

# Jess Easter

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CONTACT INFORMATION 4232 Palafox Ct.  
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EMBEDDED PROGRAMMING SOFTWARE Texas Instruments MSP430  
C, Python, Visual Basic, Java, Verilog, SQL  
Linux, Git, Subversion, Excel, SolidWorks, L<sup>A</sup>T<sub>E</sub>X, HTML, Ansible, Vagrant, G Suite Admin

EXPERIENCE **The Preiss Company**, Student Housing  
*IT Support Technician* **March 2016 – Present**

- Resolve issues with Windows and Mac computers as requested from a ticketing system
- Work closely with users to resolve issues using phone, email, and chat
- Troubleshoot problems with networks, copiers, printers, web-cams and and other peripherals
- Investigate new software and systems to reduce cost and improve IT services
- Manage G Suite Admin to add users, manage devices, and configure security and settings

**Aerial Robotics Club**, North Carolina State University Student Organization  
*Payload Team Member* **August 2012 – May 2017**  
*Public Relations* **August 2015 – August 2016**  
*President* **August 2014 – August 2015**

- Work with fellow students to design and build an autonomous, unmanned aerial system
- Instruct new members on software and hardware projects to increase involvement
- Contribute code to payload control, navigation and target characterization systems
- Test mission critical software using virtualization and software/hardware in the loop
- Manage flight payload integration and testing, design new payloads

**MH Corbin**, Highway Information Systems  
*Intern* **April 2015 – February 2016**

- Developed automation tools using Python to reduce manufacturing and testing time of devices
- Extended functionality of website and updated SQL database
- Soldered, built, and tested portable traffic analysers

**Daimler Trucks North America**, Cleveland, North Carolina  
*Liaison Engineering Intern* **May – August 2014**  
**May – August 2013**

- Developed automation tools to identify issues on future semi-trucks before assembly to save time
- Developed Excel VBA Macros to automate repetitive tasks
- Created an HTML website to provide a central location for online work tools
- Solved manufacturing and engineering problems on the assembly line
- Checked for problems on future semi-trucks by looking over 3D models, checking specifications, and cross-referencing past layout problems with future plans

EDUCATION **Wake Technical Community College** **January 2019 – Present**  
Raleigh, North Carolina

- Seeking Associate of Applied Science degree in Computer Programming and Development

**North Carolina State University** **August 2011 – December 2016**  
Raleigh, North Carolina

- Completed over 100 credit hours towards a Bachelor of Science degree in Computer Engineering
- Courses include: Engineering Statics, Dynamics, Solids, Computer Systems Programming, Introduction to Signals, Circuits and Systems, Introduction to Embedded Systems

HONORS AND AWARDS Payload Team Member on 1st place AUVSI Student UAS competition team, June 2014  
Team Captain on 3rd place AUVSI Student UAS competition team, June 2015