

# JESUS MANUEL ORTIZ

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## SUMMARY

Software Engineer with over a decade of experience in the IT field, specializing in Java Full Cycle development for more than seven years and expertise in Fintech, Retail, and IT Healthcare industries, where I have made significant contributions in roles such as Senior Java Developer with cloud expertise and Java Full-Stack Developer for Angular/Android. (*I'm more than just a coder, I'm a problem solver*).

## HARD SKILLS

Java | Spring Cloud | JUnit | test-container | JMeter | JSP | SOLID | Git | Maven | Jira | Android | AWS | API design | SDKs | Cloud | ELK | Microservices | Nginx | JS | EC2 | Angular | DevOps | Confluence | Database Design | SQL | NoSQL | MVC | JakartaEE | S3 | Kubernetes | Docker | Linux | Docker-Compose | Hyper-V | RAID | ETL | VSCode | PCI | Serverless | TypeScript | J2EE.

## SOFT SKILLS

Team Player | Multitasking | Self-Taught Learner | Spanish Speaker | Effective Leadership in Small Teams | Tolerance

## PROFESSIONAL EXPERIENCE

**FISERV** (Global Fintech) | Senior Software Development Engineer (II) | Team size 5 | May 2021 – Dec 2023

- **Developed Spring/Angular** solutions for payment processing, such as gateway-payments/switches and offered **top-tier assistance** for financial switching (transactions) among POS terminals, ATM, e-commerce, and financial authorizers with specifications REST, ISO8583, and SOAP.
- Optimized backup time for logs by 60%, bolstering data security and reducing potential system downtime.
- Implemented integration tests with Selenium, Junit, and Docker, resulting in a 40% decrease in production issues.
- In 2022, I contributed to Fiserv Uruguay's success in becoming [the first payment network, capturing over 50% of the Uruguayan](#) payments market across all ecosystems.
- As part of the **FSwitchUY team**, we prioritized maintaining robust solutions through continuous updates and timely resolution of [critical security issues](#). This, combined with other key objectives, enabled the company's sustained growth.

**SISNET** (Software Provider for Retail/Logistic) | Senior Software Development Engineer | Team size 6 | Nov 2017 – May 2021

- Implemented Java backend solutions (Rest/SOAP APIs) using Jakarta, Payara Micro, Cache and Hibernate resulting in a 40% improvement in API response time, and enhanced system POS terminal performance.
- Design a roadmap to upgrade and transform legacy monolithic to microlites and microservices.
- Achieved a [UI/UX for the Android mobile App](#) and admin panel resulting satisfaction and positive feedback.

**SASA** (Retail auto-parts) | IT technical leader & Senior Software Development Engineer | Team size 8 | Sep 2014 – Nov 2017

- Configured and planned strategic infrastructure upgrades for 14 on-premises dependencies, delivering a highly available solution that leveraged Hyper-V, Active Directory, RAID, and HP ProLiant servers, achieving a 99.00% increase in system uptime.
- Developed a Java-based solution from the ground up to categorize slow-moving inventory at the company, resulting in a cost reduction of \$500,000 by applying the Pareto principle.
- Achieved a 70% decrease in processing time for ETL tasks related to stock status processing using Pentaho.

## EDUCATION

- Bachelor of Science in Software Engineering, Technological University of Havana (CUJAE), Cuba, September 2009 – July 2014

## CERTIFICATIONS AND BADGES

[AWS Certified Developer Associate](#) | [AWS Certified Solutions Architect Associate](#) | [AWS Certified Cloud Practitioner](#) | [ACG Kubernetes & Terraform](#) | [AWS DynamoDB Deep Dive](#).

## RESEARCH PROJECTS AND PERSONAL INITIATIVES

PHP | WooCommerce | Wix | Node.js | Spring AI | AI/ML | HL7 | HCE | PCI | GraalVM | Kotlin | Shopizer | GCP | Pentaho |