**Jesse Southerland**

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Indianapolis, IN

[Portfolio](https://jessesoutherland.github.io/Portfolio/)

[LinkedIn](https://www.linkedin.com/in/jesse-southerland/)

**Objective:**

Seeking a full-time software development position with a company where I can utilize my programming expertise and collaborative skills to drive innovative projects, while embracing opportunities for professional growth.

**Technical Skills:**

**Languages/Libraries:** C#, ASP.NET, SQL, YAML

**Cloud Technologies:** Azure, GitHub

**CI/CD:** Agile, Scrum, Git, Kanban

**Databases/ORM:** SQL Server, SQL Developer, Relational Databases, Entity Framework

**Web Technologies:** HTML, CSS, APIs, MVC, Responsive web design, Bootstrap

**Testing Tools:** Postman

**Automating Technologies:** Ansible

**Security and Compliance Technologies:** Tripwire

**Professional Experience:**

* **Software Developer 1 at Federal Home Loan Bank of Indianapolis in Indianapolis, IN from January 2022 – May 2025**
  + Collaborated with a team to maintain and enhance banking applications, ensuring system reliability and performance for critical financial operations.
  + Resolved 20+ critical incidents over 3 years through rapid troubleshooting, minimizing downtime and ensuring uninterrupted service for banking systems.
  + Effectively managed multiple priorities and frequent context-switching, delivering high-quality results under tight deadlines.
  + Acted as a subject matter expert, training team members on critical banking processes.
* **Digital Marketing Specialist at Self-Employed in Indianapolis, IN from April 2020 – August 2021**
  + Wrote a book on copywriting.
  + Created ads for a personal business page on Facebook which brought in over 1,400 followers.
* **Install Technician at Comcast Xfinity in Indianapolis, IN from February 2018 – March 2020**
  + Troubleshot customers’ signal issues and optimized their systems performance.
  + Advised and assisted customers on products and their proper placement within their home.

**Technical Projects:**

* [**Komodo Insurance App**](https://github.com/jessesoutherland/Komodo_Insurance) – September 2021
  + Utilized C# to build an app for an insurance company that allowed admin to manage a menu for their café, handle insurance claims and manage employee access to certain doors in the building.
* [**ZlorpShack App**](https://github.com/cnbrown2021/ZlorpShack) – October 2021
  + Utilized C#, JavaScript and an API to build an app for a Reading Rewards Program that will teachers to track students, the books they’ve read and awards they’ve earned.
* [**Let’s Jam App**](https://letsjamwebmvc.azurewebsites.net) – November 2021
  + Utilized HTML/CSS, C#, API, and MVC to build an app for music store owners who also give lessons. It always them to keep track of customers, students, products, transactions and enrollments.

**Military Experience:**

* **25F with Army National Guard in Greenfield, IN from July 2003 – September 2008**
  + Achieved the rank of E4 Specialist before being honorably discharged.
  + Attended a 6-month special training program for a Network Switching Systems Operator-Maintainer where I learned how to install, operate and perform system maintenance on switches to guarantee full working order.

**Education and Certifications:**

* **Eleven Fifty Academy, Software Development Immersive Learning Program, Indianapolis, IN, December 2021**
  + 12-week immersive learning program for Software Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training
* **MTA: Software Development Fundamentals - Certified December 2021, Microsoft**
* **AZ-900: Azure Fundamentals – Certified July 2024, Microsoft**