

# #322109 RE: TO10804470 received

**Submitted** Received via Requester

2 September 2021 at 20:56 **Closed Ticket** Dot Eaton <dot.eaton@goughcat.co.nz>

**CCs** 

Lee <ricky.lee@goughcat.co.nz>

**Status** Incident of **Priority Assignee Type** Group Solved Incident 322061 Jess Beattie Normal Service Desk

Category

**NAXT** 

Dot Eaton September 2, 2021 at 8:56 PM

This is a follow-up to your previous request #309816 "RE: POs not creating"

**Dot Eaton** 

Parts and Service Coordinator - Terra Cat

Branston Street, PO Box 16168, Christchurch, 8441

M: +64272906754 | DDI: +6439832309

E: Dot.Eaton@terracat.co.nz | W: terracat.co.nz |

**From:** Ricky Lee <Ricky.Lee@terracat.co.nz> **Sent:** Thursday, 2 September 2021 5:57 p.m. **To:** Dot Eaton <Dot.Eaton@terracat.co.nz>

Subject: FW:

We are having issues getting packing slip out

Ricky Lee

Warehouse Person - Terra Cat

16 Branston St, PO Box 16 168, Christchurch, 8042

E: Ricky.Lee@terracat.co.nz | W: terracat.co.nz |

From: Ricky Lee < Ricky.Lee@terracat.co.nz > Sent: Thursday, 2 September 2021 5:56 pm

To: IT Service Desk < ServiceDesk@terracat.co.nz >

Cc: Christchurch Warehouse < Christchurch. Warehouse@terracat.co.nz >

Subject: RE:

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Warehouse Person - Terra Cat

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From: Ricky Lee < Ricky.Lee@terracat.co.nz > Sent: Thursday, 2 September 2021 5:55 pm

To: IT Service Desk < ServiceDesk@terracat.co.nz >

**Cc:** Christchurch Warehouse < <a href="mailto:christchurch.Warehouse@terracat.co.nz">christchurch.Warehouse@terracat.co.nz</a> <a href="mailto:subject">Subject</a>:

Importance: High

Hi There

We are having issues with getting out this packing slip

Ricky Lee

Warehouse Person - Terra Cat

16 Branston St, PO Box 16 168, Christchurch, 8042

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#### Ricky Lee September 2, 2021 at 9:17 PM

This Is In Your Bin, Waiting On Pick Up

## Ricky Lee

### Warehouse Person - Terra Cat

16 Branston St, PO Box 16 168, Christchurch, 8042

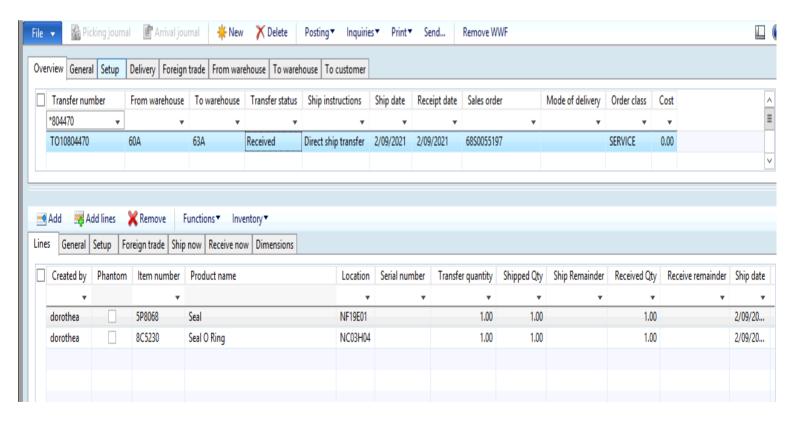




From: Dot Eaton < Dot.Eaton@terracat.co.nz> Sent: Thursday, 2 September 2021 8:56 pm To: Ricky Lee <Ricky.Lee@terracat.co.nz>

Cc: IT Service Desk <support+id309816@itsdterracat.zendesk.com>; Christchurch Warehouse

<Christchurch.Warehouse@terracat.co.nz> Subject: RE: TO10804470 received





COPY

# Packing Slip

Packing Silp No. Packsilp Date Customer Account Customer Ref Sales Order Location Sales Person Freight Method SPS002271732 02/09/2021 5000644

68S0055197 63A David Willetts

eference

TO10804470, 60A

CRC BIN
16 Branston Street
**CRC BIN**
Christchurch

Doliver To

00 -	ES V	020	-	Service	redo

Charge To

Make	Model	Serial Number	Customer ID		Segment Detail	ls Owner Customer
CATERPILLAR	825C	86X01097	WD101		SC243962-23	Oceana Gold (NZ) Ltd - Macraes Site
DG Part No.	Description		Oty Ord	Qty Supp	Oty Outst	Weight
5P8068	Seal		1	1	0	0.01 kg
8C5230	Seal O Ring		1	1	0	0.01 kg

Terra Industrial New Zealand Ltd. PO Box 16168 Email accounts.receivable@terracat.co.nz

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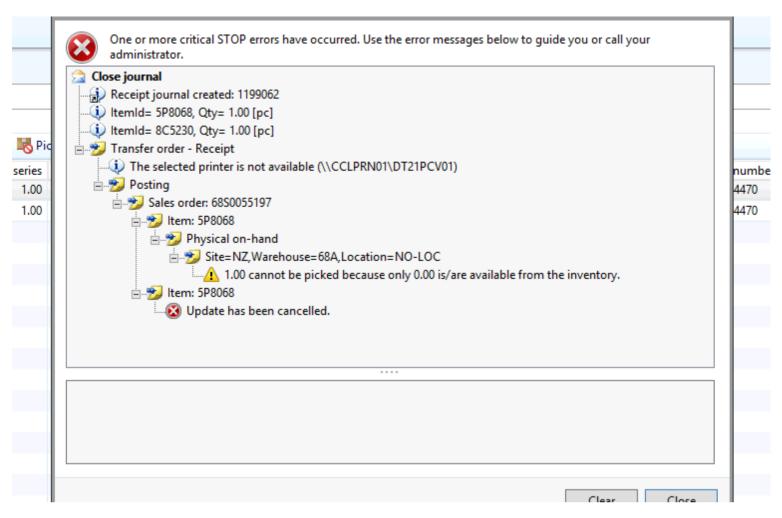


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HI, we Spoke to you and you realised that changing the Sales Order from 68 to 60 had caused the problem so you changed it back and it is sorted.

Thanks

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