#323504 RE: Calculator issues

Jess Beattie September 22, 2021 at 10:24 AM

Hey Helen,
I believe that is the correct server (chcsql10) but you could also try put in BuilderG3 as opposed to chcsql10

As for the link, I can only assume that you could copy the same link that Tim D and Miles has am I correct @Tim Rutledge? 😊

Kind regards,

Jess Beattie
Service Desk Analyst - Terra Cat
24 Amyes Road, PO Box 16168, Christchurch, 8042
DDI: 0800 95 95 98 option 1
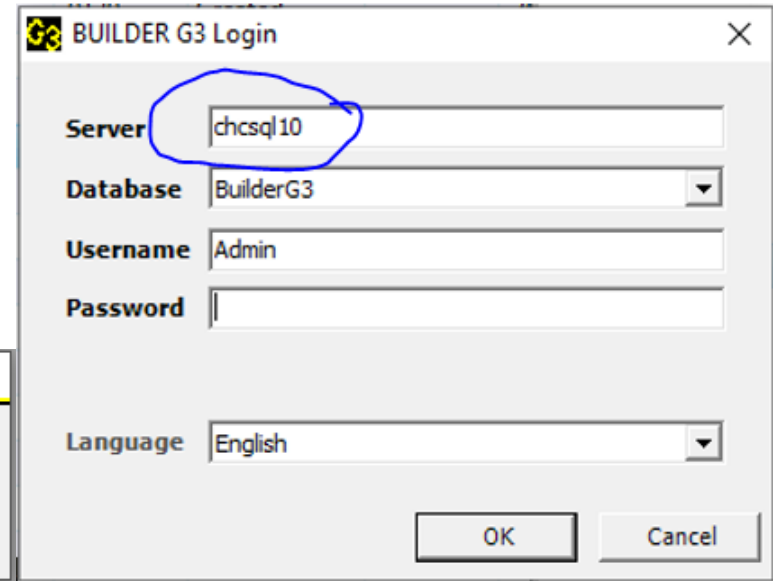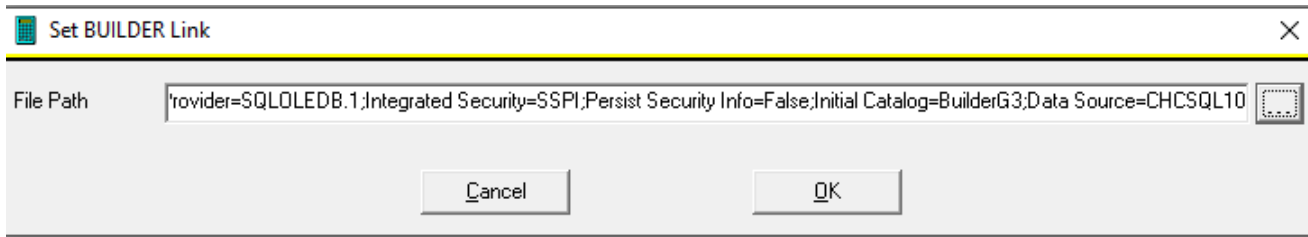**E:** Jess.Beattie@terracat.co.nz | **W:** terracat.co.nz |

From: Helen Parris-Girdlestone <Helen.Parris-Girdlestone@terracat.co.nz>
Sent: Tuesday, 21 September 2021 4:27 pm
To: Jess Beattie <Jess.Beattie@terracat.co.nz>
Cc: Tim Rutledge <tim.rutledge@sdtg.co.nz>
Subject: Calculator issues

Hi Jess,

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Where I need to enter the correct link.

BUILDER G3 Login

Server	chcsql10
Database	BuilderG3
Username	Admin
Password	
Language	English

OK   Cancel

Set BUILDER Link

File Path: rovider=SQLOLEDB.1;Integrated Security=SSPI;Persist Security Info=False;Initial Catalog=BuilderG3;Data Source=CHCSQL10

Cancel   OK

What my link is looking to verses Tim and Miles.

Helen

C:\ProgramData\Caterpillar\Calculator\1.8.3\DemoData\Provider=SQLOLEDB.1;Integrated Security=SSPI;Persist Security Info=False;Initial Catalog=BuilderG3;Data Source=BuilderSQL

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If it is as straight forward as a link I can copy in that would be great.

Thanks,

Helen Parris-Girdlestone
Customer Value Agreement Support Coordinator - **Terra Cat**
16 Branston Street, PO Box 16168, Christchurch, 8441
DDI: +6439832459
E: Helen.Parris-Girdlestone@terracat.co.nz | **W:** terracat.co.nz |

Helen Parris-Girdlestone September 22, 2021 at 10:26 AM

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Helen Parris-Girdlestone October 8, 2021 at 1:38 PM

Hi Jess,

I don't think you have come back to me with what my Calculator Builder Link should be to make it link properly.

If I can have this resolved before Wednesday next week when Tim Davis is away on leave that would be appreciated.

The usage of this software is now part of my role so it would be great to get this fixed for me to be able to learn the ins and outs of it.

Thanks 😊

Helen Parris-Girdlestone
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DDI: +6421536023
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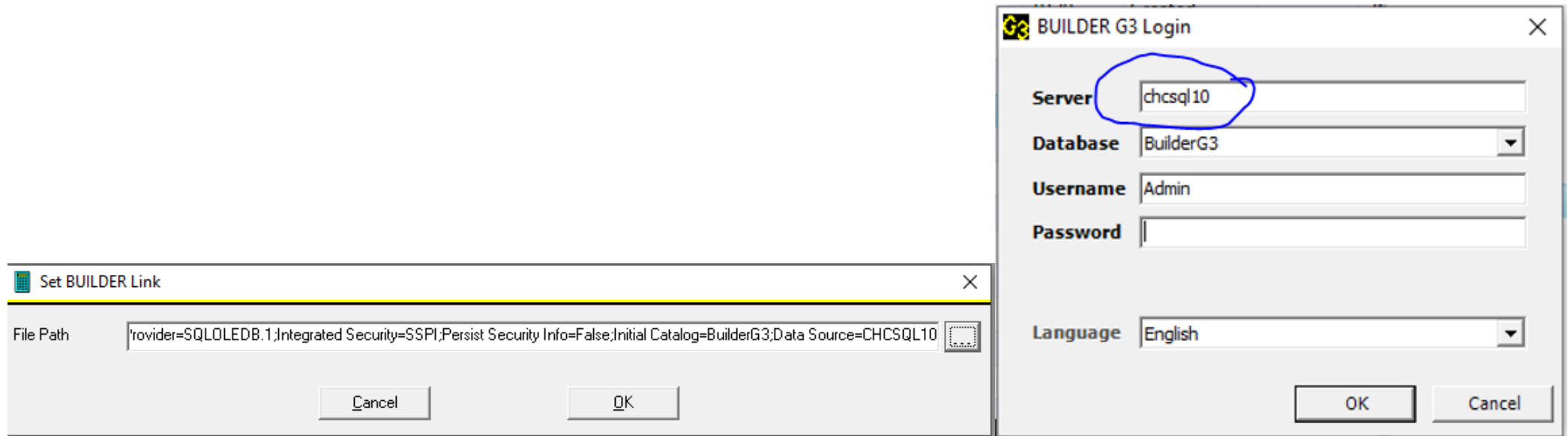**E:** Jess.Beattie@terracat.co.nz | **W:** terracat.co.nz |

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Server   chcsql10

Database   BuilderG3   ▼

Username   Admin

Password |

Set BUILDER Link   ✕

File Path   'rovider=SQLOLEDB.1;Integrated Security=SSPI;Persist Security Info=False;Initial Catalog=BuilderG3;Data Source=CHCSQL10   [...]

            Cancel   OK

Language   English   ▼

                        OK   Cancel

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Jess Beattie   October 8, 2021 at 2:53 PM

All sorted with the help of Tim R :)

Calculator needing updating from 1.8.3 to 1.8.5 as it was noticed that Tim D had version 1.8.5

Kind regards,
Jess Beattie

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