

# Jesus Reyes

## Software Developer

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## EXPERIENCE

### **Hotel Fusion**, San Francisco, CA — Front Desk Agent

May 2023 - PRESENT

- Provide exceptional customer service and skillfully address guest concerns and complaints to ensure a positive guest experience.
- Maintain accurate and up-to-date records of guest information, reservations, and financial transactions, ensuring data integrity.
- Collaborate effectively with cross-functional hotel departments, such as housekeeping and maintenance, to maintain a smoothly running operation.
- Cultivate positive guest relations, building rapport with guests to promote repeat business and positive online reviews.
- Maintain a polished and professional appearance and demeanor, consistently upholding the hotel's brand image.

## PROJECTS

### **Weather Dashboard**

A dynamic web-based weather dashboard project providing users with a convenient tool to assess weather conditions in multiple cities.

### **Crypto Dashboard**

A web application designed to deliver real-time insights and comprehensive analysis for a wide range of cryptocurrencies.

### **Blackjack Simulator**

A web application offering users an immersive experience in the world of Blackjack. Notably, the app goes beyond traditional simulation by incorporating the Hi-Lo card counting strategy.

## EDUCATION

### **University of California, Berkeley**

#### *Full-Stack Coding Bootcamp*

June 2023 - September 2023

## SKILLS

- HTML5
- CSS
- Javascript
- OOP
- Git
- REST API
- MySQL
- Sequelize
- Apollo GraphQL
- MongoDB
- Handlebars.js
- Express.js
- React.js
- Node.js

