

Jessica Ingraham

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Education

New York University New York, New York

September 2015 to Present

2019 Bachelor's Candidate, BA Computer Science

Work Experience

TodayTix New York, NY

January 2019 to Present

Ticket Operations Specialist

- Manage and track 1,000+ daily bought tickets for future performances
- Organize agents to work Broadway and Off-Broadway shows
- Collaborate with ISP and fulfillment team to ensure proper tickets were bought
- Pull reports and perform nightly checks for 500 – 900 orders

Three Bridges Capital New York, NY

June 2018 to December 2018

Risk Analysis Programmer

- Create views, tables, and stored procedures in mySQL for data warehouse
- Debug SSIS packages to download daily reports
- Debug stored procedures to import accurate data for data warehouse
- Read logs and resolve errors and issues with data and tables

NYU Computer Science Department New York, NY

January 2018 to May 2018

Tutor, Database Design and Web Implementation

- Answered student questions about assignments and software used
- Communicated to professor of class any outstanding/reoccurring issues with assignments
- Assisted administering and answering questions during Exams

American Ballet Theater New York, NY

September 2017 to December 2017

Membership Intern, Development

- Assisted in tracking and processing \$1000+ in donations daily
- Added donation information to donor profiles in Raiser's Edge
- Merged and mailed acknowledgement letters to donors

bankESB Easthampton, MA

June 2017 to August 2017

Intern, Projects Department

- Assisted in testing for conversion of bill pay system with 3,000 users
- Assisted in Person to Person payment system implementation
- Updated company intranet daily with announcements for company communication

Skills

Proficient: Java, Javascript, HTML5, CSS3, Python, Node js, SQL,

Working Knowledge: JavaScript using jQuery, C, Photoshop, Raisers Edge, MongoDB, Google Cloud

Personal Website

Find more in-depth descriptions of past courses, internships, and job experience as well as personal projects and my portfolio at my personal website at jess-ingraham.github.io