



Listening Test

Set 1

24 December 2025

- You will hear four recordings.
- Write your answers on the question paper.
- You will have time to read the questions before you listen.
- Use a pencil. Write clearly and follow instructions.
- At the end, you will have 10 minutes to transfer your answers.

Part 1

Complete the table below. Write ONE WORD AND / OR A NUMBER for each answer.

UNIVERSITY LIBRARY SERVICE ENQUIRY		
Service	Details	Notes/Cost
Membership	Free for students	Required: student (1)_____
Book Loans	Max 8 books	Loan Period: (2)_____ weeks
Inter-library Loans	Cost: £(3)_____	Delivery: 2-3 days
Computer Use	Free access for all students	Max (4)_____ minutes
Printing/Copying	Black & White Colour	Cost: 5p per (5)_____ (6)_____p per page
Group Study Rooms	Capacity: (7)_____ people	Must book online
Training Workshops	Topics: research, software	Location: (8)_____
Library Cafe	Hot and cold drinks	Closes at (9)_____ pm
Lost Card	Replacement fee	£(10)_____

Required: student (1)_____. _____

Loan Period: (2)_____ weeks. _____

Cost: £(3)_____. _____

Max (4)_____ minutes. _____

Cost: 5p per (5)_____. _____

(6)_____p per page. _____

Capacity: (7)_____ people. _____

Location: (8)_____. _____

Closes at (9)_____ pm. _____

£(10)_____. _____

Part 2

Questions 11-20

Choose TWO letters, A-E.

What TWO benefits of living in university accommodation are mentioned?

['A. Guaranteed academic success', 'B. A structured support system', 'C. Lower overall living costs', 'D. Regular social events are organised', 'E. Easy access to public transport']

['A. Family apartments', 'B. Private landlord houses', 'C. Catered halls of residence', 'D. Self-catered studio flats', 'E. Homestay arrangements']

['A. The number of fellow students from their home country', 'B. Proximity to local entertainment venues', 'C. Their personal budget for rent and expenses', 'D. The social atmosphere they prefer', 'E. Availability of personal parking space']

['A. Basic furniture like a desk and chair', 'B. All bedding and towels', 'C. A personal mini-fridge', 'D. Cooking utensils and cutlery', 'E. Cleaning products for common areas']

['A. One-on-one academic tutoring sessions', 'B. Career development workshops', 'C. Social gatherings and parties', 'D. Group study support sessions', 'E. Financial planning seminars']

['A. Regularly cleaning their individual room', 'B. Actively participating in all hall events', 'C. Managing noise levels, especially at night', 'D. Reporting any maintenance issues promptly', 'E. Taking turns cooking for the entire flat']

['A. Weekly room cleaning service', 'B. All utility bills (electricity, water, heating)', 'C. Comprehensive contents insurance', 'D. High-speed internet access', 'E. A daily meal plan']

['A. Paying their security deposit', 'B. Registering for all their university courses', 'C. Completing an online induction module', 'D. Booking a specific time slot for moving in', 'E. Purchasing recommended textbooks']

['A. A direct booking service for private landlords', 'B. A list of approved and vetted properties', 'C. Free legal advice on tenancy agreements', 'D. Workshops on understanding tenant rights', 'E. A dedicated app for finding flatmates']

['A. Avoiding flatmate disagreements at all costs', 'B. Communicating openly with flatmates', 'C. Being flexible with personal routines', 'D. Participating in all hall committee meetings', 'E. Proactively resolving issues as they arise']

Which TWO types of university accommodation does the speaker describe in detail?

['A. Guaranteed academic success', 'B. A structured support system', 'C. Lower overall living costs', 'D. Regular social events are organised', 'E. Easy access to public transport']

['A. Family apartments', 'B. Private landlord houses', 'C. Catered halls of residence', 'D. Self-catered studio flats', 'E. Homestay arrangements']

['A. The number of fellow students from their home country', 'B. Proximity to local entertainment venues', 'C. Their personal budget for rent and expenses', 'D. The social atmosphere they prefer', 'E. Availability of personal parking space']

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['A. A direct booking service for private landlords', 'B. A list of approved and vetted properties', 'C. Free legal advice on tenancy agreements', 'D. Workshops on understanding tenant rights', 'E. A dedicated app for finding flatmates']

['A. Avoiding flatmate disagreements at all costs', 'B. Communicating openly with flatmates', 'C. Being flexible with personal routines', 'D. Participating in all hall committee meetings', 'E. Proactively resolving issues as they arise']

What TWO factors should students *prioritise* when choosing their accommodation?

['A. Guaranteed academic success', 'B. A structured support system', 'C. Lower overall living costs', 'D. Regular social events are organised', 'E. Easy access to public transport']

['A. Family apartments', 'B. Private landlord houses', 'C. Catered halls of residence', 'D. Self-catered studio flats', 'E. Homestay arrangements']

['A. The number of fellow students from their home country', 'B. Proximity to local entertainment venues', 'C. Their personal budget for rent and expenses', 'D. The social atmosphere they prefer', 'E. Availability of personal parking space']

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['A. Avoiding flatmate disagreements at all costs', 'B. Communicating openly with flatmates', 'C. Being flexible with personal routines', 'D. Participating in all hall committee meetings', 'E. Proactively resolving issues as they arise']

What TWO items are students expected to provide for their room in university accommodation?

['A. Guaranteed academic success', 'B. A structured support system', 'C. Lower overall living costs', 'D. Regular social events are organised', 'E. Easy access to public transport']

['A. Family apartments', 'B. Private landlord houses', 'C. Catered halls of residence', 'D. Self-catered studio flats', 'E. Homestay arrangements']

['A. The number of fellow students from their home country', 'B. Proximity to local entertainment venues', 'C. Their personal budget for rent and expenses', 'D. The social atmosphere they prefer', 'E. Availability of personal parking space']

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['A. Avoiding flatmate disagreements at all costs', 'B. Communicating openly with flatmates', 'C. Being flexible with personal routines', 'D. Participating in all hall committee meetings', 'E. Proactively resolving issues as they arise']

What TWO types of activities does the Residential Life team typically arrange for residents?

['A. Guaranteed academic success', 'B. A structured support system', 'C. Lower overall living costs', 'D. Regular social events are organised', 'E. Easy access to public transport']

['A. Family apartments', 'B. Private landlord houses', 'C. Catered halls of residence', 'D. Self-catered studio flats', 'E. Homestay arrangements']

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['A. Avoiding flatmate disagreements at all costs', 'B. Communicating openly with flatmates', 'C. Being flexible with personal routines', 'D. Participating in all hall committee meetings', 'E. Proactively resolving issues as they arise']

Which TWO responsibilities are highlighted for students living in shared university accommodation?

['A. Guaranteed academic success', 'B. A structured support system', 'C. Lower overall living costs', 'D. Regular social events are organised', 'E. Easy access to public transport']

['A. Family apartments', 'B. Private landlord houses', 'C. Catered halls of residence', 'D. Self-catered studio flats', 'E. Homestay arrangements']

['A. The number of fellow students from their home country', 'B. Proximity to local entertainment venues', 'C. Their personal budget for rent and expenses', 'D. The social atmosphere they prefer', 'E. Availability of personal parking space']

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['A. A direct booking service for private landlords', 'B. A list of approved and vetted properties', 'C. Free legal advice on tenancy agreements', 'D. Workshops on understanding tenant rights', 'E. A dedicated app for finding flatmates']

['A. Avoiding flatmate disagreements at all costs', 'B. Communicating openly with flatmates', 'C. Being flexible with personal routines', 'D. Participating in all hall committee meetings', 'E. Proactively resolving issues as they arise']

What TWO services are included in the standard university accommodation fees?

['A. Guaranteed academic success', 'B. A structured support system', 'C. Lower overall living costs', 'D. Regular social events are organised', 'E. Easy access to public transport']

['A. Family apartments', 'B. Private landlord houses', 'C. Catered halls of residence', 'D.

Self-catered studio flats', 'E. Homestay arrangements']

['A. The number of fellow students from their home country', 'B. Proximity to local entertainment venues', 'C. Their personal budget for rent and expenses', 'D. The social atmosphere they prefer', 'E. Availability of personal parking space']

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['A. Avoiding flatmate disagreements at all costs', 'B. Communicating openly with flatmates', 'C. Being flexible with personal routines', 'D. Participating in all hall committee meetings', 'E. Proactively resolving issues as they arise']

What TWO tasks are compulsory for students to complete *before* their arrival date?

['A. Guaranteed academic success', 'B. A structured support system', 'C. Lower overall living costs', 'D. Regular social events are organised', 'E. Easy access to public transport']

['A. Family apartments', 'B. Private landlord houses', 'C. Catered halls of residence', 'D. Self-catered studio flats', 'E. Homestay arrangements']

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['A. A direct booking service for private landlords', 'B. A list of approved and vetted properties', 'C. Free legal advice on tenancy agreements', 'D. Workshops on understanding tenant rights', 'E. A dedicated app for finding flatmates']

['A. Avoiding flatmate disagreements at all costs', 'B. Communicating openly with flatmates', 'C. Being flexible with personal routines', 'D. Participating in all hall committee meetings', 'E. Proactively resolving issues as they arise']

What TWO resources does the university offer to students looking for private accommodation?

['A. Guaranteed academic success', 'B. A structured support system', 'C. Lower overall living costs', 'D. Regular social events are organised', 'E. Easy access to public transport']

['A. Family apartments', 'B. Private landlord houses', 'C. Catered halls of residence', 'D. Self-catered studio flats', 'E. Homestay arrangements']

['A. The number of fellow students from their home country', 'B. Proximity to local entertainment venues', 'C. Their personal budget for rent and expenses', 'D. The social atmosphere they prefer', 'E. Availability of personal parking space']

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['A. A direct booking service for private landlords', 'B. A list of approved and vetted properties', 'C. Free legal advice on tenancy agreements', 'D. Workshops on understanding tenant rights', 'E. A dedicated app for finding flatmates']

['A. Avoiding flatmate disagreements at all costs', 'B. Communicating openly with flatmates', 'C. Being flexible with personal routines', 'D. Participating in all hall committee meetings', 'E. Proactively resolving issues as they arise']

What TWO pieces of advice are given for having a positive living experience in halls?

['A. Guaranteed academic success', 'B. A structured support system', 'C. Lower overall living costs', 'D. Regular social events are organised', 'E. Easy access to public transport']

['A. Family apartments', 'B. Private landlord houses', 'C. Catered halls of residence', 'D. Self-catered studio flats', 'E. Homestay arrangements']

['A. The number of fellow students from their home country', 'B. Proximity to local entertainment venues', 'C. Their personal budget for rent and expenses', 'D. The social atmosphere they prefer', 'E. Availability of personal parking space']

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Part 3

Questions 21-30

Choose the correct letter, A, B or C.

What does Chloe identify as the primary challenge with the examination registration portal?

['A. Its complex user interface.', 'B. Its tendency to crash during peak hours.', 'C. Its difficulty in confirming registration status.']

['A. A mandatory additional fee.', 'B. Exclusion from sitting the exams.', 'C. A reduction in module credits.']

['A. Changes are only possible with a tutor's approval.', 'B. Students should expect modules to be final after a specific date.', 'C. Late changes incur a significant administrative charge.']

['A. Attendance at a compulsory preparatory workshop.', 'B. Submission of an academic portfolio beforehand.', 'C. Completion of an online pre-assessment test.']

['A. All students must pay a separate exam fee.', 'B. Fees are typically included in tuition, except for late charges.', 'C. Only international students are required to pay exam fees.']

['A. Contacting the disability support office directly.', 'B. Submitting an online application with medical evidence.', 'C. Discussing their needs with their personal tutor.']

['A. A letter from a family member.', 'B. An official medical certificate.', 'C. A sworn affidavit.']

['A. A straightforward process if medical proof is provided.', 'B. Only possible in exceptional, unforeseen circumstances.', 'C. Not permitted, with deferral being the only option.']

['A. Approximately one month before the exam period.', 'B. Two weeks prior to the start of examinations.', 'C. The exact date is variable but usually published early.']

['A. They should resolve the clash directly with their module convenors.', 'B. They must submit a formal clash report via the student portal.', 'C. The university automatically adjusts timetables to prevent overlaps.']

According to Dr. Evans, what is the most significant consequence of late examination registration?

['A. Its complex user interface.', 'B. Its tendency to crash during peak hours.', 'C. Its difficulty in confirming registration status.']

['A. A mandatory additional fee.', 'B. Exclusion from sitting the exams.', 'C. A reduction in module credits.']

['A. Changes are only possible with a tutor's approval.', 'B. Students should expect modules to be final after a specific date.', 'C. Late changes incur a significant administrative charge.']

['A. Attendance at a compulsory preparatory workshop.', 'B. Submission of an academic portfolio beforehand.', 'C. Completion of an online pre-assessment test.']

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['A. Approximately one month before the exam period.', 'B. Two weeks prior to the start of examinations.', 'C. The exact date is variable but usually published early.']

['A. They should resolve the clash directly with their module convenors.', 'B. They must submit a formal clash report via the student portal.', 'C. The university automatically adjusts timetables to prevent overlaps.']

What advice does Dr. Evans give regarding changing registered modules?

['A. Its complex user interface.', 'B. Its tendency to crash during peak hours.', 'C. Its difficulty in confirming registration status.']

['A. A mandatory additional fee.', 'B. Exclusion from sitting the exams.', 'C. A reduction in module credits.']

['A. Changes are only possible with a tutor's approval.', 'B. Students should expect modules to be final after a specific date.', 'C. Late changes incur a significant administrative charge.']

['A. Attendance at a compulsory preparatory workshop.', 'B. Submission of an academic portfolio beforehand.', 'C. Completion of an online pre-assessment test.']

['A. All students must pay a separate exam fee.', 'B. Fees are typically included in tuition, except for late charges.', 'C. Only international students are required to pay exam fees.']

['A. Contacting the disability support office directly.', 'B. Submitting an online application with medical evidence.', 'C. Discussing their needs with their personal tutor.']

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['A. Approximately one month before the exam period.', 'B. Two weeks prior to the start of examinations.', 'C. The exact date is variable but usually published early.']

['A. They should resolve the clash directly with their module convenors.', 'B. They must submit a formal clash report via the student portal.', 'C. The university automatically adjusts timetables to prevent overlaps.']

Chloe mentions a specific exam that requires what additional action?

['A. Its complex user interface.', 'B. Its tendency to crash during peak hours.', 'C. Its difficulty in confirming registration status.']

['A. A mandatory additional fee.', 'B. Exclusion from sitting the exams.', 'C. A reduction in module credits.']

['A. Changes are only possible with a tutor's approval.', 'B. Students should expect modules to be final after a specific date.', 'C. Late changes incur a significant

administrative charge.']

['A. Attendance at a compulsory preparatory workshop.', 'B. Submission of an academic portfolio beforehand.', 'C. Completion of an online pre-assessment test.']

['A. All students must pay a separate exam fee.', 'B. Fees are typically included in tuition, except for late charges.', 'C. Only international students are required to pay exam fees.']

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['A. They should resolve the clash directly with their module convenors.', 'B. They must submit a formal clash report via the student portal.', 'C. The university automatically adjusts timetables to prevent overlaps.']

What clarification does Dr. Evans provide about examination fees?

['A. Its complex user interface.', 'B. Its tendency to crash during peak hours.', 'C. Its difficulty in confirming registration status.']

['A. A mandatory additional fee.', 'B. Exclusion from sitting the exams.', 'C. A reduction in module credits.']

['A. Changes are only possible with a tutor's approval.', 'B. Students should expect modules to be final after a specific date.', 'C. Late changes incur a significant administrative charge.']

['A. Attendance at a compulsory preparatory workshop.', 'B. Submission of an academic portfolio beforehand.', 'C. Completion of an online pre-assessment test.']

['A. All students must pay a separate exam fee.', 'B. Fees are typically included in tuition, except for late charges.', 'C. Only international students are required to pay exam fees.']

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['A. Approximately one month before the exam period.', 'B. Two weeks prior to the start of examinations.', 'C. The exact date is variable but usually published early.']

['A. They should resolve the clash directly with their module convenors.', 'B. They must submit a formal clash report via the student portal.', 'C. The university automatically adjusts timetables to prevent overlaps.']

What is the first step for students seeking special examination arrangements?

['A. Its complex user interface.', 'B. Its tendency to crash during peak hours.', 'C. Its difficulty in confirming registration status.']

['A. A mandatory additional fee.', 'B. Exclusion from sitting the exams.', 'C. A reduction in module credits.']

['A. Changes are only possible with a tutor's approval.', 'B. Students should expect modules to be final after a specific date.', 'C. Late changes incur a significant administrative charge.']

['A. Attendance at a compulsory preparatory workshop.', 'B. Submission of an academic portfolio beforehand.', 'C. Completion of an online pre-assessment test.']

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['A. A straightforward process if medical proof is provided.', 'B. Only possible in exceptional, unforeseen circumstances.', 'C. Not permitted, with deferral being the only option.']

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['A. They should resolve the clash directly with their module convenors.', 'B. They must submit a formal clash report via the student portal.', 'C. The university automatically adjusts timetables to prevent overlaps.']

Liam refers to a friend's experience. What evidence did Dr. Evans state is crucial for mitigating circumstances claims?

['A. Its complex user interface.', 'B. Its tendency to crash during peak hours.', 'C. Its difficulty in confirming registration status.']

['A. A mandatory additional fee.', 'B. Exclusion from sitting the exams.', 'C. A reduction in module credits.']

['A. Changes are only possible with a tutor's approval.', 'B. Students should expect modules to be final after a specific date.', 'C. Late changes incur a significant administrative charge.']

['A. Attendance at a compulsory preparatory workshop.', 'B. Submission of an academic portfolio beforehand.', 'C. Completion of an online pre-assessment test.']

['A. All students must pay a separate exam fee.', 'B. Fees are typically included in tuition, except for late charges.', 'C. Only international students are required to pay exam fees.']

['A. Contacting the disability support office directly.', 'B. Submitting an online application with medical evidence.', 'C. Discussing their needs with their personal tutor.']

['A. A letter from a family member.', 'B. An official medical certificate.', 'C. A sworn affidavit.']

['A. A straightforward process if medical proof is provided.', 'B. Only possible in exceptional, unforeseen circumstances.', 'C. Not permitted, with deferral being the only option.']

['A. Approximately one month before the exam period.', 'B. Two weeks prior to the start of examinations.', 'C. The exact date is variable but usually published early.']

['A. They should resolve the clash directly with their module convenors.', 'B. They must

submit a formal clash report via the student portal.', 'C. The university automatically adjusts timetables to prevent overlaps.']

Regarding rescheduling an exam due to illness on the day, Dr. Evans clarifies that it is generally:

['A. Its complex user interface.', 'B. Its tendency to crash during peak hours.', 'C. Its difficulty in confirming registration status.']

['A. A mandatory additional fee.', 'B. Exclusion from sitting the exams.', 'C. A reduction in module credits.']

['A. Changes are only possible with a tutor's approval.', 'B. Students should expect modules to be final after a specific date.', 'C. Late changes incur a significant administrative charge.']

['A. Attendance at a compulsory preparatory workshop.', 'B. Submission of an academic portfolio beforehand.', 'C. Completion of an online pre-assessment test.']

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['A. They should resolve the clash directly with their module convenors.', 'B. They must submit a formal clash report via the student portal.', 'C. The university automatically adjusts timetables to prevent overlaps.']

When does Dr. Evans anticipate the final examination timetable will be released?

['A. Its complex user interface.', 'B. Its tendency to crash during peak hours.', 'C. Its difficulty in confirming registration status.']

['A. A mandatory additional fee.', 'B. Exclusion from sitting the exams.', 'C. A reduction in module credits.']

['A. Changes are only possible with a tutor's approval.', 'B. Students should expect modules to be final after a specific date.', 'C. Late changes incur a significant administrative charge.']

['A. Attendance at a compulsory preparatory workshop.', 'B. Submission of an academic portfolio beforehand.', 'C. Completion of an online pre-assessment test.']

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['A. Approximately one month before the exam period.', 'B. Two weeks prior to the start of examinations.', 'C. The exact date is variable but usually published early.']

['A. They should resolve the clash directly with their module convenors.', 'B. They must submit a formal clash report via the student portal.', 'C. The university automatically adjusts timetables to prevent overlaps.']

What is the university's procedure for students reporting exam timetable clashes?

['A. Its complex user interface.', 'B. Its tendency to crash during peak hours.', 'C. Its difficulty in confirming registration status.']

['A. A mandatory additional fee.', 'B. Exclusion from sitting the exams.', 'C. A reduction in module credits.']

['A. Changes are only possible with a tutor's approval.', 'B. Students should expect modules to be final after a specific date.', 'C. Late changes incur a significant administrative charge.']

['A. Attendance at a compulsory preparatory workshop.', 'B. Submission of an academic portfolio beforehand.', 'C. Completion of an online pre-assessment test.']

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Part 4

Complete the notes below.

Write NO MORE THAN TWO WORDS for each answer.

31. Effective timetable planning is crucial for achieving academic success and maintaining a good _____.
32. Students often struggle with initial timetable creation due to the sheer _____ of available modules.
33. A key initial step is to thoroughly check all _____ requirements for your specific degree program.
34. Before selecting optional modules, consider how each one aligns with your future career _____.
35. Using a _____ planning tool can help visualise potential overlaps and free periods.
36. Students should aim to schedule their most demanding subjects during their personal _____.
37. It is advisable to allow for unexpected events by incorporating some _____ into your weekly schedule.
38. Neglecting to factor in _____ can lead to significant stress and poor time management.
39. Regularly reviewing and _____ your timetable is essential for adapting to changing circumstances.
40. Seeking advice from a personal _____ can provide valuable insights into optimal scheduling strategies.