

# Jesse Reitz

## Web Developer | Austin, TX

### Contact

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### Skills

#### 🔗 Languages

- JavaScript/Node.js
  - React, Express.js
- Python
  - Django, Flask
- SQL (PostgreSQL, SQLite)
- HTML, CSS/Sass

#### 🔗 Workflow/Build Tools

- Bash, Git, GitHub, NPM
- Rollup.js, ESLint, Webpack

#### 🔗 Miscellaneous

- Linux (Ubuntu) experience
- Adobe Creative Suite (Photoshop, Lightroom)

### Education



**Northern Michigan University**

Marquette, Michigan  
Bachelor of Arts, 2016  
*magna cum laude*  
Major: Political Science  
Minor: Spanish



**Universidad de Granada**

Granada, Spain  
Spanish Language  
& Culture, Summer 2015

- Developer of beautiful, accessible, and responsive web sites and applications.
- Lifelong learner dedicated to taking courses in and learning about technology and the arts.
- Tinkerer utilizing every free moment to build useful software and systems.

### Recent Projects

#### Home Control

🔗 [github.com/jessereitz/home-control](https://github.com/jessereitz/home-control)

Developed a solution to monitor servers on a remote network, including the ability to start, power off, and restart servers. Implemented interactive installation and configuration scripts which prompt users for their preferences. Utilized React to build the front-end, Express.js/Node.js to build the back-end and installation scripts, and SQLite to store user accounts.

#### ISA Easy Email

🔗 [jessereitz.github.io/ISAEasyEmail](https://jessereitz.github.io/ISAEasyEmail)

Designed and built open source WriteFree, an easily-embeddable “what you see is what you get” (WYSIWYG) rich text editor. Used WriteFree to implement an HTML email editor as an alternative to an in-house email tool at my previous company. Made use of HTML5 File API to provide save/load functionality and Selection API to automatically copy the email. Created an interactive in-depth walk through tutorial. Written in ES6 JavaScript using Rollup.js and Babel.

#### Safety Penguin

Created a personal safety web app built using the Django Python framework. Built to keep myself safe on solo motorcycle rides and hikes. Allows users to create check-ins via web or SMS text message. If they don't check in by their specified time, an alert is sent to their chosen emergency contact via email and SMS text message. Experience in administering PostgreSQL database in a Linux environment.

### Work Experience

#### Service Desk Analyst

September 2018 - Present

##### WorldStrides

End user tech support. Change of departments/divisions to be in-line with career goals. Remote software support for entire 1500+ person organization. On-site deskside support for 150-person office in Austin, TX. Experience supporting/administering Windows environments. Some experience working with Linux (CentOS) servers.

#### Program Advisor

January - August 2018

##### International Studies Abroad (division of WorldStrides)

Inside Sales position, promotion from Student Services Advisor position. Apply deep knowledge and understanding of study abroad program locations and subjects to further students through the sales funnel, ultimately converting interested students into enrolled and paying customers.

#### Student Services Advisor

August - December 2017

##### International Studies Abroad (division of WorldStrides)

Initial sales outreach/lead validation. Employ collaborative sales techniques to discover the needs and interests of prospective students and further them down the sales funnel.