Jessica Shelley

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Objective:

Creative Web Designer/Web Developer with 3+ years of experience in the technology field designing, testing and debugging. Looking to explore my creative side using Front-End technologies to build and design innovative websites.

Education:

- **Eleven Fifty Academy, Web Development Immersive Learning Program, 06/2021 – 09/03/2021** ○   12-week immersive learning program for Web Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training **Competencies & Functional Skills:**

Problem solving, troubleshooting, creativity, visual communication, customer service, critical observation and thinking, organization, Agile methodology, portfolio development, addressing and resolving business challenges

Technical Skills:

Languages/Libraries:	JavaScript, React
Cloud Technologies:	Heroku, Firebase, GitHub, ServiceNow, Okta, Five9
CI/CD:	Agile, Scrum, Git
Web Technologies:	HTML, CSS, APIs, Responsive Web Design
Styling Libraries:	Bootstrap, Material UI
Databases:	Active Directory

Technical Projects:

- **Jessica Shelley's Portfolio website -** https://jessicashelley33.github.io/Portfolio-JS/
- Utilized HTML 5, CSS 3, Bootstrap 4, and javascript to design & build my portfolio website
- **Kats – Online Guide for Pet owner's -** **https://jessicashelley33.github.io/API-Project-One/**
- Utilized HTML 5, CSS 3, Bootstrap 4, and javascript to design & build a fictional Cat company website
- **Ocean Wonders – Online Photo Gallery App -** **https://online-gallery-app.firebaseapp.com/**
  - ○   Utilized Pexels API, HTML 5, CSS 3, and JavaScript to create a photo Online Gallery search app in which you can find information about different Photographers

Professional Experience:

Junior Software Developer, KAR Global, Carmel, IN, 09/2018 – August 2020.
- Service Now Software Developer / Administrator
- Experience in Installation and Configuration of different Modules of ServiceNow
- Maintain Production & design of various Form creation within the ServiceNow platform

IAM Security Analyst (Identity Access Management), KAR Global, Carmel, IN 06/2018 – 09/2019
- Troubleshooting and resolving access management and provisioning workflow errors ●
  Deve;p[ed business process models

Provisioning Specialist, KAR Auction Services, Carmel, IN 09/2017 – 06/2018
- Use Service Now ticketing system to manage requests related to service level agreements (SLA's) and Operational Level Agreement(OLA's)

Achievements & Awards:
- Advanced HTML and CSS Speciality - CIW