Jessye Coleman-Shapiro

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EXPERIENCE

Software Engineer — Factored Quality

August- 2023 - October 2024

- > Led the planning and implementation of the document manager feature that enables customers to reuse and track files across the FQ NextJS React app.
- > Created the infrastructure to enable customers to view, manage and pay Quickbooks invoices within the FQ app.
- > Redesigned the booking SKU model to significantly reduce schema complexity and visibly improve the app's load time.
- > Rewrote and refactored the Elixir Phoenix based FQ app to React and NextJS.

Software Engineer - Top Hat Monocle, Inc.

May 2021 - August 2023

- > Designed and developed a reliable backend (Python) system to propagate updates to textbook adopters asynchronously.
- > Created a performant and accessible (WCAG 2.1 standard) content diffing view for textbook adopters in Typescript using React.
- > Led observability initiatives to refine the monitors, alerts and dashboards for my team's services in Datadog and CloudWatch.

OpenJDK Engineer — Red Hat, Inc.

May 2019 - August 2020

- > Improved the usability of JMC, an open-source tool suite for the JVM.
- > Developed the JMC Plugin that manages the JMC Agent lifecycle and controls an agent's behavior.
- > Created new JMX operations for the **JMC Agent** that allow users to interact with their applications at runtime.

Software Engineer Intern — Helpful

Summer 2018

> Enhanced the Dialog React app audio experience through the implementation of Twilio's programmable video service.

Software Engineer Intern — Block, Inc.

Summer 2017

> Created a script that identifies problematic domain crossovers in a Netlist

EDUCATION

University of Toronto

Bachelor of Applied Science and Engineering, Computer Engineering

SKILLS

Languages

Typescript, Python, Elixir, SQL, C, C++, Java, Go, JavaScript

Frameworks

Phoenix, Django, FastAPI, Spring, Node

Other

GPT-40 mini, NextJS, Node.js, React, Prisma, AWS, Docker, PostgreSQL, Datadog, React Query, Inngest, LiveView, Redux, Linux

AWARDS

IMC Author 2019

Received author status for the open source project JDK MIssion Control

INTERESTS

Traveling, Drawing, Frisbee