

#319671 Expense Report

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Barbara Whelan August 3, 2021 at 8:06 AM

Hi Jesse

The work flow has stopped on the expenses that are in review for Dunedin as Bryce no longer works for us.

Ciaran said there should be a report that come out to advise IT .

Peter Gunn

ERN137707

ERN137706

Harry Grundy

ERN137671

ERN137668

John Gamble

ERN137764



ERN137691

ERN137688

If the approver can be changed to Stephen Kelly for the moment

Can you let me know when they are done

Thanks

Barbara Whelan
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Jess Beattie August 3, 2021 at 8:16 AM

<https://itsdterraecat.zendesk.com/agent/tickets/319662>

Internal note

Jess Beattie August 3, 2021 at 9:20 AM

Hey Barbara,
Stephen was missing an Exflow User role so I have now added that to his Next and those Expense Reports are now sitting with Stephen

:)

Kind regards,
Jess Beattie

Service Desk Analyst - Terra Cat
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P: 08000 95 95 98 E: Jess.Beattie@terracat.co.nz W: terracat.co.nz


Jess Beattie August 3, 2021 at 9:20 AM


Internal note


User (1) -


File


User


 Edit


 Delete


 User


 Import


 Options

 Relations

 Profiles

 Log

 Online time

 Attachmer

Maintain

New

Set up

Related inform...

Attachmer

stephenk

General

User ID:

User name: Stephen Kelly

Network domain: ad.ggh.co.nz

Alias: stephenk

Account type: Active Directory user

Default company:

Enabled:

Current partition is default

External:


User's roles


Assign roles


Remove


Assign organisations


Edit role


 SDI Service Call Sales Price Adjustment


 SDI Time Approval


 System user


 TC BackOrder Lines Viewer


 TC CRM Contact Creator


 TC CRM Customer Viewer


 TC CRM Prospect Creator


 TC Delivery Note Viewer


 TC Employee User Role


 TC Freight Estimator Assistant


 TC Parts Arrival Journal


 TC Parts Cash Sale


 TC Parts Customer Prepayment


 TC Parts Import Lines


 TC Parts Sales Order Credit Creator


 TC Parts Warehouse Person


 TC Parts Warehouse Posting


 TC Parts Warehouse Receipt


 TC Parts Worn Core Credit Creator


 TC Payment Journal Creator


 TC Service Call Closing Summary


 TC Service End 2 End


 TC Service Module Advanced Functions


 TC Service Module Basic Functions


 TC Service Time Entry


 TC Service Workflow Branch Manager Dunedin

 TC View Module Service









ID for the user

Resume Recall Refresh

Overview Details

Workflow details:

Overview	Work items	Tracking details
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Status: Stopped (error)

Date stopped: 30/07/2021 07:30:59 am

Error message:

Stopped (error): X++ Exception: This workflow cannot continue processing because no users were retrieved for the current workflow step. Contact your system administrator.
at SysWorkflowServiceProvider-resolveParticipant
SysWorkflowQueue-resume