	Respondent									
<	11	Brent Van	Der Burg		~	02:57 Time to complete				
1 \٨/	hat model o	f nhono do v	,ou uso2 *							
1. VV	nat model o	i priorie do j	you use:							
	Samsung A7	0								
	Samsung A3	0								
	Samsung A3	1								
	Not Sure									
2. Ha	ave you expe	erienced any	of the fol	lowing iss	ues.					
~	Phone intermittently shows as "not registered to network" for about 3-5mins									
✓	Putting phone to ear is causing phone call to go on Hold									
	Touchscreen disables itself. You have to soft reset the phone to use it again									
	Update causing phone to be unable to boot up again									
✓	Call sound or call dropping off when another call is waiting									
	Updates causing the phone to delete all manually created contacts									
✓	Intermittiently during phone calls, you can hear customer but customer can not hear.									
~	Robotic sour	nd quality durin	g calls		-					
\	Network co	overage is very	poor compa	ares to iph						
3 V·	vorall how w	rould vou ra	to vour ov	norioneo y	with your	now Sameuna Bhona *				
J. U		·			·	new Samsung Phone. *				
Ter	rrible (2 3 4	5 6	7	8 9	10 Fantastic				

>

4. Do you have any other feedback about the Samsung phones.

Phone is generally more difficult to use.