



11 January 2022

Naxt Sizing/Font/Scaling

Solutions to try fix up sizing in Naxt

Terra Industrial New Zealand Ltd

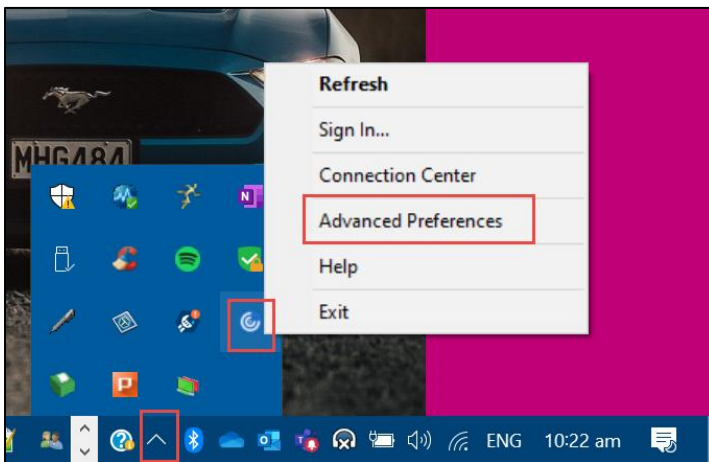
PO Box 16 168
16 Branston Street, Hornby
Christchurch 8441, New Zealand
03 983 2333 Tel
www.TerraCat.co.nz

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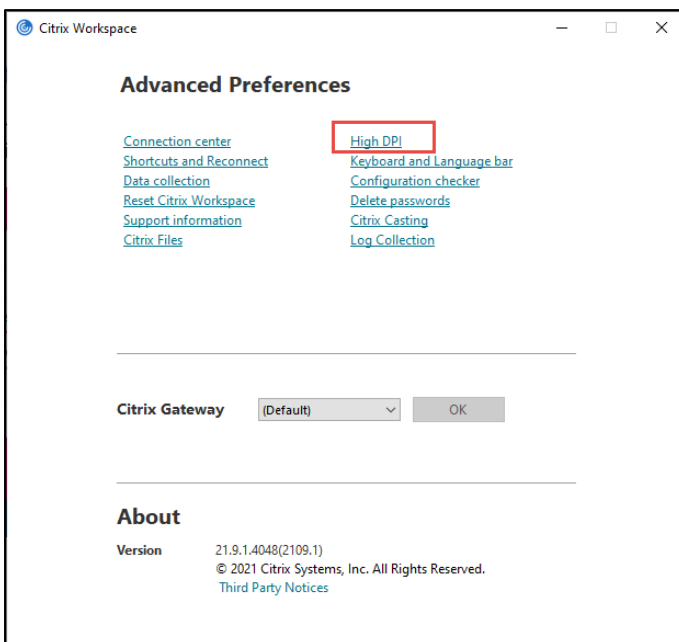
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Change Citrix Scaling Settings

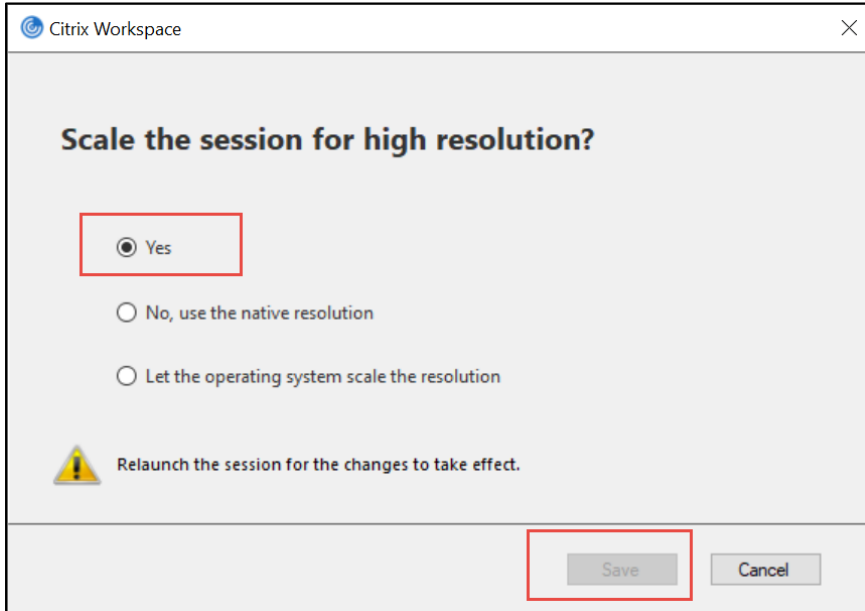
1. Click on the up arrow where hidden icons are
2. Right click on the Citrix Receiver icon and select **Advanced Preferences**



3. Click on **High DPI**



4. Select **Yes**
5. Click **Save**

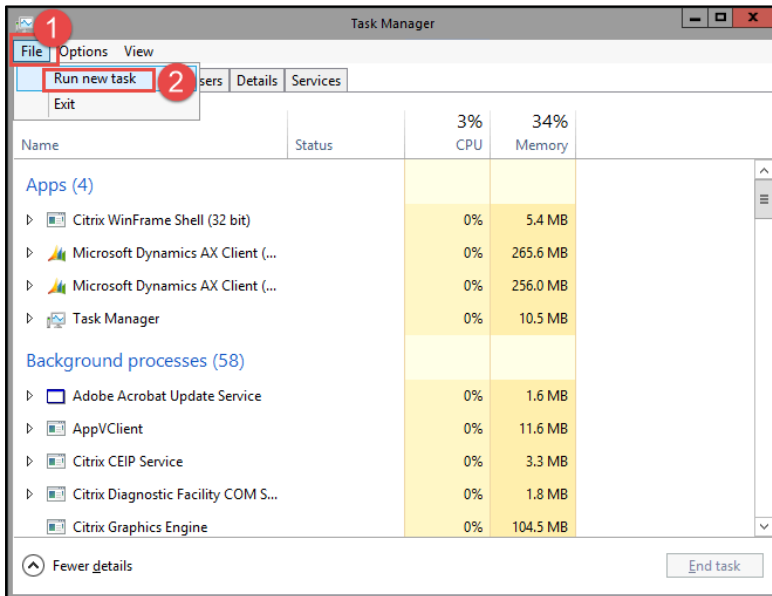


6. You will need to close and reopen Nxt for the changes to take effect

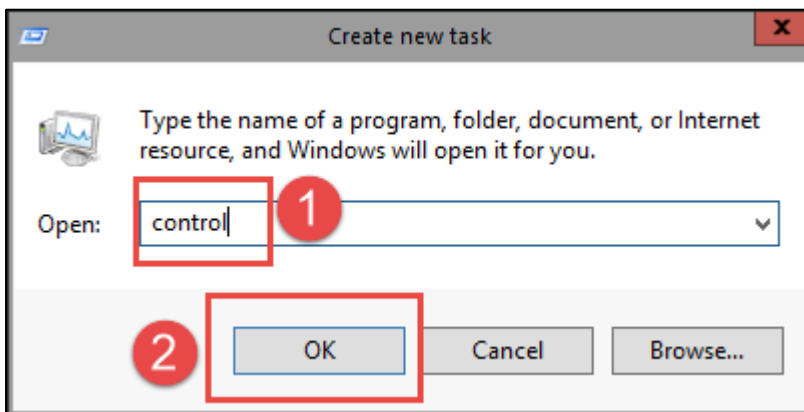
Display Settings via Nxt Control Centre

Change the size of all items

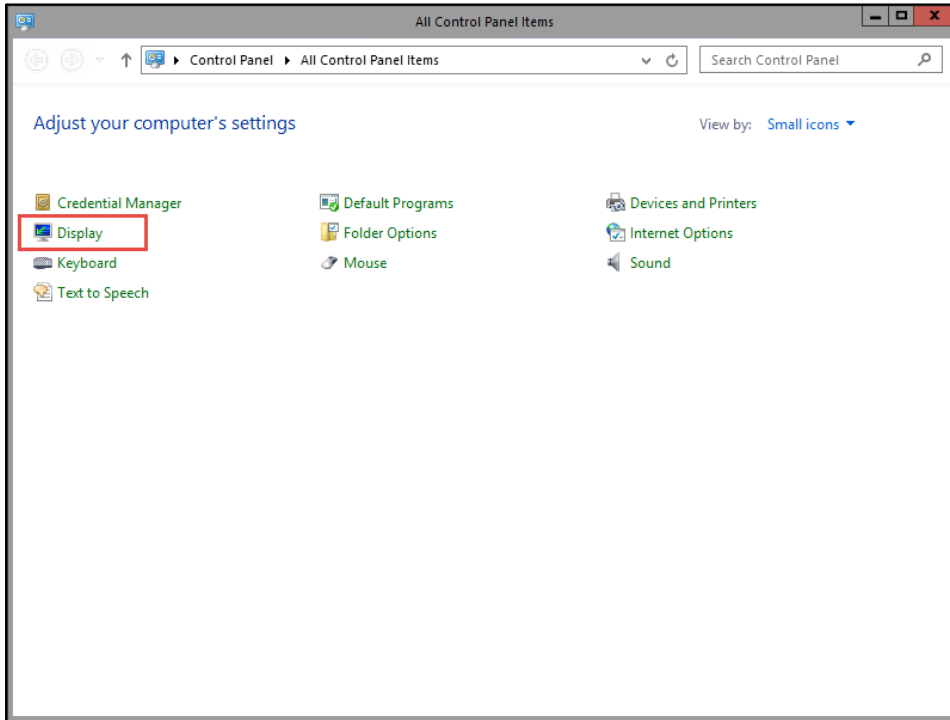
1. With Nxt open, Press **CTRL F3** on the keyboard which should bring up a **Task Manager** window like below
2. Click **File > Run new task**



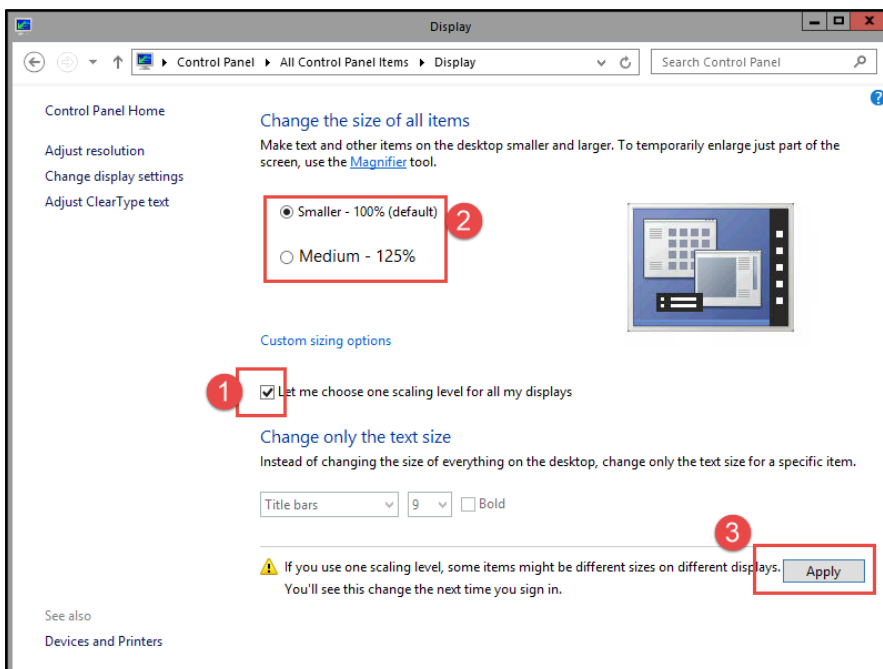
3. In the **New Task** window, type in **control**
4. Click **OK**



5. Click on **Display**

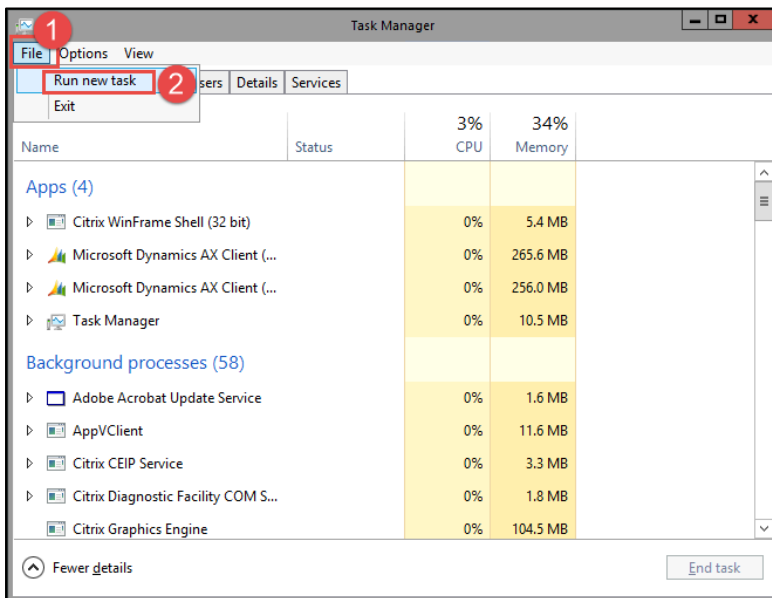


6. Tick the **Let me choose one scaling level for all my displays**
7. Select a size (either 100% or 125%)
8. Click **Apply**

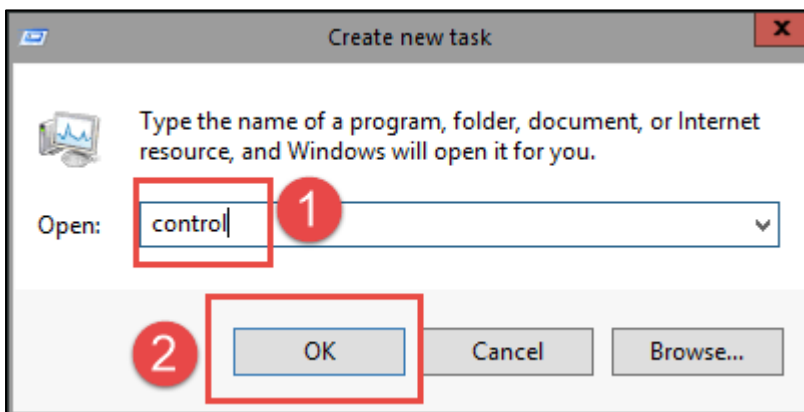


Change only the text size

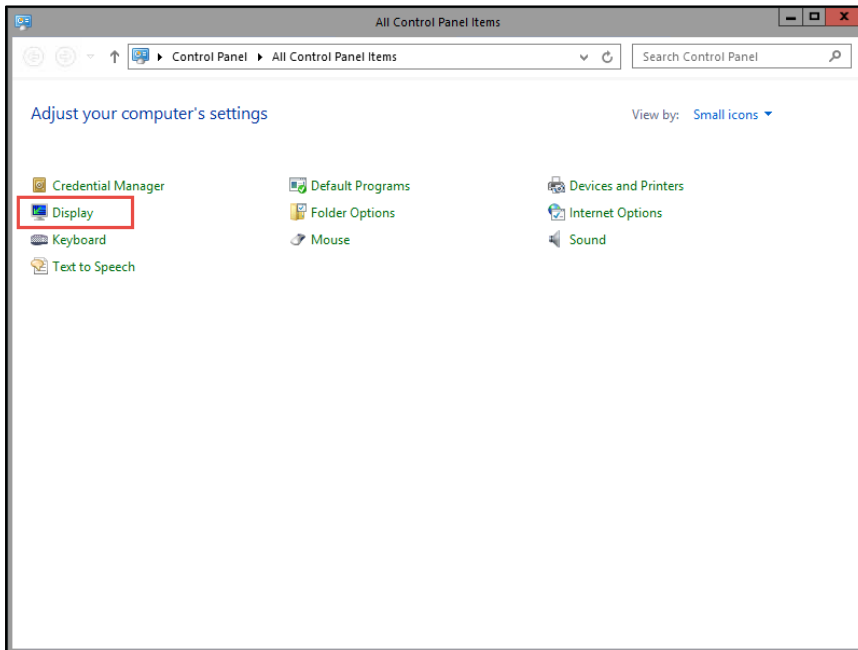
1. With Naxt open, Press **CTRL F3** on the keyboard which should bring up a **Task Manager** window like below
2. Click **File > Run new task**



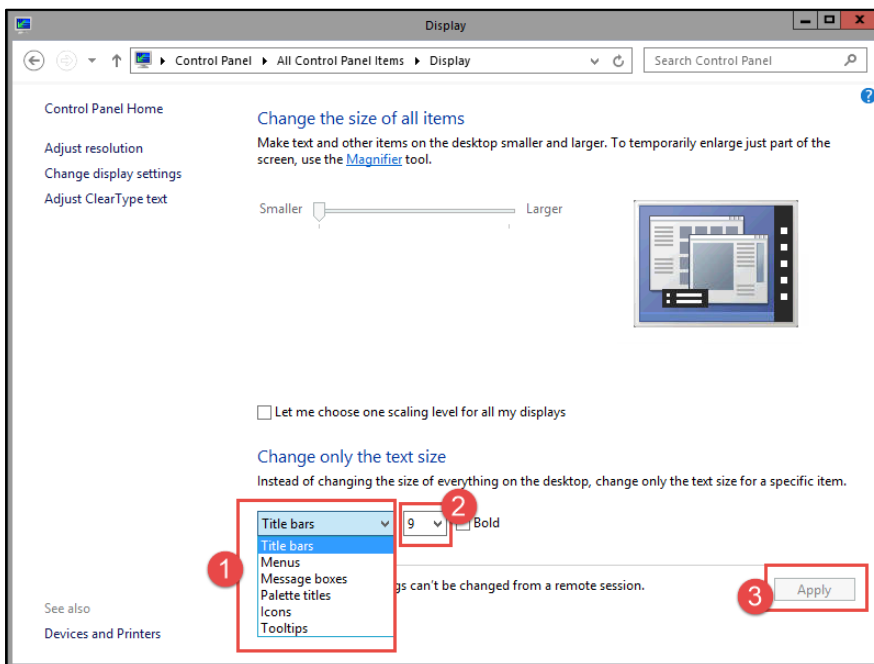
3. In the **New Task** window, type in **control**
4. Click **OK**



5. Click on **Display**



6. Change each one of these to a smaller text size then click **Apply**

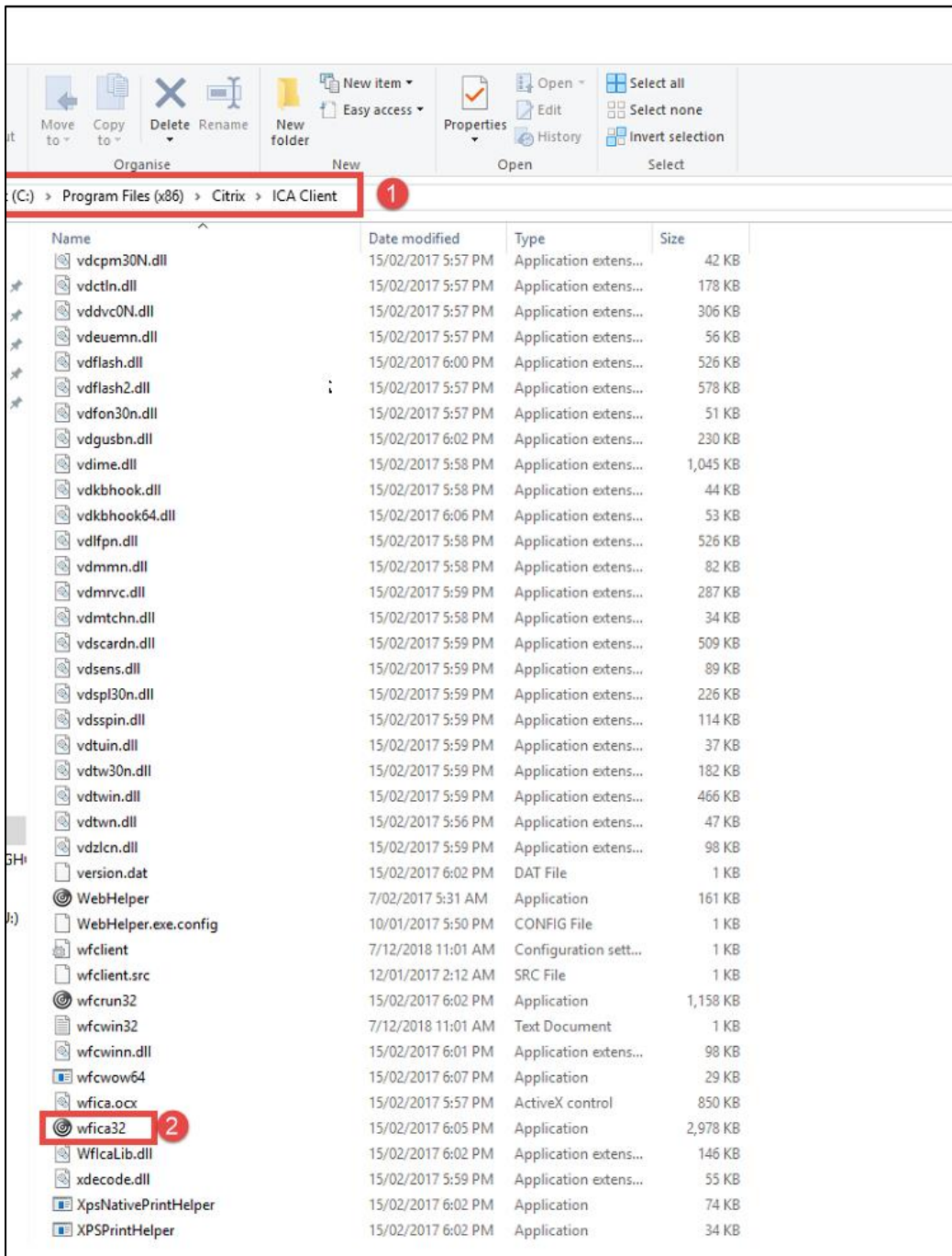


IT fix – last option if all else fails

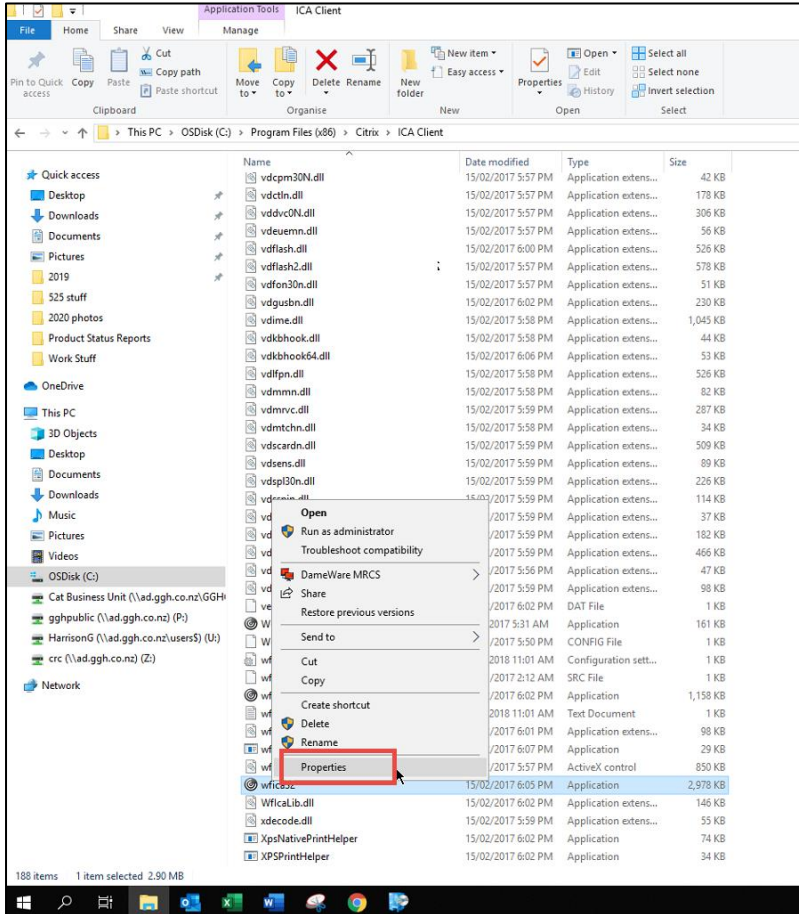
If all above fails to show the result you want, there is one other fix that can be tried but you will need IT to do it as you will need admin rights. The steps are as below

Issue: Words look like they are squished and overlapping each other
Potential fix below:

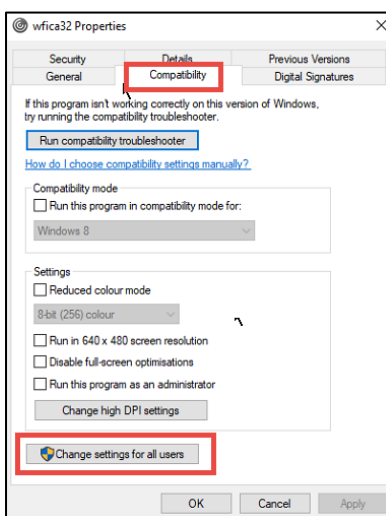
1. Close Next first
2. Then open **File Explorer**
3. Go to the following location: C:\Program Files (x86)\Citrix\ICA Client
4. Scroll down to find the file named **wfica32**



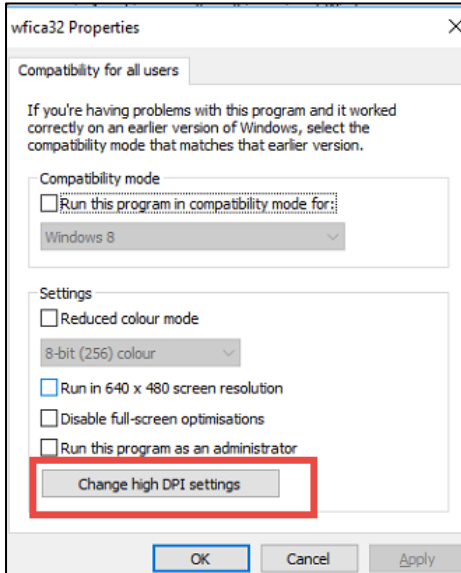
5. Right click on that file
6. Select **Properties**



7. Go to the **Compatibility** tab
8. Click on **Change settings for all users**

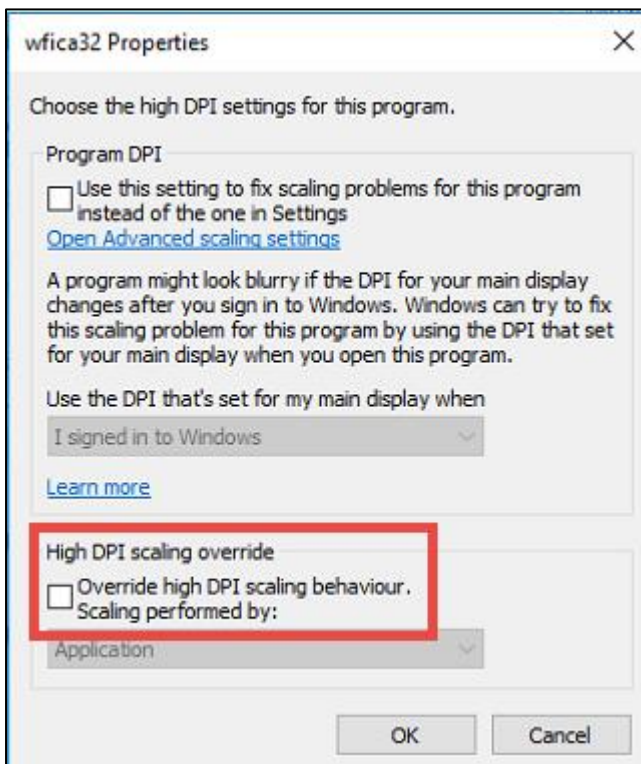


9. Click on **Change high DPI settings**

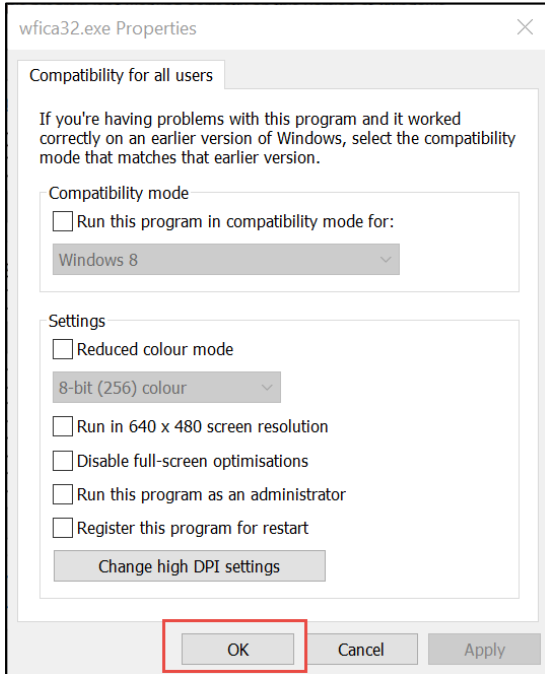


10. Remove the tick in **Override high DPI scaling behaviour**

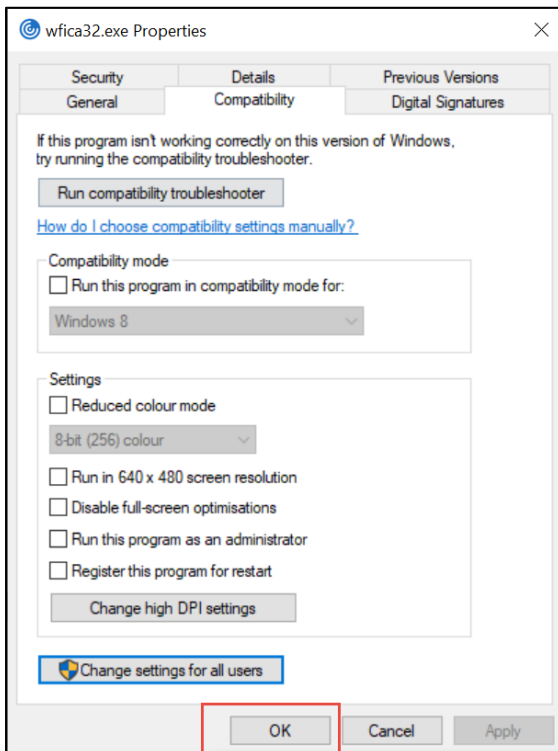
11. Click **OK**



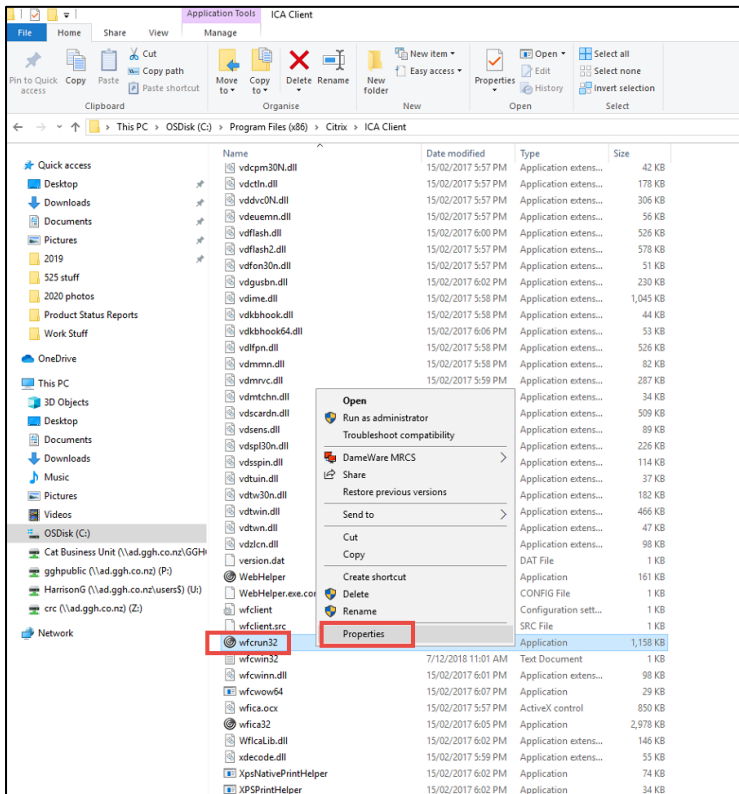
12. Click **OK**



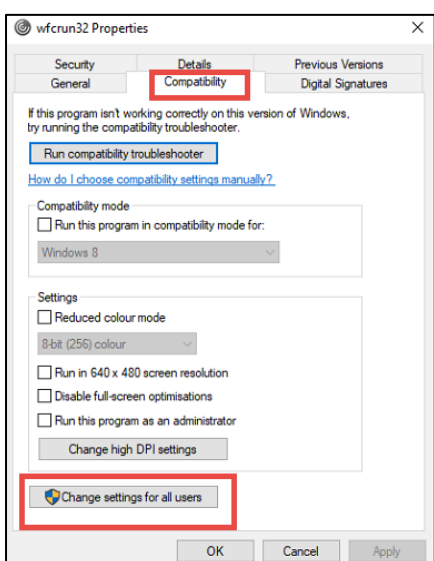
13. Click **OK**



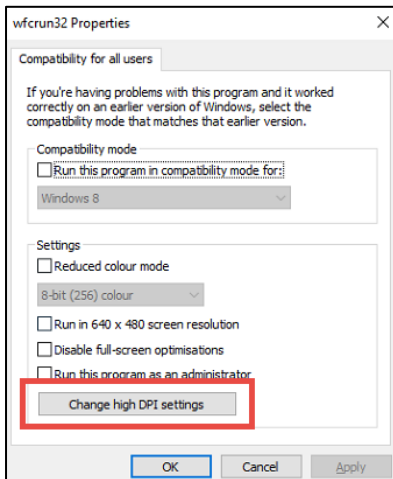
14. Now find the file named **wfcrun32**
15. Right click on it
16. Select **Properties**



17. Go to the **Compatibility** tab
18. Click on **Change settings for all users**

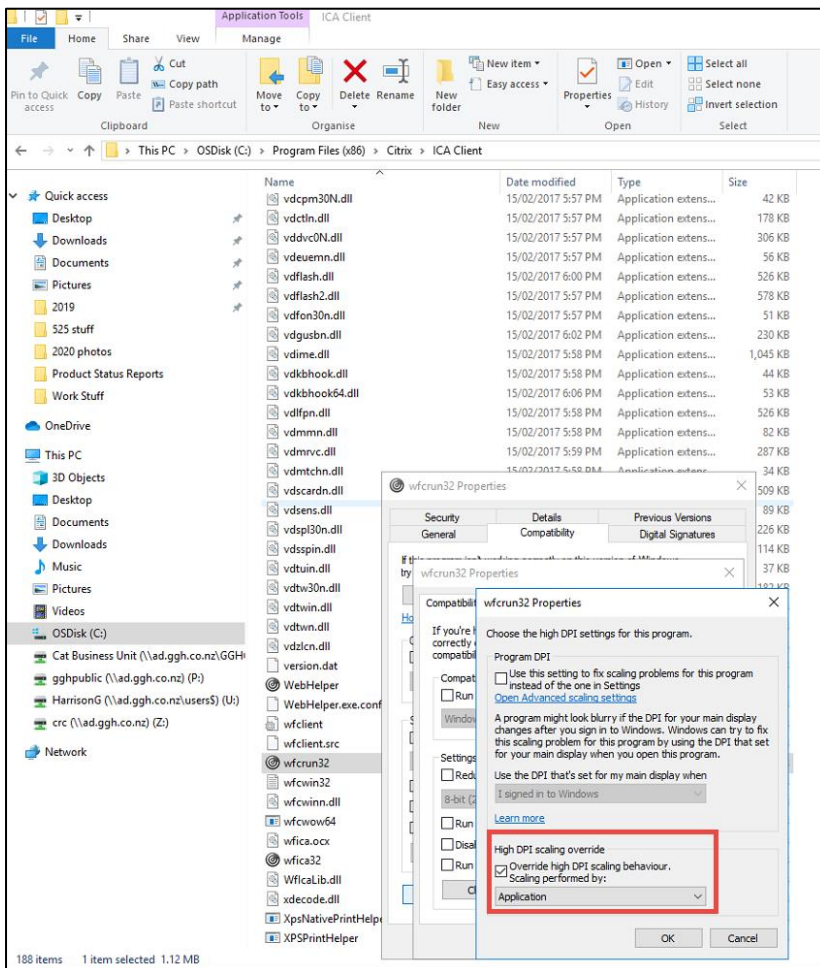


19. Click on **Change high DPI settings**

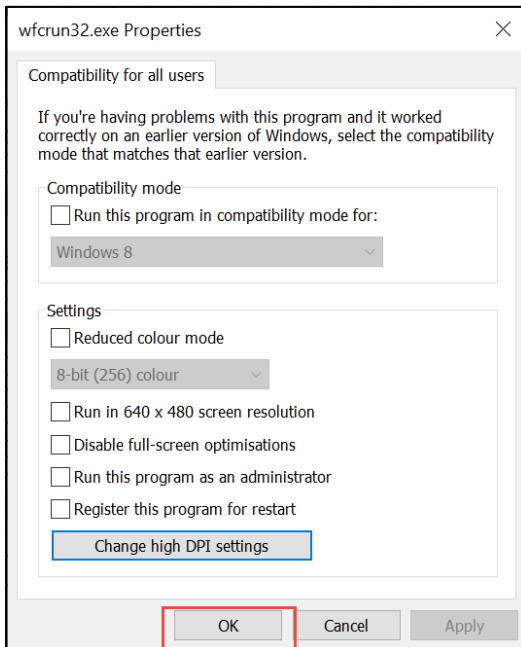


20. Tick the box next to **Override high DPI scaling behaviour**

21. Click **OK**



22. Click OK



23. Click OK

