

#334504 P432 - 2 Degrees Invoicing error

Submitted **Received via**
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Requester
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Status	Type	Priority	Group	Assignee
Solved	Problem	Normal	Service Desk	Jess Beattie


Category
NAXT

Samantha Jansen Van Nieuwenhuizen April 21, 2022 at 14:53

Good Afternoon

Hope you are well?


I have been trying to invoice a milestone on the above-mentioned project but keep getting stopped by an error when trying to post.


 One or more critical STOP errors have occurred. Use the error messages below to guide you or call your administrator.


Posting


Project contract ID: PC000303


Voucher PI00292261


 You must select a value in the Department field in combination with the following dimensions values that are valid:


 MainAccount 115110.


 The combination was not validated beyond the Department financial dimension.


 Dimension values were validated with this account structure: NZ BALSHEET (First 4)


 You must select a value in the Department field in combination with the following dimensions values that are valid:

 MainAccount 662420.

 The combination was not validated beyond the Department financial dimension.

 Dimension values were validated with this account structure: NZ P&L-Direct Expenses (First 4)

 Reported from company accounts ggnz

 Posting has been cancelled.

I am not sure what is wrong as I am following the normal procedure for invoicing and the financial dimension on the project is fine.

► Other addresses

▲ Financial dimensions

Default financial dimensions

Contract:	No default	
CostCentre:	1052	EQU - Investor / Project
Department:	EPS	Power Systems
Division:	EPS	Power Systems
Equipment:	No default	
Location:	10	Wiri
ProductGroup:	PSGEN	PS Genset
ProductionID:	No default	
ProjectID:	P0000432	2 Degrees Networks
SalesPerson:	NA	Not Applicable

► Report settings

But for some reason it doesn't pull through to the invoice proposal. As seen below. It also doesn't allow me to edit it manually.

IP0001319 : PC000303

▲ Invoice proposal header

Invoice proposal:	IP0001319	Customer's PO number:		Funding source:	Two Degrees New Ze
Invoice date:	21/04/2022	Tax Invoice:		Sales currency:	NZD
Project contract ID:	PC000303	Project contract name:	2 Degrees Networks Limited	Business area:	Equipment Sales

▲ Financial dimensions

Default financial dimensions

⊕ Where the Contract dimension is used

Contract:	No default
CostCentre:	No default
Department:	No default
Division:	No default
Equipment:	No default
Location:	No default
ProductGroup:	No default
ProductionID:	No default
ProjectID:	No default
SalesPerson:	No default

▲ Invoice proposal transaction summaries

<input type="checkbox"/>	Project	Project name	Name	Account assigned	Invoice line amount	Retention release amount	Retention percentage	Customer retained amount	Invoice E
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I would like to invoice before the close of the April financial period if at all possible.
Could you please help?

Regards

Samantha Jansen Van Nieuwenhuizen

Project Services Coordinator - Terra Power Systems

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Sue Petersen April 28, 2022 at 16:00

Hi Samantha,

As per our conversation - the issue was that the FD had disappeared on the Funding Source in the Project contract.

Thanks

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