



JESSIE NG

DATA ANALYST

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 jessieng7

 jessieng96.github.io

OBJECTIVE

July 2020 – Present

Business Analyst • EGATE Networks Inc. • Toronto, ON

- Worked directly with stakeholders to gather requirements for projects and created a project management plan that aligns with the company's strategic objectives.
- Prepare and distribute monthly reports to relevant business unit owners and address any concerns that may arise.
- Worked hand-in-hand with Sales, Engineering and Technical Support to resolve all of the client's issues.

May 2019 – August 2019

Commercial Market Strategy Engineering Co-op • Ontario Power Generation • Toronto, ON

- Utilized VBA to automate various monthly facility reports for submission to the IESO.
- Responsible for performing activities to develop the annual OPG Contracts seven-year business plan including: benchmarking, strategic planning, generation and outage management, forecasting and commercial operations activities.
- Developed and implemented a VBA-based tool to calculate the availability of hydroelectric stations using outage and spill data.

May 2018 – August 2018

Junior Unified Communications Engineering Specialist • BMO Financial Group • Toronto, ON

- Used XCode to create a functional mobile application that tests connectivity to BMO internal resources, times the performance to a standard set of URLs and produces a report with the results.
- Created a visualization of the consolidated voice inventory and lifecycle worksheet using Spotfire. This can be presented to lines of businesses to help them understand the need for hardware and software refresh to maintain the expected support requirements.
- Utilized DevOps tools to transition team environment to agile methodologies using JIRA and Confluence.

REFERENCES

References available upon request

EDUCATION

Bachelor of Engineering
(Electrical and Biomedical Engineering)

McMaster University
Hamilton, ON
2014 - 2020

CERTIFICATES

Google Data Analytics
Professional Certificate,
Coursera 2022

KEY SKILLS

- PYTHON
- TABLEAU
- SQL
- MICROSOFT OFFICE
- VBA
- JAVA

LANGUAGE

- ENGLISH
- CANTONESE