



13 July 2022

Installing RNDIS driver

For product link device

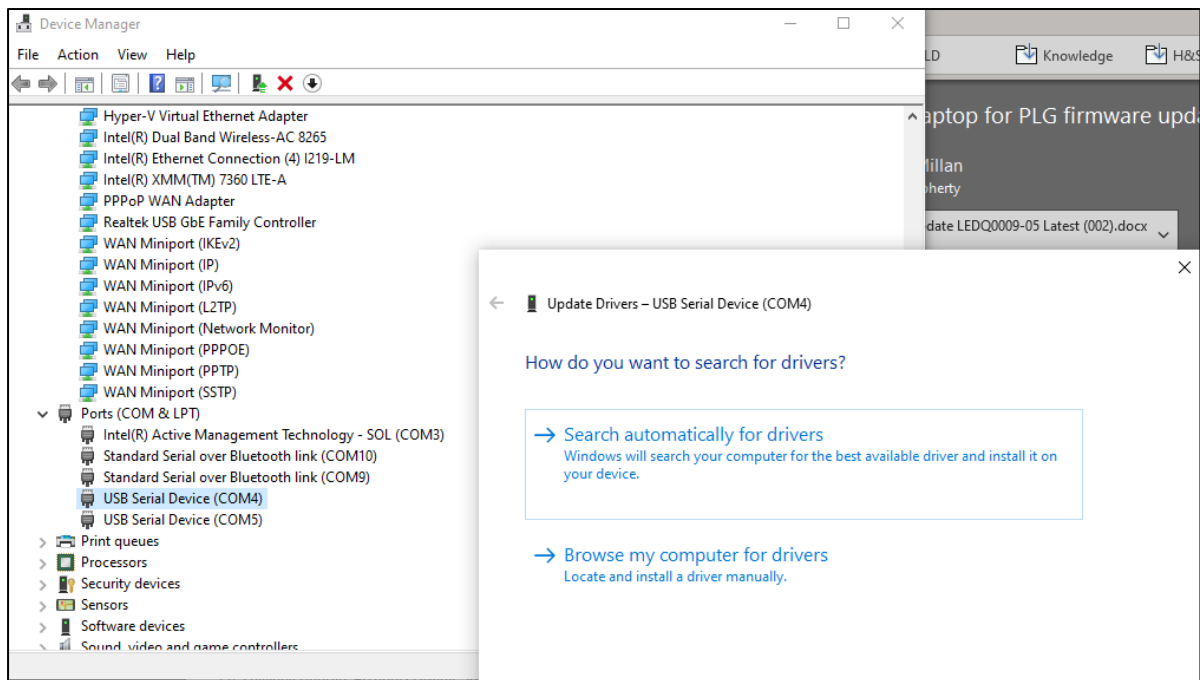
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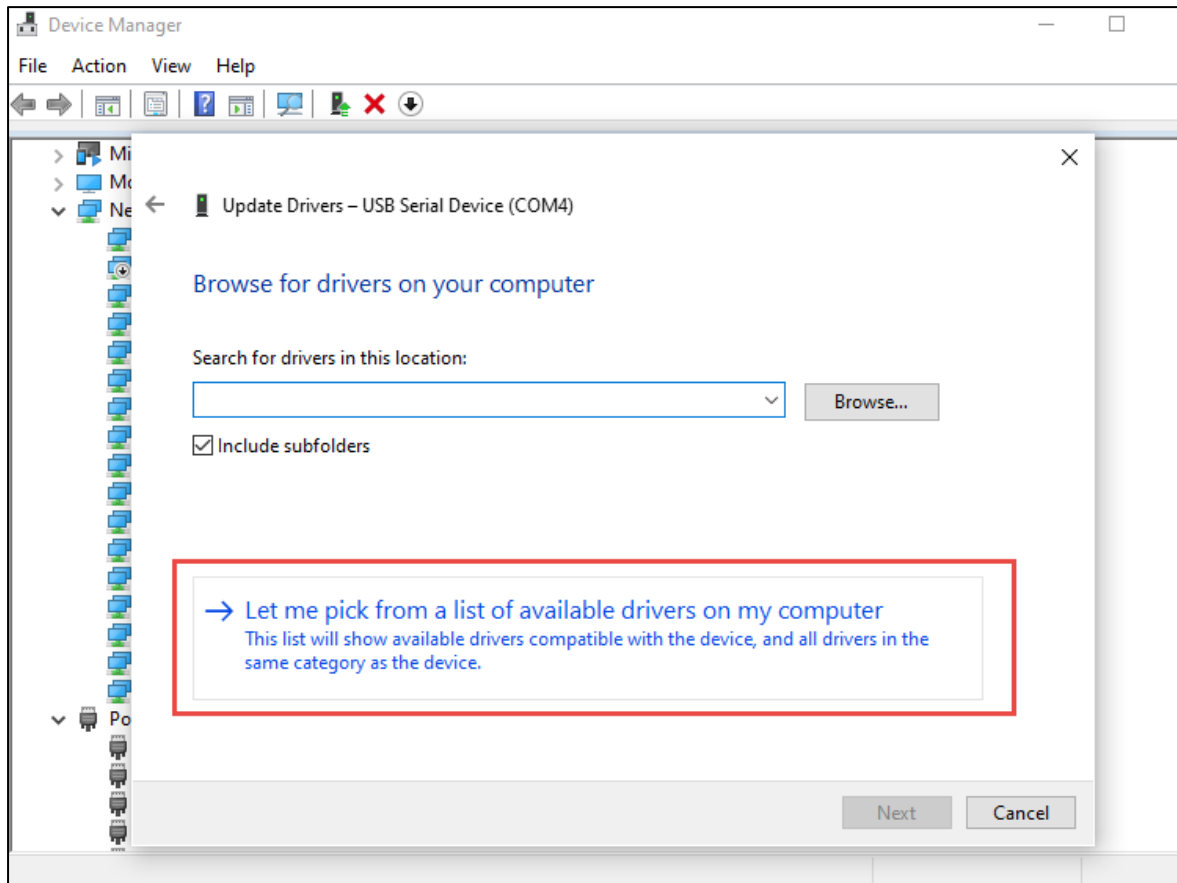
Pre Req: You have to have local admin permissions on your computer for this so call the Service Desk on 0800 959598 if it is prompting for a password.

If you plug in the product link device and it turns up in device manager as a com port device instead of the expected "USB Ethernet/RNDIS Gadget" then you will need to follow the below

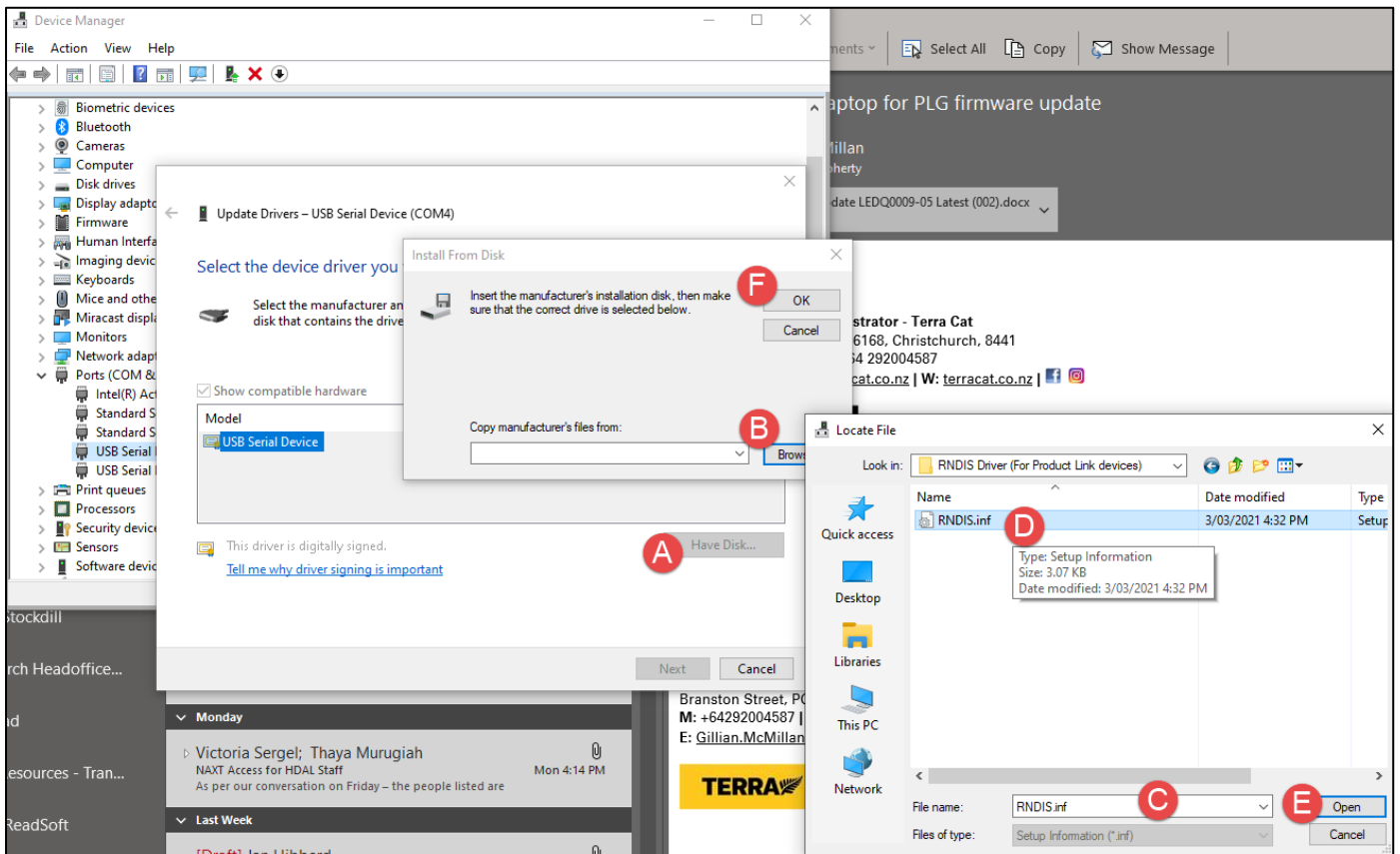
1. Find the Com device that has turned up (if unsure unplug see what is there, then plug in and see which one has added)
2. Right Click and select Update Driver
3. Select "Browse my computer for drivers"



4. Select "Let me pick from a list of available drivers on my computer"



5. Then (using the picture below for reference)
 - a. Select "Have Disk"
 - b. Select "Browse"
 - c. Put in the following [\\ad.ggh.co.nz\\resources\\Caterpillar Applications\\Caterpillar Software \(ET SIS STW VIMS\)\\RNDIS Driver \(For Product Link devices\)](\\ad.ggh.co.nz\\resources\\Caterpillar Applications\\Caterpillar Software (ET SIS STW VIMS)\\RNDIS Driver (For Product Link devices)) and press enter on your keyboard
 - d. Then Select the file "RNDIS.inf"
 - e. Select Open
 - f. Select OK



6. This should then make the device identify as “USB Ethernet/RNDIS Gadget”.

