:
    - \* Yes, this is what I'm looking for
    - \* This system will solve the problem

#### Types of requirements

- Functional requirements
  - Specify the function of the system.
  - Usually follows a form of a mathematical function:

$$f(i, state) \rightarrow (output, state_{new})$$

- Non-functional requirements
  - Quality requirements
    - \* Specify how well the system performs its intended functions
    - \* Performance, usability, maintenance, reliability, and portability
  - Managerial requirements
    - \* When will the product be delivered?
    - \* Verification is everything that's needed present at the time of release?
    - \* What happens if things go wrong? Legal requirements.
  - Context/Environment requirements
    - \* Legal stuff, range of consitions in which the system should operate (VERY IMPORTANT FOR CRITIAL SYSTEMS)

#### Design and architecture

- Design
  - Inner structure of components
  - Low level, information hiding and interfaces make it easier to change
  - Mostly technical stuff like code
  - Makes sense for systems with KLOCs
  - Late in SWE life cycle
- Architecture
  - Structure of system (components/connectors)
  - High level and hard to change (better get it right!)
  - Concerned with technical and non technical requirements (security, legal, outsourcing, etc.)
  - Makes sense for systems with MLOCs
  - Early in SWE life cycle

#### Software Architecture

#### Official definition by IEEE

Architecture is the fundamental organization of a system embodied in its components, relationships to each other, and to the environment as well as the principles guiding its design and evolution.

- System: A collection of components organized to accomplish a specific function or set of functions
- For example:
  - An individual application
  - Systems in traditional sense
  - Subsystems, systems of systems, etc.
- Systems exist to fulfill one or more **missions** in its environment

#### Environment, Missions and Stakeholders

- Environment: Determines the setting and circumstances of developmenta, operational, political, and other influences upon that system
- Mission: a use or operation for which a system is intended by one or more stakeholders to meet some set of objectives
- Stakeholders: an individual, team, or organization (or classes thereof) with interests in, or concerns relative to, a system.

#### Kruchten's definition

An architecture is the set of **significant decisions** about the organization of a soft-ware system.

- the **selection** of structural elements and their interfaces by which the system is composed, together with their behavior as specified in the collaborations among those elements
- the **composition** of these elements into progressively larger subsystems, and the architectural style that guides this organization. These elements and their interfaces, their collaborations, and their composition

# Architectural styles

#### Types of styles

- Live architecture
  - Just an **idea**, can be mostly concrete or completely abstract.
  - A "mental model" or wetware of sorts; may be fuzzy, inaccurate, incorrect, or incomplete.
- Complexity
  - Number talk. Simplifies the system by concentrating on structure, not content or semantics.
  - Cognitive complexity: How hard is it to understand or visualize?
- Reverse Engineering

- Extraction of design or architecture from existing implementations and from developers
- Design recovery, code reuse.

#### More terminology

- Reference architecture
  - The general architecture for an application domain
  - For example, the common structure for compilers or operating systems

#### • Product line architecture

- Architecture for a line of similar software products
- For example, the software structure for a family of computer games

#### Determining style

To determine the style of architecture to use for our application, we must consider the following questions:

- What is the **structural pattern**? (i.e. components, connectors, constraints, etc.)
- What are some of the **essential invariants** of the style?
- What are some **common examples** of its use?
- What are the advantages and disadvantages of using that style?
- What are some of the **common specializations** of that style?

# Architecture recovery

- Conceptual software architecture
  - Abstract struture: large piece of software with many parts and interconnections
  - Analogy: blueprint of a house
- Concrete software architecture

- Actual structure: Large piece of software with many parts and interconnections
- Analogy: Actual structure of a house

#### • Reference architecture

- General archtecture for an application domain
- Example: Common structure for compilers or operating systems
- Analogy: Typical architecture of a house

# Project scheduling

- Project a temporary endeavour undertaken to create a unique product or service
- A project is composed of a number of related activities that are directly related to the accomplishment of a desired objective
- A project starts when at least one of its activities is ready to start
- A project is completed when all of its activities have been completed

#### Project planning

We need to create a schedule for any project including

- The start and stop of each activity (should be visible and easy to measure)
- When a resource is required
- Amount of required resources for said project