

Respondent



26

Anonymous



14:04
Time to complete



1. What is your name? *

Anthony Ireland

2. What is your cell phone number? *

0272168309

3. What network are you on? *

☒ Vodafone

☐ Spark

4. What model of phone do you use? *

☒ Samsung A70

☐ Samsung A71

☐ Samsung A30

☐ Samsung A31

☐ iPhone 8

☐ Not Sure

☐ Other

5. Are you more Branch Based or out on Customers sites? *

Both

6. What issues are you experiencing *

☒ No Coverage

☐ TXT issue

☐ PXT (Picture Txt) issue

☐ Data Access

☒ Calls Dropping

☐ Other

7. Location - What is the address where you are experiencing coverage/phone issues?
(If everywhere still please provide the main addresses of where you use your phone
and what issues are happening at what locations) *

Motorway between Wiri and Central Auckland - Losing Coverage At home - Glendowie (Central Auckland) - Critical as working from home under level 3 Within 10 minutes of the Wiri site (Flat bush) - No coverage

8. Do you have any other information that may be helpful?

People I talk to say they can hear an echo