## JESSICA CAROLINE BESSA

#### Personal data

Birth date 07/18/1991
Marital status Divorced
Email bessa.jessica@gmail.com

### objective

Looking for an opportunity as a Test Analyst and grow up as a TI professional.

### **Salary Expectation**

To be agreed

### **Training**

Information Systems - Anhanguera Educacional - 12/2016

### **Professional activities**

# Capgemini Brasil S/A - 03/22/2021 - Current Client: Bradesco - Pix API Customized Solutions Consultant I

- Analysis of test case structure according to the functional documentation and
- Technique;
- Analysis of functional documentation;
- Requirements analysis;
- Test case modeling;
- Preparation of coverage map;
- Preparation of risk map;
- Run scenarios in Postman in the TU environment;
- Handle the Database through the Dbeaver tool and perform SQL queries by analyzing procedures and collecting evidence
- Handling the Octane tool for creation, execution and indicators of scenarios and annex of evidence;
- Mass creation for tests;
- Troubleshooting to resolve possible impediments;
- Agile Methodology
- Activity Handling in Jira

### **IT Process Analyst**

- User support
- Preparation of technical documentation and manuals
- Testing in internal applications
- Install and configure software and hardware
- Manage internal and external resources
- Administer computer networks
- Manage ERP applications
- ERP adjustments through code
- Processes improvement
- Administer training for users

### RSI Informática LTDA - 07/2015 to 01/2019

### Intern (07/2015 -12/2016);

- Support users on the test planning and execution process, business rules involved in the test factory methodology.
- Support for fixing inconsistencies in templates sent by users.
- Resolution of calls from Fábrica de Testes Santander to unlock passwords, unlock users.
- Loading worksheets into the application to run tests.
- SAS

### Test Analyst (01/2017 - 01/2019)

- Preparation of Flows and Presentations for coordination.
- Data quality analysis in the delivery of load templates to load them in the HP ALM tool:
- Analysis of test case structure according to the functional and technical documentation.
- Generation of reports and customized documents per project for delivery to the final customer;
- Execution planning involving creation of test suites, test cycles associated with releases;
- Intermediate level Excel (pivot table creation, data and list validation, VBA, etc.)
- Test execution.
- Analysis and verification of test documentation in SOX.
- Time analysis for the timesheet.
- Project planning using Jira.
- Analysis of functional documentation;
- Requirements analysis;
- Test case modeling;
- Preparation of coverage map;
- Preparation of risk map;
- Project planning;
- Project management;
- Leadership team:
- Handling XML, TXT, CSV files
- Execution of test scripts;
- Agile Methodology

### knowledge

- Database
- Intermediate Java Script
- TU Environment Backend
- CPU and Notebook maintenance and configuration
- Test Factory Flow
- Agile Methodology
- JIRA;
- ALM (HP);
- QA Test (RSI) Test Management.
- octane
- postman
- Dbeaver
- mainframe
- Microsoft Office 2007/XP/2010 and 2016 (Word, Excel, Access and Power Point).
- SQL knowledge
- Windows 7,8,10 Professional.
- Access Management/Information Security