



# Listening Test

Set 1

24 December 2025

- You will hear four recordings.
- Write your answers on the question paper.
- You will have time to read the questions before you listen.
- Use a pencil. Write clearly and follow instructions.
- At the end, you will have 10 minutes to transfer your answers.

## Part 1

Complete the table below. Write ONE WORD AND / OR A NUMBER for each answer.

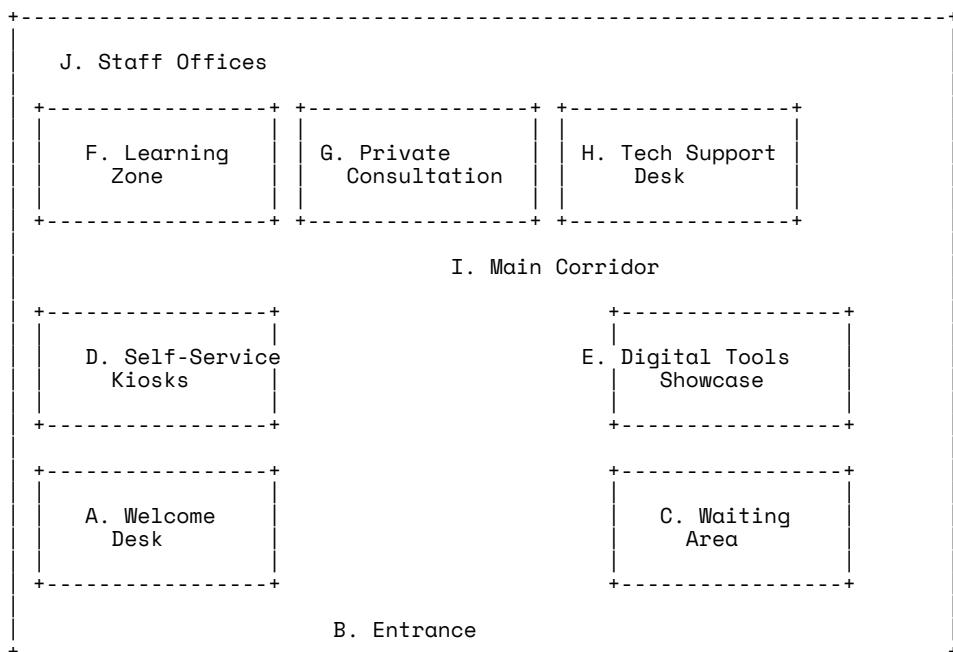
Service Type Details	Speed (Mbps)	Monthly Cost (£)	Contract (months)	Special Offer	Contact
Basic Home WiFi 4567	20	25	12	Free 1. _____	0800 123
Family Plus services@wifi.com	50	35	2. _____	10% discount on 3. _____	
Premium Unlimited support@wifi.com	100	45	24	First 4. _____ free	
Business Connect 6543	5. _____	60	12	Free 6. _____	0800 987
Student Saver student@wifi.com	30	7. _____	9	No 8. _____ fee	
Gaming Superfast gaming@wifi.com	500	80	9. _____	Free gaming 10. _____	

1. Free \_\_\_\_\_. \_\_\_\_\_
2. Contract \_\_\_\_\_. \_\_\_\_\_
3. 10% discount on \_\_\_\_\_. \_\_\_\_\_
4. First \_\_\_\_\_. free.
5. Speed \_\_\_\_\_. \_\_\_\_\_
6. Free \_\_\_\_\_. \_\_\_\_\_
7. Monthly Cost \_\_\_\_\_. \_\_\_\_\_
8. No \_\_\_\_\_. fee.
9. Contract \_\_\_\_\_. \_\_\_\_\_
10. Free gaming \_\_\_\_\_. \_\_\_\_\_

## Part 2

Label the map below.

Write the correct letter, A-J.

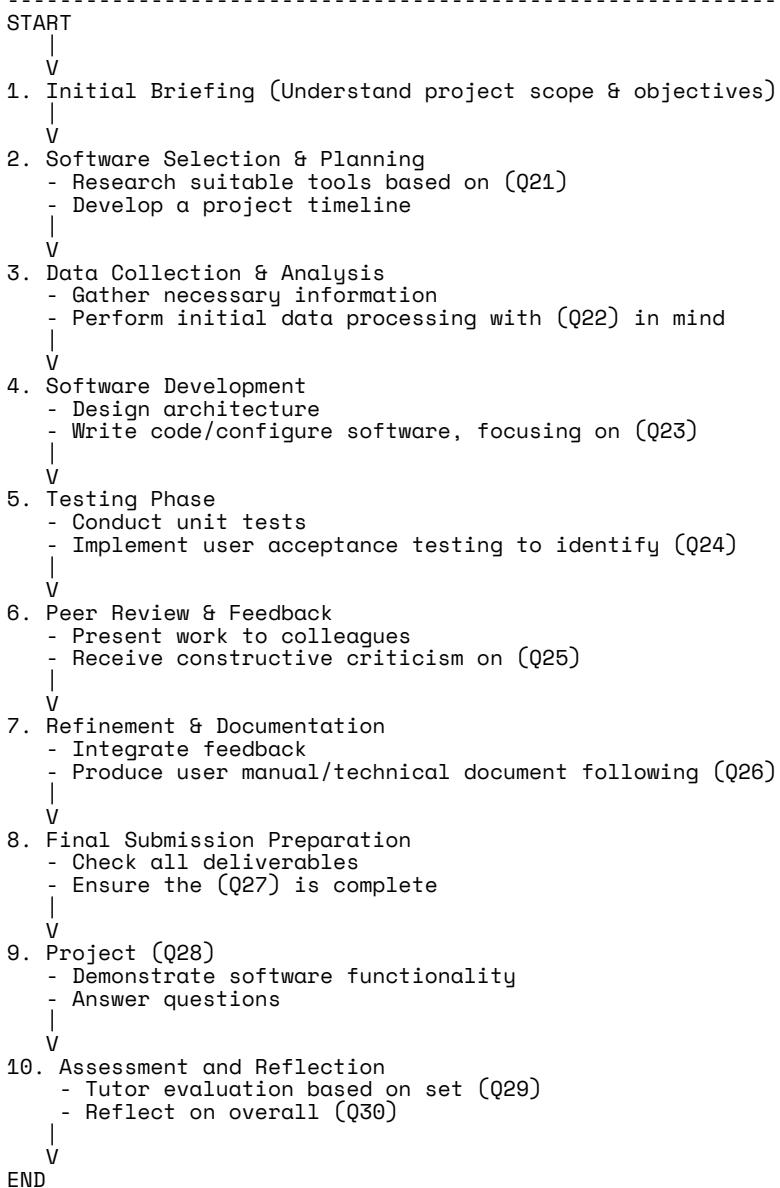


11. Entrance. \_\_\_\_\_
12. Welcome Desk. \_\_\_\_\_
13. Waiting Area. \_\_\_\_\_
14. Self-Service Kiosks. \_\_\_\_\_
15. Digital Tools Showcase. \_\_\_\_\_
16. Learning Zone. \_\_\_\_\_
17. Private Consultation Pods. \_\_\_\_\_
18. Tech Support Desk. \_\_\_\_\_
19. Main Corridor. \_\_\_\_\_
20. Staff Offices. \_\_\_\_\_

## Part 3

Complete the flow chart below.

STUDENT SOFTWARE TRAINING PROJECT: STAGES AND REQUIREMENTS



21. \_\_\_\_\_  
22. \_\_\_\_\_  
23. \_\_\_\_\_  
24. \_\_\_\_\_  
25. \_\_\_\_\_  
26. \_\_\_\_\_  
27. \_\_\_\_\_  
28. \_\_\_\_\_  
29. \_\_\_\_\_  
30. \_\_\_\_\_

## Part 4

Complete the sentences below. Write NO MORE THAN TWO WORDS for each answer.

31. Early mobile phone plans primarily focused on providing reliable \_\_\_\_.
32. To attract customers, many early plans offered \_\_\_\_ to cover the initial device cost.
33. For a significant period, the mobile industry commonly used \_\_\_\_ to regulate data consumption.
34. A paramount factor for consumers when choosing a plan today is reliable \_\_\_\_.
35. The rise of \_\_\_\_ plans allows users to buy their phone separately from the service.
36. Many modern plans aim to alleviate "data anxiety" by offering \_\_\_\_ plans.
37. Future mobile phone plans are expected to offer more \_\_\_\_ to suit individual user needs.
38. Providers are now encouraging customers to \_\_\_\_ to promote environmental sustainability.
39. Regulatory measures are often introduced to prevent "bill shock" from \_\_\_\_.
40. The constant evolution of mobile plans reflects broader technological advancement and changing \_\_\_\_.