

# #320024 SIS 2.0 Release 68 is Live!

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**Service Information System** August 10, 2021 at 2:31 AM

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SIS 2.0 – New Release in Production

[Read in web browser](#)

# SIS 2.0

## Simple. Intuitive. Efficient.



### New Release in Production

### Release 68 is Live Now!

It pays to log in to SIS 2.0 often. We're listening to your feedback and making functionality updates every few weeks.



Watch the video for an overview of the latest release, which includes:

## Smart Session Management

A screenshot of the CAT SIS login interface. At the top is a black header bar with the CAT logo on the left and a 'LOGOUT' link on the right. Below the header, the main content area has a light pink background. A prominent message reads 'ACTIVE SESSIONS EXCEEDED' in bold black text. Below this, there are two white panels. The left panel is titled 'MANAGE SESSIONS' with an orange warning icon. It contains the following text: 'The number of allowed concurrent sessions has been exceeded for your account.', 'Please contact your local dealer and inform your dealer representative that your account has too many active sessions.', and 'Click on the Refresh button once your account is unlocked.' At the bottom of this panel is a black button with the word 'REFRESH' in white. The right panel has the 'CAT SIS' logo and contains the text: 'SIS was able to successfully authenticate your profile, but the number of active sessions exceeds the maximum allowed concurrent sessions.' and 'Once resolved, you will be able to access SIS.'

Smart Session Management has been implemented to curb account sharing. To start, SIS 2.0 will limit users to 20 concurrent sessions for a single login ID and IP address before locking the account. This limit will be reduced periodically until Caterpillar and the global Dealer network identify a satisfactory level of concurrent sessions.

To unlock an account, users can submit a ticket using the link below. Users are encouraged to change their password if they believe their account is being shared unknowingly. To avoid lockouts, users knowingly sharing an account should create individual accounts per person.

[https://feb.cat.com/forms/secure/org/app/b00b1eca-4aac-49bd-83d5-223238f95f23/launch/index.html?form=F\\_Form1](https://feb.cat.com/forms/secure/org/app/b00b1eca-4aac-49bd-83d5-223238f95f23/launch/index.html?form=F_Form1)

## Service Software Files

CAT<sup>®</sup> SIS 2.0

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Flash Software Download

File type

Flash Files

HEX00324

Or

Search by File Name

[VIMS Software & Current Releases](#)
[Product Link Technician's Toolbox](#)

Flash Files Available For Download

To download a flash file:

Place the cursor over the appropriate file

Press the left mouse button to save the file

ECM Description	Flash Files	Release Notes
Engine	<a href="#">6081398.FL2 (1.84 MB)</a>	<a href="#">View Notes</a>
Engine-Def Controller	<a href="#">5548955.FL2 (788.63 KB)</a>	<a href="#">View Notes</a>
Grade Control	<a href="#">6158836.FL2 (286.40 MB)</a>	<a href="#">View Notes</a>
Machine	<a href="#">6034616.FL2 (1.80 MB)</a>	<a href="#">View Notes</a>
Machine/slave	<a href="#">6034617.FL2 (2.29 MB)</a>	<a href="#">View Notes</a>
Monitor	<a href="#">6085655.FL2 (187.23 MB)</a>	<a href="#">View Notes</a>
Operation And Maintenance Manual	<a href="#">5942000.FL2 (12.53 MB)</a>	<a href="#">View Notes</a>
Security System	<a href="#">5813903.FL2 (394.41 KB)</a>	<a href="#">View Notes</a>
Telematics Cellular Radio	<a href="#">6045666.FL2 (15.39 MB)</a>	<a href="#">View Notes</a>

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The new Service Software Files portal is live. The link can be found at the top of the External Links drop down. Functionality is similar to what users are accustomed to in SIS Web.

## Product Filters

CAT<sup>®</sup> SIS 2.0

Serial Number

Keyword

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Filters

Clear All

Product Family

☐ Articulated Dump Truck (1321)
 ☐ Asphalt Paver (509)
 ☐ Backhoe Loader (124)
 ☐ Challenger (499)
 ☐ Cold Planer (270)
 ☐ Combine (36)
 ☐ Control, Guidance, Monitoring, And Technology Products (56)
 ☐ Drill (62)
 ☐ Earthmoving Compactor (618)
 ☐ Engine - Generator Set (763)
 [Show More](#)

Information Type

☐ Applied Failure Analysis (1)
 ☐ Bench Test Procedures (20)
 ☐ Contamination Control Guidelines (24)
 ☐ Custom Service Information (2)
 ☐ Disassembly And Assembly (660)

1 - 50 of 15,776 results

View: 50

Page 1 / 316

TH255 Electrical Schematic TB500100-Up - TH255 Electrical Schematic - UENR7967-03

Schematic (UENR7967-03)

2021/03/18

Brake System Operation, Test and Adjust TBF00100-Up, TBG00100-Up, TBH00100-Up, TBP00100-Up, TBJ00100-Up - Brake System Operation, Test and Adjust - UENR7981-01

Systems Operation (UENR7981-01)

2021/03/18

Powertrain D&A TBH00100-Up - Powertrain D&A - UENR7994-01

Systems Operation (UENR7994-01)

2021/03/18

TH560B TBP00100-Up - TH560B - S7BU9971-02 (Czech)

Operation And Maintenance Manual (S7BU9971-02)

2021/03/18

TH580B TBJ00100-Up - TH580B - S9BB9972-03 (Bulgarian)

Operation And Maintenance Manual (S9BB9972-03)

2021/03/18

TH220B, TH330B TBF00100-Up, TBG00100-Up - TH220B, TH330B - SPB99969-02 (Portuguese)

Operation And Maintenance Manual (SPB99969-02)

2021/03/18

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Search results can now be filtered to specific Product Families, Subfamilies, Models and Prefixes. Multiple selections can be made at each level to yield specific results.

## Shopping Cart: Export to eCommerce CSV

SIS 2.0

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Cart

My Lists

Shopping Cart

Order ID:

Cart 08-05-2021 11:02

Work Order:

Segment:

Operation:

SAVE MY LIST

Export to CSV

Export to XML

Export to ECommerce CSV

You can [add a note](#) to this order.

Quantity	SMCS	Serial Number	Part Number	Part Name	Group Number	Group Name	Note
<input type="text" value="5"/>	1274	hex324	<a href="#">8T-4196</a>	Bolt	<a href="#">523-5672</a>	Lines GP-Fuel	
<input type="text" value="3"/>	1274	hex324	<a href="#">7X-0818</a>	Bolt	<a href="#">523-5672</a>	Lines GP-Fuel	
<input type="text" value="2"/>	1274	hex324	<a href="#">8T-4189</a>	Bolt	<a href="#">523-5672</a>	Lines GP-Fuel	
<input type="text" value="1"/>	1274	hex324	<a href="#">35-2093</a>	Strap-Cable	<a href="#">523-5672</a>	Lines GP-Fuel	
<input type="text" value="1"/>	1274	hex324	<a href="#">4I-0379</a>	Valve-Manual	<a href="#">523-5672</a>	Lines GP-Fuel	
<input type="text" value="1"/>	1274	hex324	<a href="#">5P-4325</a>	Clip	<a href="#">523-5672</a>	Lines GP-Fuel	

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Parts lists can now be exported from the Shopping Cart in a format supported by PartStore.

## User Preferences

Language, Sort Order, Results Per Page and Image Preview are now "sticky". SIS 2.0 will remember your selections and maintain them in future sessions.

## Repair Page Print

A Print button has been added to Repair Detail pages allowing users to print the repair instructions with relevant descriptions and part numbers.

[Like](#)

## What We're Working On...

**Product Dashboard**

**Repair Tab Enhancements and Availability**

**Additional Search Result Exporting Options**

**Admin Portal: Bulk Edit and Export**

**Shop Requisition**

CATERPILLAR  
**CHANNEL1**



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