# JETT DEMBIN

# **CONTACT**

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# **EDUCATION**

Bachelor of Arts : Integrated

Business, 05/2020

University Of Central Florida -

Orlando, FL

# WEBSITE/PORTFOLIO

• jettdembin.github.io/finalporfolio

## **SKILLS**

- Proficiency in CSS, HTML, and Vanilla JavaScript
- · Creative problem solving
- Analytical skills
- Detail-oriented
- Flexible & Adaptable
- Collaboration
- Excellent work ethic

### CERTIFICATIONS

- Licensed CPR
- Certified Personal Trainer (CPT)

# **AFFILIATIONS**

#### Mu Alpha Theta

• Tutored students in mathematics.

#### **Debate Club**

• Won school's only trophy at the 2015 Nova Debate Tournament.

# **PROFESSIONAL SUMMARY**

Resourcefully capable, self taught, and aspiring Web Developer who thrives in challenging developmental environments. Excellent communicational, organizational, and personable abilities with resourceful approach to solving diverse problems. Deadline-driven and knowledgeable professional with strong desire to learn and contribute to team success. Successful at improving usability, performance and functionality by applying skills in HTML, CSS and JAVSCRIPT. Collaborative and hardworking team player with critical thinking skills and systematic approach.

# **WORK HISTORY**

# **Customer Service Representative,** 10/2020 to Current **EagleView Technologies Inc.** - REMOTE

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Offered advice and assistance to customers, paying attention to special needs or wants.
- Evaluated account and service histories to identify trends, using data to mitigate future issues.

# **Certified Personal Trainer,** 10/2019 to 02/2020 **L.A. Fitness** - Orlando, FL

- Grew customer base through word-of-mouth referrals based on customer satisfaction and results.
- Developed organization systems for personal fitness plans, records and contracts.

## Ski and Snowboard Instructor, 12/2018 to 04/2019 Winter Club Indoor Ski And Snowboard - Orlando, FL

- Cultivated positive relationships with participants by interacting with group during instruction of classes.
- Applied various teaching aids to minimize learning gaps and effectively instruct and motivate students.

# Valet Runner, 03/2017 to 09/2017 Disney's Animal Kingdom Lodge - Orlando, FL

- Drove vehicles of different make, style and price points both to and from desired destination.
- Determined customer needs by asking relevant questions and listening actively to responses.