

#327678 Production Order Error

Submitted Received via Requester

8 December 2021 at 10:00 Mail Jaymie Nixon <jaymie.nixon@goughgroup.co.nz>

CCs

Jess Beattie <jess.beattie@terracat.co.nz>, Sue Petersen <sue.petersen@terracat.co.nz>, IT Service Desk <servicedesk@terracat.co.nz>

StatusTypePriorityGroupAssigneeSolved -NormalService DeskFemi Cannell

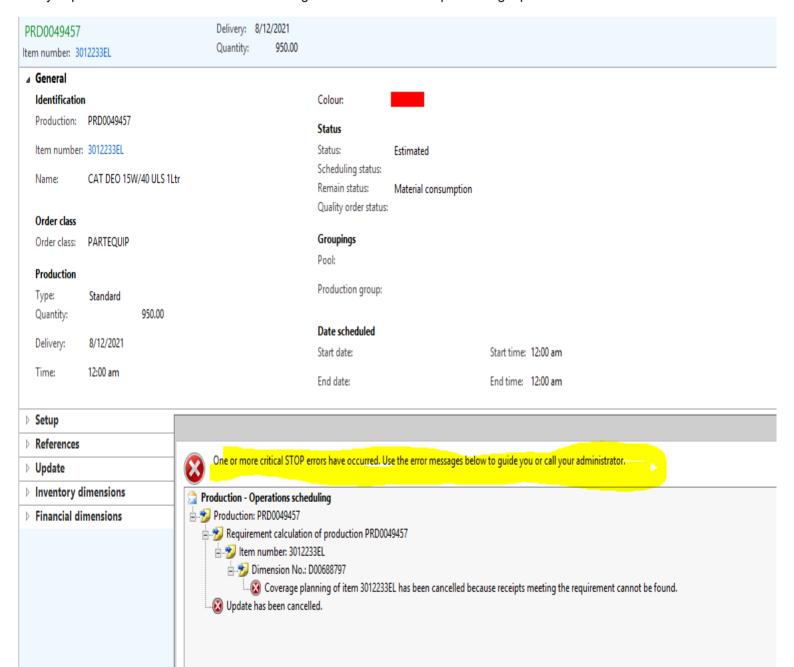
Category

NAXT

Jaymie Nixon December 8, 2021 at 10:00 AM

Hi,

Can you please check and advise what's causing the error below when processing a production order for oil



Jaymie Nixon

Parts Support Administrator - Terra Cat

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Jess Beattie December 8, 2021 at 10:36 AM

Internal note

No idea what this error means but Sue deals with Production orders:)

Femi Cannell December 8, 2021 at 10:47 AM

Internal note

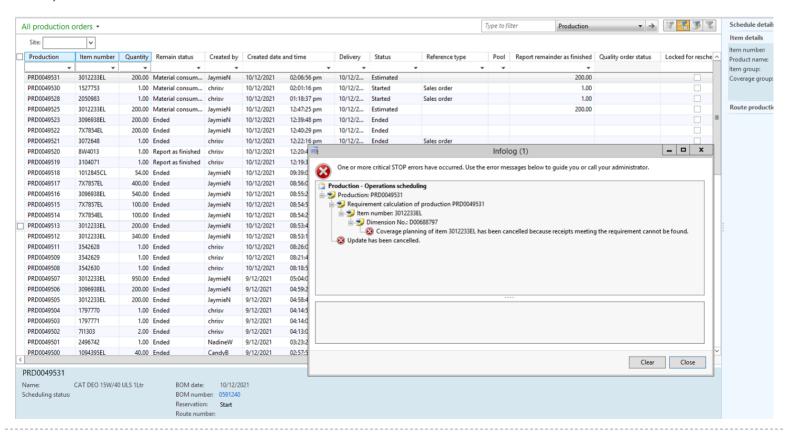
Sue Petersen could you please look into this?

Jess Beattie December 10, 2021 at 2:14 PM

Internal note

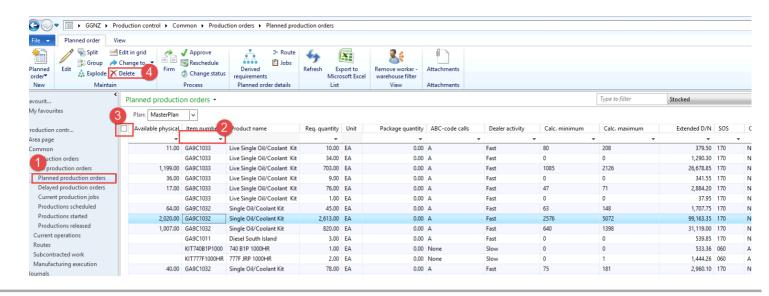
Sue Petersen Hey Sue,

Jaymie has called about this same error that she is getting on another production order. Are you able to please look into this? :)



Sue Petersen December 13, 2021 at 9:15 AM

To fix this issue follow the step - Planned Production orders and filter on the Item number from the error message and then Highlight them all and delete. - this should clear the error and let you continue to process the Order



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