#320528 Can these be converted to NAXTPRDB user account (#cleanandtidy)

Submitted	Received via	Requester
17 August 2021, 14:12	Mail	Kurt Preston <kurt.preston@terracat.co.nz>
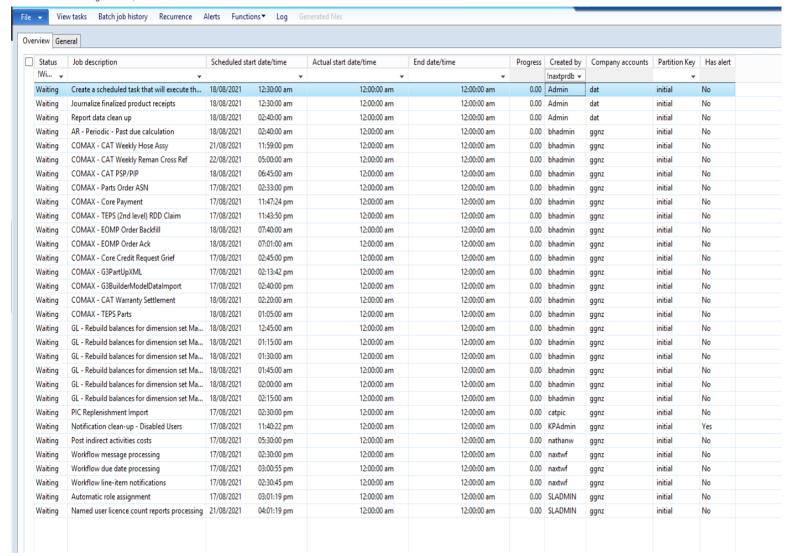
CCs
IT Service Desk <servicedesk@terracat.co.nz>

Status	Type	Priority	Group	Assignee
On-hold	Task	**Due date** Low	Service Desk	Jess Beattie

Category
NAXT

Kurt Preston 17 August 2021, 14:12

Status	Job description	Scheduled start date/time		Actual start date/time		End date/time		Progress	Created by	Company accounts	Partition Key	Has alert
!Wi...									!naxtprdb			
Waiting	Create a scheduled task that will execute th...	18/08/2021	12:30:00 am		12:00:00 am		12:00:00 am	0.00	Admin	dat	initial	No
Waiting	Journalize finalized product receipts	18/08/2021	12:30:00 am		12:00:00 am		12:00:00 am	0.00	Admin	dat	initial	No
Waiting	Report data clean up	18/08/2021	02:40:00 am		12:00:00 am		12:00:00 am	0.00	Admin	dat	initial	No
Waiting	AR - Periodic - Past due calculation	18/08/2021	02:40:00 am		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	COMAX - CAT Weekly Hose Assy	21/08/2021	11:59:00 pm		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	COMAX - CAT Weekly Reman Cross Ref	22/08/2021	05:00:00 am		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	COMAX - CAT PSP/PIP	18/08/2021	06:45:00 am		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	COMAX - Parts Order ASN	17/08/2021	02:33:00 pm		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	COMAX - Core Payment	17/08/2021	11:47:24 pm		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	COMAX - TEPS (2nd level) RDD Claim	17/08/2021	11:43:50 pm		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	COMAX - EOMP Order Backfill	18/08/2021	07:40:00 am		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	COMAX - EOMP Order Ack	18/08/2021	07:01:00 am		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	COMAX - Core Credit Request Grief	17/08/2021	02:45:00 pm		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	COMAX - G3PartUpXML	17/08/2021	02:13:42 pm		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	COMAX - G3BuilderModelDataImport	17/08/2021	02:40:00 pm		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	COMAX - CAT Warranty Settlement	18/08/2021	02:20:00 am		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	COMAX - TEPS Parts	18/08/2021	01:05:00 am		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	GL - Rebuild balances for dimension set Ma...	18/08/2021	12:45:00 am		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	GL - Rebuild balances for dimension set Ma...	18/08/2021	01:15:00 am		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	GL - Rebuild balances for dimension set Ma...	18/08/2021	01:30:00 am		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
Waiting	GL - Rebuild balances for dimension set Ma...	18/08/2021	01:45:00 am		12:00:00 am		12:00:00 am	0.00	bhadmin	ggnz	initial	No
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Waiting	PIC Replenishment Import	17/08/2021	02:30:00 pm		12:00:00 am		12:00:00 am	0.00	catpic	ggnz	initial	No
Waiting	Notification clean-up - Disabled Users	17/08/2021	11:40:22 pm		12:00:00 am		12:00:00 am	0.00	KPAdmin	ggnz	initial	Yes
Waiting	Post indirect activities costs	17/08/2021	05:30:00 pm		12:00:00 am		12:00:00 am	0.00	nathanw	ggnz	initial	No
Waiting	Workflow message processing	17/08/2021	02:30:00 pm		12:00:00 am		12:00:00 am	0.00	naxtwf	ggnz	initial	No
Waiting	Workflow due date processing	17/08/2021	03:00:55 pm		12:00:00 am		12:00:00 am	0.00	naxtwf	ggnz	initial	No
Waiting	Workflow line-item notifications	17/08/2021	02:30:45 pm		12:00:00 am		12:00:00 am	0.00	naxtwf	ggnz	initial	No
Waiting	Automatic role assignment	17/08/2021	03:01:19 pm		12:00:00 am		12:00:00 am	0.00	SLADMIN	ggnz	initial	No
Waiting	Named user licence count reports processing	21/08/2021	04:01:19 pm		12:00:00 am		12:00:00 am	0.00	SLADMIN	ggnz	initial	No

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Jess Beattie 25 August 2021, 08:56 — Internal note

Blair Doherty are we able to do this, is it an easy task?

Blair Doherty 30 August 2021, 10:07 — Internal note

Will have to do it outside of change freeze and figure out for each of them how to setup.
But after that should be relatively easy.

There were some setup documents in here for certain batch jobs when NAXT first when live.
If these jobs are not in those documents we should add them before we change them.
https://terraindustrial.sharepoint.com/sites/emerge/eMerge%20Project%20Documents/Forms/AllItems.aspx?
RootFolder=%2Fsites%2Femerge%2FeMerge%20Project%20Documents%2F4%5FBuild%2FConfiguration%2FPeriodic%2DBatch%20Jobs&FolderCTID=0x01200088C1B002435EA748A785AF90E4

Regards, Blair Doherty

From: Jess Beattie (IT Service Desk) <support@itsdterracat.zendesk.com>
Sent: Wednesday, 25 August 2021 8:56 AM
Cc: Blair Doherty <Blair.Doherty@terracat.co.nz>
Subject: Can these be converted to NAXTPRDB user account (#cleanandtidy)

You are a follower on this request (320528). Reply to this email to add an internal note to the request.
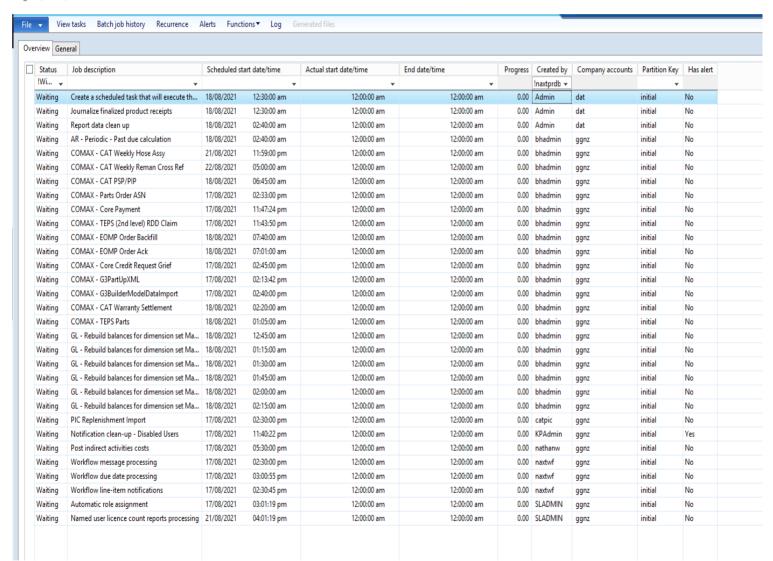

Jess Beattie (ITSD - Terra Cat)

Aug 25, 2021, 8:56 AM GMT+12

Private note

[Blair Doherty](#) are we able to do this, is it an easy task?

Kurt Preston (ITSD - Terra Cat)

Aug 17, 2021, 2:12 PM GMT+12

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TERRA CAT

You are an agent. Add a comment by replying to this email or **view ticket in Zendesk Support**.

Ticket # 320528

Status	Pending
Requester	Kurt Preston
CCs	IT Service Desk
Followers	Blair Doherty
Group	Service Desk
Assignee	Jess Beattie
Priority	Normal
Type	Task
Channel	By Mail

Jess Beattie 18 November 2021, 14:11   Internal note

Blair Doherty   Is this something I could potentially do over the Christmas break? Maybe we could go through all the docs, check them over and run through it all together before the holidays :)

https://terraindustrial.sharepoint.com/sites/emerge/eMerge%20Project%20Documents/Forms/AllItems.aspx?RootFolder=%2Fsites%2Femerge%2FeMerge%20Project%20Documents%2F4%5FBuild%2FConfiguration%2FPeriodic%2DBatch%20Jobs&FolderCTID=0x01200088C1B002435EA748A7...

Blair Doherty 1 February 2022, 14:27   Internal note

Just do a few a week until done.

Jess Beattie 22 March 2022, 14:57   Internal note

Create a Zendesk ticket for each batch job at the time of creating the new batch job

Create ticket - change/create new batch job - Put screenshots on ticket - close ticket

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Jess Beattie 24 March 2022, 16:02   Internal note

https://itsdterracat.zendesk.com/agent/tickets/332775