# Jessica R. Fortier

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### TOOL PROFICIENCIES

- Jira issue tracking, Jira Agile, Zephyr for Jira;
- IntelliJ Idea, Visual Studio, Sublime Text, Notepad++;
- Subversion, Git, GitHub Enterprise;
- TestNG, JUnit, NUnit, Selenium WebDriver, JMeter.

## TECHNICAL PROFICIENCIES

- C#, Java, Ruby, PHP, Javascript, Python;
- HTML, XML, CSS, SASS/SCSS, JSON, LATEX;
- PostgreSQL, MySQL, SQLite;
- Agile Software Development Methodology.

### WORK HISTORY

## Quality Assurance Engineer NAVEX Global

### September 2014 - December 2014

- Developed a C# Selenium automation framework prototype against a user management app and its integration points
- Owned testing and quality standards for a quarterly release of the user management app common to all products
- Improved development cycle transparency with changes to test planning and automation development

### Quality Assurance Engineer II Webtrends

### June 2013 - September 2014

- Led continued development of an established C# Selenium automation framework to improve reporting value
- Owned features from inception to delivery to ensure that design, implementation, and testing met quality standards
- Established and maintained valid testing environments consisting of multiple servers and interdependent components - Delegated to, trained, and collaborated with a testing team in China to expedite results and increase test coverage
- Introduced Agile and QA process and a new Groovy Selenium automation framework for a rapid-release Rails app

# QA Specialist Intern

### Tripwire, LLC (PCEP)

January 2013 - June 2013

- Documented, tested, and developed tests using a Selenium-based, product-specific, GUI testing framework
- Wrote scripts and configured Jenkins jobs in support of automation and data generation efforts

#### Quality Assurance Intern

## Thetus Corporation (PCEP)

July 2012 - January 2013

- Automated aggregation of input data for performance tests and refinement of product logs
- Performed black box exploratory, regression, and integration testing of multiple products
- Collaborated with design and development teams to define requirements and thorough test plans

#### Web Developer

### Portland State University Library

November 2011 - January 2013

- Used HTML, CSS, PHP, jQuery, and MySQL to create web pages and dynamic media
- Improved accessibility with semantic HTML, microformats, and progressive enhancement techniques
- Produced original designs and design improvements for desktop and mobile web pages and graphics
- Developed a Sinatra/DataMapper Ruby application to manage library objectives and related resources

### Web Development Intern

#### ZD Design Agency

April 2011 - August 2011

- Hand-coded HTML, PHP, and CSS files to duplicate pages from Photoshop mock-ups
- Carried out content updates and minor feature additions, such as CSS-based drop-down menus
- Designed pages demanding unique formatting that were cohesive with overall site style

#### EDUCATION

# Master of Science

Computer Science (2 courses remaining)

Portland State University September 2011 - Present

Specialty: Programming Language Design & Applications

Specialty: Intelligent & Adaptive Systems (1 course remaining)

#### Bachelor of Science (Dual Degree)

Computing & Software Systems Computer Engineering & Systems

# University of Washington Tacoma

September 2008 - March 2011

Minor: Mathematics