

#### #335412 CAT New User - Lance Dowell

Submitted Received via Requester

10 May 2022 at 16:43 Mail Darren Fleck <darren.fleck@goughcat.co.nz>

StatusTypePriorityGroupAssigneeSolvedTaskDue dateNormalService DeskJess Beattie

Category

**Account Management** 

Darren Fleck May 10, 2022 at 16:43

# **Service Category: New Service Request**

: CAT

New or Amend Current User: Amend

Start Date (dd/mm/yyyy): 10/05/2022

First Name: Lance

Middle Initial:

Surname: Dowell

Job Title: Service Advisor

{Phone:caption}: {Phone:value}

Similar User: David Willetts

Branch: Christchurch

Managers Email: darren.fleck@terracat.co.nz

Type: Permanent

End Date (If known):

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# **System Access**

{New Role:caption}: {New Role:value}

**{NAXT Position:caption}:** {NAXT Position:value}

Other Applications:

**NAXT**: Yes

**{Similar Job Function NAXT:caption}: {Similar Job Function NAXT:value}** 

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### **Hardware**

**{Hardware Type:caption}:** {Hardware Type:value}

**Additional Notes:** Lance is filling in as a Servicer Advisor for 6 months, please adjust Naxt profile to be the same as David Willetts

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# **Requester Information**

Requester Name: Darren Fleck

Requester Email: Darren.Fleck@terracat.co.nz

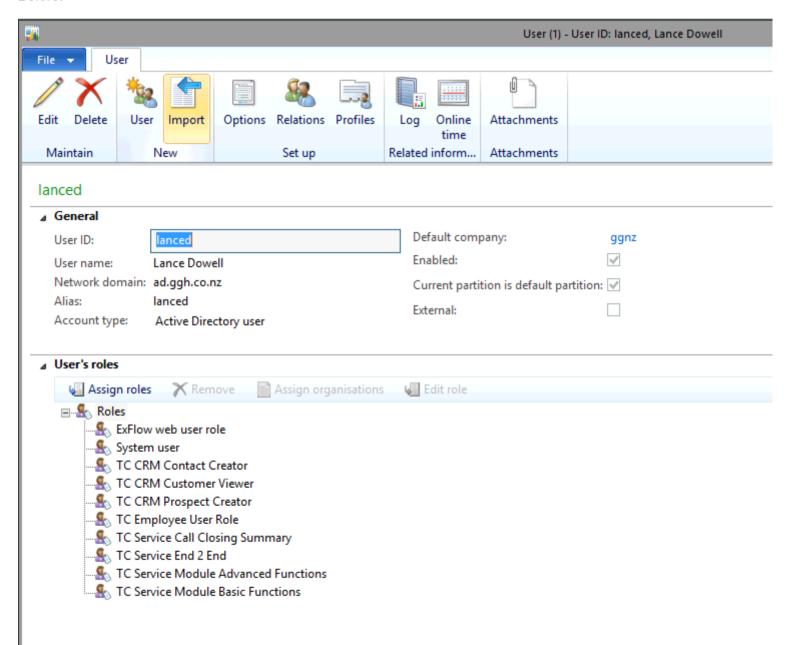
**{Requester Phone:caption}:** {Requester Phone:value}

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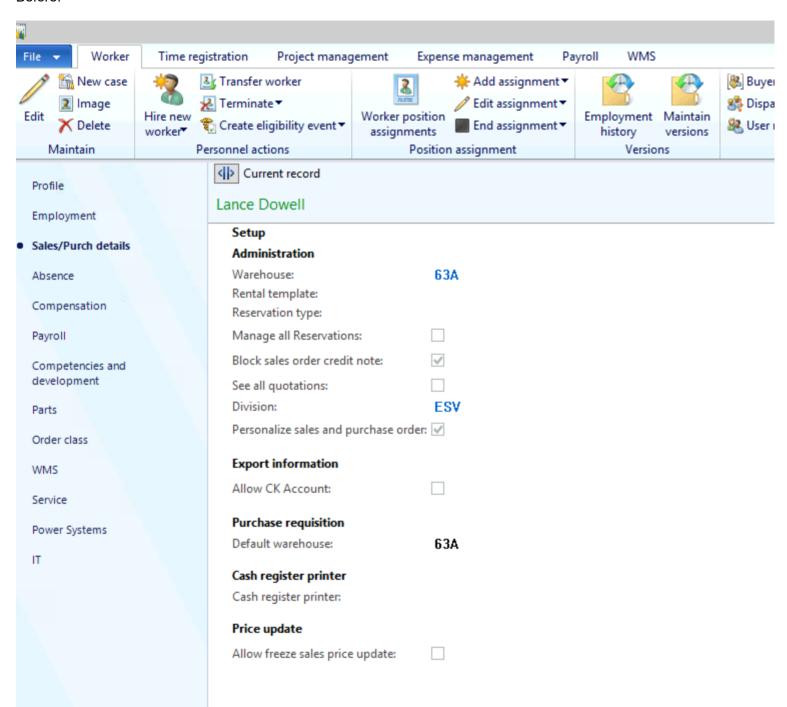
Jess Beattie May 11, 2022 at 11:13

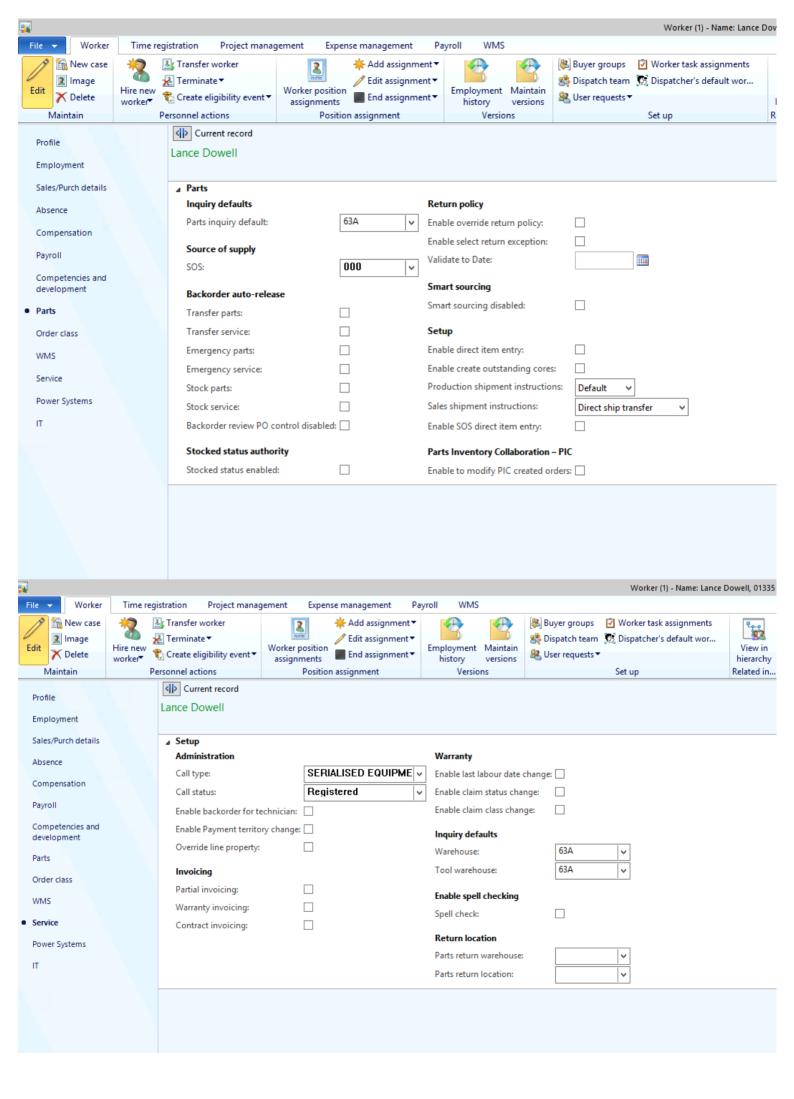
Internal note

Before:



Before:





**Jess Beattie** May 11, 2022 at 11:22

This has now been actioned. Let me know if there is anything I have missed Kind regards, Jess Beattie

Service Desk Analyst - Terra Cat

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