

Respondent



32

Anonymous



29:02

Time to complete



1. What is your name? \*

Jo Roberts

2. What is your cell phone number? \*

021860976

3. What network are you on? \*

☒ Vodafone

☐ Spark

4. What model of phone do you use? \*

☒ Samsung A70

☐ Samsung A71

☐ Samsung A30

☐ Samsung A31

☐ iPhone 8

☐ Not Sure

☐ Other

5. Are you more Branch Based or out on Customers sites? \*

Branch based

6. What issues are you experiencing \*



No Coverage



TXT issue



PXT (Picture Txt) issue



Data Access



Calls Dropping



Other

7. Location - What is the address where you are experiencing coverage/phone issues?  
(If everywhere still please provide the main addresses of where you use your phone  
and what issues are happening at what locations) \*

Wellington service office area

8. Do you have any other information that may be helpful?