Jessica Anocibar

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Skills

Javascript, HTML, CSS, Handlebars, MySQL, Sequelize, Mongo, Express, Teamwork, Leadership, Critical Thinking, Time Management, Conflict Resolution, Communication, Ambitious, Adaptable, CPR Certified

Experience

MAY 2016 - OCT 2020

United Airlines, Denver, CO - Flight Attendant

- Going above and beyond to meet customers needs and expectations
- Maintains the well-being, safety, security, and comfort of passengers onboard while providing an excellent customer experience.
- Performs all work activities in accordance with established standards, policies, laws, and regulations, including federal aviation administration regulations.

AUG 2015 - MAY 2016

Taylor County Taphouse, Abilene, TX - Server

- Executed exceptional food, beverage, and service standards personally, as well as supporting team members in providing excellent service.
- Empowered staff to succeed and meet customer service and revenue goals by providing support.
- Performing tasks and duties in a timely and efficient manner.
- Ability to maintain an utmost professional demeanor in a more relaxed and casual environment.

OCT 2014 - AUG 2015

Big Country Coffee, Abilene, TX - *Barista*

- Adhered to recipes and presentations for food and beverage items and contributed to a
 positive team environment.
- Ability to multitask; attentively receiving orders, making precise beverages, and handling money all while fulfilling excellent customer service.
- Contributed to the pioneering of a second mobile branch of a young company.
- Connected with customers and gave each person a positive experience to promote long-term loyalty.

• Managed the Instagram business account by providing quality photographs of products along with detailed information of products.

Education

SEPT 2020 - DEC 2020

 $\begin{array}{c} \textbf{Denver University-Trilogy, Denver, CO} - \textit{Full Stack Web Development Bootcamp} \\ \textit{Certification} \end{array}$

APRIL 2019 - AUG 2020

Front Range Community College, Westminister, CO - General Studies