

Jett Le

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EDUCATION

California State University, Fullerton

Bachelor of Science in Computer Science

Fullerton, CA

August 2022 – Present

San Gabriel High School

High School Diploma (GPA: 3.83)

San Gabriel, CA

August 2018- May 2022

WORK EXPERIENCE

Planet Fitness

Crew Member

July 2022 - Present

Alhambra, CA

- Greeted and assisted members with check-in, ensuring a welcoming atmosphere.
- Efficiently handled inquiries, resolved customer concerns, and provided information on memberships and services.
- Maintained cleanliness and orderliness of the front desk area and lobby.
- Operated computer systems for member check-ins, payments, and scheduling.
- Collaborated with colleagues to ensure smooth operations during peak hours.

Hollister Co.

Brand Representative

June 2022 - August 2022

Arcadia, CA

- Answered customers' questions and addressed problems and complaints in person via phone.
- Helped customers select products that best fit personal needs.
- Maintained visually appealing and effective displays for the entire store.

McDonald's

Crew Member

November 2021- May 2022

South El Monte, CA

- Worked on drive-thru, fries, front counter, food distributor, drinks, and lobby attendant
- Operate the POS system and take customer orders, ensuring timely delivery and excellent customer service.
- Maintain store cleanliness standards, paying close attention to detail.
- Support the team by helping take orders in the drive-thru window during peak hours, preparing food, and ensuring customers are satisfied and quickly receiving their orders.
- Gained professional experience in areas including teamwork, communication, cooperation, customer service, and problem-solving.

ADDITIONAL SKILLS

- Back-end Development languages: Python and C++
- Front-end Development languages: HTML, CSS, and Javascript
- Fluent in Vietnamese, English, Mandarin Chinese, Cantonese Chinese, intermediate level in Korean
- Exceptional customer service, multitasking, communication skills
- Related Classwork: Object-oriented programming, Calculus I, Data-structures