

#334504 P432 - 2 Degrees Invoicing error

Submitted

Received via

21 April 2022 at 14:53

Mai

Requester

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CCs

Maureen Aberilla <maureen.aberilla@terracat.co.nz>, Sue Petersen <sue.petersen@terracat.co.nz>, IT Service Desk <servicedesk@terracat.co.nz>

StatusTypePriorityGroupAssigneeSolvedProblemNormalService DeskJess Beattie

Category

NAXT

Samantha Jansen Van Nieuwenhuizen April 21, 2022 at 14:53

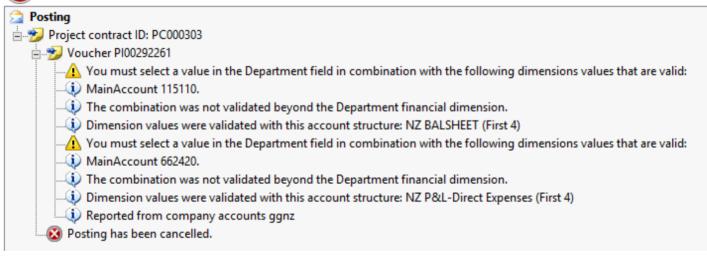
Good Afternoon

Hope you are well?

I have been trying to invoice a milestone on the above-mentioned project but keep getting stopped by an error when trying to post.



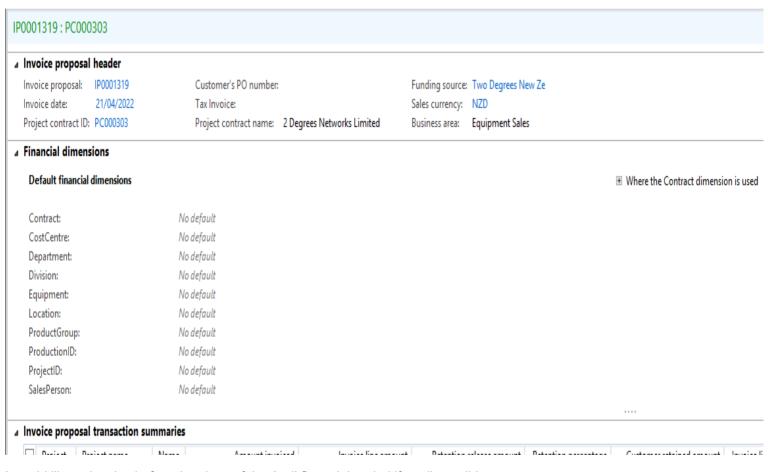
One or more critical STOP errors have occurred. Use the error messages below to guide you or call your administrator.



I am not sure what is wrong as I am following the normal procedure for invoicing and the financial dimension on the project is fine.

Other addresses Financial dimensions **Default financial dimensions** Contract: No default CostCentre: 1052 EQU - Investor / Project **EPS** Department: Power Systems Division: EPS Power Systems Equipment: No default Wiri Location: 10 ProductGroup: PSGEN PS Genset ProductionID: No default ProjectID: P0000432 2 Degrees Networks SalesPerson: NA Not Applicable

But for some reason in doesn't pull through to the invoice proposal. As seen below. It also doesn't allow me to edit it manually.



I would like to invoice before the close of the April financial period if at all possible. Could you please help?

Regards

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Sue Petersen April 28, 2022 at 16:00

Hi Samantha,

As per our conversation - the issue was that the FD had disappeared on the Funding Source in the Project contract. Thanks

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