

Jessica Ingraham

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Education

New York University New York, New York September 2015 to Present
2019 Bachelor's Candidate, BA Computer Science

Work Experience

TodayTix New York, NY January 2019 to Present
Fulfillment Specialist

- Manage and track 500+ daily bought tickets for future performances
- Organize agents to work Broadway and Off-Broadway shows
- Collaborate with ISP and fulfillment team to ensure proper tickets were bought
- Pull reports and perform nightly checks for 500 – 900 orders

Purchaser November 2018 to January 2019

- Buy and confirm tickets for Rockettes Christmas Spectacular
- Acted as liaison between guest services and agents for any customer issues
- Check tickets for day-of performances to ensure correct tickets for every customer

Three Bridges Capital New York, NY June 2018 to December 2018
Risk Analysis Programmer

- Create views, tables, and stored procedures in mySQL for data warehouse
- Debug SSIS packages to download daily reports
- Debug stored procedures to import accurate data for data warehouse
- Read logs and resolve errors and issues with data and tables

NYU Computer Science Department New York, NY January 2018 to May 2018
Tutor, Database Design and Web Implementation

- Answered student questions about assignments and software used
- Communicated to professor of class any reoccurring issues with assignments
- Assisted administering and answering questions during Exams

American Ballet Theater New York, NY September 2017 to December 2017
Membership Intern, Development

- Assisted in tracking and processing \$1000+ in donations daily
- Added donation information to donor profiles in Raiser's Edge
- Merged and mailed acknowledgement letters to donors

bankESB Easthampton, MA June 2017 to August 2017
Intern, Projects Department

- Assisted in testing for conversion of bill pay system with 3,000 users
- Assisted in Person to Person payment system implementation
- Updated company intranet daily with announcements for company communication

Skills

Proficient

- Java
- Javascript
- HTML5/CSS3
- Python
- Node.js
- SQL
- MongoDB

Learning

- Go
- Google Cloud / AWS
- React
- Sass

Personal Website

Find more in-depth descriptions of past courses, internships, projects, and jobs at jess-ingraham.github.io

About me

I love singing and dancing and I grew up doing musical theatre. I wanted to go to school in NY to be closer to theater opportunities but knew I didn't want to study theater. I found computer science in college and have loved it since. I try to keep up to date on web technology standards and I love learning new coding languages. I learn best by physically practicing so any chance I have to use a skill, I take.