



12 January 2022

Transferring ET and SIS Licenses

Transferring from one computer to another

Terra Industrial New Zealand Ltd

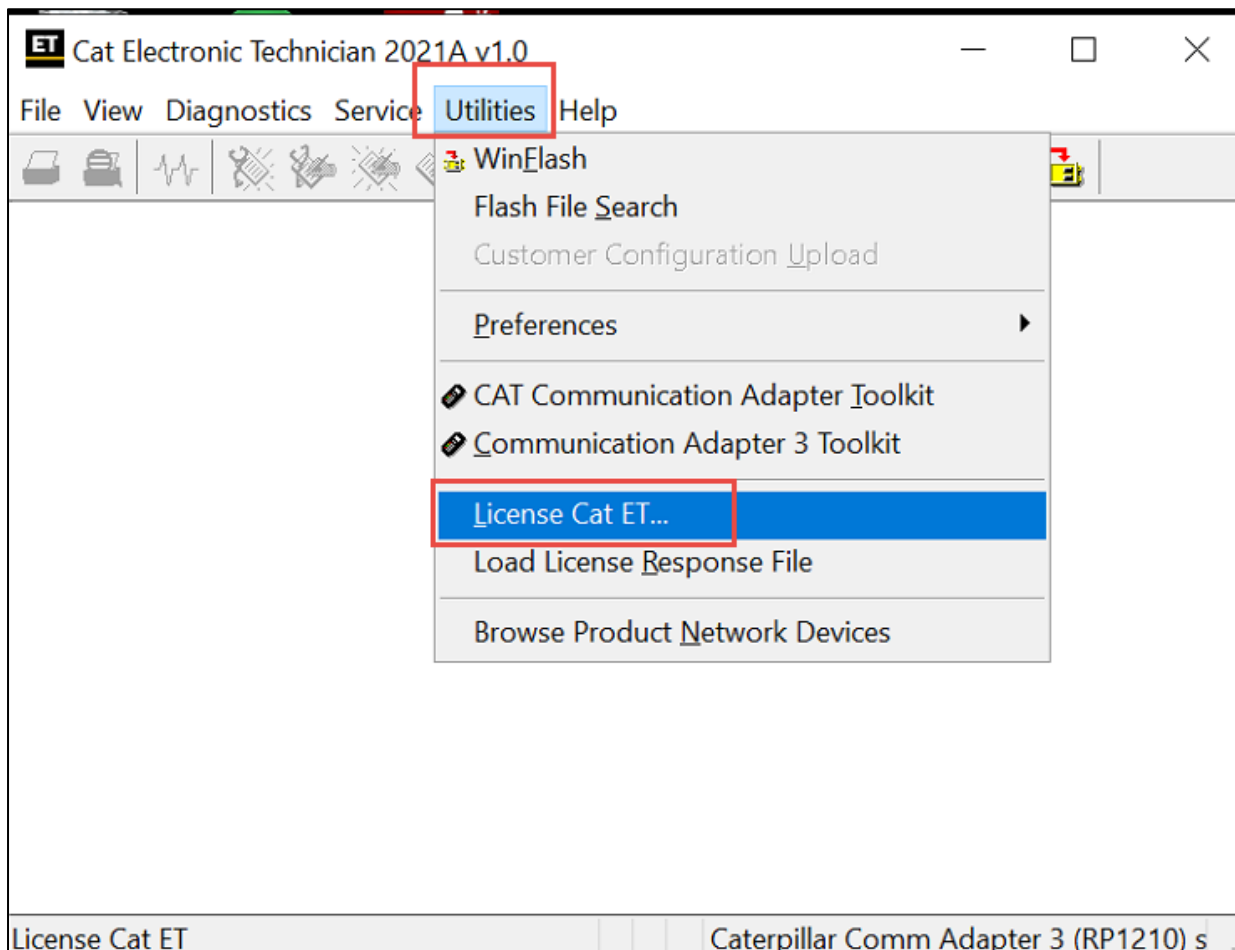
PO Box 16 168
16 Branston Street, Hornby
Christchurch 8441, New Zealand
03 983 2333 Tel
www.TerraCat.co.nz

Contents

ET – Deactivate on current laptop	2
SIS – Deactivate on current laptop	5
SIS – Activate on new laptop	8

ET – Deactivate on current laptop

You need to deactivate it on the current laptop first (either take a screenshot of the license key or you can highlight it then copy and paste into a document before you deactivate it, save that document to be safe)



Licensing
✕

Details

Product:

Cat Electronic Technician 2021A v1.0

Serial Number:

Activation ID:

Name:

PC Serial Number:

Expiration Date:

Subscription:

Connection

Choose a method to connect to the licensing server:

- In online mode, the Activation ID will be processed over the internet automatically.
- In offline mode, a request file will be generated that must be processed by an appropriate license administrator.

☒ Online
1

☐ Offline

Support

Dealer Licensing

<Back

Next> 2

Cancel

Licensing

Details

Product:

Cat Electronic Technician 2021A v1.0

Serial Number:

Activation ID:

Name:

PC Serial Number:

Expiration Date:

Subscription:

Action

Choose a type of action to perform:

• An activation will generate a new license.

• A deactivation will cancel a previously activated license and allow for re-activation.

☒ Activate

☐ Deactivate

Support

Dealer Licensing

<Back

Next>

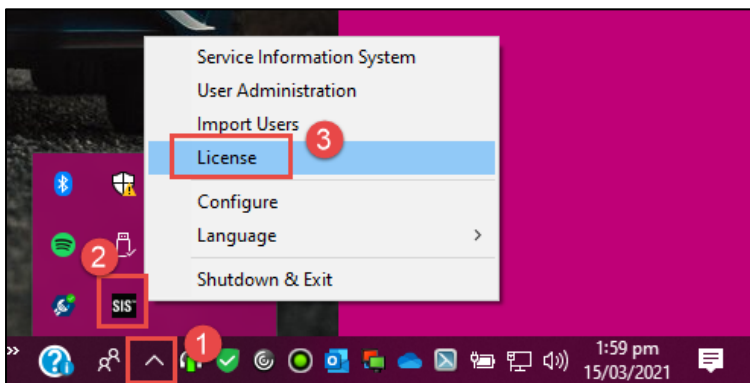
Cancel

Follow the same steps to activate the license on the new laptop except choose **activate**.

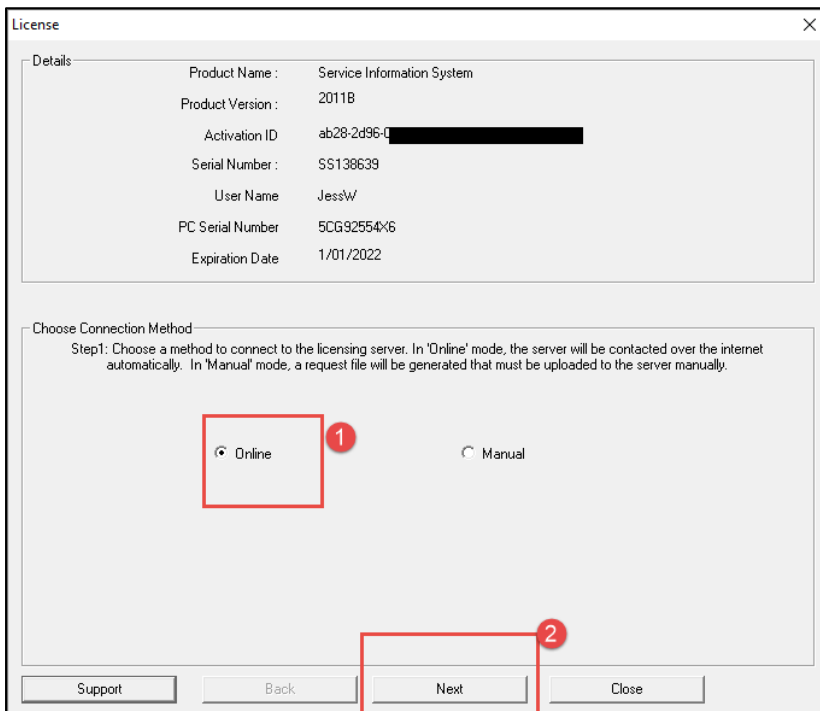
SIS – Deactivate on current laptop

You need to deactivate the license on the current laptop first (either take a screenshot of the license key or you can highlight it then copy and paste into a document before you deactivate it, save that document to be safe)

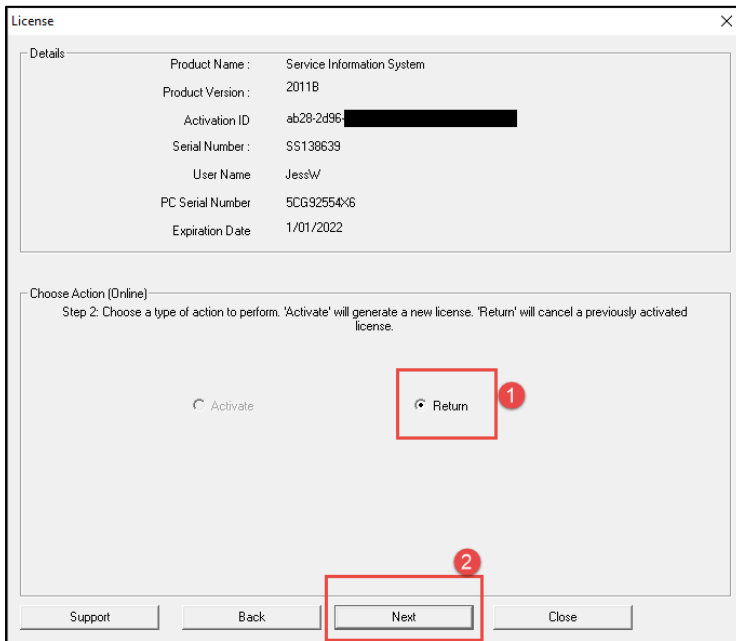
1. Click on the up arrow on the bottom right of the taskbar
2. Right click on SIS
3. License



4. Select **Online**
5. Click **Next**



6. Select **Return**
7. Click **Next**



License

Details

Product Name :	Service Information System
Product Version :	2011B
Activation ID	ab28-2d96- [REDACTED]
Serial Number :	SS138639
User Name	JessW
PC Serial Number	5CG92554x6
Expiration Date	1/01/2022

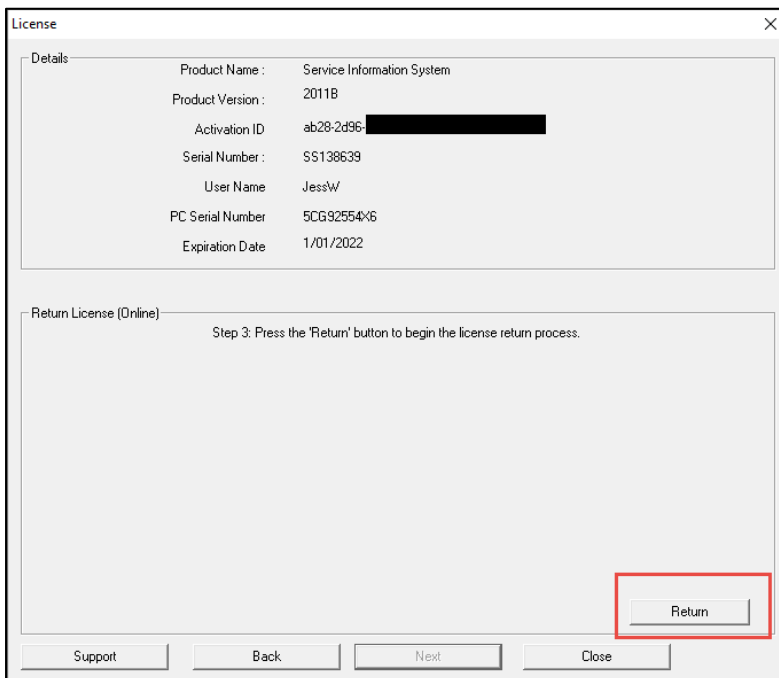
Choose Action (Online)

Step 2: Choose a type of action to perform. 'Activate' will generate a new license. 'Return' will cancel a previously activated license.

☐ Activate
 ☒ Return

Support Back **Next** Close

8. Click **Return**



License

Details

Product Name :	Service Information System
Product Version :	2011B
Activation ID	ab28-2d96- [REDACTED]
Serial Number :	SS138639
User Name	JessW
PC Serial Number	5CG92554x6
Expiration Date	1/01/2022

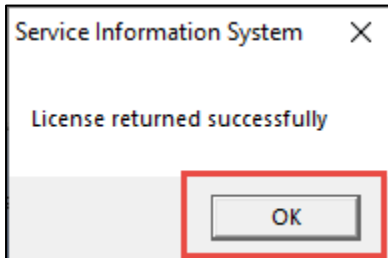
Return License (Online)

Step 3: Press the 'Return' button to begin the license return process.

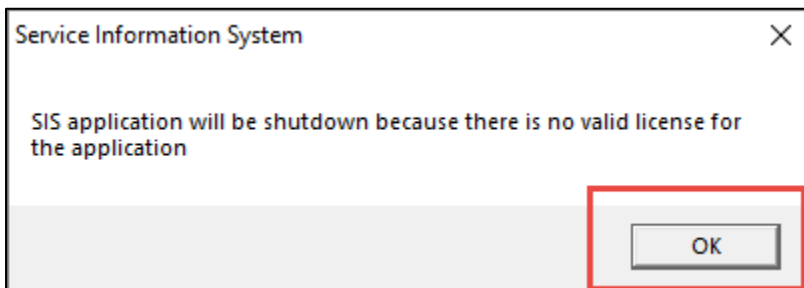
Return

Support Back Next Close

9. You should get this popup box > click OK

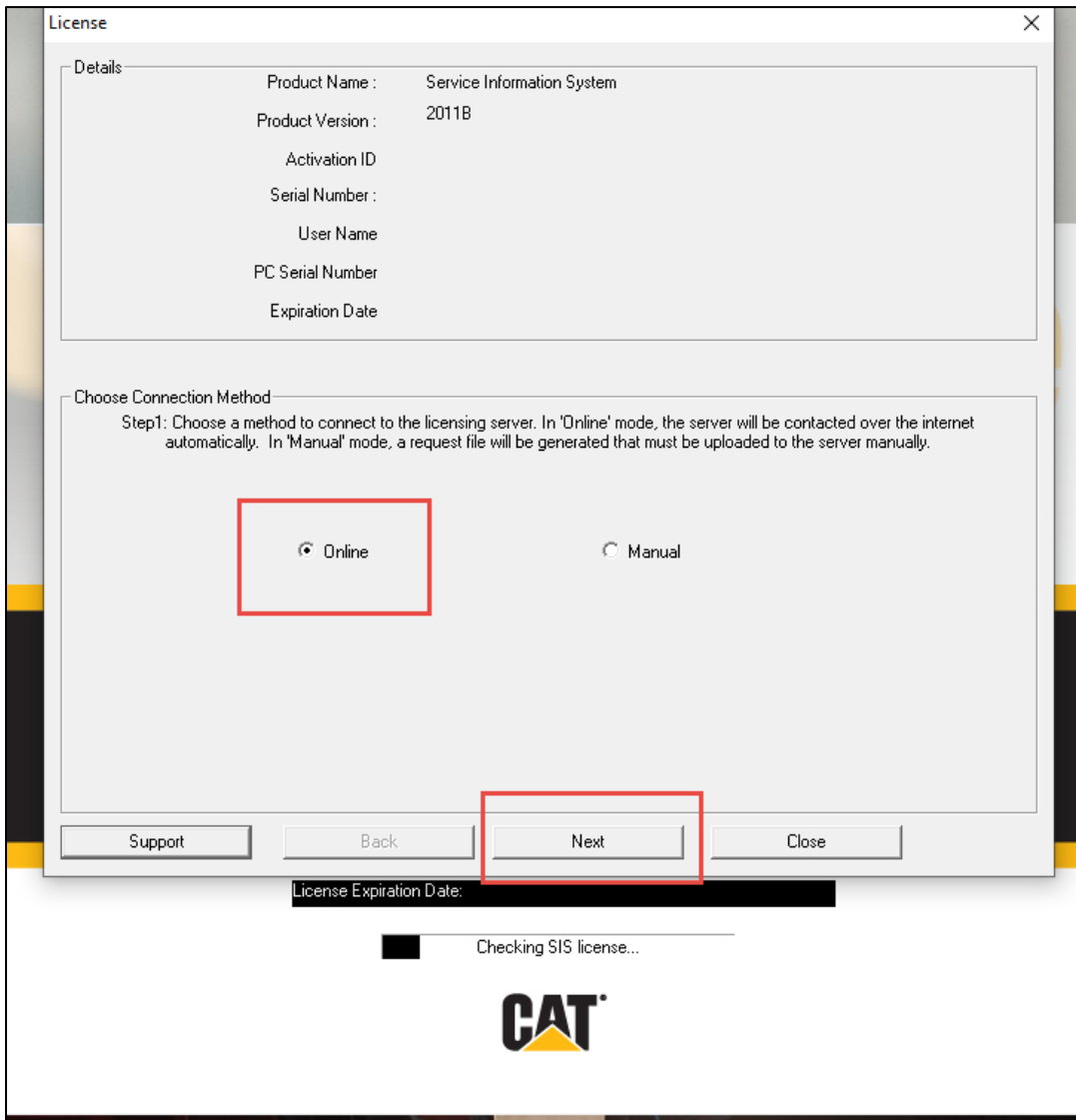


10. This will pop up also, nothing to worry about, just click OK



SIS – Activate on new laptop

1. Select **Online**
2. Click **Next**



The screenshot shows the 'License' window for the Service Information System (SIS). The window is titled 'License' and has a close button (X) in the top right corner. It contains two main sections: 'Details' and 'Choose Connection Method'.

Details:

- Product Name : Service Information System
- Product Version : 2011B
- Activation ID
- Serial Number :
- User Name
- PC Serial Number
- Expiration Date

Choose Connection Method:

Step1: Choose a method to connect to the licensing server. In 'Online' mode, the server will be contacted over the internet automatically. In 'Manual' mode, a request file will be generated that must be uploaded to the server manually.

There are two radio buttons: ☒ Online and ☐ Manual. The 'Online' option is selected and highlighted with a red rectangle.

At the bottom of the window, there are four buttons: 'Support', 'Back', 'Next', and 'Close'. The 'Next' button is highlighted with a red rectangle.

Below the window, there is a 'License Expiration Date:' label and a progress bar. The progress bar is partially filled and labeled 'Checking SIS license...'. Below the progress bar is the CAT logo.

3. Select **Activate**
4. Click **Next**

License

Details

Product Name : Service Information System

Product Version : 2011B

Activation ID

Serial Number :

User Name

PC Serial Number

Expiration Date

Choose Action (Online)

Step 2: Choose a type of action to perform. 'Activate' will generate a new license. 'Return' will cancel a previously activated license.

☒ Activate ☐ Return

Support Back **Next** Close

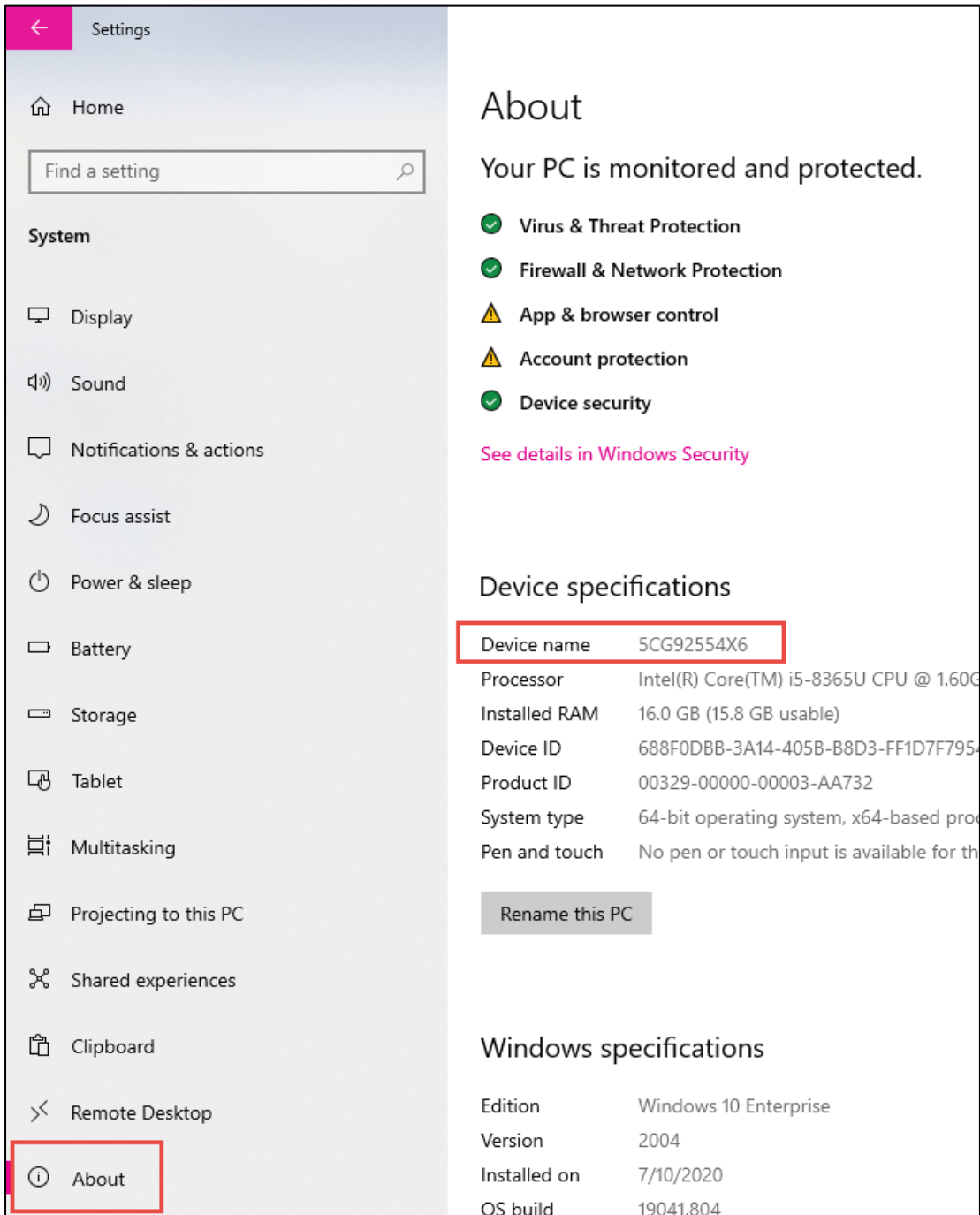
License Expiration Date: [Redacted]

Checking SIS license...

CAT

5. Type or paste in your license key
6. Put in your username and your computer serial number
7. Click Activate

To find your computer serial number go to settings > about



The screenshot shows the Windows Settings application with the 'About' page selected in the left-hand navigation pane. The 'About' page displays system information and security status. The 'Device name' is highlighted with a red box and is '5CG92554X6'. The 'Device specifications' section lists hardware details, and the 'Windows specifications' section lists software details.

Settings

Home

Find a setting

System

- Display
- Sound
- Notifications & actions
- Focus assist
- Power & sleep
- Battery
- Storage
- Tablet
- Multitasking
- Projecting to this PC
- Shared experiences
- Clipboard
- Remote Desktop
- About**

About

Your PC is monitored and protected.

- ✓ Virus & Threat Protection
- ✓ Firewall & Network Protection
- ⚠ App & browser control
- ⚠ Account protection
- ✓ Device security

[See details in Windows Security](#)

Device specifications

Device name	5CG92554X6
Processor	Intel(R) Core(TM) i5-8365U CPU @ 1.60GHz
Installed RAM	16.0 GB (15.8 GB usable)
Device ID	688F0DBB-3A14-405B-B8D3-FF1D7F7954
Product ID	00329-00000-00003-AA732
System type	64-bit operating system, x64-based processor
Pen and touch	No pen or touch input is available for this device

[Rename this PC](#)

Windows specifications

Edition	Windows 10 Enterprise
Version	2004
Installed on	7/10/2020
OS build	19041.804