# **JACQUELINE A. SMITH**

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GitHub: https://github.com/jerseyjackpot || Portfolio: https://jerseyjackpot.github.io/Portfolio/

LinkedIn: <a href="https://www.linkedin.com/in/jacqueline-smith-57031b61/">https://www.linkedin.com/in/jacqueline-smith-57031b61/</a>

**Full-Stack Web Developer** leveraging a background in history to build a more intuitive user experience on the web. Known as an innovative problem-solver passionate about developing apps and creating pages, with a focus on mobile-first design and development. Strengths in meeting deadlines, creativity and teamwork.

## **Relevant Knowledge and Skills**

- Working Knowledge of the following... Browser Based Technologies: HTML, CSS, JavaScript, jQuery. Responsive Design: Bootstrap, Handlebars, Cookies/local Storage, React.js. Deployment: Heroku, Git. Databases: MySQL, MongoDB. Server-Side Development: Express, Security and Session Storage, User Authentication, MERN Stack (MongoDB, Express.js, React.js, Node.js). Quality Assurance: Writing Tests.
- Places a strong emphasis on efficiency, accuracy, and exemplary customer service. Proficient in use of Windows and Macintosh operating systems, ability to do light computer networking and troubleshooting.
- Software experience in Trinium, Roadnet, XRS/XATA, TMW, Dataease, MAS 200 and MAS 500 software, AS400, Netsuite online management software, UPS Worldship, Campus Ship, Starship, and Federal Express shipping systems. Vast knowledge of Microsoft Office, Peachtree accounting software, Outlook and Outlook Express, Internet Explorer, Mozilla, and other various computer software.

# **Projects**

# Virtual Art Gallery

https://github.com/nlamonaco86/Virtual Art Gallery https://nlamonaco86.github.io/Virtual Art Gallery/

- Virtual Art Gallery is an application that displays works of art from magic the gathering cards in a dynamic gallery based on the object in the art or the card name. I can then in turn generate a random giphy and save the art to my Dropbox account as I browse. Core responsibilities were creating the HTML code and adhering to a responsive web design using the Materialize framework, also created the slideshow for the project repo, and discussed the technologies and challenges in the project's development during the presentation.
- The application utilized HTML, Materialize, CSS, Javascript, and Jquery along with APIs for our target collections. The API's we used for the project were Scryfall (Magic Cards), GIPHY (random GIFs) and Dropbox (for download).

#### Life-Point

#### https://github.com/aholanda12/life-point | https://life-point.herokuapp.com/

- Life-Point is a journal, an affirmation generator, a wellness tracker, and a mental-health resource all in one application. Core responsibilities were writing javascript for functionality, creating a welcome page, formatting the handlebars pages, generating the readme, creating the prezi presentation and writing the presentation speeches for each team member.
- HTML CSS Node.js and Express, MySQL Database and Sequelize ORM, Deployed with heroku, MVC folder structure, Handlebars, API keys.

Project Name | Link to Github | Link to Deployed Project

- -Short summary of project (1-2 lines)
- -Your core responsibilities in project (1-2 lines)
- -Tools / languages used

#### **Education**

Rutgers University2020Full-Stack Coding Bootcamp Certificate Program, A+ AverageOnlineNew Jersey City University2011-2014Bachelors Degree, History Major/Pre-Law Minor; 3.5 GPAJersey City, NJAlbertus Magnus College2007-2011Associates Degree, Liberal Arts; 3.89 GPANew Haven, CT

## **Work Experience**

Space Shipping, Inc. 6/19-3/20

Dispatcher North Bergen, NJ

- Troubleshoot problems and issues with logistics and customer service regarding deliveries and pickups.
- Coordinate with the office manager and ensure on-time delivery and pickup of high-end textile freight.

Containerport Group 11/18-6/19

Customer Service Coordinator

Newark, NJ

- Troubleshoot problems and issues with dispatch team regarding deliveries, pickups, and pier moves.
- Maintain billing reports daily and ensure all accessorial charges are billed to customers correctly.
- Worked with the sales force to provide exemplary customer service and meet customer requirements.

New Jersey Transit 1/18-10/2018

Rail Traffic Controller - Trainee

Kearny, NJ

- Direct and coordinate railroad traffic, issue permits and authorities, monitor all rail movements and maintain computerized records of all activities, Monitor train and track movements and control track switches and traffic signals and apply and remove blocking devices
- Plan in advance for smooth and effective movement of priority trains, trains containing hazardous material or restricted shipments, and meets/passes to avoid unnecessary delays.

Fresh Pro Food 3/16-1/18

Overnight Dispatcher/Dispatch Supervisor

W. Caldwell, NJ

- Worked with Union drivers scheduling and covering dropped loads according to contract guidelines.
- Maintain weekly mileage reports and departmental costs reports weekly. Managed petty cash and dispersed drivers allowances/pier costs/etc. Worked with accounting to monitor and approve operations costs/billing.
- Worked with the sales force to provide exemplary customer service and meet customer requirements.

Quality Carriers 07/14-06/15

Lead Dispatcher

Rahway, NJ

- Coordinated tank washes with QualaWash and outside washes. Worked with sister terminal to cover regional work/backhauls.
- Creation of loading documents/washout sheets for IMTT, Kinder Morgan, Gordon loading terminals, compiled daily orders in TMW with all according documents pertaining to load.
- Assisted with preparing orders for billing, telephones and customer service issue resolution. Supervised road dispatcher and on-call 24 hours/day.

Langer Transport 10/13-07/14

Tank Truck Dispatcher

Jersey City, NJ

- Creation of loading documents/washout sheets for IMTT, Kinder Morgan, Gordon loading terminals, compiled daily
  orders for drivers, with all according documents pertaining to load. Assists with preparing orders for billing, review of
  driver delays. Assisted with telephones and customer service issue resolution.
- Monitored outside wash facilities and yard checks associated with trailers in outside locations/facilities, and managed spotted trailers.

#### **Linden Bulk Transportation**

09/11-10/13

Tank Truck/Intermodal Dispatcher

Linden, NJ

- Data entry of orders in TMW Software (Driver, Tank/Chassis, and times/legs). Created loading documents/washout sheets for IMTT, Kinder Morgan loading terminals, compiled daily orders for drivers, with all according documents pertaining to load. Interchanged containers and verified outbound work with Intermodal Depot.
- As lead intermodal dispatch, assigned approximately 60 drivers to loads and pier moves daily. Compiled heavy volume weekend work and was involved with on-call rotation.