Updated by: Jess Beattie

Updated: 21/03/2022 11:02:21 am



21 March 2022

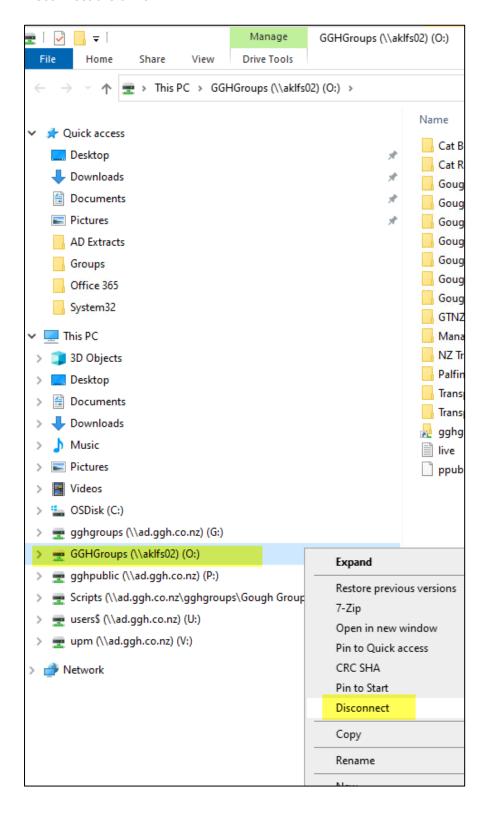
## O Drive not connecting

## Terra Industrial New Zealand Ltd

PO Box 16 168 16 Branston Street, Hornby Christchurch 8441, New Zealand 03 983 2333 Tel www.TerraCat.co.nz

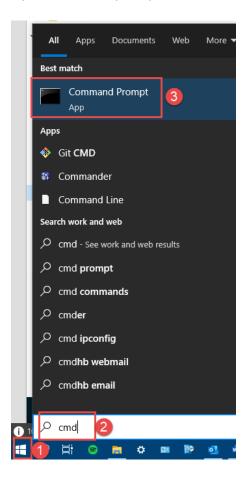


## 1. Disconnect the drive

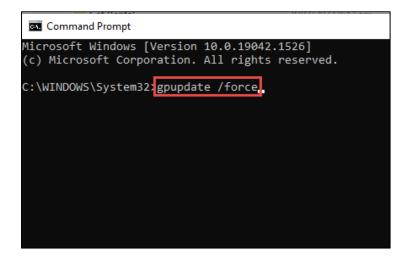




## 2. Open command prompt

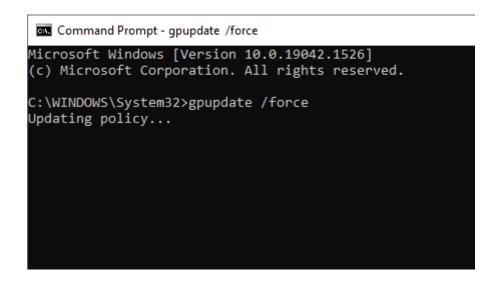


- 3. Type in **gpupdate /force**
- 4. Press enter

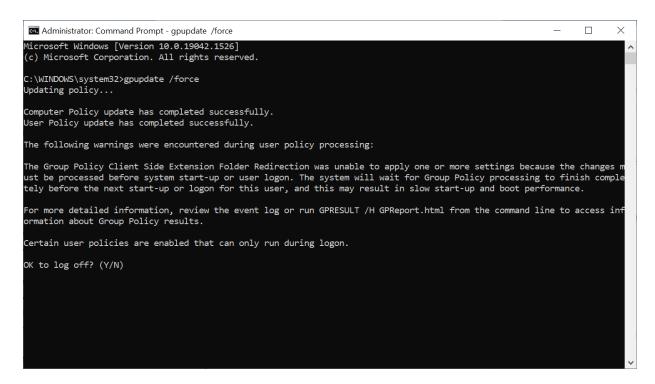








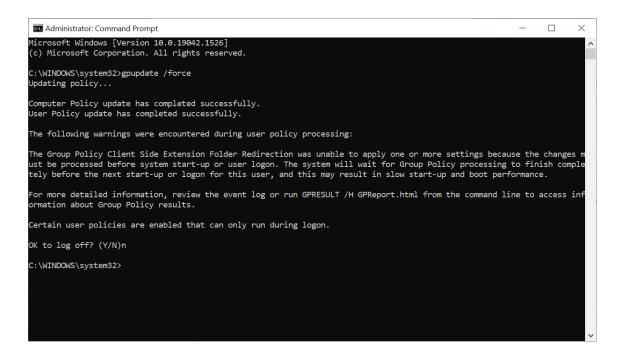
5. It may look like it is taking a while to "update policy" but eventually it will say the below



- 6. Type the letter N
- 7. Press enter







O drive should be showing now and will show up as the below

