



14 October 2021

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# CLEARING USAGE DATA

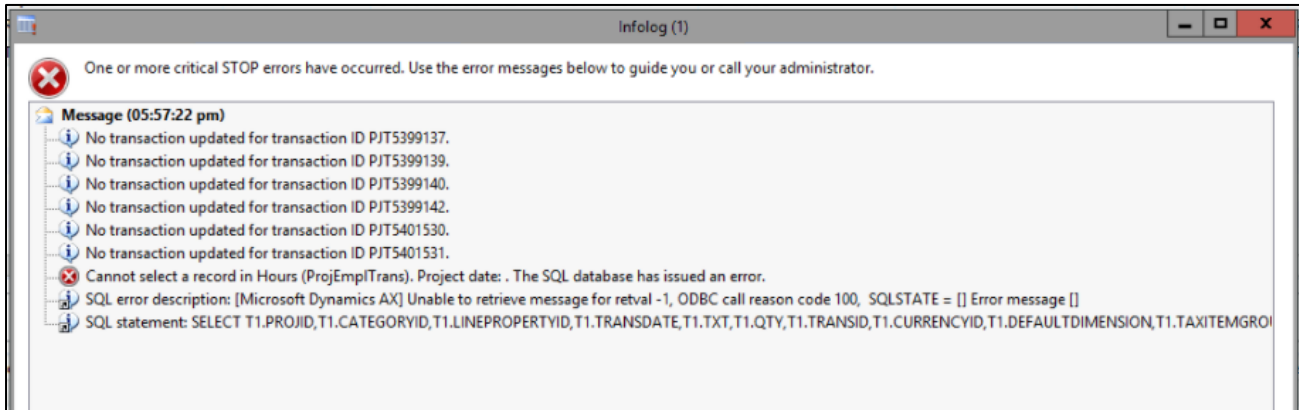
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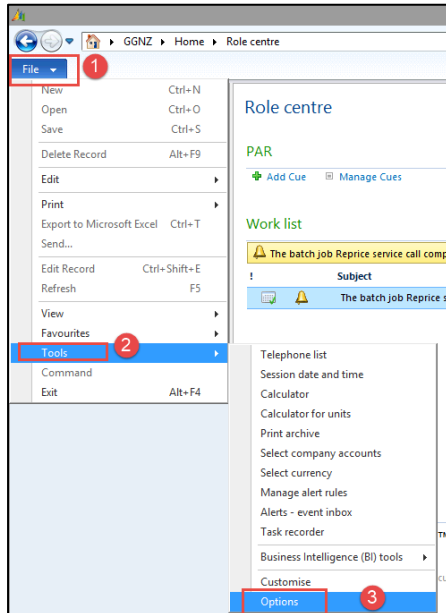
Sometimes an error like the below pops up



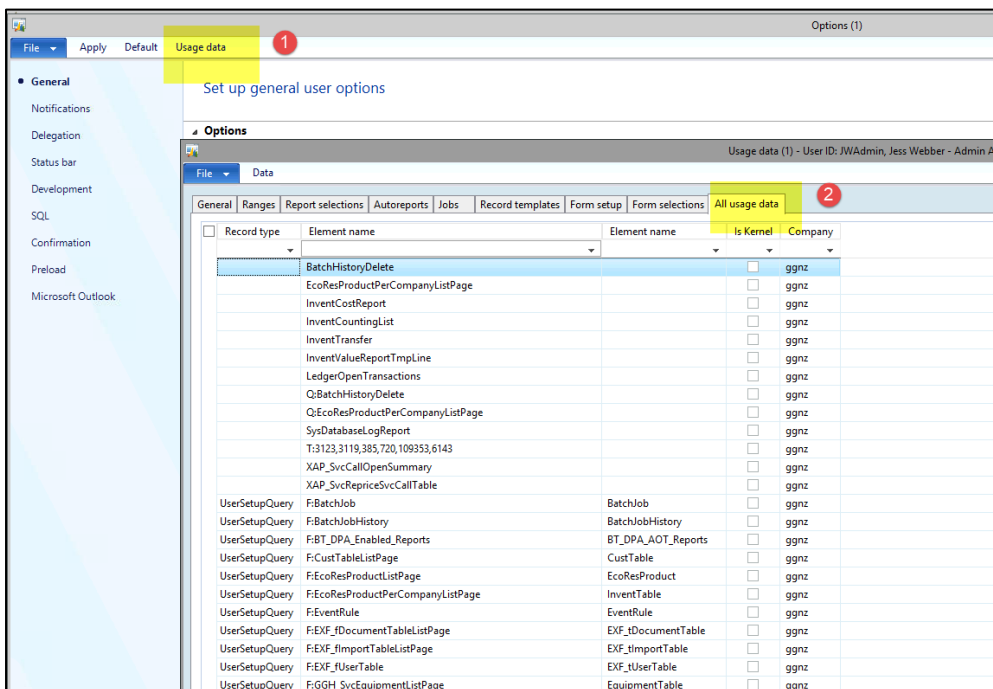
Try clearing all proj\* data first by following the below steps

## Clearing specific data

1. Click File > Tools > Options



2. Click Usage data > All usage data



3. In the Element Name column, type in proj\* then press enter (this will filter out only the project data)
4. Tick the box to the left which will select all

Usage data (1) - User ID: JWAdmin, Jess Webber - Admin Account

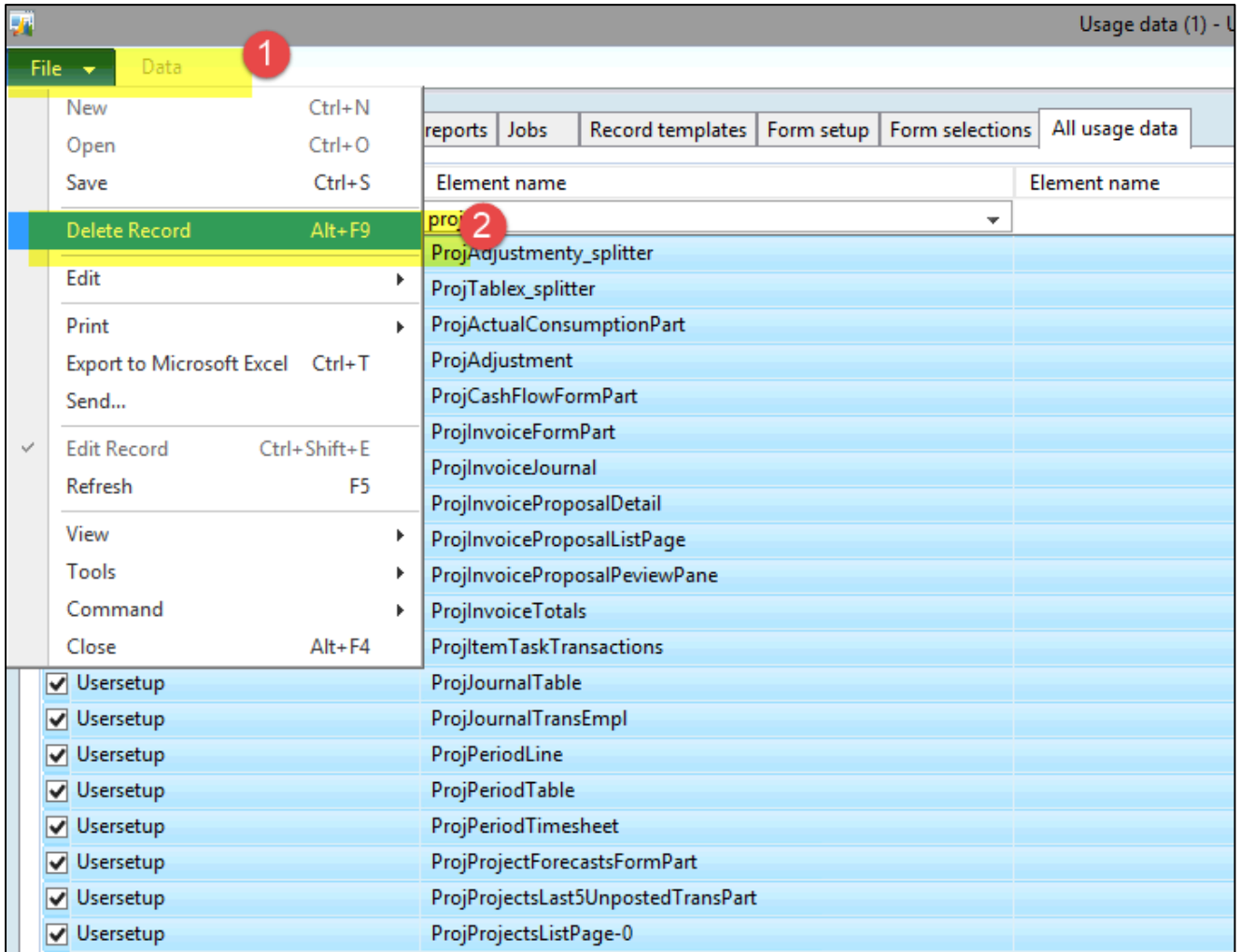
File Data

General Ranges Report selections Autoreports Jobs Record templates Form setup Form selections All usage data

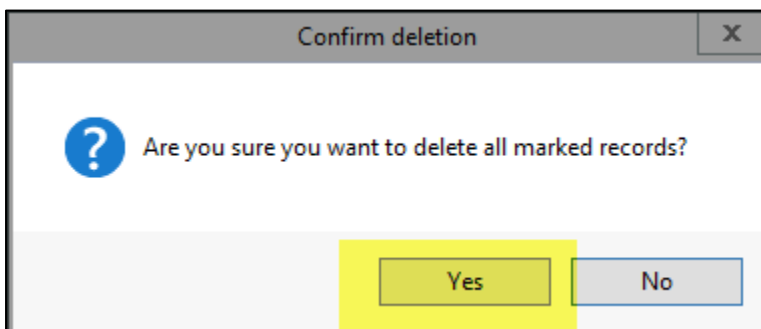
☒ Record type proj\* Element name

	Element name	I.	Comp...
<input checked="" type="checkbox"/>	Form ProjAdjustmenty_splitter	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Form ProjTablex_splitter	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjActualConsumptionPart	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjAdjustment	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjCashFlowFormPart	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjInvoiceFormPart	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjInvoiceJournal	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjInvoiceProposalDetail	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjInvoiceProposalListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjInvoiceProposalPreviewPane	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjInvoiceTotals	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjItemTaskTransactions	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjJournalTable	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjJournalTransEmpl	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjPeriodLine	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjPeriodTable	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjPeriodTimesheet	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjProjectForecastsFormPart	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjProjectsLast5UnpostedTransPart	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjProjectsListPage-0	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjProjectsPreviewPane	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjTable	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjTransactions	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjTransEmpl	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjTransItem	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Usersetup ProjTransPosting	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Class ProjAdjustmentSelect	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Class ProjAdjustmentSelect	<input type="checkbox"/>	ggnz

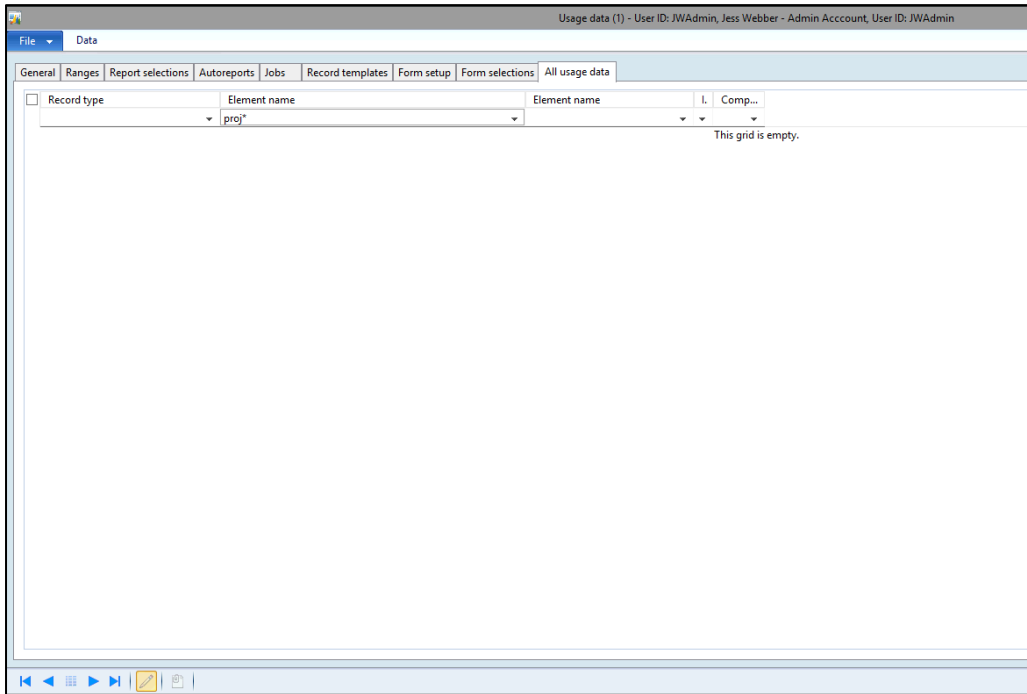
5. Click File > Delete Record



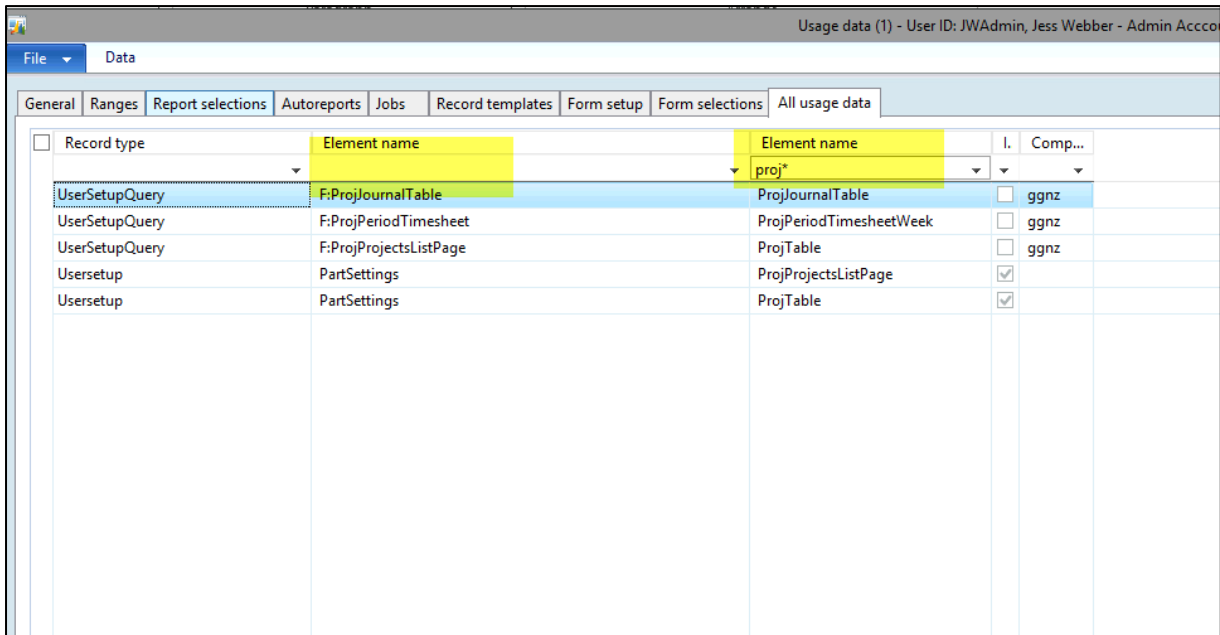
6. Click Yes



## 7. Now it should be empty



## 8. Do the same for the second Element Column (taking out proj\* from the first column and putting it into the second) like below



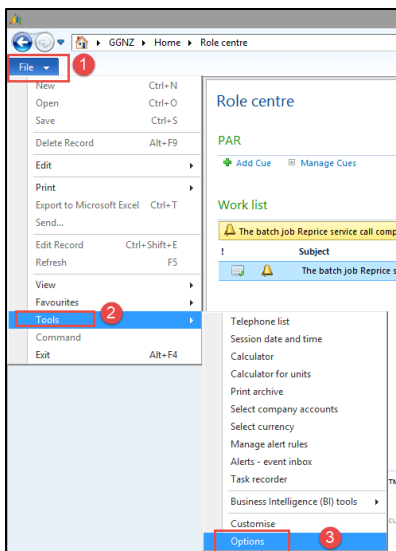
Record type	Element name	Element name	I.	Comp...
UserSetupQuery	F:ProjJournalTable	ProjJournalTable	<input type="checkbox"/>	ggnz
UserSetupQuery	F:ProjPeriodTimesheet	ProjPeriodTimesheetWeek	<input type="checkbox"/>	ggnz
UserSetupQuery	F:ProjProjectsListPage	ProjTable	<input type="checkbox"/>	ggnz
Usersetup	PartSettings	ProjProjectsListPage	<input checked="" type="checkbox"/>	
Usersetup	PartSettings	ProjTable	<input checked="" type="checkbox"/>	

- Once both columns have been cleared, try going back to what you were doing before and see if you are able to proceed. If still unable to, then unfortunately you will need to clear all your usage data – following the steps below.

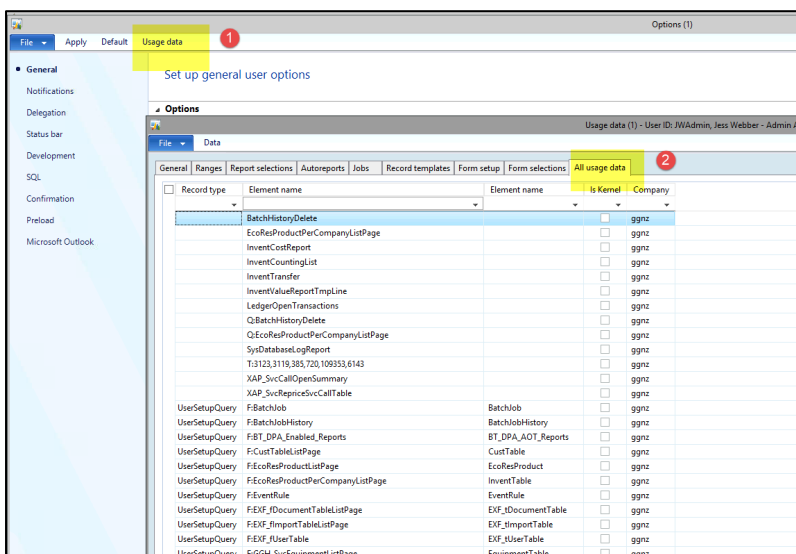
## Clearing all usage data

Please bear in mind that clearing all usage data will unfortunately remove all personalisations (Moved columns, columns that you have added etc, your favourites will be fine however)

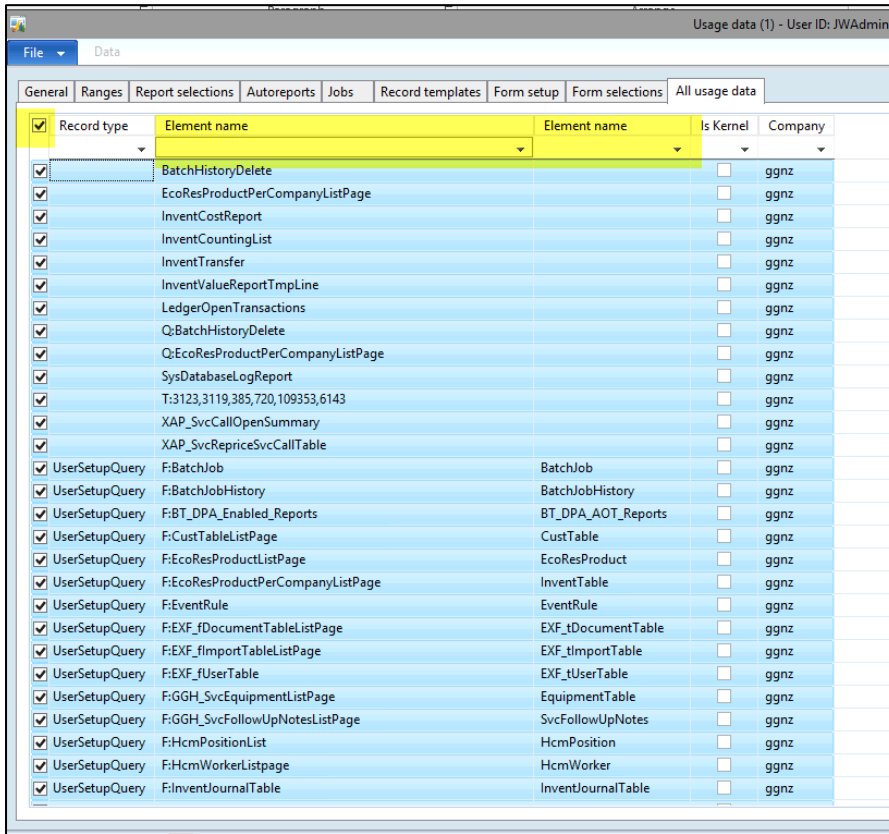
- Click File > Tools > Options



- Click Usage Data > All Usage Data

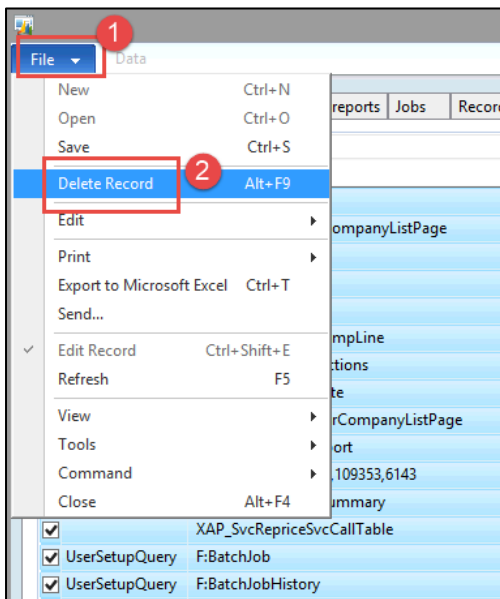


3. Tick the box to the left which will select all your usage data (making sure there are no filters in the top columns)



Record type	Element name	Element name	Is Kernel	Company
<input checked="" type="checkbox"/>	BatchHistoryDelete		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	EcoResProductPerCompanyListPage		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	InventCostReport		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	InventCountingList		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	InventTransfer		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	InventValueReportTmpLine		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	LedgerOpenTransactions		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Q:BatchHistoryDelete		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Q:EcoResProductPerCompanyListPage		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	SysDatabaseLogReport		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	T:3123,3119,385,720,109353,6143		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	XAP_SvcCallOpenSummary		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	XAP_SvcRepriceSvcCallTable		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:BatchJob	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:BatchJobHistory	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:BT_DPA_Enabled_Reports	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:CustTableListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:EcoResProductListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:EcoResProductPerCompanyListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:EventRule	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:EXF_fDocumentTableListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:EXF_fImportTableListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:EXF_fUserTable	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:GGH_SvcEquipmentListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:GGH_SvcFollowUpNotesListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:HcmPositionList	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:HcmWorkerListpage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:InventJournalTable	<input type="checkbox"/>	ggnz

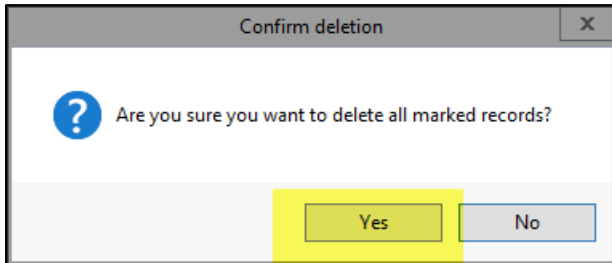
4. Click File > Delete Record



Record type	Element name	Element name	Is Kernel	Company
<input checked="" type="checkbox"/>	BatchHistoryDelete		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	EcoResProductPerCompanyListPage		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	InventCostReport		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	InventCountingList		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	InventTransfer		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	InventValueReportTmpLine		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	LedgerOpenTransactions		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Q:BatchHistoryDelete		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	Q:EcoResProductPerCompanyListPage		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	SysDatabaseLogReport		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	T:3123,3119,385,720,109353,6143		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	XAP_SvcCallOpenSummary		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	XAP_SvcRepriceSvcCallTable		<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:BatchJob	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:BatchJobHistory	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:BT_DPA_Enabled_Reports	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:CustTableListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:EcoResProductListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:EcoResProductPerCompanyListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:EventRule	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:EXF_fDocumentTableListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:EXF_fImportTableListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:EXF_fUserTable	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:GGH_SvcEquipmentListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:GGH_SvcFollowUpNotesListPage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:HcmPositionList	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:HcmWorkerListpage	<input type="checkbox"/>	ggnz
<input checked="" type="checkbox"/>	UserSetupQuery	F:InventJournalTable	<input type="checkbox"/>	ggnz



5. Click Yes



6. Now you should be able to proceed with what you were trying to do. Maybe close and reopen Naxt 😊