

Jesus A. Gomez

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Summary

- Information Systems senior with hands-on experience in data analysis, database management, and systems optimization. Skilled in SQL, Python, Power BI, and Tableau with proven ability to analyze data, develop reports, and deliver technology-driven solutions. Bilingual in English and Spanish, with strong communication and problem-solving skills.

Education

The University of Texas at Arlington | Arlington, TX

August 2021 – December 2025

Bachelor of Science in Information Systems

- Relevant Coursework: Networking Fundamentals, Cybersecurity, Systems Analysis & Design, Database Management, Project Management

Experience

TLT- Tomorrow Leaders Today | (Remote)

May 2025 – July 2025

Website Development Remote Intern

- Conducted system risk assessments and implemented user-level cybersecurity best practices.
- Assisted with user access management and troubleshooting basic security issues.
- Created documentation and training materials to improve IT awareness across the organization.

TLT- Tomorrow Leaders Today | (Remote)

February 2025 – April 2025

Cyber Security Remote Intern

- Supported front-end and back-end updates to optimize system reliability and accessibility.
- Diagnosed and resolved website errors, improving site uptime and user performance.
- Maintained documentation of updates and system changes for future maintenance.

Businessolver | (Remote)

September 2024 – June 2025

Bilingual/Benefit Center Advocate

- Provided bilingual (English/Spanish) user and technical support for system access and applications.
- Logged and tracked support tickets, ensuring accurate documentation and timely resolution.
- Collaborated with IT to identify and escalate recurring technical issues.

Projects

SQL Database Management Project | Arlington, TX

September 2024

- Designed relational databases and implemented SQL queries to extract and analyze structured data.
- Documented table schemas and relationships to ensure system clarity and data integrity.

Java GUI Application Project | Arlington, TX

September 2024

- Built an interactive desktop application with GUI-based data entry and user file storage.
- Tested and debugged input/output functions to ensure reliable performance.

Skills

- **Technical Support & Tools:** Troubleshooting, Ticketing Systems, Remote Support, Device Calibration
- **Systems & Software:** Linux, Windows, macOS, Microsoft 365, Active Directory, VPN
- **Scripting & Programming:** Python (basic), Bash (basic), SQL, Java, C
- **Networking & Security:** CP/IP, DNS, DHCP, Firewalls, SIEM, IDS, Cybersecurity Fundamentals
- **Data & Analytics:** Power BI, Tableau, Data Aggregation, Reporting
- **Languages:** English, Spanish