

## SUMMARY

A Product Designer with a business acumen focused on people. I am committed to creating better user experiences through a deep understanding of people by identifying real-life problems and crafting thoughtful solutions grounded by research

## EDUCATION

### BLOC.IO

UX/UI Design Apprenticeship  
Nov 2018 - current

### UNIVERSITY OF CALIFORNIA SAN DIEGO

B.S Management Science

## SKILLS

### DESIGN

UX/UI Design  
Visual Design  
User Research  
Usability Testing  
Brand Design & Identity  
Information Architecture  
Wireframing  
Prototyping  
Sketching

### DESIGN TOOLS

Sketch  
Figma  
UsabilityHub  
InVision  
Affinity Designer  
Draw.io  
Maze

### WEB DEVELOPMENT

HTML  
CSS  
JavaScript (basic)

## RECENT PROJECT

### HEALTHPOINT | MOBILE APPLICATION

jessicazhong.design/project1.html

- A cloud-based mobile application that provides health enthusiasts an improved way to collect and store data, with the ability to analyze, connect and organize in the palm of their hand
- Utilized Sketch, Figma, Draw.io to create user flows, wireframes, mockups, usability testing and branding work

## EXPERIENCE

### BLOC.IO | UX/UI APPRENTICESHIP

Nov 2018 - Current

- Completing a 500+ hour immersive project-based online bootcamp under the mentorship of a senior UX professional
- Applying all design methodologies from user research, wireframes, mockups to functional prototypes using HTML, CSS and JavaScript
- Conducting user interviews and usability tests to gather feedback for creation of personas and iterations
- Developing brand identities, such as name, logo and style guide

### JOBVITE | HR GENERALIST

Apr 2017 - Jan 2019

- Spearheaded company's first Wellness Initiative, resulting in a 45% participation rate for the first year, across all programs for a company of 195 employees
- Implemented a candidate and new hire survey into Jobvite's platform to analyze tangible data regarding the health of Jobvite's brand and candidate experience
- Owned all aspects of onboarding - new hire orientation, employment authorization, benefits enrollment to ensure a great employee onboarding experience

### MOODY'S CORPORATION | HR ASSOCIATE

Apr 2014 - Apr 2017

- Developed solutions for tasks related to employee relations, organizational restructuring, performance evaluations and operations
- Interpreted HR metrics and reporting analysis to create an evolving employee narrative for managers