Date: 30/05/2024

To:
The Admin,
Daffodil International Professional Training Institute

Attention:
Co-Ordinator, NSDA Project,
Daffodil International Professional Training Institute

Subject: Request for Resolution of Technical and Behavioral Issues

Dear Sir,

We, the students of WADP Batch-3 NSDA, in Computer Lab 501, are writing to bring to your attention several ongoing issues. Since the beginning of our course, we have faced problems with our computers, Wi-Fi connections, and malfunctioning power strips. Despite numerous complaints, both in person and via feedback forms, these issues remain unresolved.

Additionally, our interactions with Mr. Shahadat, the IT personnel, have been problematic. He often responds rudely and with anger when we report issues. Although he sometimes provides temporary fixes, the problems persist. His behavior today, after our teachers instructed us to list all computer issues, was particularly unprofessional and disrespectful.

We understand that previous batches faced similar issues, which suggests that these problems have been ongoing without permanent solutions. Mr. Shahadat's comment implying that we expect too much from a "free" course is also troubling. We seek clarification on whether this course is indeed free or if the government is funding it on our behalf.

We respectfully request your intervention to resolve these technical issues permanently and to address the inappropriate behavior of Mr. Shahadat. We believe this will create a more conducive learning environment for current and future students.

Yours faithfully,
Students of WADP Batch-3