

Jett Le

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EDUCATION

California State University, Fullerton

Bachelor of Science in Computer Science

Fullerton, CA

Expected Graduation: May 2026

WORK EXPERIENCE

Planet Fitness

Crew Member

July 2022 - Present

Alhambra, CA

- Greeted and assisted members with check-in, ensuring a welcoming atmosphere.
- Efficiently handled inquiries, resolved customer concerns, and provided information on memberships and services.
- Maintained cleanliness and orderliness of the front desk area and lobby.
- Operated computer systems for member check-ins, payments, and scheduling.
- Collaborated with colleagues to ensure smooth operations during peak hours.

Hollister Co.

Brand Representative

June 2022 - August 2022

Arcadia, CA

- Answered customers' questions and addressed problems and complaints in person via phone.
- Helped customers select products that best fit personal needs.
- Maintained visually appealing and effective displays for the entire store.

McDonald's

Crew Member

November 2021- May 2022

South El Monte, CA

- Worked on drive-thru, fries, front counter, food distributor, drinks, and lobby attendant
- Operate the POS system and take customer orders, ensuring timely delivery and excellent customer service.
- Maintain store cleanliness standards, paying close attention to detail.
- Support the team by helping take orders in the drive-thru window during peak hours, preparing food, and ensuring customers are satisfied and quickly receiving their orders.
- Gained professional experience in areas including teamwork, communication, cooperation, customer service, and problem-solving.

PROJECTS

[Personal Portfolio Website](#)

- Developed a personal portfolio website to showcase my projects and skills using HTML, CSS, and JavaScript.
- Implemented responsive design, interactive elements, and a blog section for sharing learning experiences.

[Nail Salon Website](#)

- Created a professional website for my parents' nail salon using HTML, CSS, and JavaScript.
- Integrated an online booking system, detailed service descriptions, and a photo gallery.

ADDITIONAL SKILLS

- Technical Skills: Python and C++, HTML, CSS, and Javascript
- Fluent in Vietnamese, English, Mandarin, Cantonese, intermediate level in Korean
- Exceptional customer service, multitasking, communication skills
- Completed Coursework: Introduction to Programming, Object-oriented programming, Calculus I, Data-structures