



17 May 2022

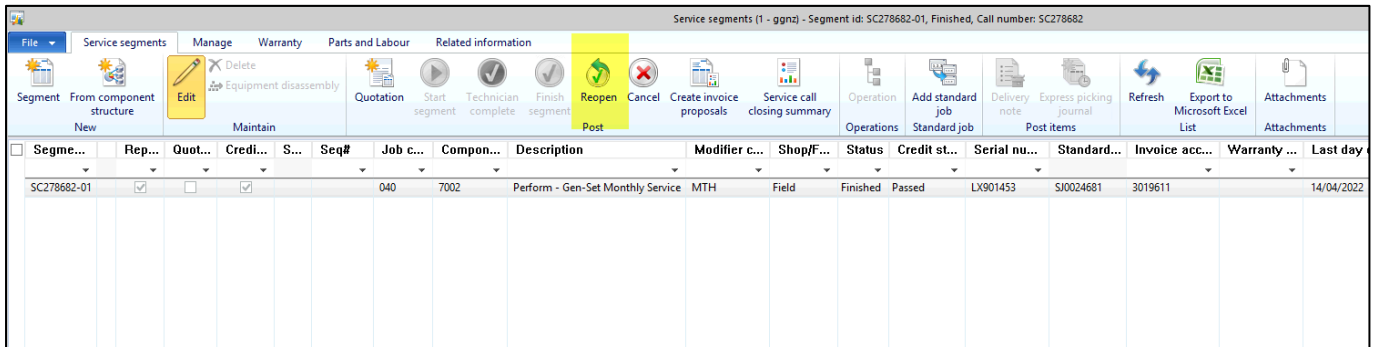
Adjusting segment transactions when a financial dimension has been changed

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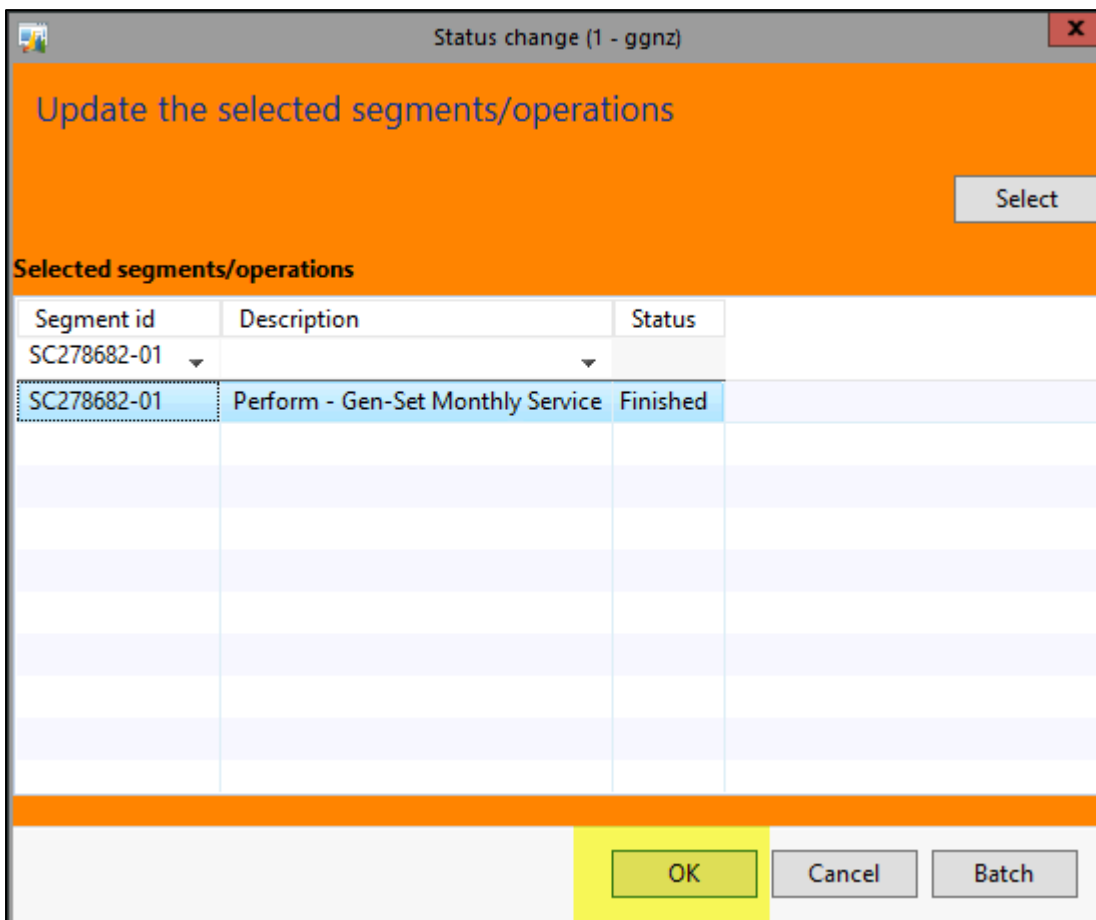
If there are any open invoice proposals, they will need to be deleted before proceeding to the steps below.

1. If the segment is in a finished status, it will need to be re-opened in order to do the adjustment.



Segme...	Rep...	Quot...	Credi...	S...	Seq#	Job c...	Compon...	Description	Modifier c...	Shop/F...	Status	Credit st...	Serial nu...	Standard...	Invoice acc...	Warranty ...	Last day
SC278682-01	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>			040	7002	Perform - Gen-Set Monthly Service	MTH	Field	Finished	Passed	LX901453	SI0024681	3019611		14/04/2022

2. Click OK



Status change (1 - ggnz)

Update the selected segments/operations

Select

Selected segments/operations

Segment id	Description	Status
SC278682-01	Perform - Gen-Set Monthly Service	Finished

OK Cancel Batch

3. Click on “service call closing summary”

Service segments (1 - ggnz) - Segment id: SC278682-01, In-process, Call number: SC278682

File Service segments Manage Warranty Parts and Labour Related information

Segment From component structure New Edit Delete Equipment disassembly Quotation Start segment Technician complete Finish segment Reopen Cancel Create invoice proposals Service call closing summary Operation Add standard job Delivery note Express picking journal

Segme...	Rep...	Quot...	Credi...	S...	Seq#	Job c...	Compon...	Description	Modifier c...	Shop/F...	Status	Credit st...	Serial nu...	Standard...
SC278682-01						040	7002	Perform - Gen-Set Monthly Service	MTH	Field	In-proc...	Passed	LX901453	SJ0024681

Default financial dimensions Where the SalesPerson dimension is used

4. Click “adjust” at the top

Service call closing summary (1 - ggnz) - Segmen

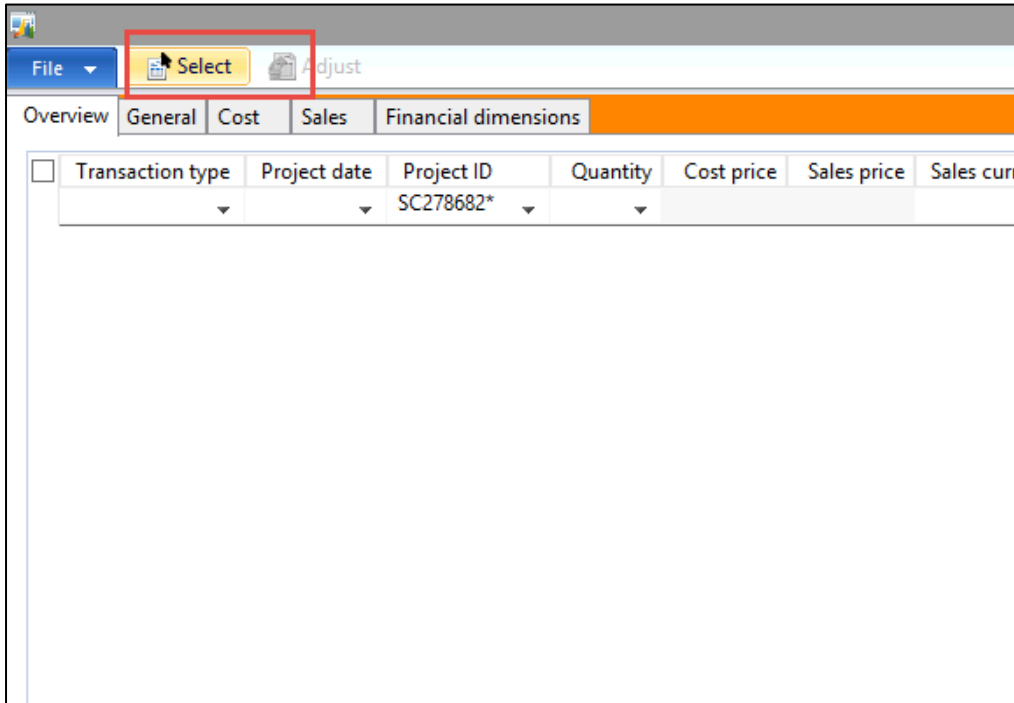
Step 1 – Service call closing summary

Overview Financial dimension

Details Warranty coverage Contracts Totals Adjust Transfer Quotations

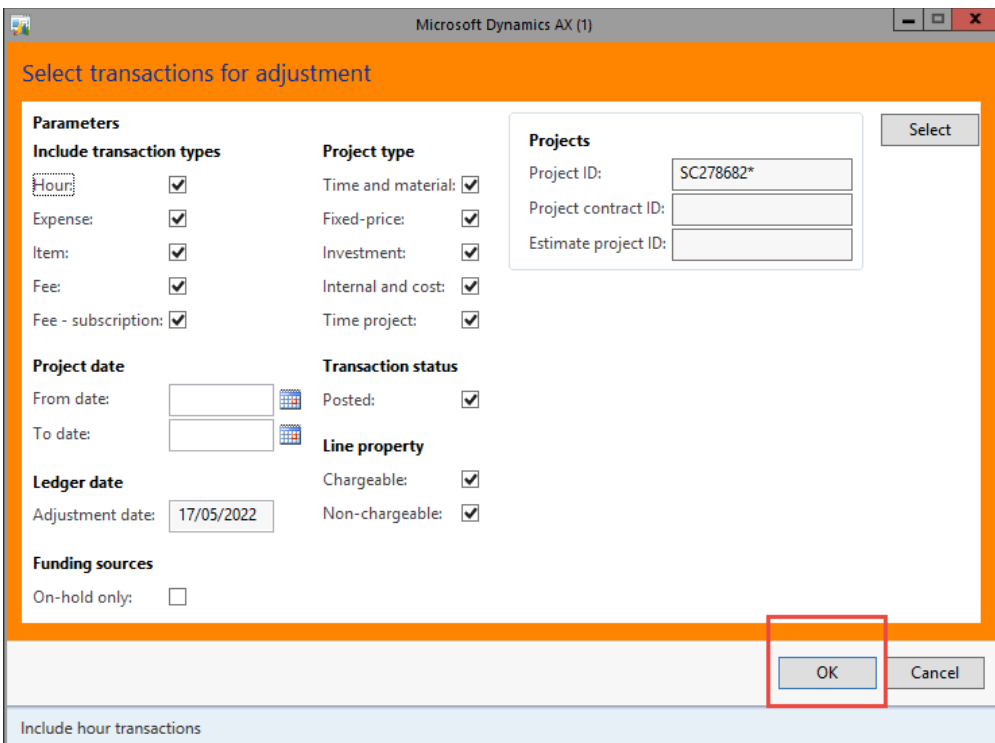
Call number	Segment id	Line status	Project ID	Project name	Customer account	Name	Customer category
SC278682		In process	SC278682	Perform - Gen-Set Monthly Service	3019611	Dickson Gray Electrical Ltd	REVENUE
SC278682	SC278682-01	In-process	SC278682-01	Perform - Gen-Set Monthly Service	3019611	Dickson Gray Electrical Ltd	REVENUE

5. Click "select" at the top



The screenshot shows the Microsoft Dynamics AX interface. At the top, there is a menu bar with 'File', 'Select', and 'Adjust'. The 'Select' button is highlighted with a red box. Below the menu bar, there are tabs for 'Overview', 'General', 'Cost', 'Sales', and 'Financial dimensions'. The 'General' tab is selected. Below the tabs, there is a table with columns: Transaction type, Project date, Project ID, Quantity, Cost price, Sales price, and Sales curr. The 'Project ID' column contains the value 'SC278682*'. The 'Select' button is also visible in the top right corner of the window.

6. Make sure all is ticked then click OK



The screenshot shows the 'Select transactions for adjustment' dialog box in Microsoft Dynamics AX. The dialog box has an orange header and contains several sections of parameters. The 'Parameters' section includes 'Include transaction types' (Hour, Expense, Item, Fee, Fee - subscription, all checked), 'Project type' (Time and material, Fixed-price, Investment, Internal and cost, Time project, all checked), 'Projects' (Project ID: SC278682*, Project contract ID, Estimate project ID), 'Project date' (From date, To date), 'Ledger date' (Adjustment date: 17/05/2022), and 'Funding sources' (On-hold only). The 'Transaction status' section includes 'Posted' (checked). The 'Line property' section includes 'Chargeable' (checked) and 'Non-chargeable' (checked). The 'OK' button is highlighted with a red box. The 'Cancel' button is also visible. At the bottom, there is a checkbox for 'Include hour transactions'.

7. Tick the box next to a line then click “adjust” at the top

File

Select

Adjust

2

Overview

General

Cost

Sales

Financial dimensions

	Transaction type	Project date	Project ID	Quantity	Cost price	Sales price
1	Hour	26/04/2022	SC278682-01	0.50	35.00	105.00
	Hour	17/05/2022	SC278682-01	1.00	32.00	120.00
	Hour	17/05/2022	SC278682-01	0.50	35.00	105.00
	Hour	17/05/2022	SC278682-01	-1.00	32.00	120.00
	Hour	17/05/2022	SC278682-01	-0.50	35.00	105.00
	Expense	29/04/2022	SC278682-01	10.00	1.50	1.50
	Expense	29/04/2022	SC278682-01	5.00	1.50	1.50

Update

Check

Post

Overview

General

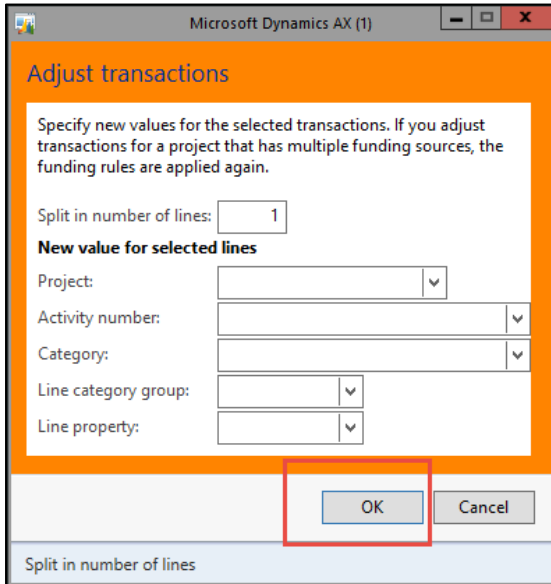
Cost

Sales

Financial dimensions

	Transaction type	Project date	Project ID	Quantity	Cost price	Sales price
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8. No need to fill out anything here, just click OK



Microsoft Dynamics AX (1)

Adjust transactions

Specify new values for the selected transactions. If you adjust transactions for a project that has multiple funding sources, the funding rules are applied again.

Split in number of lines:

New value for selected lines

Project:

Activity number:

Category:

Line category group:

Line property:

Split in number of lines

9. The line will then appear in the second half of the adjustment screen like below. Tick the box next to it then click "post"

File

Select

Adjust

Overview

General

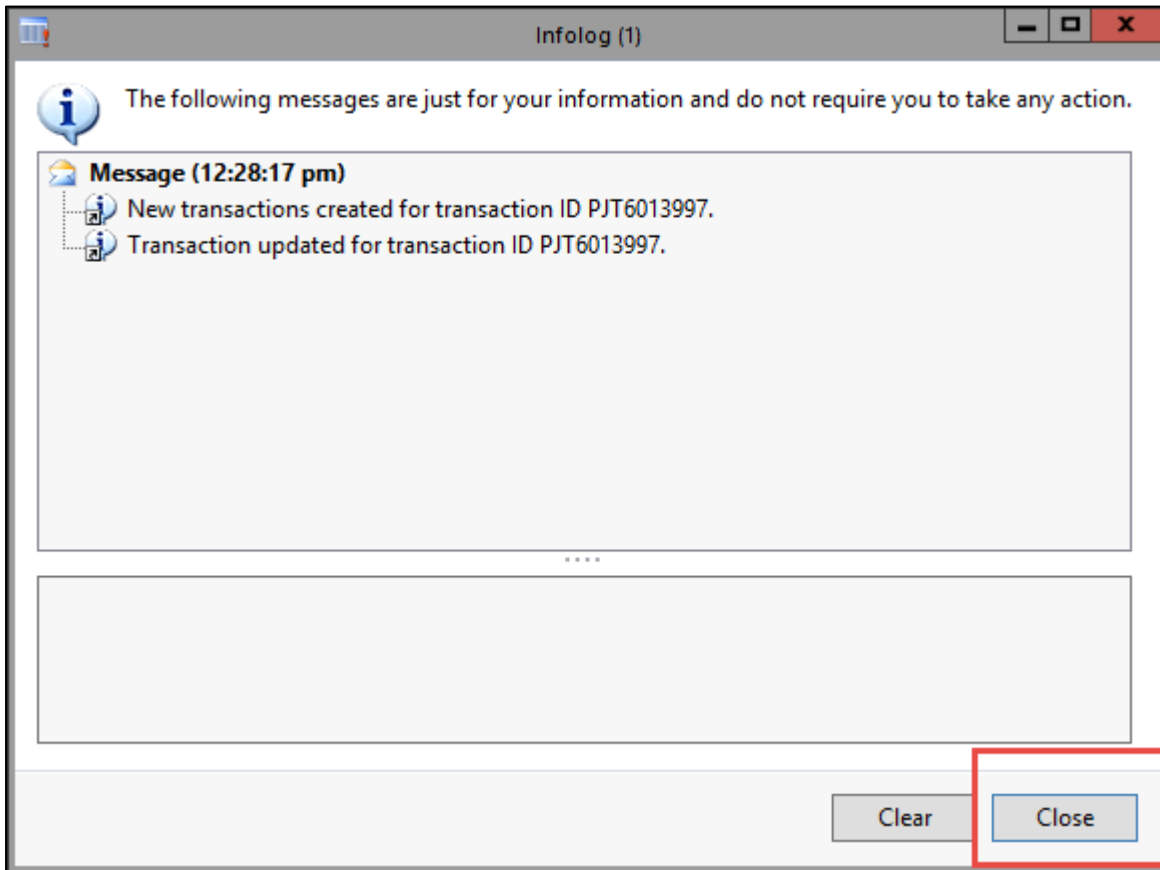
Cost

Sales

Financial dimensions

<input type="checkbox"/>	Transaction type	Project date	Project ID	Quantity	Cost price	Sales price	Sales currency	Line property
			SC278682*					
<input checked="" type="checkbox"/>	Hour	26/04/2022	SC278682-01	0.50	35.00	105.00	NZD	SC-SS
	Hour	17/05/2022	SC278682-01	1.00	32.00	120.00	NZD	SC-PS
	Hour	17/05/2022	SC278682-01	0.50	35.00	105.00	NZD	SC-SS
	Hour	17/05/2022	SC278682-01	-1.00	32.00	120.00	NZD	SC-PS
	Hour	17/05/2022	SC278682-01	-0.50	35.00	105.00	NZD	SC-SS
	Expense	29/04/2022	SC278682-01	10.00	1.50	1.50	NZD	CHARGEAB
	Expense	29/04/2022	SC278682-01	5.00	1.50	1.50	NZD	CHARGEAB

10. Click "close"



11. You will need to repeat steps 7-10 until each transaction line has been done.
12. Once all transaction lines have been adjusted, you should be able to create a new invoice proposal and post it.