



14 July 2022

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# Core history fix

**Terra Industrial New Zealand Ltd**

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Open sales order  
Open Core History

21S0121863 : 3012937 - Huka Haulage Ltd

**Sales order header**

**Customer**  
Customer account: 3012937  
Name: Huka Haulage Ltd  
Customer requisition:  
Customer reference:  
Contact ID:  
Contact:  
Telephone:  
Invoice account: 3012937  
Name: Huka Haulage Ltd

**Delivery date**  
Promised date:  
Requested ship date: 7/12/2021  
Requested receipt date: 7/12/2021  
Confirmed ship date:  
Confirmed receipt date:  
Need by date: 7/01/2022

**Discounts**  
Total discount %

**Equipment**  
Make:  
Model:  
Serial number:  
Equipment:  
Customer equipment number:  
Transmission arrangement number:

**Delivery address**  
Name: Huka Haulage Ltd  
Delivery address: Terra CAT  
Address: 280 Te Ngae Road  
Ngapuna  
Rotorua 3010

**Delivery**  
Mode of delivery:  
Delivery reason:  
Delivery terms:  
Delivery location:

**References**  
Customer requisition:  
Customer reference:  
Division:  
Government Order:

**Status**  
Status:  
Document status:  
Edit status:  
Edit check transaction:

**Sales order lines**

Add line Add lines Remove Sales order line Financials

Warehouse	Location	Fleet / batch	Equipment	Serial number	Configuration
21A	A10B03				
CC					
21A	NO-LOC				
21A					
21A					

**Core history**

Number	Quantity	Ship Qt
	1.00	
	1.00	
	1.00	
1.83	1.00	
	-1.00	

Go to AOT table from there, use transaction ID for that to make sure it's the correct table

Core price	Damaged core price	Transaction ID	Reference	Number	Return order number	Return transaction ID	Account
735.68	0.00	LI029873844	Sales order	21S0121863			3012937
735.68	0.00	LI029873844	Sales order	21S0121863			3012937
735.68	0.00	LI029873844	Sales order	21S0121863			3012937

Field info (1 - ggnz)

Form name: XAP\_CoreChargeTrans

Form field name: XAP\_CoreChargeTrans\_InventTransId

Field datasource: XAP\_CoreChargeTrans

Table name: XAP\_CoreChargeTrans (Id: 109265)

Field name: InventTransId (Id: 60004)

Record Id: 5638487987

EDT: InventTransId (Id: 582)

Filter by TransRefID

Change outstanding quantity from 1 to 0

NPRCore...	NPRCore...	NPRC...	NPRDama...	NPRDama...	Outstandi...	Qty	Referenc...	RefLegacyId
▼	▼	▼	▼	▼	▼	▼	▼	▼
629.72	453.40	AUD	0.00	0.00	1.00	1.00		
629.72	453.40	AUD	0.00	0.00	0.00	1.00		
629.72	453.40	AUD	0.00	0.00	0.00	1.00		

Also change status from created to returned as the stock was returned

Outstandi...	Qty	Referenc...	RefLegacyId	TransDate	TransRefId	TransType	Type
▼	▼	▼	▼	▼	21S0121863 ▼	▼	▼
1.00	1.00			8/12/2021	21S0121863	Sales order	Created
0.00	1.00			8/12/2021	21S0121863	Sales order	Attritioned
0.00	1.00			8/12/2021	21S0121863	Sales order	Unattritioned

Now you can go to service call and try to close segment, should no longer have outstanding core message 😊