▌▍ #320024 SIS 2.0 Release 68 is Live!

Service Information System   August 10, 2021 at 2:31 AM

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SIS 2.0 – New Release in Production   Read in web browser

SIS 2.0 — Simple. Intuitive. Efficient.
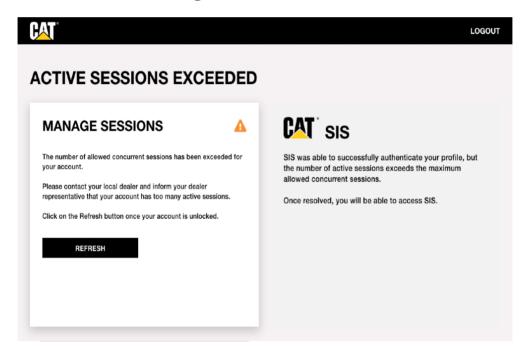
New Release in Production

Release 68 is Live Now!

It pays to log in to SIS 2.0 often. We're listening to your feedback and making functionality updates every few weeks.

Watch the video for an overview of the latest release, which includes:
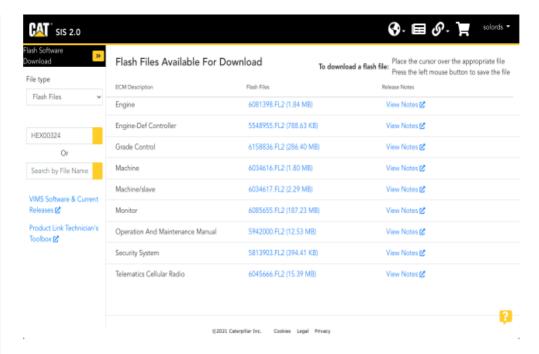
Smart Session Management

Smart Session Management has been implemented to curb account sharing. To start, SIS 2.0 will limit users to 20 concurrent sessions for a single login ID and IP address before locking the account. This limit will be reduced periodically until Caterpillar and the global Dealer network identify a satisfactory level of concurrent sessions.

To unlock an account, users can submit a ticket using the link below. Users are encouraged to change their password if they believe their account is being shared unknowingly. To avoid lockouts, users knowingly sharing an account should create individual accounts per person.
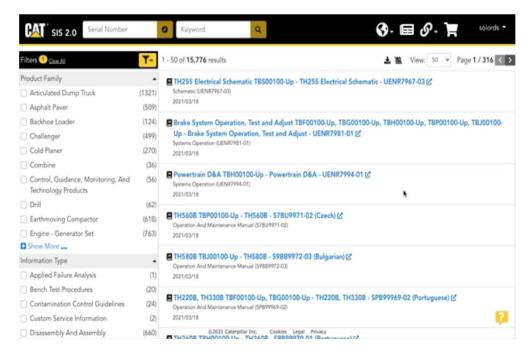
https://feb.cat.com/forms/secure/org/app/b00b1eca-4aac-49bd-83d5-223238f95f23/launch/index.html?form=F_Form1
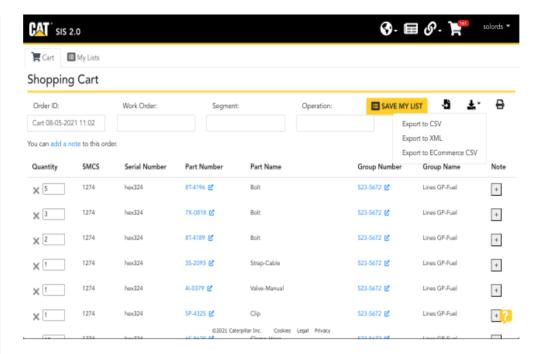
Service Software Files

The new Service Software Files portal is live. The link can be found at the top of the External Links drop down. Functionality is similar to what users are accustomed to in SIS Web.

Product Filters

Search results can now be filtered to specific Product Families, Subfamilies, Models and Prefixes. Multiple selections can be made at each level to yield specific results.

Shopping Cart: Export to eCommerce CSV

Parts lists can now be exported from the Shopping Cart in a format supported by PartStore.

User Preferences

Language, Sort Order, Results Per Page and Image Preview are now "sticky". SIS 2.0 will remember your selections and maintain them in future sessions.

Repair Page Print

A Print button has been added to Repair Detail pages allowing users to print the repair instructions with relevant descriptions and part numbers.

👍Like

What We're Working On...

Product Dashboard

Repair Tab Enhancements and Availability

Additional Search Result Exporting Options

Admin Portal: Bulk Edit and Export

Shop Requisition

Support Software by **Zendesk**