#326380 Printing proforma invoice fopr sales order not working - nothing happening

Submitted	**Received via**	**Requester**
12 November 2021 at 09:54	Web Form	Emmalee Giddens <emmalee.giddens@terracat.co.nz>

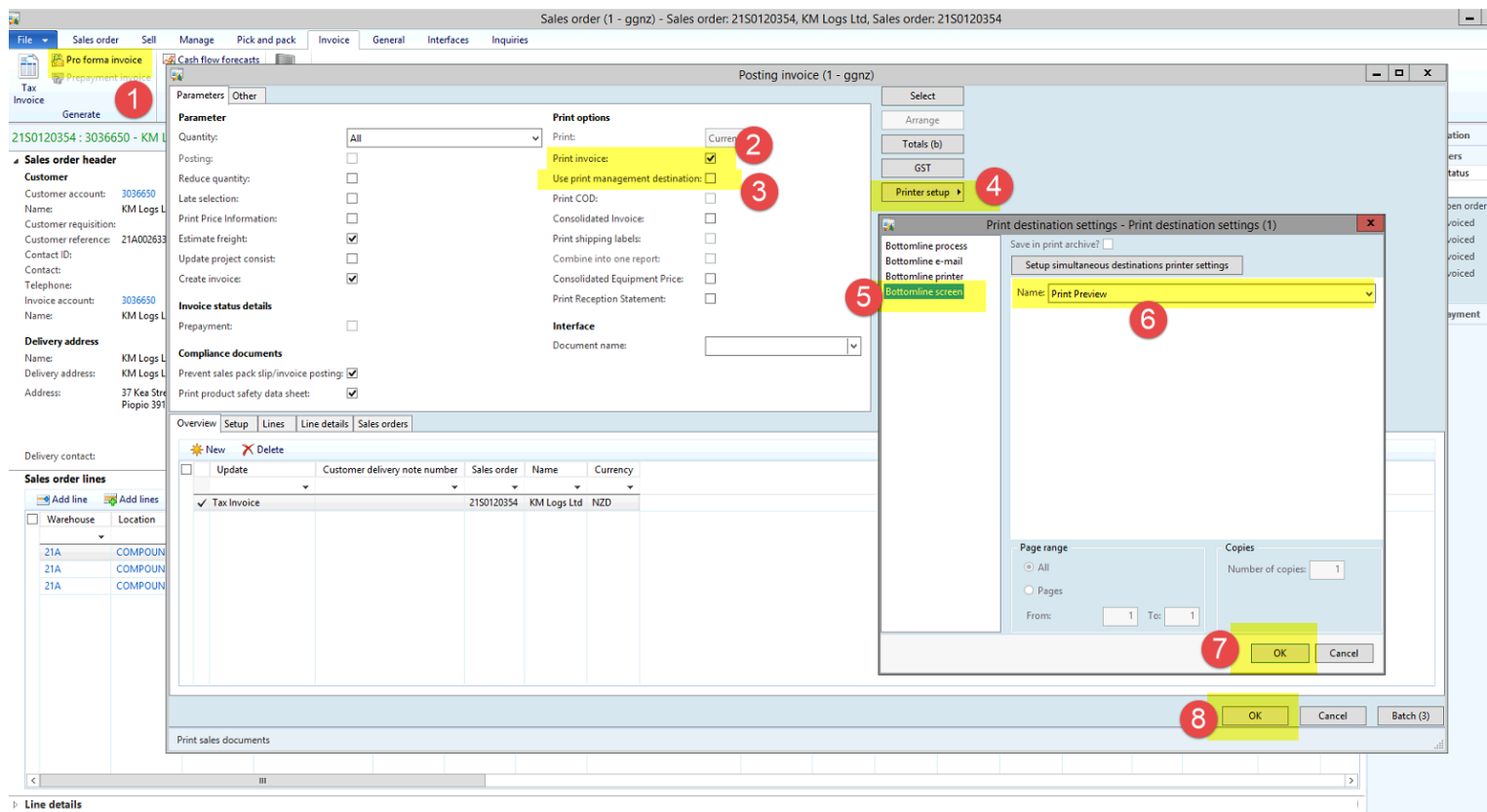| **Status**	**Type**	**Priority**	**Group**	**Assignee**
Solved	Problem	Normal	Service Desk	Jess Beattie

Category

NAXT

Jess Beattie November 12, 2021 at 9:54 AM

Tried it on my end and wouldn't print for me either.
Have found a workaround that works.
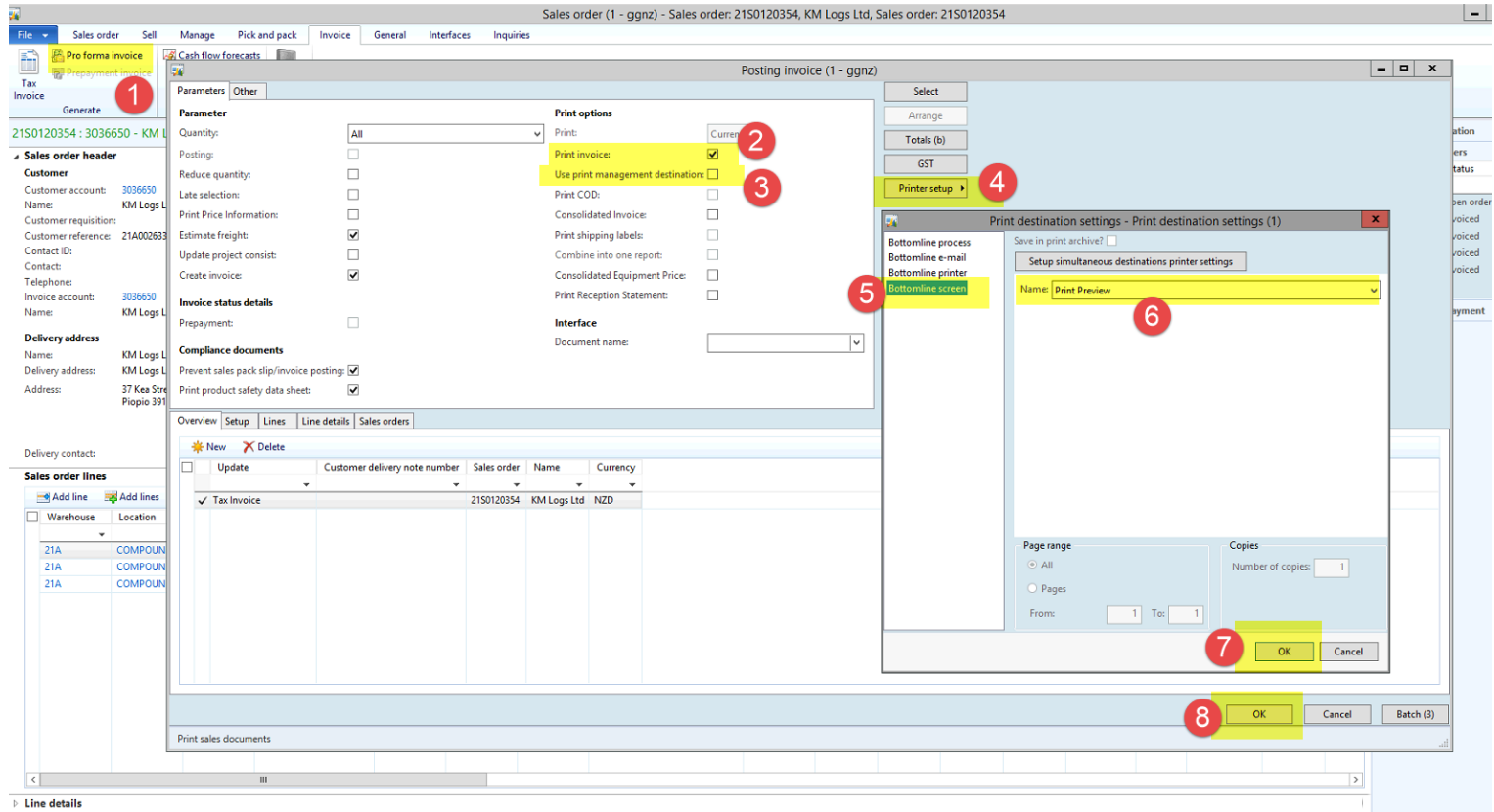Please see below screenshot on how to use the workaround :)

1. click "pro forma invoice" on the invoice tab of the sales order
2. make sure "print invoice" is ticked
3. make sure use "print management destination" is unticked
4. click "printer setup"
5. select "bottomline screen"
6. make sure "print preview is selected"
7. click "ok"
8. click "ok" again
9. print preview box should load
10. Invoice should then show up on screen as a print preview then you can print from there

Kind regards,
Jess Beattie

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