



29 November 2021

Adjusting Segment Transactions

You must select a value in the ProjectID field

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1. Search for the service call

Microsoft Dynamics AX - Gough Group [CCLSNDAAOS; Session ID - 1]

GGNZ > Service > Common > Service call > All service calls

File > Service call > Manage > Related information

Service call New Edit Delete Maintain Service segment Segments Service scheduler Scheduler Quotation Close call closing summary Post Enter customer payments Cash register Payment totals Delete payments Remove worker - warehouse filter View Refresh Export to Microsoft Excel List Attachments Attachments

Favourites > My favourites > Service > Service call > All service calls

All service calls (Unsaved filter)

Only open: ☒ Call number Call status Invoice customer Invoice account name Customer's PO number Terms of payment

Call number	Call status	Invoice customer	Invoice account name	Customer's PO number	Terms of payment
SC256399	In process	3033133	CB Earthmoving Ltd	LVJ211	0120

Call status: In process Make: CATERPILLAR Has warranty: ☐
 Call number: SC256399 Model: 313F L Missing claim: ☐
 Customer account: 3033133 Serial number: PRG10472 Last day of Labour: 21/10/2021
 Name: CB Earthmoving Ltd Equipment: EQ039512 Days since last labour: 39
 Call type: SERIALIZED EQUIPMENT Customer equipment number: EQ039512 Call start date: 1/10/2021
 Promised start date: 30/09/2021 Plate: LVJ211 Total days open: 59
 Promised end date:

- First you will need to check to see if there are any open invoice proposals
- Click **Related Information > Invoice Proposals**

Microsoft Dynamics AX - Gough Group [CCLSNDAAOS; Session ID - 14] - [1 - ggnz]

GGNZ > Service > Common > Service call > All service calls

File > Service call > Manage > Related information

Service quotation details Invoice proposals Invoice journals transactions Service report Warranty claim Equipment Unposted hours Service letter status EMR table Totals Open summary Closing summary Work Order Authorisation Inquiries Service checklist Create equipment workflow Create equipment ... Show map by latitude/longitude Map Show map by address Map Show map by service address

Favourites > My favourites > Service > Service call > All service calls

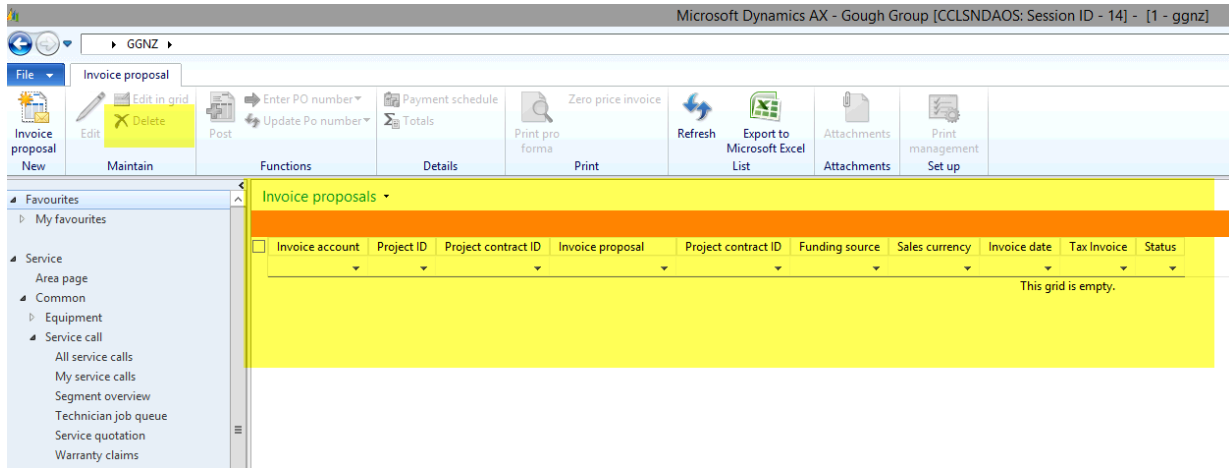
All service calls (Unsaved filter)

Only open: ☒ Call number Call status Invoice customer Invoice account name Customer's PO number Terms of payment Make Model

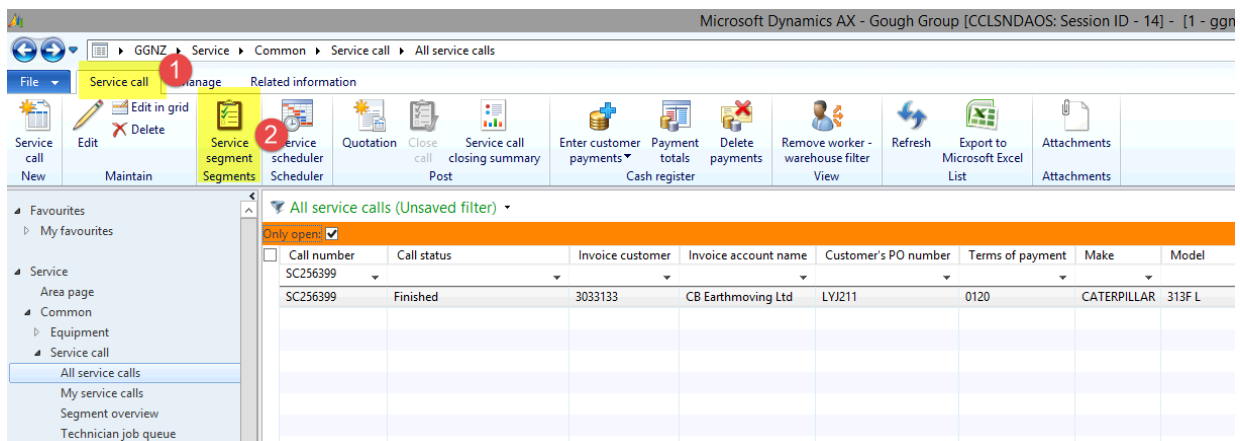
Call number	Call status	Invoice customer	Invoice account name	Customer's PO number	Terms of payment	Make	Model
SC256399	In process	3033133	CB Earthmoving Ltd	LVJ211	0120	CATERPILLAR	313F L

Call status: In process Make: CATERPILLAR Has warranty: ☐ Store: ESV
 Call number: SC256399 Model: 313F L Division: ESV
 Customer account: 3033133 Serial number: PRG10472 Last day of Labour: 21/10/2021
 Name: CB Earthmoving Ltd Equipment: EQ039512 Days since last labour: 39
 Call type: SERIALIZED EQUIPMENT Customer equipment number: EQ039512 Call start date: 1/10/2021
 Promised start date: 30/09/2021 Plate: LVJ211 Total days open: 59
 Promised end date:

4. If there are any open invoice proposals, you will need to delete them



5. Now click on the blue back arrow at the top left to take you back to the service call search
6. Click on **Service Segment**



7. If the segment is in **Finished** you will need to reopen it to be able to continue with the next steps
8. Click **Reopen**

Service segments (1 - ggnz) - Segment id: SC256399-01, Finished, Call number: SC256399

File Service segments Manage Warranty Parts and Labour Related information

Segment From component structure Edit Delete Equipment disassembly Quotation Start segment Technician complete Finish segment Reopen Cancel Create invoice proposals Service call closing summary Operations Add standard job Standard job Delivery note Express picking journal Post items Refresh Export to Microsoft Excel List Attachments Attachments

Segment id	Report	Quoted	Credited	Split	Seq#	Job code	Component	Description	Modifier code	Shop/Field	Status	Credit status	Serial number	Standard job	Invoice account	Warranty ty
SC256399-01	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	01	036	7007	Test/Check & Adjust - Attachment		Field	Finished	Passed	PRG10472		3033133	

Segment details

Items

Hours

Misc. Items

Misc. Costs

9. Click Segment Transactions

Service segments (1 - ggnz) - Segment id: SC256399-01, In-process, Call number: SC256399

File Service segments Manage Warranty Parts and Labour Related information

Sales Purchase order Invoice proposals Call quotations Invoice journals Tool sales order Service report Warranty claim Parts Return Document Jo... Segment transactions Hour Unposted hours Totals Warranty coverage Service checklist SIS Serial CCS Detail TM SIS main SIMS Equ CB1 SIS Component PIS In

Segment id	Report	Quoted	Credited	Split	Seq#	Job code	Component	Description	Modifier code	Shop/Field	Status	Credit status
SC256399-01	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	01	036	7007	Test/Check & Adjust - Attachment		Field	In-proc...	Passed

Segment details

Items

Hours

Misc. Items

Misc. Costs

10. Select the first transaction line

Segment transactions (1 - ggnz) - Seg

File Transaction details Service report Service call closing sum...

Filter

Include subprojects: ☒ Show adjustments: ☐

Overview Financial dimensions

Call number	Segment id	Project ID	Project name	Customer account	Name	Project stage
SC256399	SC256399-01	SC256399-01	Test/Check & Adjust - Attachment	3033133	CB Earthmoving Ltd	In progress

Overview Financial dimensions

Transaction type	Item number	Project date	Project ID	Line category group	Category	Quantity	Cost price	Sales price	Sales amc
Labour		5/10/2021	SC256399-01	SITE	LBR-FLD -REV-TM	3.00	35.00	120.00	36
Labour		21/10/2021	SC256399-01	SITE	LBR-FLD -REV-TM	0.25	37.88	120.00	3
Misc		26/10/2021	SC256399-01	MSC	MSC-MSC-REV-TM	1.00	0.00	11.70	1

- Click the **Financial Dimensions** tab
- Using the blue arrows at the bottom, find the transaction that has an empty **ProjectID** box
- Once you have found the one that is missing, click **Transaction Details** at the top

Segment transactions (1 - ggnz) - Segment id: SC256399-01, In-process, Call n

File Transaction details Service report Service call closing sum...

Filter

Include subprojects: ☒ Show adjustments: ☐

Overview Financial dimensions

Call number	Segment id	Project ID	Project name	Customer account	Name	Project stage
SC256399	SC256399-01	SC256399-01	Test/Check & Adjust - Attachment	3033133	CB Earthmoving Ltd	In progress

Overview Financial dimensions

Financial dimensions

Where the Contract dimension is used

Contract: |

CostCentre: 1001 EQU - Mainshop

Department: ESV Service

Division: ESV Service

Equipment:

Location: 11 Whangarei

ProductGroup:

ProductionID:

ProjectID: |

SalesPerson: 02106 Mark Currin

Select the default dimension value

14. At the top, click **Functions > Adjust Transactions**

Hour transactions (1 - ggnz) - Project ID: SC256399-01, 5/10/2021, Transaction ID: PJT5517747

File Voucher Ledger updates Functions Inquiries Subledger journal

Column display: Display: Price Filter: Invoice status

Adjust transactions

Post costs

Accrue revenue

Invoice proposals



Select for credit adjustment note

Overview General Financial dimensions Cost

Project date	Project ID	Category	Hours	Cost price	Sales currency	Sales price	Line property	Line category group	Invoice status	Transaction origin	
5/10/2021	SC256399-01	LBR-FLD-REV-TM	Mark Currin	3.00	35.00	NZD	120.00	SC-SS	SITE	Chargeable	Hour journal

15. Click **Select** at the top

Adjustments (1 - ggnz) - Project ID: SC256399-01, 5/10/2021, Transaction ID: PJT55



File  Select  Adjust

Overview General Cost Sales Financial dimensions

<input type="checkbox"/>	Transaction type	Project date	Project ID	Quantity	Cost price	Sales price	Sales currency	Line property	Line category group

This grid is empty.

< |||

Update  Check  Post

Overview General Cost Sales Financial dimensions

<input type="checkbox"/>	Transaction type	Project date	Project ID	Quantity	Cost price	Sales price	Sales currency	Line property	Line category group

This grid is empty.

16. Click **OK**

Adjustments (1 - ggnz) - Project ID: SC256399-01, 5/10/2021, Transaction ID: PJT5517747

File Select Adjust

Overview General Cost Sales Financial dimensions

Transaction type	Project date	Project ID	Quantity	Cost price	Sales price	Sales currency	Line property	Line category group	Category	Item	Description	Worker
This grid is empty.												

Microsoft Dynamics AX (1)

Select transactions for adjustment

Parameters

Ledger date

Adjustment date: 29/11/2021

Transaction status

Posted: ☒

Projects

Project ID:

Project contract ID:

Estimate project ID:

Select

OK Cancel

Include posted transactions?

Update Check Post

Overview General Cost Sales Financial dimensions

Transaction type	Project date	Project ID	Quantity	Cost price	Sales price	Sales currency	Line property	Line category group	Category	Item	Description	Worker
This grid is empty.												

17. No need to fill in anything here, just click **OK**

Adjustments (1 - ggnz) - Project ID: SC256399-01, 5/10/2021, Transaction ID: PJT5517747

File Select Adjust

Overview General Cost Sales Financial dimensions

Transaction type	Project date	Project ID	Quantity	Cost price	Sales price	Sales currency	Line property	Line category group	Category	Item	Description	Worker
Hour	5/10/2021	SC256399-01	3.00	35.00	120.00	NZD	SC-SS	SITE	LBR-FLD...		late labour...	Mark Currin

Microsoft Dynamics AX (1)

Adjust transactions

Specify new values for the selected transactions. If you adjust transactions for a project that has multiple funding sources, the funding rules are applied again.

Split in number of lines: 1

New value for selected lines

Project:

Activity number:

Category:

Line category group:

Line property:

OK Cancel

Update Check Post

Overview General Cost Sales Financial dimensions

Split in number of lines

Transaction type	Project date	Project ID	Quantity	Cost price	Sales price	Sales currency	Line property	Line category group	Category	Item	Description	Worker
This grid is empty.												

18. Now you can see on the **Financial Dimensions** tab that the **ProjectID** box has been populated
19. Click **Post**

Adjustments (1 - ggnz) - Project ID: SC256399-01, 5/10/2021, Transaction ID: PJT5517747

File Select Adjust

Overview General Cost Sales Financial dimensions

Transaction type	Project date	Project ID	Quantity	Cost price	Sales price	Sales currency	Line property	Line category group	Category	Item	Description	Worker
This grid is empty.												

Update Check Post

Overview General Cost Sales Financial dimensions

Financial dimensions

Contract:		
CostCentre:	1002	EQU - Field Service
Department:	ESV	Service
Division:	ESV	Service
Equipment:	EQ039512	313FL C2
Location:	11	Whangarei
ProductGroup:	EQUHEXSM	CAT Small Excavators
ProductionID:		
ProjectID:	SC256399-01	Test/Check & Adjust - Attachment
SalesPerson:	NA	Not Applicable

Infolog (1)

The following messages are just for your information and do not require you to take any action.

Message (01:49:19 pm)

- New transactions created for transaction ID PJT5517747.
- Transaction updated for transaction ID PJT5517747.

Clear Close

You should be able to continue with closing the call 😊