

SalesLink – Sandbox vs Production

SANDBOX

What is Sandbox?

Sandbox is our testing and training environment.

What data is 'real' in Sandbox?

Customer, Influencer (contact), Equipment, Survey, Rep Assignment, Accounts Receivable, Credit Notes and Sales Revenue Data is all real – it is updated once a day from NAXT and other sources.

What data is not real in Sandbox?

Notes, Activities, Leads, Opportunities, Bids, Customer Issues and Customer Profiles are not real.

What happens to the updates or actions I complete in Sandbox?

Nothing! The requests will not be actioned by Gatekeepers and any information that is entered will not be reviewed or acted upon. Email alerts are not generated in Sandbox.

How do I access Sandbox?

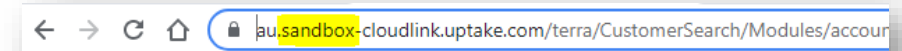
Sandbox is a browser based application, you can login via this URL....

<https://au.sandbox-cloudlink.uptake.com/terra>

Save this URL as a Bookmark/Favourite!

How can I tell if I'm in Sandbox versus Production?

The simplest way is to look at the URL or 'web address' in the address bar, if it starts with "au.sandbox....." then you are in Sandbox



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PRODUCTION

What is SalesLink Production?

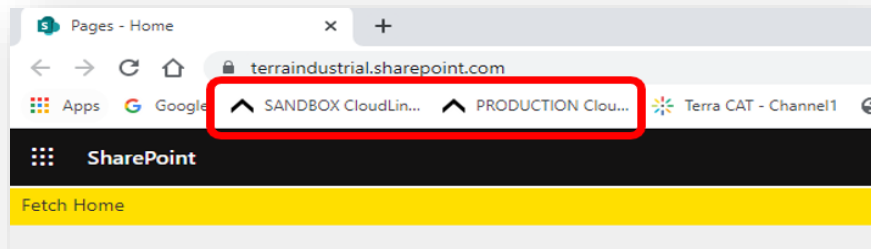
Production is our 'LIVE' or 'Real' CRM System

What data is 'real' in Production?

Everything!

Production looks very similar to Sandbox, how do I avoid confusing the two?

The best thing to do is save the URL for each one with a different name, for example when saving the Production URL label it with 'Production' at the start, same thing for Sandbox....



How do I access Production?

Production is a browser based application, you can login via this URL....

<https://au.cloudlink.uptake.com/terra>

Save this URL as a Bookmark/Favourite!

How can I tell if I'm in Production versus Sandbox?

The simplest way is to look at the URL or 'web address' in the address bar, if it starts with "au.cloudlink....." then you are in Production

