



Michael Baglio

WEB DEVELOPER

Enthusiastic Web Developer eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Motivated to learn, grow and excel in the industry.



+1 702 827 9226



work.baglio@gmail.com



Las Vegas, NV, USA

EDUCATION



September 2015

University of Nice-Sophia

Masters in Software Engineering

Sophia-Antipolis, Nice, France



August 2020 — Present

Zenva Academy

Web Development Mini-Degree

Online

SKILLS

Programming

Unix & Windows OS

Javascript

Testing / Debugging

HTML

Version Repository

CSS

Agile Development

Node.js

Troubleshooting

JQuery

Problem-Solving

Bootstrap

Software Design

REACT

Software Dev

Typescript

Operational Support

JSON

Customer Support

SQL

Team-Player

MongoDB

English / French

EXPERIENCE



October 2016 - June 2017

Sogeti Hightech — Mougins, France

Software Support Specialist

- ▶ Handled both local and international customer support and software maintenance, including troubleshooting, bash scripting, databases management as well as light Java overview and coding.
- ▶ Developed scripts to communicate with back-end servers in order to improve support efficiency.
- ▶ Collaborated with product and programming team members to define and implement product improvements.
- ▶ Tested all software prior to applications going live to alleviate bugs and troubleshoot issues.
- ▶ Communicated with customers about progress updates, gathered feedback and worked to resolve specific concerns.
- ▶ Participated in team meetings with managers and engineers to provide input on design and enhancements.



October 2014 - October 2015

Air France — Valbonne, France

Middleware Intern

- ▶ Planned and executed a Proof of Concept (POC) for a Rest/JSON to SOAP/XML Connector using Apache Camel, Java and Tomcat7.
- ▶ Conducted analysis and benchmarks to monitor POC's performance against Air France's current solution.
- ▶ Demonstrated the results obtained to the department managers, showcasing the perks of an OpenSource migration.

PROJECTS



September 2020

Hobby Website — D&D Setting

<http://pergasha.dreadful-odysseys.com/pergasha.html>

REFERENCES

Available upon request.