

## JESSICA SMITH

2303 Manitowoc Road, Menasha WI, 54952 | js.jessicasmith774@gmail.com  
C: (920) 809-1288 | <https://www.linkedin.com/in/smithj48>

### Professional Summary:

Passionate Information Systems student with an emphasis in ERP technology management with interests in business process re-engineering, system analysis and design, and software development.

### University of Wisconsin - Oshkosh

BBA: Information Systems with emphasis in Enterprise Resource Planning Systems

- IS Major GPA: 3.6
- Cumulative GPA: 3.2
- Fall 2019/Spring 2020 Honor Roll
- Graduation Date: May 2021

### University of Wisconsin - Extended

- Full Stack Web Development Certificate - in progress (to end Feb. 28th 2021)

### Relevant Work Experience:

#### Schreiber Foods - IS QA Analyst Intern - Green Bay, WI

July 2020 - Present

- Assist in training new employee on system processes
- Work independently writing test cases in qTest and as a team developing regression test suite
- Validate user stories based upon requirements by manually executing test cases according to test plan, and logged issues into Jira when appropriate
- Conduct exploratory testing for overview of processes
- Participate in daily stand-up, sprint retro planning, and testing governance meetings
- Learn company processes within SDLC, testing plans, and testing metrics

#### SAP Tutor (UWO) - Oshkosh, WI

Jan 2021- end May 2021

Will be working closely with students and professor in groups or individually to troubleshoot SAP configuration issues, answer questions, and help with understanding of material.

#### Jim's Place - Bartender - Appleton, WI

Sept. 2019 - Present

- Demonstrate excellent customer service and upselling items when appropriate
- Manage the bar, monitored cash register, cleaned and stocked according to standards
- Improve customer base by developing relationships and adhering to customer satisfaction

### Leadership Experience/Volunteer Experience

#### UWO Information Systems Club

June 2018 - Present

President, OSA Representative/Secretary/Web Presence/Business Relations Coordinator

- Lead executive board meetings with the group
- Document processes and procedures
- Initiate, plan and execute activities and events for student opportunities and experiences

#### Titan Elite Performance

- Working with client and professor to create and design a fully functioning website through Wix

### Technology Summary

#### Languages and Frameworks

- HTML5
- CSS
- JavaScript
- Node.js
- Express.js
- MondoDB
- Sequelize
- SQL

#### Software

- MS Visual Studios, VSCode, MS SQL Server, GitHub, Visio, Lucidchart, Jira, qTest, SAP, mySQL2, Insomnia Core

#### Coursework

##### Completed

IS Project Management | System Analysis and Design | Database Systems | Agile Application Development  
ERP Systems Configuration (SAP) | ERP Business Process (SAP) | Networking and Data Communications

##### In Progress Spring 2021

Business Analysis | Enterprise Security Management | IS Strategy and Management