

Project Design Phase
Problem - Solution Fit Template

Date	4 November 2025
Team ID	NM2025TMID00181
Project Name	Educational Organisation Using ServiceNow
Maximum Marks	2 Marks

Problem-Solution:

Educational institutions often struggle with time-consuming and error-prone manual processes for managing student and teacher information, admissions, and performance tracking. These inefficiencies create communication gaps and hinder smooth operation.

To address this, the Educational Management System using ServiceNow offers an integrated, automated solution that centralizes data management, simplifies the admission process, and provides real-time monitoring of student progress. By digitizing administrative workflows, the system enhances efficiency, reduces workload, and promotes seamless interaction between administrators, teachers, students, and parents — enabling a smarter and more transparent educational environment.

Purpose:

- To digitalize and streamline educational administrative tasks.
- To provide a centralized platform for managing data efficiently.
- To reduce manual errors and improve transparency.
- To enhance collaboration among students, teachers, and parents.

