



# The perceived quality of neighborhood amenities

A case study set in The Hague, Netherlands  
for:  
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# Introduction

- The Hague is a city located on the west coast of The Netherlands. With around 550,000 inhabitants, it is the country's 3rd largest city.
- The city houses the country's government, houses of parliament and many of the country's civil servants in the many ministries. These are mostly located in the city centre.
- The heart of the city is complemented by large numbers of shops, bars and restaurants.
- On the western end of the city are the Scheveningen & Kijkduin beach areas, which are very popular with tourists and locals alike
- In and around all this are all the neighborhoods, which together form a highly diverse city.



# The problem

- As in most cities, the neighborhoods in The Hague vary greatly, for example in terms of:
  - Wealth
  - Ethnic composition
  - Age distribution
  - Degree of urbanisation
- At the same time, each of these neighborhoods would have many of the same types of amenities, such as:
  - Restaurants
  - Café's & Bars
  - Groceries
  - Bakeries

While one would intuitively expect some of the neighborhood characteristics, most notably wealth, to affect the quality of amenities, this may not necessarily be the case. The lack of a readily available, objective way of measuring quality complicates the issue.

The question therefore is twofold:

- Does the perceived quality of amenities vary between neighborhoods?
- Can key neighborhood characteristics explain this difference?

These questions may be relevant for a range of people, including entrepreneurs looking to open a new business and (prospective) residents.

# The data (1)

The data that will be used for this project comprises:

1. Information from the Dutch National Statistics office (CBS) with respect to Dutch cities and neighborhoods. This dataset (named '84583NED') contains a wealth of key demographic and economic data for each neighborhood in The Hague.

This is a quite a substantial dataset with 107 columns, though not all are filled.

It can be retrieved in a number of ways, including:

- Through an API

Once you have installed the 'cbsodata' module on your PC, you can import the module in Python and load the dataset directly into a Pandas dataframe, for example:

```
Neighborhood_data = pd.DataFrame(cbsodata.get_data('84583NED'))
```

- Downloading the data from the CBS website.

<https://opendata.cbs.nl/statline/#/CBS/nl/dataset/84583NED/table?ts=1586113019879>

This has the advantage that a preselection can easily be applied so that only the small, relevant part of the database can be downloaded.

This file is available in the data folder of the project's Github repository

2. Geodata for each of the neighborhoods in The Hague

It is important to get geodata in the form of areas (i.e. outer boundaries of an area, also known as polygons), rather than points (longitude/ latitude pairs). This way, we can use powerful choropleth maps.

This data can be downloaded from the following government website:

<https://data.overheid.nl/dataset/a357969a-0ff8-43db-a3c3-d6c425e53f49>

# The data (2)

## 3. Foursquare venue data for each of the neighborhoods in The Hague

After finding the centerpoint for each of the area, we will retrieve any venue contained in location data provider Foursquare's database within a 500 m radius. This yields around 800 venues

## 4. Foursquare ratings data for each venue (where available)

Foursquare allows for a deeper look into each of the venues we have retrieved. We are looking for data that says something about the quality of the venue. The best available metric is customer rating. However, there are several problems with this, including:

- It is subjective
- It may be biased (only very satisfied & very dissatisfied client submit a rating, as may the owner's friends)
- There may be a lack of data point (only a few ratings)
- The price of a product may not be properly taken into account by a customer (e.g. what can you expect from a EUR 5 pizza vs a EUR 20 one?)

Nonetheless, in the absence of objective quality data, subjective data is all we have, so we have to work with it. But keep its limitations & pitfalls in mind!

Note that this type of data is considered premium data by Foursquare, so that relatively strict limits on the number of requests per day apply.

A copy of each of the data set used in this project can be found at:

[https://github.com/jevee/Coursera\\_Capstone/raw/master/data/](https://github.com/jevee/Coursera_Capstone/raw/master/data/)