

Jessica Shelley
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Objective:

1. Web Designer, Visual Designer, Web Developer
2. Developed front-end web pages with HTML5, CSS3, Bootstrap and Javascript
3. Desires employment with a focus on front-end and Visual Design solutions. I am bringing a keen eye for details, strong ability to implement mock-ups, and understanding of user experience design.

Education:

- **Eleven Fifty Academy, Web Development Immersive Learning Program, 06/2021 – 09/03/2021**
 - 12-week immersive learning program for Web Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training

Competencies & Functional Skills:

Problem solving, troubleshooting, creativity, visual communication, customer service, critical observation and thinking, organization, Agile methodology, portfolio development, addressing and resolving business challenges

Technical Skills:

Languages/Libraries: JavaScript, React
Cloud Technologies: Heroku, Firebase, GitHub
CI/CD: Agile, Scrum, Git
Web Technologies: HTML, CSS, APIs, Responsive Web Design
Styling Libraries: Bootstrap, Material UI

Technical Projects:

- **Jessica Shelley's Portfolio website** jessicashelley33.github.io/Portfolio-JS
 - Utilized HTML 5, CSS 3, Bootstrap 4, and javascript to design & build my portfolio website
- **Kats – Online Guide for Pet owner's** jessicashelley33.github.io/API-Project-One/
 - Utilized HTML 5, CSS 3, Bootstrap 4, and javascript to design & build a fictional Cat company website
- **Ocean Wonders – Online Photo Gallery App** <https://online-gallery-api.firebaseio.com>
 - Utilized Pexels API, HTML 5, CSS 3, and JavaScript to create a photo Online Gallery search app in which you can find information about different Photographers

Professional Experience:

Junior Software Developer, KAR Global, Carmel, IN, 09/2018 – August 2020.

- Service Now Software Developer / Administrator
- Experience in Installation and Configuration of different Modules of ServiceNow
- Maintain Production & design of various Form creation within the ServiceNow platform

IAM Security Analyst (Identity Access Management), KAR Global, Carmel, IN 06/2018 – 09/2019

- Troubleshooting and resolving access management and provisioning workflow errors
- Developed business process models

Provisioning Specialist, KAR Auction Services, Carmel, IN 09/2017 – 06/2018

- Use Service Now ticketing system to manage requests related to service level agreements (SLA's) and Operational Level Agreement(OLA's)

Help Desk Agent, Mobi - Indianapolis, IN - 02/2017 - 08/2017

- Responsible for dispatching and logging technical calls to the proper support areas.
- Performed software troubleshooting, maintenance, and installation as required by customers

Achievements & Awards:

- Advanced HTML and CSS Speciality - CIW