

Isabel Chen

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Target Field: Data / Analytics

PROFILE

Business Intelligence Analyst with experience delivering measurable outcomes in Data / Analytics. Strong in execution, clear communication, and building systems that scale. Comfortable owning work end-to-end and collaborating across teams.

EDUCATION

Carnegie Mellon University

M.S. Analytics

Phoenix, AZ

2019 — 2023

- Dean's List (2 semesters); Coursework: Statistics, Databases, Strategy

EXPERIENCE

Business Intelligence Analyst — Tandem Intelligence

Boston, MA | Sep 2023 — Present

- Built a cross-functional initiative; improved a key metric by 22% through iteration and better tooling.
- Created dashboards and recurring reporting; reduced decision turnaround time by 50%.
- Standardized processes and documentation; cut manual effort by 65% and improved consistency.
- Partnered with stakeholders to define requirements, align on scope, and deliver on schedule.

Data Scientist — BrightLake Data

Chicago, IL | Jul 2021 — May 2023

- Optimized a cross-functional initiative; improved a key metric by 12% through iteration and better tooling.
- Created dashboards and recurring reporting; reduced decision turnaround time by 40%.
- Standardized processes and documentation; cut manual effort by 65% and improved consistency.

Data / Analytics Assistant — Maple Insights

Nashville, TN | Jun 2019 — Jun 2021

- Delivered a cross-functional initiative; improved a key metric by 27% through iteration and better tooling.
- Created dashboards and recurring reporting; reduced decision turnaround time by 50%.
- Standardized processes and documentation; cut manual effort by 65% and improved consistency.

PROJECTS

Experiment Readout Template

- Standardized A/B test analysis and created dashboards for decision-making.
- Reduced analysis turnaround time with reusable queries.
- Presented results to stakeholders and documented next steps.

Revenue KPI Warehouse

- Designed a semantic layer for revenue KPIs with clear data definitions.
- Improved trust and consistency in reporting across teams.
- Presented results to stakeholders and documented next steps.

Churn Modeling

- Built a churn model and evaluation pipeline; documented tradeoffs and monitoring plan.
- Partnered with stakeholders to translate outputs into retention actions.
- Presented results to stakeholders and documented next steps.

SKILLS

Skills: Experiment design, dbt, Tableau/Looker, Airflow, A/B testing, Dashboards, Data modeling, Pandas, SQL, Statistics, Python

Certifications: Google Data Analytics, dbt Fundamentals, Tableau Desktop Specialist (In Progress)