

Sample Employee Profiles

Profile 1

Samantha Lee | Cloud Solutions Architect

Personal Info

- **Name:** Samantha Lee
- **Email:** samantha.lee@globalpsa.com
- **Office Location:** PSA Singapore
- **Languages:** English (Fluent); Korean (Intermediate)

Employment Info

- **Job Title:** Cloud Solutions Architect
- **Department:** Information Technology
- **Unit:** Infrastructure Architecture & Cloud
- **Line Manager:** Victor Tan
- **In Role Since:** 2022-07-01
- **Hire Date:** 2016-03-15
- **Last Updated:** 2025-10-09

Skills (aligned to Function/Skill Taxonomy)

Function Area	Specialization	Skill Name
Info Tech: Infrastructure	Cloud Computing: Cloud Architecture	Cloud Architecture
Info Tech: Infrastructure	Cloud Computing: Cloud DevOps & Automation	Cloud DevOps & Automation
Info Tech: Infrastructure	Cloud Computing: Securing Cloud Infrastructure	Securing Cloud Infrastructure
Info Tech: Infrastructure	Infrastructure Architecture: Infrastructure Design, Analysis & Architecture	Infrastructure Design, Analysis & Architecture
Info Tech: Infrastructure	Infrastructure Architecture: Network Architecture	Network Architecture

Info Tech: Infrastructure	Systems & Middleware Management: Middleware & Web Servers	Middleware & Web Servers
Info Tech: IT Governance & Strategy	Enterprise Architecture	Enterprise Architecture

Competencies

- Stakeholder & Partnership Management
- Change & Transformation Management
- Technology Management & Innovation

Experiences

- Led migration of 30 legacy applications to hybrid cloud with IaC and zero-trust controls.
- Designed cost-optimized multi-region architecture for critical logistics platforms.

Positions History

Cloud Solutions Architect | PSA Singapore | 2022-07-01 – Present

- Focus Areas: Hybrid cloud design, Security-by-design, Cost optimization
- Key Skills Used: Cloud Architecture, Securing Cloud Infrastructure, Cloud DevOps & Automation

Senior Systems Engineer | PSA Singapore | 2019-01-01 – 2022-06-30

- Focus Areas: Containerization, Infrastructure automation

Systems Engineer | PSA Singapore | 2016-03-15 – 2018-12-31

- Focus Areas: On-prem server operations, Network administration

Projects

Hybrid Cloud Migration Initiative | Role: Lead Architect | 2022-08-01 – 2023-12-31

Lift-and-shift plus replatform strategy; IaC pipelines; zero-trust access.

- 30% infrastructure cost reduction
- 99.95% service availability achieved

Education

Bachelor's Degree, Computer Engineering | National University of Singapore (NUS) | 2012-08-01 – 2016-06-30

Profile 2

Nur Aisyah Binte Rahman | Cybersecurity Analyst

Personal Info

- **Name:** Nur Aisyah Binte Rahman
- **Email:** aisyah.rahman@globalpsa.com
- **Office Location:** PSA Singapore
- **Languages:** English (Fluent); Malay (Fluent)

Employment Info

- **Job Title:** Cybersecurity Analyst
- **Department:** Information Technology
- **Unit:** Cybersecurity Operations
- **Line Manager:** Daniel Chua
- **In Role Since:** 2024-07-01
- **Hire Date:** 2023-01-15
- **Last Updated:** 2025-10-09

Skills (aligned to Function/Skill Taxonomy)

Function Area	Specialization	Skill Name
Info Tech: Cybersecurity	Cybersecurity Operation: Vulnerability Management	Vulnerability Management
Info Tech: Cybersecurity	Cybersecurity Operation: Network Security Management	Network Security Management
Info Tech: Cybersecurity	Cybersecurity Incident Handling: Cybersecurity Threat Intelligence and Detection	Cybersecurity Threat Intelligence and Detection
Info Tech: Cybersecurity	Cybersecurity Incident Handling: Cybersecurity Forensics	Cybersecurity Forensics
Info Tech: Cybersecurity	Cybersecurity Governance : Cybersecurity	Cybersecurity Risk Management

Competencies

- IT Audit
- Quality Standards
- Incident Response Playbook Development

Experiences

- Security Operations Centre (SOC) rotation, 2024-07-01 to 2025-03-31 — SIEM tuning and alert triage.
- Purple teaming exercise with external vendor, 2025-02-10 to 2025-02-28.

Positions History

Cybersecurity Analyst | PSA Singapore | 2024-07-01 – Present

- Focus Areas: Vulnerability scanning & remediation, Network security monitoring
- Key Skills Used: Vulnerability Management, Network Security Management

IT Graduate Trainee | PSA Singapore | 2023-01-15 – 2024-06-30

- Focus Areas: Endpoint hardening, Identity & access reviews

Projects

Vulnerability Management Uplift | Role: Analyst | 2024-08-01 – 2025-03-31

Streamlined patching SLAs and automated reporting dashboards.

- Mean Time To Remediate reduced by 22%
- Executive risk dashboard adopted

Education

Bachelor's Degree, Computer Engineering | National University of Singapore (NUS) | 2019-08-01 – 2023-06-30

Profile 3

Rohan Mehta | Finance Manager (FP&A)

Personal Info

- **Name:** Rohan Mehta
- **Email:** rohan.mehta@globalpsa.com
- **Office Location:** PSA Singapore
- **Languages:** English (Fluent); Hindi (Professional)

Employment Info

- **Job Title:** Finance Manager (FP&A)
- **Department:** Finance
- **Unit:** Financial Planning and Analysis
- **Line Manager:** Elaine Koh
- **In Role Since:** 2022-06-01
- **Hire Date:** 2017-08-01
- **Last Updated:** 2025-10-09

Skills (aligned to Function/Skill Taxonomy)

Function Area	Specialization	Skill Name
Finance	Financial Planning and Analysis	Financial Planning and Analysis
Finance	Cost Management and Budget	Cost Management and Budget
Finance	Financial Modeling	Financial Modeling
Finance	Risk Management	Risk Management
Finance	Treasury	Treasury
Finance	Terminal Reporting	Terminal Reporting
Finance	Green Finance: Carbon Accounting and Management	Carbon Accounting and Management

Competencies

- Stakeholder & Partnership Management
- Process Improvement & Optimisation and Problem Management
- IT Strategy & Planning (for finance systems roadmap)

Experiences

- Regional FP&A consolidation for APAC terminals, 2022-06-01 to Present.
- Led quarterly forecast transformation using driver-based models, 2023-01-01 to 2023-12-31.

Positions History

Finance Manager (FP&A) | PSA Singapore | 2022-06-01 – Present

- Focus Areas: Budgeting & Forecasting, Capex evaluation, Performance dashboards
- Key Skills Used: Financial Planning and Analysis, Financial Modeling

Senior Financial Analyst | PSA Singapore | 2019-01-01 – 2022-05-31

- Focus Areas: Management reporting, Cost optimization

Financial Analyst | PSA Singapore | 2017-08-01 – 2018-12-31

- Focus Areas: Variance analysis, Operating metrics

Projects

Zero-Based Budgeting (ZBB) Rollout | Role: Workstream Lead | 2023-02-01 – 2023-09-30

Designed templates and governance for ZBB across business units.

- 5% Opex reduction YoY
- Improved budget transparency

FP&A Power BI Dashboard | Role: Product Owner | 2022-07-01 – 2022-12-31

Built automated reporting pipelines and executive dashboards.

- Manual reporting effort reduced by 60%
- Single source of truth established

Education

Master's Degree, Finance | Nanyang Business School (NTU) | 2015-08-01 – 2017-06-30

Bachelor's Degree, Accounting | University of Delhi | 2011-08-01 – 2014-06-30

Profile 4

Grace Lee | Senior HR Manager

Personal Info

- **Name:** Grace Lee
- **Email:** grace.lee@globalpsa.com
- **Office Location:** PSA Singapore
- **Languages:** English (Fluent); Mandarin (Professional)

Employment Info

- **Job Title:** Senior HR Manager
- **Department:** Human Resource
- **Unit:** Shared Services
- **Line Manager:** Head of Shared Services
- **In Role Since:** 2021-10-01
- **Hire Date:** 2012-02-01
- **Last Updated:** 2025-10-09

Skills (aligned to Function/Skill Taxonomy)

Function Area	Specialization	Skill Name
Human Resource	Generalist / Business Partner	Generalist / Business Partner
Human Resource	Talent Management	Talent Management
Human Resource	Staff Development and Engagement	Staff Development and Engagement
Human Resource	Compensation	Compensation
Human Resource	HR Information Systems / Technology	HR Information Systems / Technology
Human Resource	Leadership Development	Leadership Development
Human Resource	Organisation Development	Organisation Development

Competencies

- Change & Transformation Management
- Stakeholder & Partnership Management

- Vendor and Contract Management (HR vendors)

Experiences

- Business partner to Operations & Engineering divisions covering ~1,200 employees.
- Coached mid-level leaders on feedback and recognition practices aligned to PSA values.

Positions History

Senior HR Manager | PSA Singapore | 2021-10-01 – Present

- Focus Areas: Talent management, Succession planning, Engagement & well-being
- Key Skills Used: Generalist / Business Partner, Talent Management

HR Manager | PSA Singapore | 2016-07-01 – 2021-09-30

- Focus Areas: Workforce planning, Employee relations

Projects

Mentorship@PSA (Targeted Mentoring for Multi-generational Workforce) | Role: Program Lead | 2022-03-01 – 2022-12-31

Designed inclusive mentoring program with digital accessibility features and recognition mechanisms.

- Mentor-mentee match rate 92%
- eNPS +8 points year-on-year

HRIS Upgrade | Role: Workstream Co-Lead | 2023-05-01 – 2024-01-31

Upgraded core HR and learning systems; launched self-service features.

- HR ticket volume reduced by 35%
- Training completion tracking automated

Education

Bachelor's Degree, Business (Human Resources) | Singapore Management University (SMU) | 2008-08-01 – 2012-04-30

Profile 5

Felicia Goh | Treasury Analyst

Personal Info

- **Name:** Felicia Goh
- **Email:** felicia.goh@globalpsa.com
- **Office Location:** PSA Singapore
- **Languages:** English (Fluent); Mandarin (Conversational)

Employment Info

- **Job Title:** Treasury Analyst
- **Department:** Finance
- **Unit:** Treasury
- **Line Manager:** Marcus Lim
- **In Role Since:** 2024-06-01
- **Hire Date:** 2022-07-01
- **Last Updated:** 2025-10-09

Skills (aligned to Function/Skill Taxonomy)

Function Area	Specialization	Skill Name
Finance	Treasury	Treasury
Finance	Risk Management	Risk Management
Finance	Claims and Insurance	Claims and Insurance
Finance	Cost Management and Budget	Cost Management and Budget

Competencies

- Vendor and Contract Management
- Stakeholder & Partnership Management

Experiences

- Cash management for Singapore entities; daily liquidity monitoring.
- Supported FX hedging documentation and reporting.

Positions History

Treasury Analyst | PSA Singapore | 2024-06-01 – Present

- Focus Areas: Liquidity management, FX risk oversight

Finance Associate | PSA Singapore | 2022-07-01 – 2024-05-31

- Focus Areas: Accounts payable, Reporting support

Projects

Treasury Management System Enhancement | Role: Analyst | 2024-08-01 – 2025-01-31

Implemented automated bank statement ingestion and reconciliation rules.

- Bank rec time reduced by 50%
- Improved visibility of cash positions

Education

Bachelor's Degree, Banking and Finance | Singapore Management University (SMU) |
2018-08-01 – 2022-05-31