### CONTACT



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Cuautitlan Izcalli



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Portfolio

### **ABOUT ME**

JavaScript Developer, looking to develop practical, analytical and creative skills. I think I'm a very good cook and I love old movies.

#### **EDUCATION**

Laboratoria - Front End / UX-UI Design Bootcamp

Educational agile methodology and believes, focused on soft skills improvement as well as Front End development.

2011

UNAM FES Acatlán -Applied Math and Computing

Theory and application of math concepts to solve ordinary and extraordinary problems.

# **PALMIDIA** GARAY

JAVASCRIPT DEVELOPER NETWORK ENGINEER



## **SKILLS**

Product development based on requirements.

Agile Methodology.

Excelent time Management.

Autodidactism.

## **EXPERIENCE**

18

Feb 18 - Mar 2nd Level Support | Stefanini LATAM

Valeo Service Desk Team Lead handling inbound/outbound customer and client interactions, providing inmediate technical resolution for several application issues.

Jun 16 - Aug 17

Service Experience I | COMPUCOM Mexico

HUB International Service Desk agent. Used ITIL to complete customer requests and incidents in the most eficient manner.

Feb 13-Jan 16

Network and Integrations Engineer | ERICSSON GSC Mx

Designed, planned and monitored 2G, 3G and LTE Networks. Developed new processes optimizing analysis and product delivering.