

# Jett Le

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## EDUCATION

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### California State University, Fullerton

*Bachelor of Science in Computer Science*

Fullerton, CA

*August 2022 – Present*

### San Gabriel High School

*High School Diploma (GPA: 3.83)*

San Gabriel, CA

*August 2018- May 2022*

## WORK EXPERIENCE

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### Planet Fitness

*Crew Member*

July 2022 - Present

*Alhambra, CA*

- Greeted and assisted members with check-in, ensuring a welcoming atmosphere.
- Efficiently handled inquiries, resolved customer concerns, and provided information on memberships and services.
- Maintained cleanliness and orderliness of the front desk area and lobby.
- Operated computer systems for member check-ins, payments, and scheduling.
- Collaborated with colleagues to ensure smooth operations during peak hours.

### Hollister Co.

*Brand Representative*

June 2022 - August 2022

*Arcadia, CA*

- Answered customers' questions and addressed problems and complaints in person via phone.
- Helped customers select products that best fit personal needs.
- Maintained visually appealing and effective displays for the entire store.

### McDonald's

*Crew Member*

November 2021- May 2022

*South El Monte, CA*

- Worked on drive-thru, fries, front counter, food distributor, drinks, and lobby attendant
- Operate the POS system and take customer orders, ensuring timely delivery and excellent customer service.
- Maintain store cleanliness standards, paying close attention to detail.
- Support the team by helping take orders in the drive-thru window during peak hours, preparing food, and ensuring customers are satisfied and quickly receiving their orders.
- Gained professional experience in areas including teamwork, communication, cooperation, customer service, and problem-solving.

## ADDITIONAL SKILLS

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- Back-end Development languages: Python and C++
- Front-end Development languages: HTML, CSS, and Javascript
- Fluent in Vietnamese, English, Mandarin Chinese, Cantonese Chinese, intermediate level in Korean
- Exceptional customer service, multitasking, communication skills
- Related Classwork: Object-oriented programming, Calculus I, Data-structures