

#327270 Bank Correction for Bank Reconciliation

Submitted Received via Requester

30 November 2021 at 10:50 Mail Sonia Sherlock <sonia.sherlock@terracat.co.nz>

CCs

Ciaran Gardiner <ciaran.gardiner@terracat.co.nz>, ITHD <ithd.ithd@ad.ggh.co.nz>

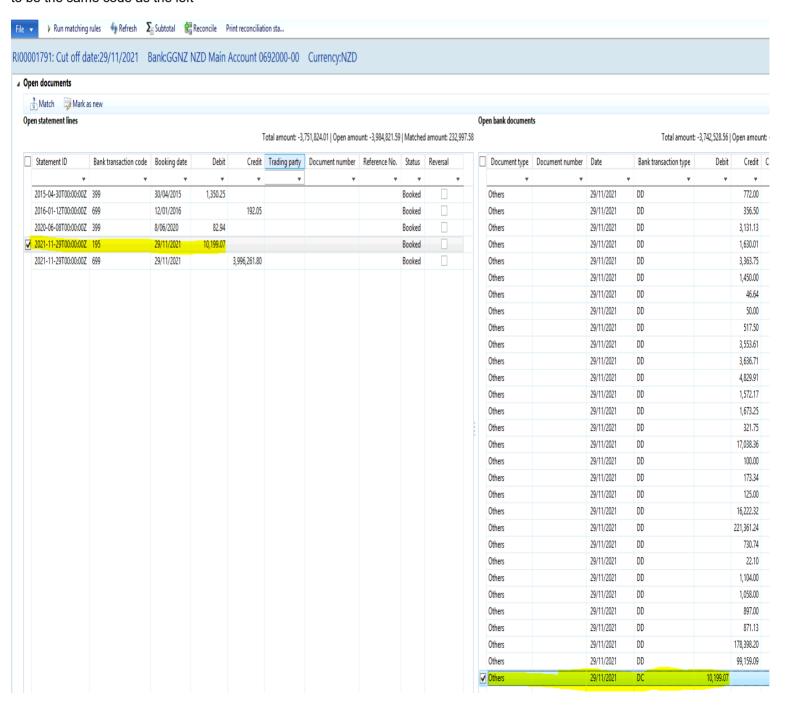
Priority Status Type Group **Assignee** Service Desk Jess Beattie Solved Problem Normal

Category

NAXT

Sonia Sherlock November 30, 2021 at 10:50 AM

Hi. Below is a screen shot of the bank reconciliation in NAXT – the left hand side of the reconciliation is from the bank and the code of 195 for the \$10,199.07 is correct – however on the left hand side the \$10,199.07 has gone through as a DC and needs to be the same code as the left -



Thanks

Regards

Sonia Sherlock Credit Controller - Terra Cat

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Jess Beattie November 30, 2021 at 11:22 AM

Internal note

https://itsdterracat.zendesk.com/hc/en-nz/articles/360059217953-No-Bank-Transaction-Type

Jess Beattie November 30, 2021 at 12:07 PM

Internal note

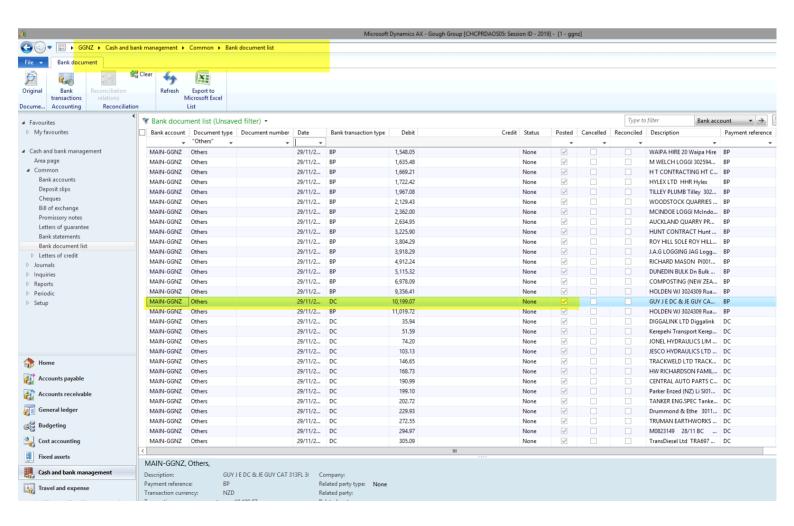
Spoke to Sonia, turns out Katrina changed the customer so the DC needs to be changed to BP

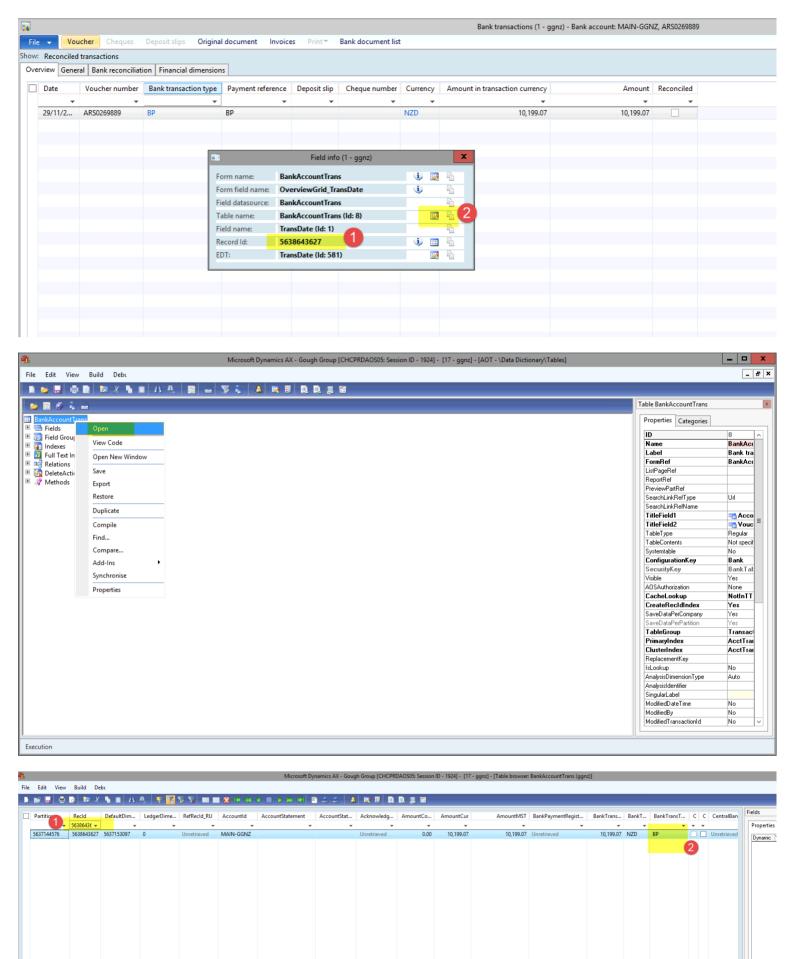
Jess Beattie November 30, 2021 at 1:01 PM

Internal note

Ciaran Gardiner Figured it out; D it was slightly different to your solution so I will add these screenshots in to the solution

RecID: 5638643627





Jess Beattie November 30, 2021 at 1:02 PM

All fixed:) Kind regards, Jess Beattie

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