



15 December 2021

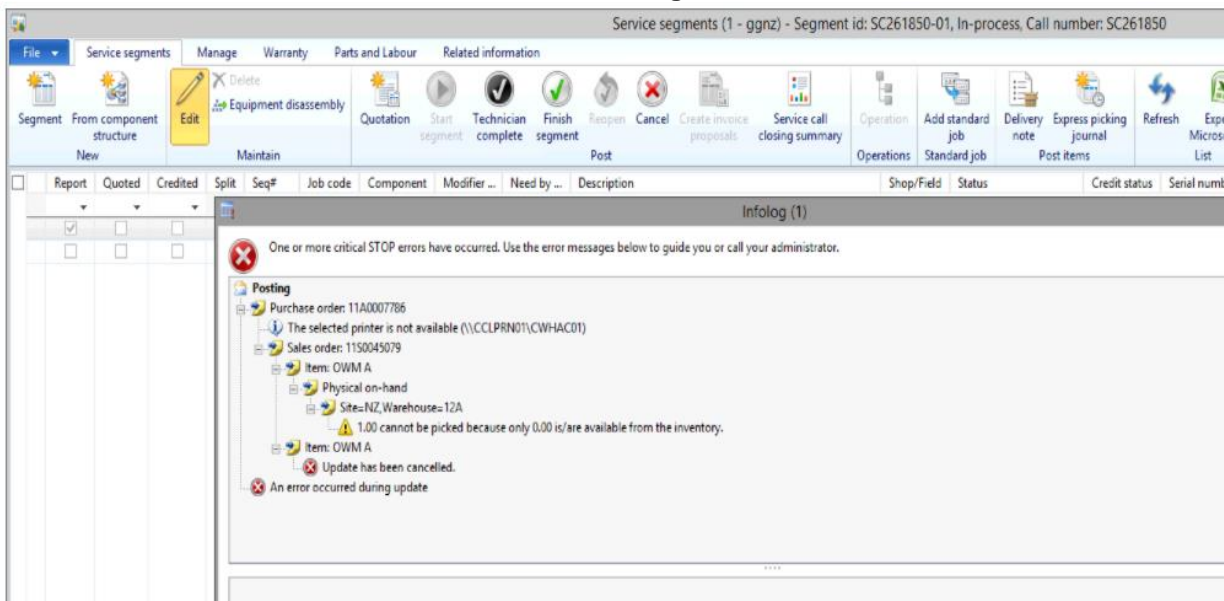
OWM error

1.00 cannot be picked because
only 0.00 is/are available from the
inventory

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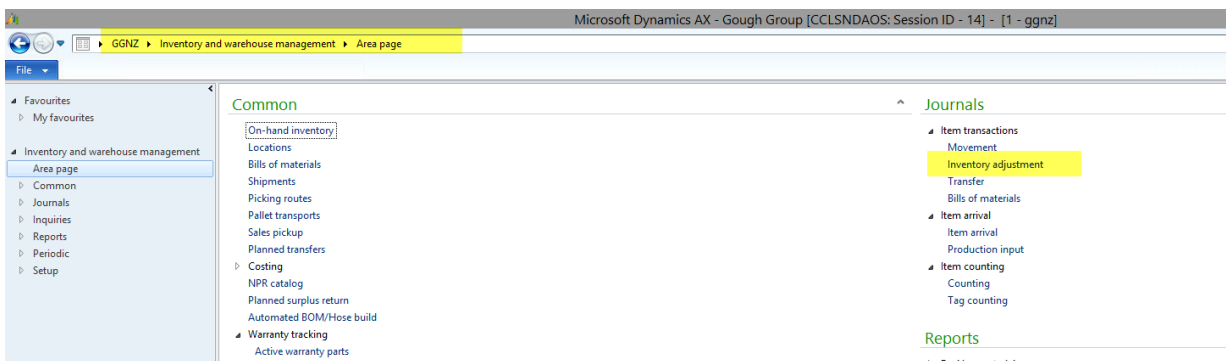
Error message:



OWM isn't a stocked item but can still show as "none" in the inventory so all you need to do is add in stock to the associated warehouse in the error message by following the steps below.

Fix:

1. Go to GGNZ > Inventory and warehouse management > Area page > Journals > Inventory adjustment



2. Click **NEW**

Inventory adjustment (1 - ggnz) - Journal: IJ0253806, Inventory Adjustment Journal, Posted: NoJournal

File New Delete Lines Validate Post Approval Create new Log Print Functions Remove WWF

Show: Open

Overview General Setup Blocking History WMS

Name	Journal	Description	Lines	Created by	Created date and time	Posted	In use	Posted on	Barcode voucher status
ADJUSTMENT	IJ0253806	Inventory Adjustment Journal	1	Celestin	1/10/2021 11:19:06 am	<input type="checkbox"/>		12:00:00 am	Blank
ADJUSTMENT	IJ0258376	Inventory Adjustment Journal 11A TN	6	TonyN	22/11/2021 11:20:50 am	<input type="checkbox"/>		12:00:00 am	Blank
ADJUSTMENT	IJ0261100	Inventory Adjustment Journal	6	emmaleeg	10/12/2021 02:40:49 pm	<input type="checkbox"/>		12:00:00 am	Blank

3. Select **ADJUSTMENT** as the name (all other fields will auto fill)

Inventory adjustment (1 - ggnz) - Posted: NoJournal type: Inventory adjustment

File New Delete Lines Validate Post Approval Create new Log Print Functions Remove WWF

Show: Open

Overview General Setup Blocking History WMS

Name	Journal	Description	Lines	Created by	Created date and time	Posted	In use	Posted on	Barcode voucher status
ADJUSTMENT	IJ0261620	Inventory Adjustment Journal			12:00:00 am	<input type="checkbox"/>		12:00:00 am	Blank
ADJUST...	IJ0253806	Inventory Adjustment Journal	1	Celestin	1/10/2021 11:19:06 am	<input type="checkbox"/>		12:00:00 am	Blank
ADJUST...	IJ0258376	Inventory Adjustment Journal 11A TN	6	TonyN	22/11/2021 11:20:50 am	<input type="checkbox"/>		12:00:00 am	Blank
ADJUST...	IJ0261100	Inventory Adjustment Journal	6	emmaleeg	10/12/2021 02:40:49 pm	<input type="checkbox"/>		12:00:00 am	Blank

4. Go to the **GENERAL** tab

5. Select **BUG** as the Adjustment reason code

Inventory adjustment (1 - ggnz) - Posted: NoJournal type: Inventory adjustment

File New Delete Lines Validate Post Approval Create new Log Print Functions Remove WWF

Show: Open

Overview General Setup Blocking History WMS

Identification

Journal: IJ0261620

Journal type: Inventory adjustment

Name: ADJUSTMENT

Description: Inventory Adjustment Journal

Voucher

Voucher series: InventVou

Selection by: Posting

New voucher by: Change date

Posting

Detail level: Details

Delete lines after posting: ☐

Offset account:

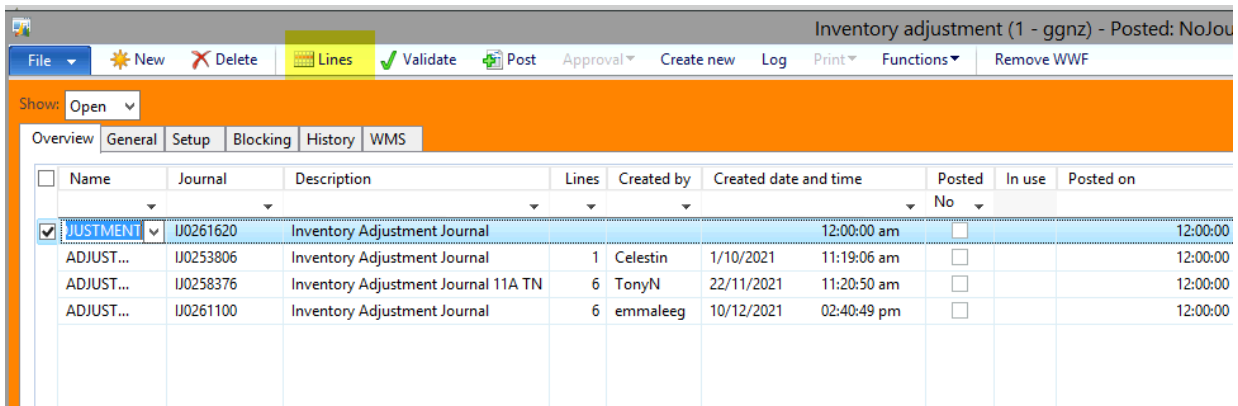
Tecsys WMS Parameters

Order Type:

Adjustment reason code:

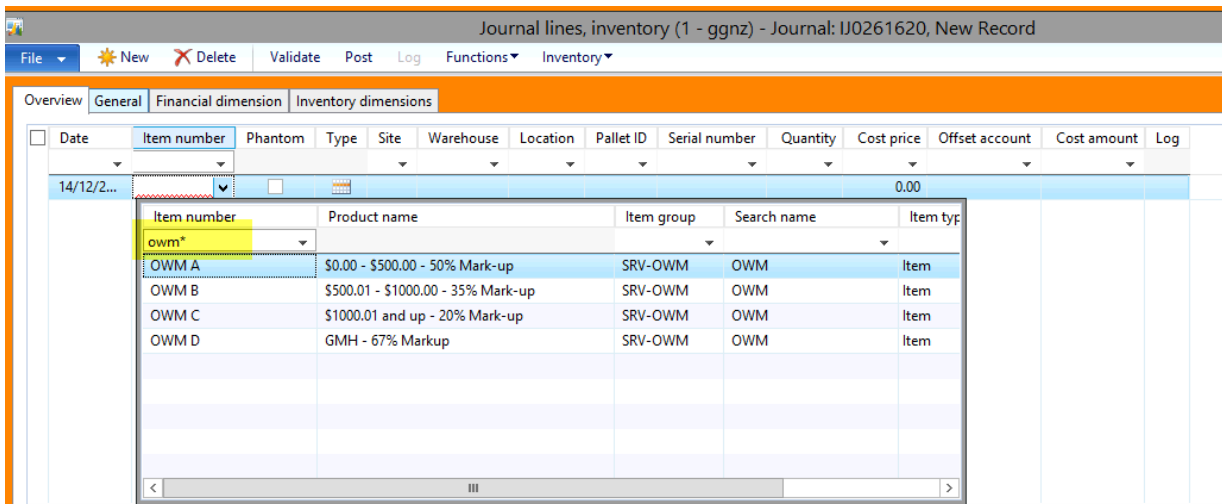
Adjustment reason code	Description
Bug	Bug correction, helpdesk
Consignment	Consignment stock
Dmgd Scrap	Damaged items to be scrapped
Found Part	Found Part
Kit Brkdwn	Kit breakdown
LabFreight	Lab freight for kits
MissingPar	Missing part

6. Click on **LINES**



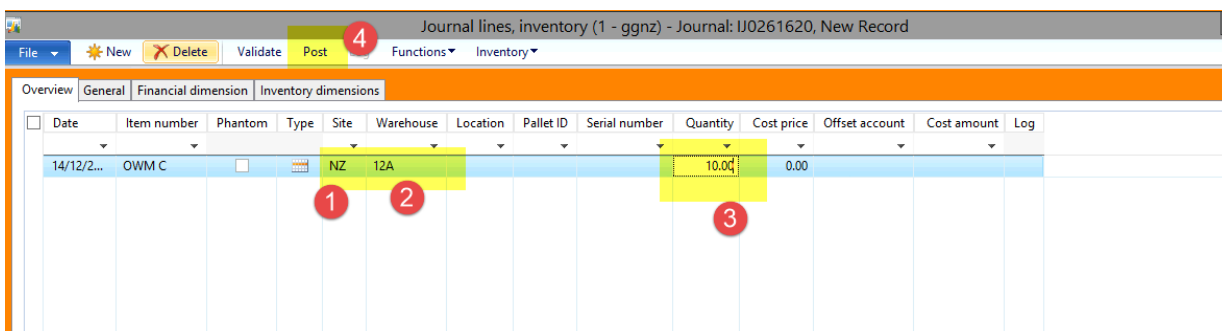
Name	Journal	Description	Lines	Created by	Created date and time	Posted No	In use	Posted on
ADJUST...	IJ0261620	Inventory Adjustment Journal	1	Celestin	1/10/2021 11:19:06 am	<input type="checkbox"/>		12:00:00
ADJUST...	IJ0258376	Inventory Adjustment Journal 11A TN	6	TonyN	22/11/2021 11:20:50 am	<input type="checkbox"/>		12:00:00
ADJUST...	IJ0261100	Inventory Adjustment Journal	6	emmaleeg	10/12/2021 02:40:49 pm	<input type="checkbox"/>		12:00:00

7. In the drop-down for **ITEM NUMBER**, select the associated OWM from the error message



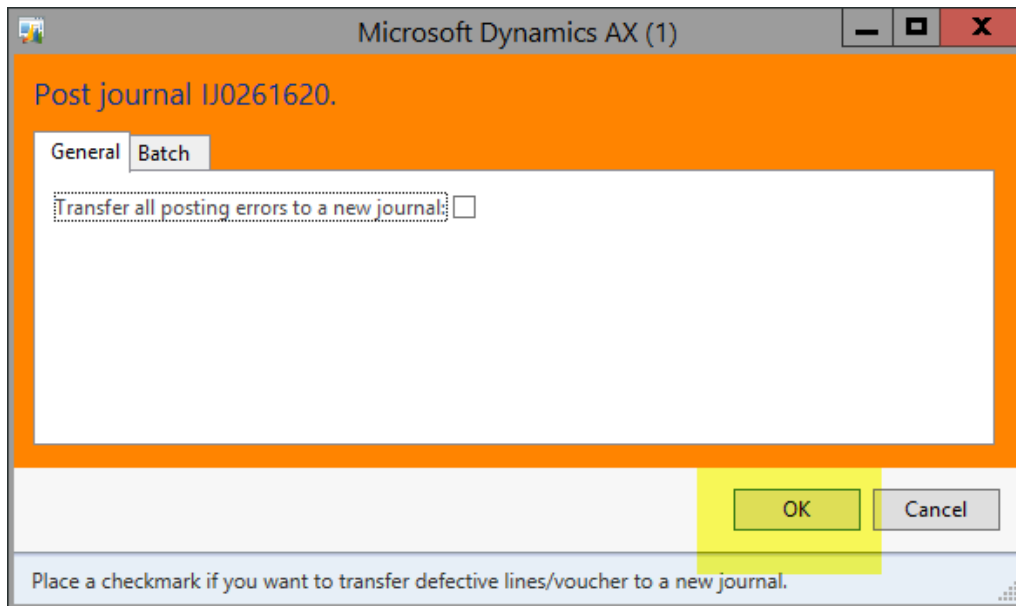
Item number	Product name	Item group	Search name	Item type
OWM A	\$0.00 - \$500.00 - 50% Mark-up	SRV-OWM	OWM	Item
OWM B	\$500.01 - \$1000.00 - 35% Mark-up	SRV-OWM	OWM	Item
OWM C	\$1000.01 and up - 20% Mark-up	SRV-OWM	OWM	Item
OWM D	GMH - 67% Markup	SRV-OWM	OWM	Item

8. **SITE = NZ, WAREHOUSE = One from error message, QUANTITY = Any amount such as 10.00**
 9. Click **POST**



Date	Item number	Phantom	Type	Site	Warehouse	Location	Pallet ID	Serial number	Quantity	Cost price	Offset account	Cost amount	Log
14/12/2...	OWM C			NZ	12A				10.00	0.00			

10. Click **OK**



Microsoft Dynamics AX (1)

Post journal IJ0261620.

General Batch

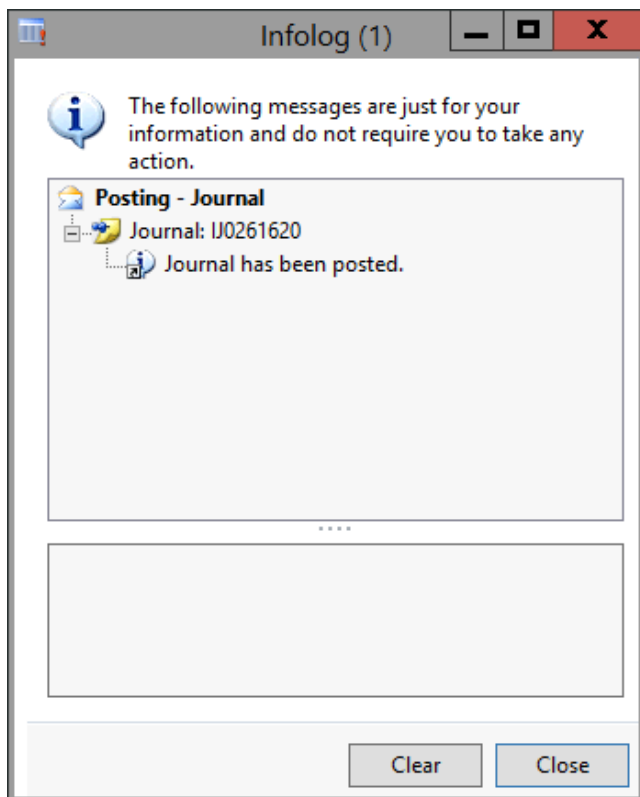
Transfer all posting errors to a new journal: ☐

OK Cancel

Place a checkmark if you want to transfer defective lines/voucher to a new journal.

11. All done 😊

12. You can tell the user they should be all good to continue now



Infolog (1)

The following messages are just for your information and do not require you to take any action.

Posting - Journal

Journal: IJ0261620

Journal has been posted.

Clear Close