



13 July 2022

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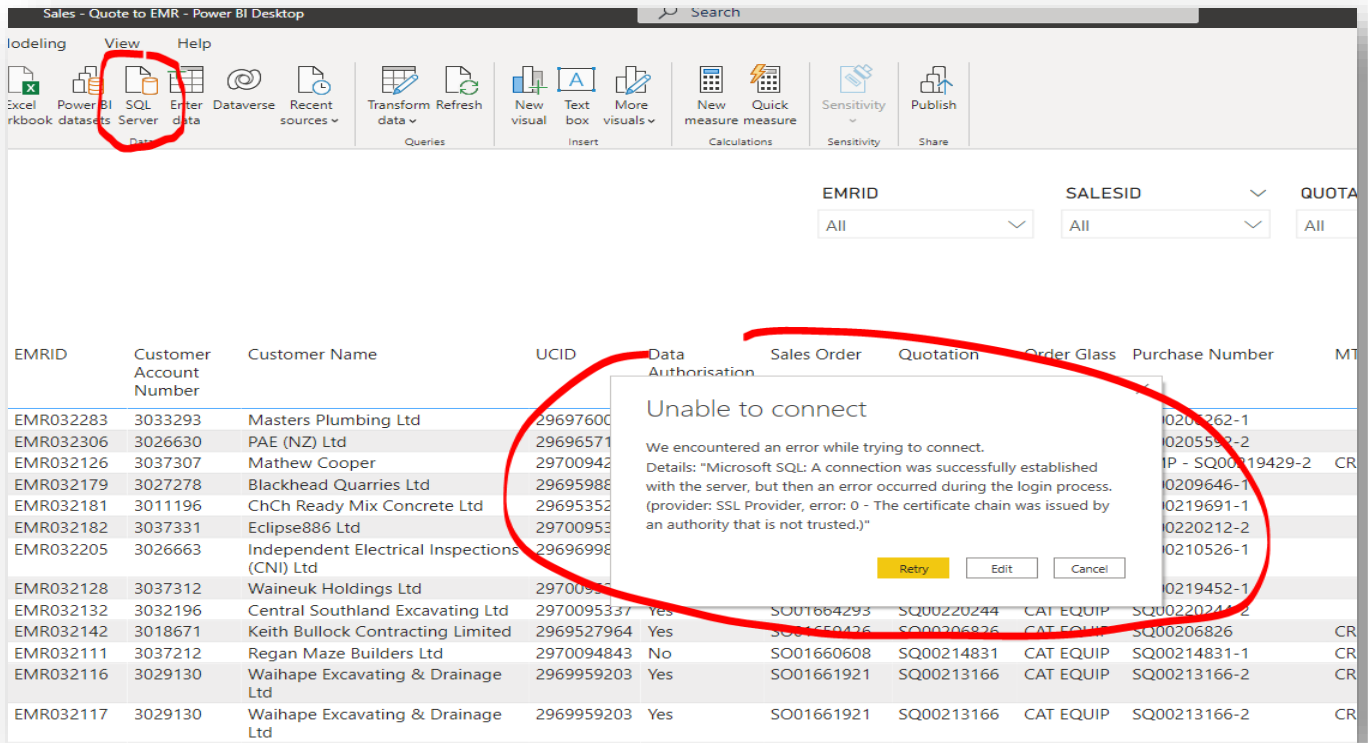
# Certificate chain error

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## Certificate Chain Error – Power BI

### Issue:

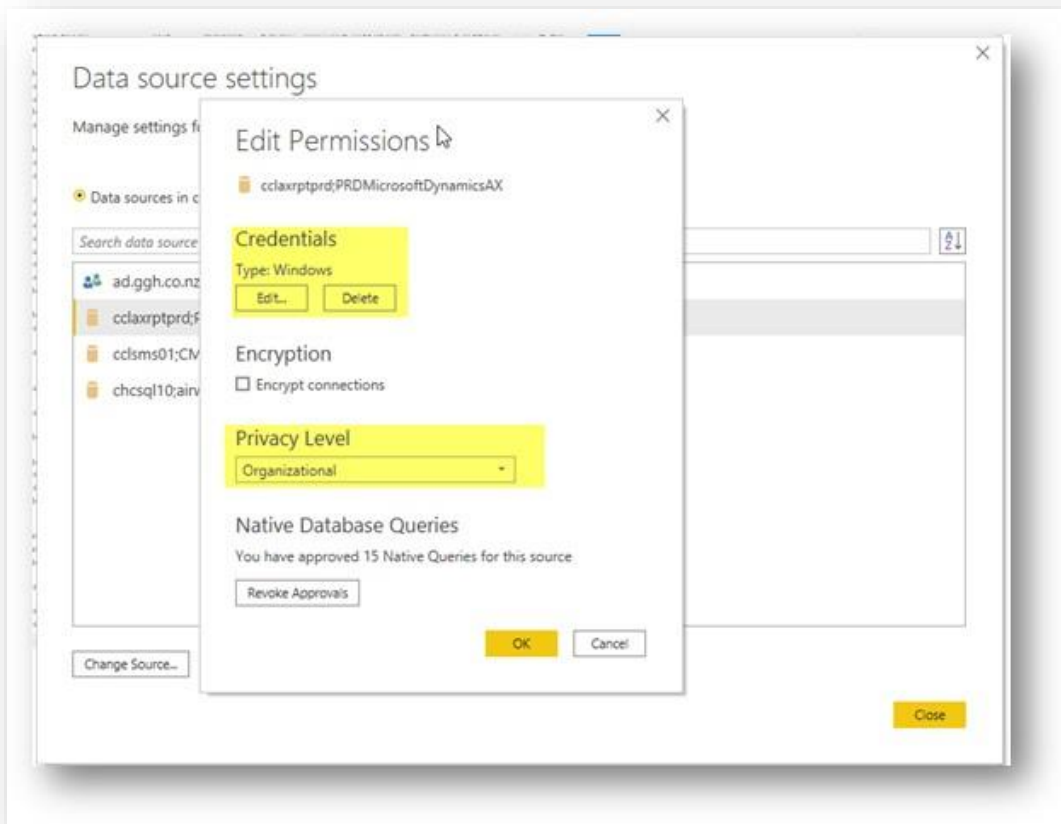


### Resolution:

This indicates an error with the certificate, basically PBI is looking for a certificate from the SQL server. This is relevant for Cloud databases in Azure and AWS but not required for on-premise database like ours.

Work around for this is to check and make sure the following setting are made for the SQL server connection for each SQL server connection.

Credentials should be “Windows” and Privacy Level should be “Organizational”



When you select edit under Credentials you should see these setting. These should be set to windows and use my current credentials.

