

Respondent



30

Anonymous



02:59

Time to complete



1. What is your name? *

Egon Muller

2. What is your cell phone number? *

021860443

3. What network are you on? *

☒ Vodafone

☐ Spark

4. What model of phone do you use? *

☐ Samsung A70

☒ Samsung A71

☐ Samsung A30

☐ Samsung A31

☐ iPhone 8

☐ Not Sure

☐ Other

5. Are you more Branch Based or out on Customers sites? *

Customer sites

6. What issues are you experiencing *

☐ No Coverage

☐ TXT issue

☐ PXT (Picture Txt) issue

☐ Data Access

☐ Calls Dropping

☒ Calls going directly to voicemail, phone not ring

7. Location - What is the address where you are experiencing coverage/phone issues?
(If everywhere still please provide the main addresses of where you use your phone
and what issues are happening at what locations) *

Auckland

8. Do you have any other information that may be helpful?

This is a dual sim phone and I have a private number sim in the second slot. FYI: Calls go straight to voicemail on Vodafone without the second sim active.