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JESSICA R. FORTIER

TOOL PROFICIENCIES
- Jira issue tracking, Jira Agile, Zephyr for Jira;
- IntelliJ Idea, Visual Studio, Sublime Text, Notepad++;
- Subversion, Git, GitHub Enterprise;
- TestNG, JUnit, NUnit, Selenium WebDriver, JMeter.

TECHNICAL PROFICIENCIES
- C#, Java, Ruby, PHP, Javascript, Python;
- HTML, XML, CSS, SASS/SCSS, JSON, LaTeX;
- PostgreSQL, MySQL, SQLite;
- Agile Software Development Methodology.

WORK HISTORY

Quality Assurance Engineer II Webtrends **June 2013 - September 2014**
- Led continued development of an established C# Selenium automation framework to improve reporting value
- Owned features from inception to delivery to ensure that design, implementation, and testing met quality standards
- Established and maintained valid testing environments consisting of multiple servers and interdependent components
- Delegated to, trained, and collaborated with a testing team in China to expedite results and increase test coverage
- Introduced Agile and QA process and a new Groovy Selenium automation framework for a rapid-release Rails app

QA Specialist Intern Tripwire, LLC (PCEP) **January 2013 - June 2013**
- Documented, tested, and developed tests using a Selenium-based, product-specific, GUI testing framework
- Wrote scripts and configured Jenkins jobs in support of automation and data generation efforts

Quality Assurance Intern Thetus Corporation (PCEP) **July 2012 - January 2013**
- Automated aggregation of input data for performance tests and refinement of product logs
- Performed black box exploratory, regression, and integration testing of multiple products
- Collaborated with design and development teams to define requirements and thorough test plans

Web Developer Portland State University Library **November 2011 - January 2013**
- Used HTML, CSS, PHP, jQuery, and MySQL to create web pages and dynamic media
- Improved accessibility with semantic HTML, microformats, and progressive enhancement techniques
- Produced original designs and design improvements for desktop and mobile web pages and graphics
- Developed a Sinatra/DataMapper Ruby application to manage library objectives and related resources

Web Development Intern ZD Design Agency **April 2011 - August 2011**
- Hand-coded HTML, PHP, and CSS files to duplicate pages from Photoshop mock-ups
- Carried out content updates and minor feature additions, such as CSS-based drop-down menus
- Designed pages demanding unique formatting that were cohesive with overall site style

Web Author PluginWeb PDX **January 2011 - July 2011**
- Employed CSS and HTML best practices to decrease code and improve search engine optimization
- Entered sample data for testing and compiled existing data for entry to alternate systems

EDUCATION

Master of Science **Portland State University**
Computer Science   (2 courses remaining) September 2011 - Present
Specialty: Programming Language Design & Applications
Specialty: Intelligent & Adaptive Systems   (1 course remaining)

Bachelor of Science (Dual Degree) **University of Washington Tacoma**
Computing & Software Systems September 2008 - March 2011
Computer Engineering & Systems Minor: Mathematics

Associate of Arts & Sciences **Tacoma Community College**
Focus: Math, Electrical & Computer Engineering September 2006 - June 2008