Updated by: Jess Beattie

Updated: 13/07/2022 9:42:12 am



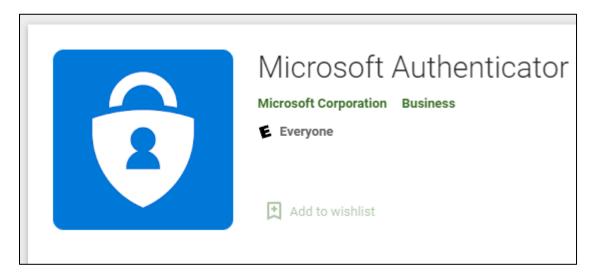
13 July 2022

Download Citrix onto personal PC

PO Box 16 168 16 Branston Street, Hornby Christchurch 8441, New Zealand 03 983 2333 Tel www.TerraCat.co.nz



You need to have authenticator set up before you can work remotely



If you haven't, you will need to get this set up while you are in the branch on the company network

Then head over to https://aka.ms/mfasetup and follow the instructions (They are pretty straight forward (a))

Once this is done you can continue with the following instructions on the next page:

Head over to https://citrix.ggh.co.nz

You will be asked to sign in with your work email address and password

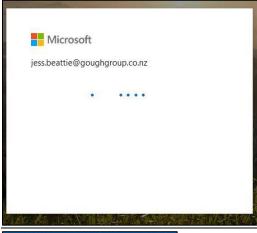


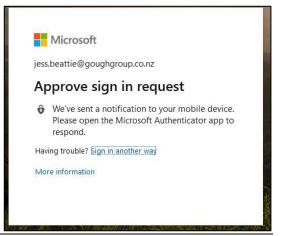






You will then need to approve sign in







When it asks you to stay signed in click no.



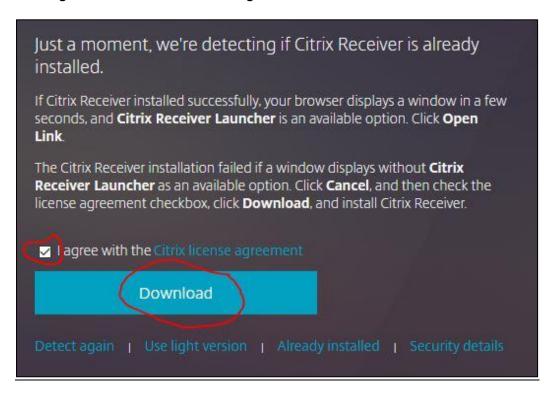




Click Detect Receiver



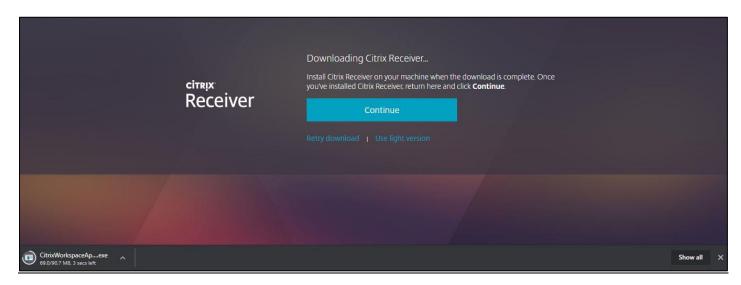
Tick I agree with the Citrix License Agreement then Download







This page will show up and the download will start at the bottom of the browser



Once it has finished downloading, click the file



You will be prompted with **Do you want to allow this app to make changes to your device?** Click **yes**







A dialog box will pop up ready to install Citrix Workspace, click start



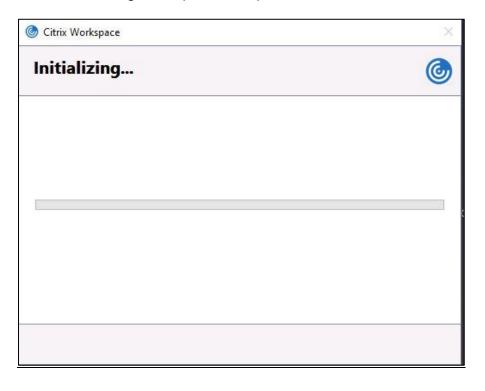
Tick I accept the license agreement and install



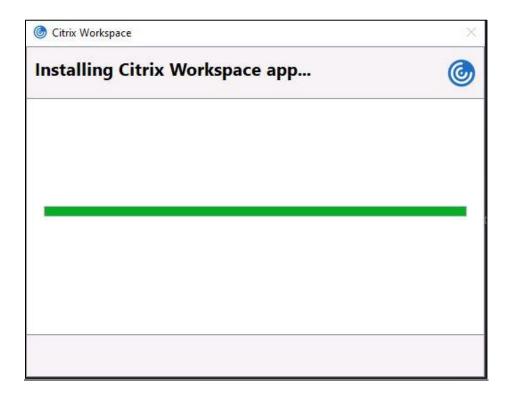




The install will begin – may take a couple of minutes







Once the installation is finished, click finish (not add account)

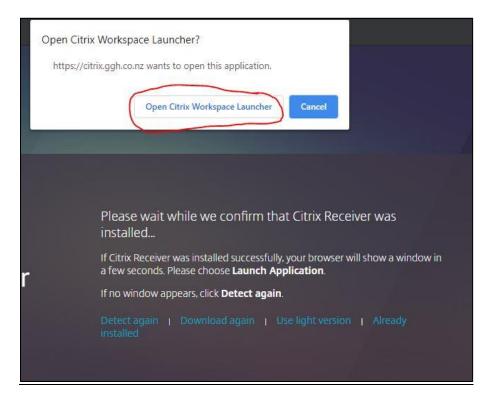




Go back to the citrix website you already have opened and click continue



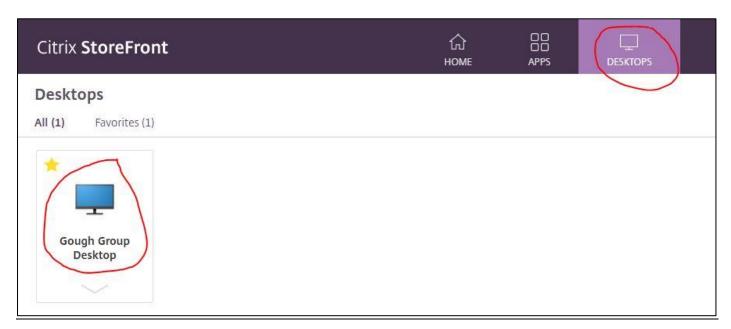
Open Citrix Workspace Launcher prompt will appear, click open citrix workspace launcher







You should then be taken to the Citrix Storefront, go to **Desktops** and click on **Gough Group Desktop**



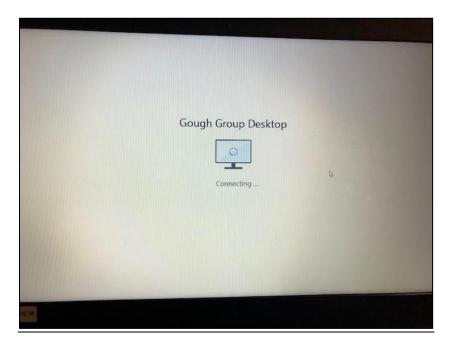
The Open Citrix Workspace Launcher prompt will appear again, click **Open Citrix Workspace** Launcher



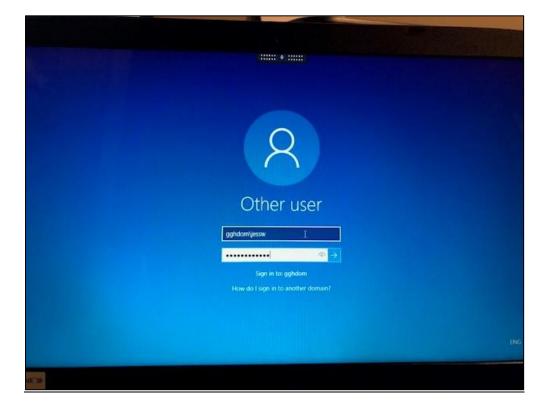




The Gough Group Desktop should start to open



When you get to the sign in page, username will be **gghdom\"username"** then type in your password







And away we go

