

Respondent



31

Anonymous



04:27

Time to complete



1. What is your name? *

Craig Redmond

2. What is your cell phone number? *

0292245278

3. What network are you on? *

☒ Vodafone

☐ Spark

4. What model of phone do you use? *

☒ Samsung A70

☐ Samsung A71

☐ Samsung A30

☐ Samsung A31

☐ iPhone 8

☐ Not Sure

☐ Other

5. Are you more Branch Based or out on Customers sites? *

80% branch 20% site

6. What issues are you experiencing *



No Coverage



TXT issue



PXT (Picture Txt) issue



Data Access



Calls Dropping



Other

7. Location - What is the address where you are experiencing coverage/phone issues?
(If everywhere still please provide the main addresses of where you use your phone
and what issues are happening at what locations) *

Wellington branch service office

8. Do you have any other information that may be helpful?