

Jessica Anocibar

Professional Summary: Skilled team player with strong background in high-stress environments. Works well independently to handle assignments and always ready to go beyond basic assignments. Quick learner with great computer skills.

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EXPERIENCE

United Airlines, DEN — *Flight Attendant*

May 2016– present

- Going above and beyond to meet customers needs and expectations
- Maintains the well-being, safety, security, and comfort of passengers onboard while providing an excellent customer experience.
- Performs all work activities in accordance with established standards, policies, laws, and regulations, including federal aviation administration regulations.

Taylor County Taphouse, Abilene, TX — *Server*

August 2015 – May 2016

- Executed exceptional food, beverage, and service standards personally, as well as supporting team members in providing excellent service.
- Empowered staff to succeed and meet customer service and revenue goals by providing support.
- Performing tasks and duties in a timely and efficient manner
- Ability to maintain an utmost professional demeanor in a more relaxed and casual environment

Big Country Coffee, Abilene, TX — *Barista*

October 2014 – August 2015

- Adhered to recipes and presentations for food and beverage items and contributed to a positive team environment.
- Ability to multitask; attentively receiving orders, making precise beverages, and handling money all while fulfilling

SKILLS

Leadership

Conflict Resolution

Time Management

Teamwork

Critical Thinking

Policy Enforcement

Adaptable

Customer Safety Management

Ambitious

Volunteer Work

Habitat for Humanity New Orleans, LA 2011

Salvation Army Abilene, TX 2015

Glendale Community Garden Denver, CO 2017

Veterans Support 2019

Denver Rescue Mission 2020

Food Bank of the Rockies 2020

excellent customer service

- Contributed to the pioneering of a second mobile branch of a young company
- Connected with customers and gave each person a positive experience to promote long-term loyalty.
- Managed the Instagram business account by providing quality photographs of products along with detailed information of products.

EDUCATION

Front Range Community College — Westminster, CO

April 2019-present

Focus of Study- General Studies

Southern Oregon University — *Ashland, OR*

September 2011 - April 2012

Focus of Study- Photography, Mathematics, English, and Cultural courses

Cisco Junior College — *Abilene, TX*

August 2015 - May 2016

Focus of Study- Medical Assisting

