



# Listening Test

Set 1

24 December 2025

- You will hear four recordings.
- Write your answers on the question paper.
- You will have time to read the questions before you listen.
- Use a pencil. Write clearly and follow instructions.
- At the end, you will have 10 minutes to transfer your answers.

## Part 1

Complete the table below. Write ONE WORD AND / OR A NUMBER for each answer.

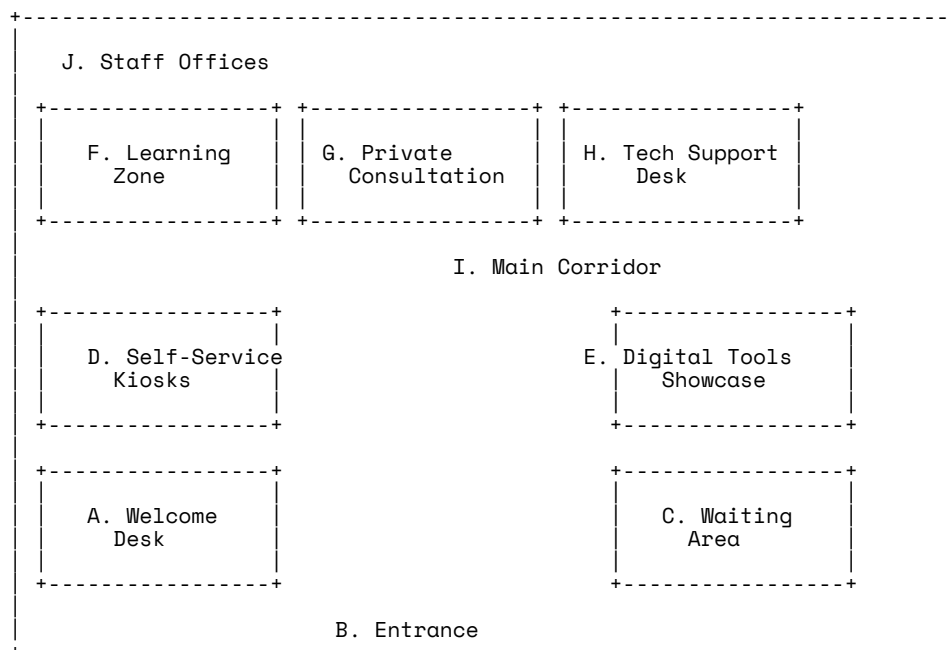
Service Type Details	Speed (Mbps)	Monthly Cost (£)	Contract (months)	Special Offer	Contact
Basic Home WiFi 4567	20	25	12	Free 1. _____	0800 123
Family Plus services@wifi.com	50	35	2.	10% discount on 3. ____	
Premium Unlimited support@wifi.com	100	45	24	First 4. _____ free	
Business Connect 6543	5. _____	60	12	Free 6. _____	0800 987
Student Saver student@wifi.com	30	7. _____	9	No 8. _____ fee	
Gaming Superfast gaming@wifi.com	500	80	9. _____	Free gaming 10. _____	

1. Free \_\_\_\_\_.
2. Contract \_\_\_\_\_.
3. 10% discount on \_\_\_\_\_.
4. First \_\_\_\_\_ free.
5. Speed \_\_\_\_\_.
6. Free \_\_\_\_\_.
7. Monthly Cost \_\_\_\_\_.
8. No \_\_\_\_\_ fee.
9. Contract \_\_\_\_\_.
10. Free gaming \_\_\_\_\_.

## Part 2

Label the map below.

Write the correct letter, A-J.



11. Entrance. \_\_\_\_\_
12. Welcome Desk. \_\_\_\_\_
13. Waiting Area. \_\_\_\_\_
14. Self-Service Kiosks. \_\_\_\_\_
15. Digital Tools Showcase. \_\_\_\_\_
16. Learning Zone. \_\_\_\_\_
17. Private Consultation Pods. \_\_\_\_\_
18. Tech Support Desk. \_\_\_\_\_
19. Main Corridor. \_\_\_\_\_
20. Staff Offices. \_\_\_\_\_

## Part 3

Complete the flow chart below.

STUDENT SOFTWARE TRAINING PROJECT: STAGES AND REQUIREMENTS

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START

↓  
V

1. Initial Briefing (Understand project scope & objectives)

↓  
V

2. Software Selection & Planning

- Research suitable tools based on (Q21)
- Develop a project timeline

↓  
V

3. Data Collection & Analysis

- Gather necessary information
- Perform initial data processing with (Q22) in mind

↓  
V

4. Software Development

- Design architecture
- Write code/configure software, focusing on (Q23)

↓  
V

5. Testing Phase

- Conduct unit tests
- Implement user acceptance testing to identify (Q24)

↓  
V

6. Peer Review & Feedback

- Present work to colleagues
- Receive constructive criticism on (Q25)

↓  
V

7. Refinement & Documentation

- Integrate feedback
- Produce user manual/technical document following (Q26)

↓  
V

8. Final Submission Preparation

- Check all deliverables
- Ensure the (Q27) is complete

↓  
V

9. Project (Q28)

- Demonstrate software functionality
- Answer questions

↓  
V

10. Assessment and Reflection

- Tutor evaluation based on set (Q29)
- Reflect on overall (Q30)

↓  
V

END  
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21. \_\_\_\_\_

22. \_\_\_\_\_

23. \_\_\_\_\_

24. \_\_\_\_\_

25. \_\_\_\_\_

26. \_\_\_\_\_

27. \_\_\_\_\_

28. \_\_\_\_\_

29. \_\_\_\_\_

30. \_\_\_\_\_

## Part 4

Complete the sentences below. Write NO MORE THAN TWO WORDS for each answer.

31. Early mobile phone plans primarily focused on providing reliable \_\_\_\_\_.
32. To attract customers, many early plans offered \_\_\_\_\_ to cover the initial device cost.
33. For a significant period, the mobile industry commonly used \_\_\_\_\_ to regulate data consumption.
34. A paramount factor for consumers when choosing a plan today is reliable \_\_\_\_\_.
35. The rise of \_\_\_\_\_ plans allows users to buy their phone separately from the service.
36. Many modern plans aim to alleviate "data anxiety" by offering \_\_\_\_\_ plans.
37. Future mobile phone plans are expected to offer more \_\_\_\_\_ to suit individual user needs.
38. Providers are now encouraging customers to \_\_\_\_\_ to promote environmental sustainability.
39. Regulatory measures are often introduced to prevent "bill shock" from \_\_\_\_\_.
40. The constant evolution of mobile plans reflects broader technological advancement and changing \_\_\_\_\_.