# **JESSICA**

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# EDUCATION

#### **CARNEGIE MELLON UNIVERSITY**

Major: Information Systems + Add. Major: Statistics

Minor: Human-Computer Interaction

GPA: 3.46 Aug 2017 - May 2021

# **ACHIEVEMENTS**

Dean's List Academic All-American Athlete Division III NCAA Finalist

### EXTRACURRICULARS

Society of Women Engineers (SWE) Varsity Athlete - Swimming 1000 plus Community Service Special Olympics Volunteer Taiwanese Student Association (TSA) Dancer's Symposium

#### Teaching Assistant:

- 67272: Application Design and Dev
- 67262: Database Design and Dev
- 67240: Web App. Design and Dev
- 67250: Information System Millieux

# SKILLS

# **TECHNICAL**

Python, Java, R, HTML/CSS, JavaScript, jQuery, Vue.js, React, Ruby on Rails, Groovy on Grails, SQL, Postgres, Git

#### **MANAGEMENT**

Project Management, AGILE, Jira, Confluence, Trello, Case Study

#### **DESIGN**

UX Research, Figma, Balsamiq, Sketch, Adobe Illustrator, Adobe XD

# WORK EXPERIENCE

# **MICROSOFT**

# Program Manager Intern | Jun 2020 - Aug 2020

- Identified requirements and user stories for the focused features and drafted prototype mockups with UX designer
- Managed software engineers with scrum/AGILE practices
- Created and edited user documentation articles on products

#### VICTORIA SECRET

# Software Engineering Intern | May 2019 - Aug 2019

- Programmed Groovy/Grails application with MVC structure, engineered database in MySQL, and unit tested with Jest
- Designed wireframes in Sketch, curated technical user stories, conducted UX research with A/B Testing
- Implemented 3-week AGILE sprints with Jira + Confluence

#### FEDERAL COMMUNICATIONS COMMISSION

### Data Analyst + Cyber Security Intern | Jul 2018 - Aug 2018

- Presented data to potentially decrease 1000+ hrs of outages
- Collected data by web-scraping with BeautifulSoup and API requests w/ NORS database (CSV, XML, JSON)
- Analyzed and visualized data with Python/R (SciPy, ggplot2)

#### CARNEGIE MELLON UNIVERSITY

#### Teaching Assistant | Jan 2019 - Current

- Assisted students by leading teaching labs, holding office hours and answering emails on respective material

# RELEVANT PROJECTS

# **ACCD BLS QUERY APPLICATION** May 2020

Consulted and created a customized technical solution to help the non-profit ACCD to more efficiently ingest data

- Ruby on Rails app deployed onto Heroku, communicating with government APIs to ease data gathering for reports
- Contributions: Project Manager, Customer Relations + Transition Manager, Software Engineer, Designer

#### **DELOITTE CASE COMPETITION** Mar 2019

National participant for the 2019 Deloittle Case Competition

- Worked in a team of four to analyze the case on an automotive vehicle acquisition (20+ hours)
- Presented finalized verdit in front of a panel of judges