Jessica Shelley

Jessicashelley33@gmail.com 630-310-4662 Noblesville, IN Jessicashelley33.github.io/Portfolio-JS/ www.linkedin.com/in/jessicashelley33

Objective:

Creative Web Designer/Web Developer with 3+ years of experience in the technology field designing, testing and debugging. Looking to explore my creative side using Front-End technologies to build and design innovative websites.

Education:

- Eleven Fifty Academy, Web Development Immersive Learning Program, 06/2021 09/03/2021
 - 12-week immersive learning program for Web Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training

Competencies & Functional Skills:

Problem solving, troubleshooting, creativity, visual communication, customer service, critical observation and thinking, organization, Agile methodology, portfolio development, addressing and resolving business challenges

Technical Skills:

Languages/Libraries: JavaScript, React

Cloud Technologies: Heroku, Firebase, GitHub, ServiceNow, Okta, Five9

CI/CD: Agile, Scrum, Git

Web Technologies: HTML, CSS, APIs, Responsive Web Design

Styling Libraries: Bootstrap, Material UI **Databases:** Active Directory

Technical Projects:

- Jessica Shelley's Portfolio website https://jessicashelley33.github.io/Portfolio-JS/
- Utilized HTML 5, CSS 3, Bootstrap 4, and javascript to design & build my portfolio website
- Kats Online Guide for Pet owner's https://jessicashelley33.github.io/API-Project-One/
- Utilized HTML 5, CSS 3, Bootstrap 4, and javascript to design & build a fictional Cat company website
- Ocean Wonders Online Photo Gallery App https://online-gallery-app.firebaseapp.com/
 - Utilized Pexels API, HTML 5, CSS 3, and JavaScript to create a photo Online Gallery search app in which you can find information about different Photographers

Professional Experience:

Junior Software Developer, KAR Global, Carmel, IN, 09/2018 - August 2020.

- Service Now Software Developer / Administrator
- Experience in Installation and Configuration of different Modules of ServiceNow
- Maintain Production & design of various Form creation within the ServiceNow platform

IAM Security Analyst (Identity Access Management), KAR Global, Carmel, IN 06/2018 – 09/2019

- Troubleshooting and resolving access management and provisioning workflow errors
- Deve;p[ed business process models

Provisioning Specialist, KAR Auction Services, Carmel, IN 09/2017 – 06/2018

• Use Service Now ticketing system to manage requests related to service level agreements (SLA's) and Operational Level Agreement(OLA's)

Achievements & Awards:

• Advanced HTML and CSS Speciality - CIW