JESSIE NG
DATA ANALYST

📞 (647) 985 1240 ✉ jessieng723@gmail.com in jessieng7 🔗 jessieng96.github.io

WORK EXPERIENCE

July 2020 – Present
Business Analyst • EGATE Networks Inc. • Toronto, ON

- Worked directly with stakeholders to gather requirements for projects and created a project management plan that aligns with the company's strategic objectives.
- Effectively consolidated data to prepare and distribute monthly reports to relevant business unit owners.
- Worked hand-in-hand with Sales, Engineering and Technical Support to resolve all of the client's issues.

May 2019 – August 2019
Commercial Market Strategy Engineering Co-op • Ontario Power Generation • Toronto, ON

- Utilized VBA to automate various monthly facility reports for submission to the IESO.
- Responsible for performing activities to develop the annual OPG Contracts seven-year business plan including: benchmarking, strategic planning, generation and outage management, forecasting and commercial operations activities.
- Developed and implemented a VBA-based tool to calculate the availability of hydroelectric stations using outage and spill data.

May 2018 – August 2018
Junior Unified Communications Engineering Specialist • BMO Financial Group • Toronto, ON

- Used XCode to create a functional mobile application that tests connectivity to BMO internal resources, times the performance to a standard set of URLs and produces a report with the results.
- Created a visualization of the consolidated voice inventory and lifecycle worksheet using Spotfire. This can be presented to lines of businesses to help them understand the need for hardware and software refresh to maintain the expected support requirements.
- Utilized DevOps tools to transition team environment to agile methodologies using JIRA and Confluence.

REFERENCES

References available upon request

EDUCATION

Bachelor of Engineering (Electrical and Biomedical Engineering)
McMaster University
Hamilton, ON
2014 - 2020

CERTIFICATES

Google Data Analytics Professional Certificate, Coursera 2022

KEY SKILLS

- PYTHON
- TABLEAU
- SQL
- MICROSOFT SUITE
- VBA
- JAVA
- DATA VISUALIZATION
- DATA CLEANING

LANGUAGE

- ENGLISH
- CANTONESE