#320506 Stack Trace in Production

Submitted	Received via	Requester
17 August 2021 at 10:01	Mail	Nathan Welch <nathan.welch@goughcat.co.nz>

CCs

Blair Doherty <blair.doherty@terracat.co.nz>, Bradley Harrison <bradley.harrison@goughgroup.co.nz>, Maureen Aberilla <maureen.aberilla@goughcat.co.nz>, Sue Petersen <sue.petersen@goughgroup.co.nz>, IT Service Desk <is_sd@goughgroup.co.nz>

Status	Type	Priority	Group	Assignee
Solved	Problem	High	Service Desk	Jess Beattie

Category

NAXT

Nathan Welch August 17, 2021 at 10:01 AM

Hi Team,

I'm trying to setup travel band data in NAXT before the go-live and received this stack trace error…
Steps to reproduce:
1. From the Cost price expense table select New
2. Enter data to the line
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This might be something to do with SOD as Sandbox seems to work OK.
Can you give me Sys Admin so I can continue this work?

Microsoft Dynamics AX - Gough Group [CHCPRDAOS06: Session ID - 1757] - [1 - ggnz]

GGNZ ▸ Service ▸ Area page

Search

File ▾

Cost price - expense (1 - ggnz) - New Record

New   Delete

Effective date	Line category group	Category	Division	Operating unit	Worker	Project ID	Customer code	Customer relation	Cost price	Description
4/09/2021	BTU01		ESV				Group		0.00	
1/03/2014	ACG						All		50.00	Misc Cost Price-ACG-All
1/03/2014	AES								1.00	Misc Cost Price-AES-All
1/03/2014	AHP								500.00	Misc Cost Price-AHP-All
1/03/2014	ARA								35.00	Misc Cost Price-ARA-All
1/03/2014	AW1								16.00	Misc Cost Price-AW1-All
1/03/2014	AW2								12.00	Misc Cost Price-AW2-All
1/03/2014	AW6								1.20	Misc Cost Price-AW6-All
1/03/2014	AW8								1.00	Misc Cost Price-AW8-All
1/02/2018	AW8		GSV						1.00	Misc Cost Price-AW8-All
1/03/2014	AW9								15.00	Misc Cost Price-AW9-All
1/03/2014	AWM								15.00	Misc Cost Price-AWM-All
1/03/2014	BAL								19.80	Misc Cost Price-BAL-All
1/03/2014	BEA								50.00	Misc Cost Price-BEA-All
1/03/2014	BLF								100.00	Misc Cost Price-BLF-All
1/03/2014	CGB								1.60	Misc Cost Price-CGB-All
1/03/2014	CKT								1.50	Misc Cost Price-CKT-All
1/03/2014	CLB								1.00	Misc Cost Price-CLB-All
1/03/2014	CLR								0.80	Misc Cost Price-CLR-All
1/03/2014	CSA								15.00	Misc Cost Price-CSA-All
1/03/2014	DYN								250.00	Misc Cost Price-DYN-All
1/03/2014	ECS								1.00	Misc Cost Price-ECS-All
1/03/2014	EPMU-NTS								16.59	Misc Cost Price-EPMU-NTS-All
1/03/2014	EPMU-OSH								50.00	Misc Cost Price-EPMU-OSH-All
1/03/2014	EPMU-OVN								13.73	Misc Cost Price-EPMU-OVN-All
1/03/2014	ESP								1.30	Misc Cost Price-ESP-All
1/03/2014	FDT							All		150.00	Misc Cost Price-FDT-All
1/03/2014	FGT							All		1.00	Misc Cost Price-FGT-All
1/03/2014	FIE							All		1.00	Misc Cost Price-FIE-All
1/03/2014	FLH							All		25.00	Misc Cost Price-FLH-All
1/03/2014	FPT							All		150.00	Misc Cost Price-FPT-All
1/03/2014	FVT							All		10.00	Misc Cost Price-FVT-All
1/03/2014	GE3							All		1.30	Misc Cost Price-GE3-All
1/03/2014	HCB							All		50.00	Misc Cost Price-HCB-All
1/03/2014	HTB							All		1.00	Misc Cost Price-HTB-All
1/03/2014	HYT							All		250.00	Misc Cost Price-HYT-All
1/03/2014	KDL							All		150.00	Misc Cost Price-KDL-All
1/03/2014	KM1							All		1.65	Misc Cost Price-KM1-All

Infolog (1)

One or more critical STOP errors have occurred. Use the error messages below to guide you or call your administrator.

Message (09:54:13 am)
Error executing code: FormRun (object), method selectMode calle

Error executing code: FormRun (object), method selectMode called with invalid parameters.

Stack trace

(C)\Classes\FormRun\selectMode
(C)\Classes\SysTableLookupBase\setSelectMode - line 3
(C)\Classes\SysTableLookupBase\formRun - line 123
(C)\Classes\SysTableLookup\performFormLookup - line 17
(C)\Classes\XAP_Lookup\lookup - line 34
(C)\Forms\ProjCostPriceExpense\Data Sources\ProjCostPriceExpense\Fields\CustomerRelation\Methods\lookup
(C)\Classes\FormStringControl\PerformDBLookup
(C)\Classes\FormStringControl\Lookup

Clear   Close

Customer relation for hour pricing.

Close

Nathan Welch
Service Development Manager - Terra Cat
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E: Nathan.Welch@terracat.co.nz | **W:** terracat.co.nz |

TERRA CAT

Jess Beattie August 17, 2021 at 11:14 AM

I have tried to look for a role that gives full access to this area but it was proving to be time-consuming and Nathan is needing to get this task done. Have given him Sys Admin temporarily whilst I continue to look for the appropriate role. Will remove Sys Admin once Nathan has completed this task.

Kind regards,
Jess Beattie

Service Desk Analyst - Terra Cat
24 Amyes Road, PO Box 16168, Christchurch, 8042
P: 08000 95 95 98 E: Jess.Beattie@terracat.co.nz W: terracat.co.nz

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Bradley Harrison August 17, 2021 at 11:16 AM   `Internal note`

Thanks Jess

Bradley Harrison
Business Systems Manager - Terra Cat
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TERRA CAT

From: Jess Beattie (IT Service Desk) <support@itsdterracat.zendesk.com>
Sent: Tuesday, 17 August 2021 11:15 am
To: Nathan Welch <Nathan.Welch@terracat.co.nz>
Cc: Blair Doherty <Blair.Doherty@terracat.co.nz>; Sue Petersen <Sue.Petersen@terracat.co.nz>; Maureen Aberilla <Maureen.Aberilla@terracat.co.nz>; Bradley Harrison <Bradley.Harrison@terracat.co.nz>; IT Service Desk <ServiceDesk@terracat.co.nz>
Subject: [IT Service Desk] Re: Stack Trace in Production

Your request (320506) has been updated. To add additional comments, reply to this email.

Jess Beattie (ITSD - Terra Cat)

17/08/2021, 11:14 am NZST

Nathan Welch

17/08/2021, 10:01 am NZST

Hi Team,

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Nathan Welch
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Branston Street, PO Box 16168, Christchurch, 8441
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Nathan Welch August 17, 2021 at 11:37 AM

Thanks. All finished now.

Nathan Welch
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From: Bradley Harrison <Bradley.Harrison@terracat.co.nz>
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This email is a service from ITSD - Terra Cat. Delivered by **Zendesk**

Jess Beattie August 17, 2021 at 11:38 AM

Sweet, thanks Nathan. Sys Admin has now been removed.

Kind regards,
Jess Beattie

Service Desk Analyst - Terra Cat
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