

Respondent

< 27 Anonymous >

04:46
Time to complete

1. What is your name? *

Steve McDougall

2. What is your cell phone number? *

0272454104

3. What network are you on? *

☒ Vodafone

☐ Spark

4. What model of phone do you use? *

☐ Samsung A70

☐ Samsung A71

☐ Samsung A30

☐ Samsung A31

☐ iPhone 8

☐ Not Sure

☒ i phone 11

5. Are you more Branch Based or out on Customers sites? *

customer sites, I cover from New Plymouth, Ruapaehu, Dannevirke to Wellington (Lower NI)

6. What issues are you experiencing *

☒ No Coverage

☐ TXT issue

☐ PXT (Picture Txt) issue

☐ Data Access

☒ Calls Dropping

☐ Other

7. Location - What is the address where you are experiencing coverage/phone issues? (If everywhere still please provide the main addresses of where you use your phone and what issues are happening at what locations) *

from Whanganui to New Plymouth on SH3 i'm dropping calls all the time, out of coverage for parts of it too. around Wairapapa heading out to Castlepoint I have no coverage yet customers on Spark do

8. Do you have any other information that may be helpful?

Spark has better coverage in the New Plymouth and Wairapapa regions