Jett Le

626-548-0526 | jettle056@gmail.com | github.com/jettle056 | 2963 Allgeyer Ave, El Monte, CA 91732

EDUCATION

California State University, Fullerton — Fullerton, CA
Bachelor of Science in Computer Science — *August 2022 – Present*

San Gabriel High School — San Gabriel, CA
High School Diploma (GPA: 3.83) — *August 2018- May 2022*

WORK EXPERIENCE

Planet Fitness — July 2022 - Present
Crew Member — *Alhambra, CA*
- Greeted and assisted members with check-in, ensuring a welcoming atmosphere.
- Efficiently handled inquiries, resolved customer concerns, and provided information on memberships and services.
- Maintained cleanliness and orderliness of the front desk area and lobby.
- Operated computer systems for member check-ins, payments, and scheduling.
- Collaborated with colleagues to ensure smooth operations during peak hours.

Hollister Co. — June 2022 - August 2022
Brand Representative — *Arcadia, CA*
- Answered customers' questions and addressed problems and complaints in person via phone.
- Helped customers select products that best fit personal needs.
- Maintained visually appealing and effective displays for the entire store.

McDonald's — November 2021- May 2022
Crew Member — *South El Monte, CA*
- Worked on drive-thru, fries, front counter, food distributor, drinks, and lobby attendant
- Operate the POS system and take customer orders, ensuring timely delivery and excellent customer service.
- Maintain store cleanliness standards, paying close attention to detail.
- Support the team by helping take orders in the drive-thru window during peak hours, preparing food, and ensuring customers are satisfied and quickly receiving their orders.
- Gained professional experience in areas including teamwork, communication, cooperation, customer service, and problem-solving.

ADDITIONAL SKILLS

- Programming languages: Python and C++
- Fluent in Vietnamese, English, and Mandarin Chinese
- Exceptional customer service, multitasking, communication skills
- Related Classwork: Object-oriented programming, Calculus I