

Time to complete

☒ Samsung A70

☐ Samsung A30

☐ Samsung A31

☐ Not Sure

- ☒ Phone intermittently shows as "not registered to network" for about 3-5mins
- ☒ Putting phone to ear is causing phone call to go on Hold
- ☐ Touchscreen disables itself. You have to soft reset the phone to use it again
- ☐ Update causing phone to be unable to boot up again
- ☒ Call sound or call dropping off when another call is waiting
- ☐ Updates causing the phone to delete all manually created contacts
- ☒ Intermittently during phone calls, you can hear customer but customer can not hear.
- ☒ Robotic sound quality during calls
- ☒ Network coverage is very poor compares to iph

1 2 3 4 5 6 7 8 9 10

Terrible Terrible Fantastic Fantastic

4. Do you have any other feedback about the Samsung phones.

Phone is generally more difficult to use.